

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 6 August, 2018 9:17 AM
To: BHAS - Jacelyn Loh; BHAS - Moo Wen Zheng
Cc: BHAS - Bernard Kee; BHAS - Anthony Lau; Admin-D (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Jacelyn,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GAI report.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]
Sent: Saturday, 4 August, 2018 4:14 PM
To: BHAS - Moo Wen Zheng; Vic (LKKAUTO)
Cc: BHAS - Bernard Kee; BHAS - Anthony Lau; Admin-D (LKKAUTO); Admin A
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear all,

Please kindly advise me your insured make accident report , update me on liability this case. Thanks

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: BHAS - Moo Wen Zheng
Sent: Wednesday, 25 July 2018 9:54 AM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Hi Vic,

Any update of your client side ?

Best Regards,
Wen Zheng



(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 10 July 2018 4:10 PM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Jacelyn,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will continue to follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Tuesday, 10 July, 2018 1:19 PM

To: Vic (LKKAuto)

Cc: BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau; Admin-D (LKKAuto); Admin A

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear Madam / Sir,

Please refer to below email & and get back to us. thanks

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 3 July 2018 3:44 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Jacelyn,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Tuesday, 3 July, 2018 10:02 AM

To: Vic (LKKAuto); Admin-D (LKKAuto); Admin A

Cc: BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapre: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 25 June 2018 4:40 PM

To: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Jacelyn Loh

<jacelyn.loh@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Admin A

<admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Anthony,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Anthony Lau [<mailto:anthony.lau@bhauto.com.sg>]

Sent: Monday, 25 June, 2018 4:28 PM

To: BHAS - Jacelyn Loh; Admin-D (LKKAuto); Vic (LKKAuto)

Cc: BHAS - Janice Koh; BHAS - Moo Wen Zheng; BHAS - Bernard Kee

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SLV2538U AND SJZ8694P ON 08/06/2018

Hi LKK team,

Kindly check and advise on liability status as our client has received a letter from TP who is investigating this case.

Thanks in advance for your reply.

Best Regards,

Anthony Lau



(W) 6559 8940 (F) 6269 2404

(Add) Blk 1 Sin Ming Industrail Estate Sector C #01-111-113-115-117 Singapore 575636

From: BHAS - Jacelyn Loh

Sent: Friday, 22 June 2018 6:17 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Hi catherine / Vic,

Please update me on liability for this case. Thanks

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh
Sent: Tuesday, 19 June 2018 2:58 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Dear Madam / Sir,

Please refer to below email, thanks

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh
Sent: Wednesday, 13 June 2018 11:56 AM
To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities state.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Tuesday, 12 June 2018 4:51 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard

Kee <bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SLV2538U AND SJZ8694P ON 08/06/2018

Dear Catherine,

Can survey 11am @ 13/06/2018..

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 12 June 2018 4:38 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard

Kee <bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SLV2538U AND SJZ8694P ON 08/06/2018

Dear Jacelyn,

Can we arrange tomorrow?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Tuesday, 12 June, 2018 4:30 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Dear ALL,

I would like to arrange surveyor on **DATE: 14/06/2018 AND TIME 11am** of the above mentioned accident vehicle.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404
Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)
Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh
Sent: Tuesday, 12 June 2018 12:08 PM
To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not in our workshop.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]

Sent: Tuesday, 12 June 2018 10:09 AM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Without Prejudice

Your Reference : SJZ8694P
Our Reference : SLV2538U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd

Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Monday, June 11, 2018 11:35 AM
To: AIG SGP, Claims-Survey
Cc: BHAS - Moo Wen Zheng; BHAS - Janice Koh; BHAS - Anthony Lau
Subject: pre repair inspection (OUR VEHICLE - SJZ8694P / YOUR VEHICLE - SLV2538P)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

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