

INS. CASE OWNER:

CC 4/AIG1801 0691, E KMB

LKK
EDAC

Surveyor: Kenneth

ASSIGNMENT
DOE: 18/6/18

Date / Time: 18/6/18
Registered in Merimen: 18/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLJ 7058T
Name of Insured: TAN MENG KWA
Insured Tel No.: 91122222
Excess Sec II :SS
Is driver the owner? (YES / NO) YES

Claim No.: 45574958554
Policy No.: 7100493413
Make / Model: TOYOTA
Place of Accident: SEMBANGA RD

If NO. Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO) YES

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SLJ 7058T



INSRS:
WSP: chen
Tel: nol
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

18/6/18

VIC

08/10/18 @ 5:30PM

09/10/18 @ 4:14PM

SLJ 7058T - X

INTERVIEW DOWN
CALL OI. NO RESPONSE.

SPoke to OI. CONFIRMED ACCIDENT
DETAILS & WAS PURSUING CAR.
WROTE TO CLAIM & LIABILITY.
AGREED TO SETTLE. AMOUNT NOT KNOWN.
SEND LETTER & BULK TO OI.
BULK LIABILITY CLERK
FINISHED

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	09/10/18 - vic
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	
After call ltr to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	1/3	SS 1,950	(4 days) Reduction: 33 %
FINAL SETTLEMENT		Date/Time: 31-01-19	Confirm with: JUNE
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.: 15
Repair Cost:	0/101	SS 7,086.50	
Loss of Rental (LOR):	SS -	(1 days)	
Loss of Use (LOU):	SS 240.00	(560 x 4 days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS 8.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 7,334.50	Global Sum SS:	
FINAL PAYMENT		Date/Time: 31-01-19	Confirm with: JUNE
Payee 1:	SS 7,334.50	Name 1:	CHONG HOE MOON PR. CO
Payee 2: (Strike if N.A.)	SS -	Name 2:	
Payee 3: (Strike if N.A.)	SS -	Name 3:	

ASS. REC. BY:

REF:

AIG/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STS 3053J

Yr Regn:

08, 09

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NIS

Sylph

c.c

14.98

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

147672

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JN1BAAG1180110276

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rm / STD A/Rm or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

8/8/18

D.O.I.

12/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 1st

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

14/6

1st visit to Customer

21/3

1st visit 819501 Customer

(4x60)

(RED - 909-36 30/4)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I.: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18010691/Khb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 12-06-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLT 7058T	Veh. Inspected	SJS 3053J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	08/06/2018	Inspection Date	12/06/2018
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST: 201001158E RCB NO: 201001158E

SJS3053J
 TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120

TEL: 64193000

FAX: 64153727

ATTN: Motor Claim Department

WS Ref: TP/AIG/YS

Claim Type: Third Party

Accident Date: 08/06/2018

TP Veh Reg No: SLJ7058T

Estimate No: ES1890647/YISHUN

Date: 12 Jun 2018

Policy No: DMPCSN3011121800

Veh Reg No: SJS3053J

Make/Model: NISSAN SYLPHY 1.5
 4AT

Chassis No: JN1BAAG11Z0110276

Engine No: HR1518602B

Reg. Date: 11/09/2009

Estimate Repair Cost to Vehicle No :SJS3053J

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Net Price				
1 FRONT BUMPER	566.00	1 PC	566.00	✓
2 FRONT BUMPER MOULDINGS	48.80	2 PCS	97.60	✓
3 FRONT BUMPER RH RETAINER	25.30	1 PC	25.30	✗
4 FRONT BUMPER CLIPS	3.00	6 PCS	18.00	✓
5 FRONT RH FENDER	573.50	1 PC	573.50	✓
6 FRONT RH FENDER MOULDINGS	41.50	2 PCS	83.00	✗
7 RH HEADLAMP	558.00	1 PC	558.00	✓
			1,921.40	
		Less 10%	192.14	1,729.26
Labour				
8 REMOVE & REFIX FRT BUMPER ASSY,FENDER,HEADLAMP,GRILLE,TO KNOCK & REPAIR FRT SUPPORT PANEL & REALIGN THE SAME	500.00	1 LA	500.00	400
9 PUTTY & RESPRAY ON FRT BUMPER,REINFORCEMENT,FRT RH FENDER	600.00	1 LA	600.00	400
10 RUSTPROOFING	30.00	1 LA	30.00	✓
			1,130.00	1,130.00
			Total	S\$ 2,859.26
			Add GST @ 7%	200.15
			Total Amount Payable	S\$ 3,059.41

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

\$2461.29
 YS \$1950

COR -
 LON - 4x\$6
 CTO - 8

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

SJS 3053J
TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

TEL: 64193000

FAX: 64153727

ATTN: Motor Claim Department

Estimate No: ES1890647/YISHUN

Date: 12 Jun 2018

Policy No: DMPCSN3011121800

Veh Reg No: SJS3053J

Make/Model: NISSAN SYLPHY 1.5
4AT

WS Ref: TP/AIG/YS

Claim Type: Third Party

Accident Date: 08/06/2018

TP Veh Reg No: SLJ7058T

Chassis No: JN1BAAG11Z0110276

Engine No: HR1518602B

Reg. Date: 11/09/2009

Not Notified

61 Day & 1

Repair After Paint

4 day

Estimate Repair Cost to Vehicle No :SJS3053J

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Net Price				
1 FRONT BUMPER	566.00	1 PC	<i>Am</i> 566.00	✓
2 FRONT BUMPER MOULDINGS	48.80	2 PCS	<i>Am</i> 97.60	✓
3 FRONT BUMPER RH RETAINER	25.30	1 PC	25.30	✓
4 FRONT BUMPER CLIPS	3.00	6 PCS	<i>Am</i> 18.00	✓
5 FRONT RH FENDER	573.50	1 PC	<i>Am</i> 573.50	✓
6 FRONT RH FENDER MOULDINGS	41.50	2 PCS	83.00	✓
7 RH HEADLAMP	558.00	1 PC	<i>Am</i> 558.00	✓
			1,921.40	
		Less 10%	192.14	1,729.26
Labour				
8 REMOVE & REFIX FRT BUMPER ASSY,FENDER,HEADLAMP,GRILLE,TO KNOCK & REPAIR FRT SUPPORT PANEL & REALIGN THE SAME	500.00	1 LA	500.00	<i>400</i>
9 PUTTY & RESPRAY ON FRT BUMPER,REINFORCEMENT,FRT RH FENDER	600.00	1 LA	600.00	<i>400</i>
10 RUSTPROOFING	30.00	1 LA	30.00	✓
			1,130.00	1,130.00

Total S\$ 2,859.26

Add GST @ 7% 200.15

Total Amount Payable S\$ 3,059.41

LOK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Business
Owner ID:	5765E

Vehicle Details

Vehicle No.:	SJS3053J
Vehicle to be Exported:	No
Intended De-registration Date:	09 Jun 2018
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.5L 4AT ABS D/AB 2WD 4DR
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	HR15188602B
Chassis No.:	JN1BAAG11Z0110276
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$19,439.00
Original Registration Date:	11 Aug 2009
First Registration Date:	11 Aug 2009
Transfer Count:	1
Actual ARF Paid:	\$19,439.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Aug 2019
PARF Rebate Amount:	\$10,691.00

Intended COE Rebate Details

COE Expiry Date:	10 Aug 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$14,310.00
COE Rebate Amount:	\$1,673.00
Total Rebate Amount:	\$12,364.00

The information contained herein is correct as at 09 Jun 2018

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 OCTOBER 2018

**TAN MENG HWA
BLOCK 468C ADMIRALTY DRIVE
#10-05
SINGAPORE 753468**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/AIG18010691/K1hb3
YOUR REF : SLJ 7058T
ACCIDENT INVOLVING SLJ 7058T AND SJS 3053J ALONG SEMBAWANG ROAD
ON 08.06.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJS 3053J against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SJS 3053J. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Menghwa1005@hotmail.com
(Email)

PAYMENT ADVICE

Your Ref : AIG Vehicle no.	: SLJ7058T
Claimant Vehicle No.	: SJS3053J
Date of Accident	: 08/06/2018
Traffic Accident involving vehicle/s No.	: SEMBAWANG ROAD BEFORE JLN ULU SEMBAWANG

BREAKDOWN OF PAYMENT/S

<u>S/No.</u>	<u>Items</u>	<u>Amount</u>	<u>Remark</u>
1	Repair cost	\$ 2,086.50	
2	Loss of Use	\$ 240.00	(\$60 x 4 days)
3	LTA Search	\$ 8.00	
TOTAL		\$ 2,334.50	

All payment should be made payable to Cheng Hoe Motor Pte Ltd.

Service Adviser : LKK
Contact No. : 6256 3561

From: Chan, Yoke Shi
Sent: Monday, June 11, 2018 4:03 PM
To: 'chmotor@singnet.com.sg'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Fan, Winnie-LW
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ7058T AND SJS3053J ON 08/06/2018

Without Prejudice

Your Reference : SJS3053J
Our Reference : 2455799585SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Hanxin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore PNOI, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-Q)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 8000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]
Sent: Monday, June 11, 2018 3:46 PM
To: Md Ishak, Mohd Imran; Fitri(AIG survey) Hassim
Cc: Lim, Sheng Yang; Abu Kassim, Noor Mariesa
Subject: Repair Survey (Single Joint Expert) - SJS3053J

Dear Sir,

OUR CLIENT – SJS3053J

DOA : 8/6/18 @1852hrs
YOUR INSURED : SLJ7058T

We refer to the above.

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 9 October, 2018 4:25 PM
To: Menghwa1005@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLJ 7058T_ACCIDENT INVOLVING SLJ 7058T AND SJS 3053J ALONG SEMBAWANG ROAD ON 08.06.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 OCTOBER 2018

**TAN MENG HWA
BLOCK 468C ADMIRALTY DRIVE
#10-05
SINGAPORE 753468**

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18010691/K1hb3

YOUR REF : SLJ 7058T

ACCIDENT INVOLVING SLJ 7058T AND SJS 3053J ALONG SEMBAWANG ROAD ON 08.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJS 3053J against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SJS 3053J. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Wanaka Hair Trading (the third party claimant) of 1023 Yishun Park
A #02-11 Yishun Ind Park S 768762 (address), owner of SJS3053J (vehicle no.) hereby
authorize CHENG HOE MOTOR PTE LTD ("the workshop") to act for me with respect to
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJS3053J that
was damaged pursuant to the accident which occurred on 8/6/2018 (date) along Sembawang Road
before Jln Ulu Sembawang (location) involving vehicle no/s SLJ7058T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the
workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s
being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice
and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is
concerned.

Dated this 9 (day) of June (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident. This settlement terms herein is without an admission of liability on the part of the Claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

RELEASE VOUCHER

(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

"We/I, **CHENG HOE MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK** **AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2086.50** (Repair Cost), **S\$240.00** (Loss of Use), **S\$8.00** (Disbursement), for vehicle no **SJS3053J** that was damaged pursuant to the accident which occurred **8/6/2018** (date) along **Sembawang Road before Jln Ulu Sembawang** (location) involving vehicle no/s **5LJ 4058T**. This is pursuant to the inspection conducted on **12/6/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **Wanaka Hair Trading** ("the third party claimant") of vehicle no **SJS3053J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage **SJS3053J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of July (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department

WS Ref: TP/AIG/YS
Claim Type: Third Party
Accident Date: 08/06/2018
TP Veh Reg No: SLJ7058T

NO: CL8190677
Date: 11 Jul 2019
Policy No: DMPCSN3011121800
Veh Reg No: SJS3053J
Make/Model: NISSAN SYLPHY 1.5
4AT
Job No: JC1600059

Description

To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges.
(As recommended by your appointed surveyor)

Quantity

1 PC

List Price

S\$
S\$ 1,950.00

PAGE:1

Amount

S\$
S\$ 1,950.00

Total S\$ 1,950.00
Add GST @ 7% 136.50
Total Amount payable S\$ 2,086.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : CHENG HOE MOTOR PTE LTD	BILL NO: B050/ 2018
YOUR REF:	
OUR REF : ACS.CH.LTA.2018 (JUNE 2018)	DATE : 6/7/18

TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusals, attendance preparation examination of documents relating thereto; correspondence, attendance, perusals, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.

LTANET SEARCHES FOR THE MONTH JUNE 2018

S/NO		TP NO.	CHM	DOA
1	3/6/2018	CB6129C	SKD4615Z	13/4/2018
2	2/6/2018	XD8168S	XE1927J	1/6/2018
3	4/6/2018	SJF282C	SKJ7973M	2/6/2018
4	5/6/2018	SKN3286T	SLN2196P	25/5/2018
5	5/6/2018	SKB1301J	SKT8695G	1/6/2018
6	7/6/2018	YP1085T	SCJ3339R	5/6/2018
7	7/6/2018	YM6622B	GZ684G	4/6/2018
8	7/6/2018	YL7213Y	GBF4119K	26/4/2018
9	8/6/2018	SLV1615L	GBF5423A	7/6/2018
10	8/6/2018	GY6761H	SLW4723H	8/6/2018
11	8/6/2018	GBE8257Z	GY6700J	4/6/2018
12	8/6/2018	SJR9824S	SLN9201L	22/2/2018
13	9/6/2018	SJV7791U	SJH6332S	8/6/2018
14	9/6/2018	XD5527J	XD8322M	7/6/2018
15	11/6/2018	SLJ7058T	SJS3053J	8/6/2018
16	12/6/2018	SJL1703S	SKL9083H	11/6/2018
17	16/6/2018	SLX2491J	SJQ3430P	14/6/2018
18	16/6/2018	SL59429X	SJW143G	14/6/2018
19	18/6/2018	GBD115H	SKJ9694E	18/6/2018
20	19/6/2018	GBC7018P	GBD9858M	13/6/2018
21	19/6/2018	SLC8852Y	SFP7498X	19/6/2018
22	19/6/2018	PA4391A	SJD6800D	19/6/2018
23	19/6/2018	GBH1479E	GBD8157J	16/6/2018
24	20/6/2018	YP6461H	SLC513D	20/6/2018
25	22/6/2018	SCN838R	SJR6381Y	21/6/2018

sub-total c/f

S 200.00

M/s. A.C. SYED & PARTNERS
ADVOCATES & SOLICITORS
SINGAPORE

We reserved the right to forward a subsequent bill for any
disbursements omitted herein.

E. & O.E.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2018 Edit Reg		12 Jun 2018 00:00 Edit Adj Rpt	\$1,950.00 Edit Estimates	\$1,950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	TAN MENG HWA , ID: S1633535E, Tel: +6599999999								
Main Claimant:	WANAKA HAIR TRADING , Co. Reg. No.: 53095765E								
Vehicle Reg. No.:	SJS3053J	Date of Loss:	08/06/2018 18:00 - :59 [105 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2455799585SG	Policy/Cover Note No.:	2100493413 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLJ7058T	Policy No. (Claimant):	DMPCSN3011121800						
		Excess:							
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJS3053J (2455799585SG)
 [SLJ7058T]
 TP
 WANAKA HAIR TRADING
 Jun 8 2018 6:00PM
 [TAN MENG HWA]
 Cheng Hoe Motor Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page 1	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1 Edit			
Assessment Reports										1 per page 1	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	13/06/18 12:27	Accident Statement <small>From: SC - Reg. No: SLJ7058T, Claimant: TAN MENG HWA</small>						1 Load HTM			
Photos/Images										3 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	31/07/19 12:33	General View						1 Load JPG		1	
2	31/07/19 12:33	General View						1 Load JPG		1	
3	31/07/19 12:33	General View						1 Load JPG		1	
4	31/07/19 12:33	General View						1 Load JPG		1	
5	31/07/19 12:33	General View						1 Load JPG		1	
6	31/07/19 12:33	General View						1 Load JPG		1	
7	31/07/19 12:33	General View						1 Load JPG		1	
8	31/07/19 12:33	General View						1 Load JPG		1	
9	31/07/19 12:33	General View						1 Load JPG		1	
10	31/07/19 12:33	General View						1 Load JPG		1	
11	31/07/19 12:33	General View						1 Load JPG		1	
12	31/07/19 12:33	General View						1 Load JPG		1	
13	31/07/19 12:33	Chassis Number						1 Load JPG		1	
14	31/07/19 12:33	General View						1 Load JPG		1	
15	31/07/19 12:33	Odometer Reading						1 Load JPG		1	
16	31/07/19 12:33	Reinspection Photo						1 Load JPG		1	
17	31/07/19 12:33	Reinspection Photo						1 Load JPG		1	
Documentation										1 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	12/06/18 14:51	EMAIL FROM AIG DD 12062018						1 Load PDF			
2	12/06/18 14:51	TP GIA REPORT						1 Load PDF			
3	14/06/18 15:54	TP ESTIMATE- MARKED						1 Load PDF			
4	09/10/18 16:27	EMAIL TO OI						1 Load PDF			
5	09/10/18 16:27	LETTER TO OI						1 Load PDF			
6	14/08/19 10:38	WORKSHOP INVOICE						1 Load PDF			
7	14/08/19 10:38	AUTHORISATION TO ACT FORM						1 Load PDF			
8	14/08/19 10:38	Release Voucher						1 Load PDF			
9	14/08/19 10:38	LTA SEARCH						1 Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLJ7058T (Insd veh)	Model:	NISSAN SYLPHY 1.5 4AT
	SJS3053J (TP veh)		ABS D/AB 2WD 4DR (A)
Date of Accident:	08/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,059.41
Final Repair Cost	:	\$	2,086.50
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	8.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,334.50

4.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	:	\$ 2,334.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

14 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18010691/KEB3Q2

Date: 14/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100493413
 Claimant Vehicle No: SJS3053J Insured Vehicle No: SLJ7058T
 Date of Loss: 08/06/2018 Nature of Claim: TP Claim No: 2455799585SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJS3053J
 Make & Model: NISSAN SYLPHY, 1.5 4AT ABS D/AB 2WD 4DR (A) Engine No: HR15188602B
 Reg. Date: 11/08/2009 (Man. Year: 2009) Chassis No: JN1BAAG11Z0110276
 Colour: Metallic Grey Odometer: 147672 km
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Michelin 9 mm Rear Left Side: Michelin 9 mm
 Front Right Side: Michelin 9 mm Rear Right Side: Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,729.26	1,631.79	97.47	5.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,130.00	830.00	300.00	26.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,859.26	2,461.79	397.47	13.90
Approved Total (Overridden) (S\$)		1,950.00		
(S\$)	2,859.26	1,950.00	909.26	31.80
+ GST 7.00/7.00% (S\$)	200.15	136.50	63.65	31.80
Nett Amount (S\$)	3,059.41	2,086.50	972.91	31.80
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		8.00		
Nett Liability (S\$)		2,334.50		

INSPECTION

Date of Assignment: 12/06/2018
 Date Inspected: 12/06/2018 Inspected At:

Cheng Hoe Motor Pte Ltd (Yishun)
 Blk 1019 #01-374/382, Yishun Industrial

Park A
Singapore 768761

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled	566.00 FN	*566.00 FN
2	2		*FRONT BUMPER MOULDINGS	Necessary	97.60 FN	*97.60 FN
3	1		*FRONT BUMPER RH RETAINER	Serviceable	25.30 FN	*- FN
4	6		*FRONT BUMPER CLIPS	Necessary	18.00 FN	*18.00 FN
5	1		*FRONT RH FENDER	Bent	573.50 FN	*573.50 FN
6	2		*FRONT RH FENDER MOULDINGS	Serviceable	83.00 FN	*- FN
7	1		*RH HEADLAMP	Cut	558.00 FN	*558.00 FN

F=Franchise part. N=NetItemDisc.

Sub Total (S\$)	1,921.40	1,813.10
- Nett Item Discount on N Items 10.00/10.00% (S\$)	192.14	181.31
Total Parts (S\$)	1,729.26	1,631.79

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REFIX FRT BUMPER ASSY ,FENDER ,HEADLAMP ,GRILLE ,TO KNOCK & REPAIR FRT SUPPORT PANEL & REALIGN THE SAME	New	500.00	400.00
2	PUTTY & RESPRAY ON FRT BUMPER ,REINFOROCEMENT ,FRT RH FENDER	New	600.00	400.00
3	RUSTPROOFING	New	30.00	30.00
Gross Labour Cost (\$\$)			1,130.00	830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >