Vic (LKKAuto)

From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sq>

Sent: Thursday, 18 April, 2019 2:54 PM

To: Vic (LKKAuto)

Cc: BHAS - Moo Wen Zheng; BHAS - Bernard Kee

Subject: DISCHARGE VOUCHER - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U

AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Attachments: SKM_C224e19041814500.pdf

Dear Vic.

Attached file is for your requested.

Appreciate you can assist to proceed payment for us in soonest time.

Thank you and have a nice day.

Best Regards,

Yun Shi

MBH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8942 (F) +65-65153144/+65-62692404

Email: yunshi.chan@bhauto.com.sg
Website: http://www.bhauto.com.sg

From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Sent: Thursday, April 18, 2019 1:47 PM

To: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>

Cc: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; Admin A <admin-</pre>

a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Bernard,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we offer a global sum of **\$1,820.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back to us a copy together with the Authorization to Act Letter for payment processing.

The above amount is to be made payable to BH AUTO SERVICES PTE LTD.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Bernard Kee [mailto:bernard.kee@bhauto.com.sg]

Sent: Tuesday, 22 January, 2019 3:08 PM

To: Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A

Cc: BHAS - Chan Yun Shi; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

4th

Dear Hsiao Tong

LOD was post out to you for over 2 months yet no response from you

As your requested, please find the attached file (LOD) for your perusal.

Kindly confirm the due course asap and send me the DV so that I can close up the case asap.

Thank you

Best Regards,





(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

Bernard.kee@bhauto.com.sg http://www.bhauto.com.sg

From: BHAS - Bernard Kee

Sent: Monday, 10 December 2018 3:30 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com; Admin A < admin-a@lkkauto.com> Cc: BHAS - Moo Wen Zheng < wenzheng.moo@bhauto.com.sg; BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg; BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

3rd

Dear Hsiao Tong

As your requested, please find the attached file (LOD) for your perusal.

Kindly confirm the due course asap and send me the DV so that I can close up the case asap.

Thank you

Best Regards,



BH AUTO SERVICES PTE LTD

(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

Bernard.kee@bhauto.com.sg http://www.bhauto.com.sg

From: BHAS - Bernard Kee

Sent: Monday, 26 November 2018 4:45 PM

To: 'Vic (LKKAuto)' < <u>vicalpeh@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>> **Cc:** BHAS - Moo Wen Zheng < wenzheng.moo@bhauto.com.sg>; BHAS - Zhou Ya Ping

<yaping.zhou@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Ngai Kar

Kit <karkit.ngai@bhauto.com.sg>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

 2^{nd}

Dear Vic

As your requested, please find the attached file (LOD) for your perusal.

Kindly confirm the due course asap and send me the DV so that I can close up the case asap.

Best Regards,





(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

Bernard.kee@bhauto.com.sg http://www.bhauto.com.sg

From: BHAS - Jacelyn Loh

Sent: Wednesday, 21 November 2018 10:51 AM

To: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>> **Cc:** BHAS - Bernard Kee < bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit

<karkit.ngai@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear Sir ./ Madam.

As your requested, please find the attached LOD for your perusal.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: http://www.bhauto.com.sg

From: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>

Sent: Tuesday, 20 November 2018 4:09 PM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

WITHOUT PREJUDICE

Dear Wen Zheng,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected

to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: BHAS - Moo Wen Zheng [mailto:wenzheng.moo@bhauto.com.sg]

Sent: Friday, 12 October, 2018 11:53 AM **To:** Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: BHAS - Bernard Kee; BHAS - Ngai Kar Kit; BHAS - Jacelyn Loh; Admin A

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear Vic.

Any update of this liability status?

Best Regards, Wen Zheng



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117 SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404 CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945

(F) +65-6269 2404

(HP) +65 9621 2084

(E)wenzheng.moo@bhauto.com.sg http://www.bhauto.com.sg

bizSAFE,



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 20 September 2018 2:54 PM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Cc: BHAS - Bernard Kee

 bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit

karkit.ngai@bhauto.com.sg; BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg; Admin A < admin-

a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear Sir / Madam,

OI has yet to report the accident.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Moo Wen Zheng < wenzheng.moo@bhauto.com.sg>

Sent: Thursday, 20 September, 2018 12:10 PM To: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>

Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Ngai Kar Kit

karkit.ngai@bhauto.com.sg; BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg; Admin A < admina@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AJG18010710/Kha3

Dear Vic.

Any update of this liability?

Your client have made report yet?

Best Regards, Wen Zheng



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117 SINGAPORE 575836 TEL: (65) 6559 8944 FAX: (65) 6269 2404 CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945

(F) +65-6269 2404

(HP) +65 9621 2084

(E)wenzheng.moo@bhauto.com.sg http://www.bhauto.com.sg

bizsafe, 🚮



From: BHAS - Moo Wen Zheng

Sent: Monday, 10 September 2018 10:11 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Cc: BHAS - Bernard Kee < bernard.kee@bhauto.com.sg >; BHAS - Ngai Kar Kit

karkit.ngai@bhauto.com.sg; BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg; Admin A < admina@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear Vic,

Any update of this liability?

Kindly assist.

Thanks.

Best Regards, Wen Zheng



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117 SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404 CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945

(F) +65-6269 2404

(HP) +65 9621 2084

(E)wenzheng.moo@bhauto.com.sg http://www.bhauto.com.sg

bizsate,



From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Thursday, 6 September 2018 2:15 PM

To: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Ngai Kar Kit <karkit.ngai@bhauto.com.sg>; BHAS - Jacelyn

Loh <jacelyn.loh@bhauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Anthony,

We refer to your below email and the contents were noted.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: BHAS - Anthony Lau [mailto:anthony.lau@bhauto.com.sg]

Sent: Wednesday, 5 September, 2018 9:45 PM

To: Vic (LKKAuto); Admin A; Admin-D (LKKAuto)

Cc: BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Ngai Kar Kit; BHAS - Jacelyn Loh Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear LKK Team.

Attached is a document that we have received from our client.

Trust this is can useful in determining the liability.

Best Regards,

Anthony Lau

MBH AUTO SERVICES PTE LTD

(W) 6559 8940 (F) 6269 2404

(Add) Blk 1 Sin Ming Industrail Estate Sector C #01-111-113-115-117 Singapore 575636

From: BHAS - Jacelyn Loh

Sent: Tuesday, 4 September 2018 5:57 PM

 $\textbf{To:} \ \ Vic\ (LKKAuto) < \underline{vicalpeh@lkkauto.com} >; \ Admin\ A < \underline{admin-a@lkkauto.com} >; \ Admin\ -D\ (LKKAuto)$

<admin-d@lkkauto.com>

Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau

<anthony.lau@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS -

Ngai Kar Kit <<u>karkit.ngai@bhauto.com.sg</u>>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear all.

Got any new update on liability. Thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: BHAS - Jacelyn Loh

Sent: Friday, 31 August 2018 11:03 AM

To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com>; 'Admin A' < admin-a@lkkauto.com>; 'Admin-D

(LKKAuto)' <admin-d@lkkauto.com>

Cc: BHAS - Bernard Kee < bernard.kee@bhauto.com.sg >; BHAS - Anthony Lau

<anthony.lau@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

'karkit.ngai@bhauto.com.sg' <karkit.ngai@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear all,

Got any update, my client asking on liability. Thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: BHAS - Jacelyn Loh

Sent: Tuesday, 28 August 2018 6:30 PM

To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com>

Cc: BHAS - Bernard Kee < bernard.kee@bhauto.com.sg >; BHAS - Anthony Lau

 $<\!\!\underline{anthony.lau@bhauto.com.sg}\!\!>; Admin-D~(LKKAuto)<\!\!\underline{admin-d@lkkauto.com}\!\!>; Admin~A<\!\!\underline{admin-d@lkkauto.com}\!\!>; Admin~A<\!\!\underline{admin-d@lkkauto.com}\!\!>;$

a@lkkauto.com>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear all,

Please kindly advise me your insured make accident report, update me on liability this case. Thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Sent: Monday, 6 August 2018 9:17 AM

To: BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg >; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>

Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau

<anthony.lau@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Jacelyn,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GAI report.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Saturday, 4 August, 2018 4:14 PM

To: BHAS - Moo Wen Zheng; Vic (LKKAuto)

Cc: BHAS - Bernard Kee; BHAS - Anthony Lau; Admin-D (LKKAuto); Admin A

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear all.

Please kindly advise me your insured make accident report, update me on liability this case. Thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg Website: http://www.bhauto.com.sg

From: BHAS - Moo Wen Zheng

Sent: Wednesday, 25 July 2018 9:54 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau

<anthony.lau@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Hi Vic,

Any update of your client side?

Best Regards, Wen Zheng



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117 SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6259 2404 CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945

(F) +65-6269 2404

(HP) +65 9621 2084

(E)wenzheng.moo@bhauto.com.sg http://www.bhauto.com.sg

bizsAFE,



From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Sent: Tuesday, 10 July 2018 4:10 PM

To: BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee

<bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AJG18010710/Kha3

Without Prejudice

Dear Jacelyn,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will continue to follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Tuesday, 10 July, 2018 1:19 PM

To: Vic (LKKAuto)

Cc: BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau; Admin-D (LKKAuto); Admin

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear Madam / Sir,

Please refer to below email & and get back to us. thanks

Thank You & Best Regards,

Jacelyn Loh

H BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, 3 July 2018 3:44 PM

To: BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Moo Wen Zheng < wenzheng.moo@bhauto.com.sg >; BHAS - Bernard Kee

<<u>bernard.kee@bhauto.com.sg</u>>; BHAS - Anthony Lau <<u>anthony.lau@bhauto.com.sg</u>>; Admin-D (LKKAuto) <<u>admin-a@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Vic (LKKAuto)

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Jacelyn,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Tuesday, 3 July, 2018 10:02 AM

To: Vic (LKKAuto); Admin-D (LKKAuto); Admin A

Cc: BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

Jacelyn Loh

MBH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 25 June 2018 4:40 PM

To: BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Jacelyn Loh jacelyn.loh@bhauto.com.sg; Admin-D (LKKAuto) admin-d@lkkauto.com> Cc: BHAS - Janice Koh janice.koh@bhauto.com.sg; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee
 bernard.kee@bhauto.com.sg>; Admin A

<admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018 LKK REFR CC4/AIG18010710/Kha3

Without Prejudice

Dear Anthony,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: BHAS - Anthony Lau [mailto:anthony.lau@bhauto.com.sg]

Sent: Monday, 25 June, 2018 4:28 PM

To: BHAS - Jacelyn Loh; Admin-D (LKKAuto); Vic (LKKAuto)

Cc: BHAS - Janice Koh; BHAS - Moo Wen Zheng; BHAS - Bernard Kee

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018

Hi LKK team,

Kindly check and advise on liability status as our client has received a letter from TP who is investigating this case.

Thanks in advance for your reply.

Best Regards,

Anthony Lau



(W) 6559 8940 (F) 6269 2404

(Add) Blk 1 Sin Ming Industrail Estate Sector C #01-111-113-115-117 Singapore 575636

From: BHAS - Jacelyn Loh

Sent: Friday, 22 June 2018 6:17 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: BHAS - Janice Koh < janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard

Kee <bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Hi catherine / Vic,

Please update me on liability for this case. Thanks

Thank You & Best Regards,

Jacelyn Loh

MBH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: BHAS - Jacelyn Loh

Sent: Tuesday, 19 June 2018 2:58 PM

To: Catherine Chong (LKK Auto) admin-d@lkkauto.com">d@lkkauto.com; Vic (LKKAuto) < vicalpeh@lkkauto.com

Cc: BHAS - Janice Koh < janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard

Kee

dee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018

Dear Madam / Sir,

Please refer to below email, thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: http://www.bhauto.com.sg

From: BHAS - Jacelyn Loh

Sent: Wednesday, 13 June 2018 11:56 AM

To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: BHAS - Janice Koh < janice.koh@bhauto.com.sg >; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard

Kee <bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018

Dear sir / madam.

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities state.

Thank You & Best Regards,

Jacelyn Loh

H BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: BHAS - Jacelyn Loh

Sent: Tuesday, 12 June 2018 4:51 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: BHAS - Janice Koh < janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard

Kee

bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018

Dear Catherine,

Can survey 11am @ 13/06/2018..

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Tuesday, 12 June 2018 4:38 PM

To: BHAS - Jacelyn Loh < <u>jacelyn.loh@bhauto.com.sg</u>>

Cc: BHAS - Janice Koh < janice.koh@bhauto.com.sg >; BHAS - Moo Wen Zheng

 $<\!\!\underline{wenzheng.moo@bhauto.com.sg}\!\!>; BHAS-Anthony.Lau<\!\!\underline{anthony.lau@bhauto.com.sg}\!\!>; BHAS-Bernard$

Kee

dee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018

Dear Jacelyn,

Can we arrange tomorrow?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sg]

Sent: Tuesday, 12 June, 2018 4:30 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: BHAS - Janice Koh < janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard

Kee

bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018

Dear ALL,

I would like to arrange surveyor on DATE: 14/06/2018 AND TIME11am of the above mentioned accident vehicle.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: BHAS - Jacelyn Loh

Sent: Tuesday, 12 June 2018 12:08 PM

To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY

<a href="mailto: <a href="

<u>Ying.Chin@aig.com</u>>; Abu Kassim, Noor Mariesa <<u>NoorMariesa.AbuKassim@aig.com</u>>; Md Ishak, Mohd Imran <<u>Imran.Ishak@aig.com</u>>; Lim, Sheng Yang <<u>ShengYang.Lim@aig.com</u>>; Supramaniam, Darshene

<Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur

<Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Cc: BHAS - Janice Koh < janice.koh@bhauto.com.sg >; BHAS - Moo Wen Zheng

<wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Koo@bhauto.com.sg>; BHAS - Bernard Bhauto.com.sg>; Bhauto.com.sg>; Bhauto.com.sg>; Bhauto.com.sg>; Bhauto.com.sg>; Bhauto.com.sg>; Bhauto.com.sg>; Bhauto

Kee
bernard.kee@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLV2538U AND SJZ8694P ON 08/06/2018

Dear sir / mdm.

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not in our workshop.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: http://www.bhauto.com.sg

From: Chan, Yoke Shi [mailto:yokeshi.chan@aig.com]

Sent: Tuesday, 12 June 2018 10:09 AM

To: BHAS - Jacelyn Loh < jacelyn.loh@bhauto.com.sg>

Cc: Tan, Lily (AIG) <<u>Lily.Tan@aig.com</u>>; Fong, Andy-SY <<u>Andy-SY.Fong@aig.com</u>>; Kaur, Baljit <<u>Baljit.Kaur@aig.com</u>>; Chin, Lee-Ying <<u>Lee-Ying.Chin@aig.com</u>>; Abu Kassim, Noor Mariesa

NoorMariesa.AbuKassim@aig.com; Md Ishak, Mohd Imran Imran.Ishak@aig.com; Lim, Sheng Yang

<ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh,

Aashweenjeetkaur < Aashweenjeetkaur. Mithoosingh@aig.com>; Azlan, Syazairdina

<Syazairdina.Azlan@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLV2538U AND SJZ8694P ON 08/06/2018

Without Prejudice

Your Reference : SJZ8694P Our Reference : SLV2538U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the prerepair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D) Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: BHAS - Jacelyn Loh [mailto:jacelyn.loh@bhauto.com.sq]

Sent: Monday, June 11, 2018 11:35 AM

To: AIG SGP, Claims-Survey

Cc: BHAS - Moo Wen Zheng; BHAS - Janice Koh; BHAS - Anthony Lau

Subject: pre repair inspection (OUR VEHICLE - SJZ8694P / YOUR VEHICLE - SLV2538P)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: http://www.bhauto.com.sg

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