


## Thin Thin (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 5 November 2018 8:01 PM  
**To:** Thin Thin (LKKAUTO)  
**Subject:** RE: New message for service request 51253, vehicle number SKS8125R

FROM	OH Vale
SUBJECT	Re:Request for Mandate approval S8M00K8F
BODY	Hi Pls proceed as per IA-VO



Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)  
Sent: Monday, 5 November 2018 3:00 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 51253, vehicle number SKS8125R

Best Regards,  
Catherine Chong | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: vale.oh@axa.com.sg [mailto:vale.oh@axa.com.sg]  
Sent: Monday, 5 November, 2018 2:51 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 51253, vehicle number SKS8125R

AXA Insurance has sent you a message for claim number S8M00K8F.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SKS 8125 R

Your Ref.: SKZ 5751 R

Date: 20/9/2018

ATTN: Motor Claims Department

Dear Sir/Madam,

Accident Involving:

SKS 8125 R & SKZ 5751 R

Date of Accident:

10/6/2018

Location:

FORT RD TWRDS ECP AT JUNCTION OF MEYER G RHU

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$ 3,100.00
Loss of Rental: 6 DAYS @ \$90/DAY	\$ 540.00
Third party GIA	\$ 29.00
LTA SEARCH	\$ 7.49
Grand Total:	\$ 4,036.49

The above-mentioned settlement is in respect for our client of damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact John Ong @ 6286 6060/8811 2010, or email to claims@rico60.com.

Best Regards,

John Ong





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 NOVEMBER 2018

LYNETTE WONG LI-LIN  
33 FORT ROAD  
#11-04  
SINGAPORE 439092

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18010715/Ahb3  
YOUR REF : SKZ 5751R  
ACCIDENT INVOLVING SKZ 5751R AND SKS 8125R ALONG FORT ROAD  
TOWARDS ECP ON 10.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s RICO 60 AUTO SERVICES PTE LTD, acting on behalf of the owner of SKS 8125R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKS 8125R. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[wonglynette@yahoo.com.sg](mailto:wonglynette@yahoo.com.sg)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 8 November, 2018 1:38 PM  
**To:** wonglynette@yahoo.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SKZ 5751R\_ACCIDENT INVOLVING SKZ 5751R AND SKS 8125R ALONG FORT ROAD TOWARDS ECP ON 16.06.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 NOVEMBER 2018

LYNETTE WONG LI-LIN  
33 FORT ROAD  
#11-04  
SINGAPORE 439092

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18010715/Ahb3  
YOUR REF : SKZ 5751R

**ACCIDENT INVOLVING SKZ 5751R AND SKS 8125R ALONG FORT ROAD TOWARDS ECP ON 16.06.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s RICO 60 AUTO SERVICES PTE LTD, acting on behalf of the owner of SKS 8125R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKS 8125R. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

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- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

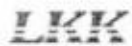
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.





RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

## LETTER OF AUTHORISATION

Accident on 10/06/2018 @ 11.20hrs along Port Rd (ECP), Junction of Ayer Kijang Rd  
involving vehicles nos. SKS 8125K & SKZ 5751K

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SKS 8125K at my/our request, I/We,

Lucilla Seah

("the claimant")

of 569 Hwayan St #16-93 S(530569) (address)

bearing NRIC no. S1686261D the owner of motor vehicle no. SKS 8125K

hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 11 day of 06 (month) 2018 (year).

"The Claimant's" Signature

Name: Lucilla Seah

NRIC No.: S1686261D



Rico 60 Auto Services Pte Ltd

Name: JOHN OOH.





redefining / insurance

"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

CLAIM REF : S8M00K8F  
INSURED : LYNETTE WONG LI-LIN

# **DISCHARGE VOUCHER**

We/I, LUCILLA SEA, NRIC NO. S1686261D hereby agree to accept the sum of dollars **THREE THOUSAND EIGHT HUNDRED THREE AND CENTS FORTY NINE ONLY (\$\$3,803.49)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SKZ 5751R as a result of an accident along FORT ROAD TOWARDS ECP on 10/06/2018 of which we/I were/was the driver/owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKS 8125R.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKZ 5751R in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKZ 5751R.

Dated this 10 day of 11 2018

Claimant's Signature

: *Lucilla Sea*

NRIC no./ Company Stamp

: S1686261D

Occupation/ Business

: SENIOR BANK EXECUTIVE

Address

: 569 HONGKONG ST #16-93 (S1530569)

Telephone No.

: 9388 9669

Witness's Name

: *Gerardina Chua*

Witness's Signature

: *Gerardina Chua*

Witness's NRIC No.

: S9521755I



RICO 60 AUTO SERVICES PTE. LTD.

Co. &amp; GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

**TAX INVOICE**

AXA Insurance Pte. Ltd.

1800-8804-888

Invoice No. : I20180878  
 Invoice Date : August 14, 2018  
 Vehicle No. : SKS8125R  
 Make & Model : VOLKSWAGEN SCIROCCO  
 Chassis No. : WVVZZZ13ZAV448875  
 Mileage : -  
 Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	3,100.00	3,100.00

**GRAND TOTAL (INCLUSIVE OF 7% GST)****\$3,317.00**

7% GST

\$217.00

Amount Paid

\$0.00

Balance Due

\$3,317.00



Signature/Company Stamp

*I agree to the price as listed above and affirm that the goods are received in good condition.*



# THT MOTOR PTE LTD

OFFICE: 210 TURF CLUB ROAD, THE GRANDSTAND LOT B39 / B45  
Tel: +65 6463 1339 / +65 6463 2500 FAX: +65 6463 1349 / +65 6463 2507

## Rental SALES INVOICE

Sales Agmt Date: 14/6/18

Buyer's Name: Benjamin Teo Jun Yit  
I/C or PP No: S91643251  
Address: BLK 569 HONGKONG STREET S1 #16-93  
S 530569  
Contact No: HP: 84999238

Invoice Date: \_\_\_\_\_  
Invoice No: \_\_\_\_\_

No.	Description	Amount (S\$)
1.	Price without GST	\$
	GST	\$
	Total Selling Price	\$ 90/day
Less	: Deposit paid (Cheque No. _____)	\$
	: Trade-In (Contra Veh No. _____)	\$
Add	: Transfer fee (Cheque No. _____)	\$
	: Advance Installment (Cheque No. _____)	\$
	: Insurance Premium (Cheque No. _____)	\$
Finance amount due	: Fin Co: _____ Int@ _____ % Mths: _____	\$
Balance amount due	: (Cheque No. / CO No. / Cash _____)	\$ 540/5

Remarks: 6 days - Excess \$2000/1500  
Excess 2

Registration No.: SJ41565E Make & Model: VW Jetta  
Engine No.: As per logcard Engine CC: \_\_\_\_\_  
Chassis No.: As per logcard  
Registration Date: \_\_\_\_\_ Year of Manufacture: \_\_\_\_\_ Colour: Grey

This vehicle is sold under GST Gross Margin Scheme (Sales Invoice). Both the seller and buyer cannot claim any input tax on the vehicle.  
Official receipt will be issued for all payments made to THT MOTOR PTE LTD.

Deposit is not refundable. Balance payment is to be fully settled within 7 days from the date of sales agmt.

The buyer will be responsible in the event of any offence committed after the date and time of taking delivery as stated below:

Yours faithfully  
THT MOTOR PTE LTD

Authorised Signatory

Sales

We hereby agree to purchase from you the above mentioned vehicle and ACCEPT the terms and conditions printed on the back.

Buyer's Signature & Date

Original Copy

14/06/18

Deliver On:

Date: \_\_\_\_\_  
Time: \_\_\_\_\_

Accepted by Buyer in Agreed Condition

Office Copy



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-090470  
Date of Request: 13/06/2018

Your Ref No: WALK IN NG

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 10/06/2018  
Vehicle No: SKS8125R  
Place of Accident: FORT RD TWRDS ECP AT JUNCTION OF MEYER RD/TG RHU  
Involving Vehicle No: SKZ5751R

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKZ5751R	FORT RD TWRDS ECP AT JUNCTION OF MEYER RD/TG RHU	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-18-090469  
Date of Request: 13/06/2018

Your Ref No: WALK IN NG

RICO 60 AUTO SERVICES PTE LTD  
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT  
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SKS8125R  
Date of Accident: 10/06/2018  
Place of Accident: FORT RD  
Involving Vehicle No: SKZ5751R

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

&gt; Back to OneMotoring

# Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jun 2018 / 17:27:50

Receipt Date/Time : 11 Jun 2018 / 17:27:50

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-180611-002161

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBF2338H

As at 08 Jun 2018/18:40:00

Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - GBF2338H  
Enquiry Fee  
20180611172646530392

7.00	0.49	7.49
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**Sub-Total**

7.00	0.49	7.49
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Result of Insurance Enquiry - SKZ5751R

As at 10 Jun 2018/11:20:00

Insurance Co: AXA INSURANCE PTE LTD

2 Insurance Enquiry - SKZ5751R  
Enquiry Fee  
20180611172646563238

7.00	0.49	7.49
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**Sub-Total**

7.00	0.49	7.49
------	------	------

**Total Before Rounding**

14.00	0.98	14.98
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**Rounding Difference**

0.03

**Total Amount Payable**

14.95

Paid By

xxxxxxxxxxxx6097 Credit Card:  
Visa/MasterCard

14.95

Total

14.95

Cash Change

0.00

Tendered Amount

14.95

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.