

22/03/2002

ASS. REC. BY:

REF: es|FWD|8010666/R|sd3| Special Instruction:

urgent

Surveyor:  
merimer

Result

## ASSIGNMENT (Office)

From (Person):

josey loh

of

FWD

Date/Time:

8/6/18 @ 9:57am

Estimated Cost:

Bill to:

OB/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SJG 8855S

Insured:

at Workshop m/s

Tanchong Motor

Tel:

6469 4091 / 6703 8916

of

913 Bukit Timah Road

Policy No.:

Claim No.:

1201800006914

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

(Client's Record)

D.O.A. 04/06/2018

11/06/2018 @ 4:30pm

CA / (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:20am @ 8/6/18

Person Contacted:

Zuhri

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SJG 8855S - CS3 / FWD / 8010391 / N24d3 DOA: 4/6/18
12/06/18 @ 15:50 p.m.	revised IA to FWD Insurance via merimer.
12/06/18 @ 15:59 p.m.	mandate requested authorization to FWD Insurance via merimer
12/06/18 @ 17:26 p.m.	mandate approved by Belliana via merimer.
13/06/18 @ 11:41 a.m.	revert authorization to Zuhri (repairer) via email.

*Pisane*

REF: FWD es/FWD18010666/RLSD3

0253P

ASSIGNMENT

From: \_\_\_\_\_ Date: 11062018

Estimated Cost: \_\_\_\_\_

OD /  TP /  WS /  TP RES /  OD RES /  EVA /  INV /  MV

To Inspect Vehicle No: SJG 8855S

at Workshop n/s: Tan Chong

of: 911 Bukit Timah Rd

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \$500.00

(Client's Record)

Make of Veh: Zuhri

4:30pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 119k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA /  REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SJG 8855S Yr Regn: 2017 / P63

Type:  M.Car /  M.Cycle /  Bus /  Van /  Lorry /  Taxi /  Prime Mover /  Truck /  Trailer or

Make: NISSAN XTRAIL 2.0 c.c. 1997

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 19187 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JN1JANT 322000 3041

Gen. Cond: Good /  Fair /  Poor /  Burnt

Steering:  Normal /  Jammed /  Leaked /  Burnt or

Brake:  Normal /  Jammed /  Leaked /  Burnt or

Modi: Nil /  R/Rim /  STD A/Rim or

Tyre Size: F: 225/60R16  
R: \_\_\_\_\_

BS /  DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 04/06/18 D.O.I. 11/06/18

Survey held at TAN CHONG

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision

<input checked="" type="radio"/>	
N/S	O/S

Date / Time	Action / Instruction
	( \$1,800.76 Red - 27% )

RECEIVED 17 JUL 2018

Date/Time: File Pass to? 17/07/18

1) *Typist*  : Preli. Report  : Final Report

Date/Time: File Return to? \_\_\_\_\_

2) \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.F: \$ 4,883.08 P/P

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee: 200

Transportation: \_\_\_\_\_

Photos: 50

Others: 10

Weekend: \_\_\_\_\_

TOTAL: 260

- Add Fee:
- Site Insp (\$)
  - Interview (\$)
  - Tech Invs (\$)
  - Weekend (\$)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS/FWD18010666/R1sd3

6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 12-06-2018



Code : FWD

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SJG 8855S
Policy No.		Coverage (\$)	0.00
Claim No.	1201800006914	Excess (\$)	500.00
Assign From	JOSEY LOH	Assign Date	12/06/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	04/06/2018	Inspection Date	11/06/2018
Survey held at	TAN CHONG MOTOR SALES PTE LTD 913, BUKIT TIMAH RD, SINGAPORE 589623.		

## 5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

## Nivitha (LKK Auto)

---

**From:** josey.loh@fwd.com  
**Sent:** Friday, 8 June 2018 9:57 AM  
**To:** AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** RE: Survey SJG8855S OD Claim (FWD Ref: 1201800006914)  
**Attachments:** SAS Report.pdf; COI,IC & DL.PDF; est.tif

Hi LKK team,

Please ignore the content in our earlier email.

Please refer liaise with the repairer for OD survey arrangement. Policy excess \$500.00.

Attached is the repair estimate & OI GIA report.

Please create the case in Merimen and revert to us with your preliminary report.

Thank you.

Kind Regards  
Josey Loh  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872  
E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)



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Get the biggest guaranteed return for a 3 year plan available online.  
**Limited time offer!**

**2.02%** p.a.  
[fwd.com.sg](http://fwd.com.sg)  
save now

---

**From:** Motor Claims SG - SG Common  
**Sent:** Friday, 8 June, 2018 9:54 AM  
**To:** 'Asher Sng (LKKAuto)'; 'SUR'; 'assignments@lkkauto.com'; 'Admin A'; 'Nivitha (LKK Auto)'  
**Subject:** FW: Survey SJG8855S OD Claim (FWD Ref: 1201800006914)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards  
Josey Loh  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872  
E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)



**FWD Insurance**  
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Get the biggest guaranteed return for a 3 year plan available online.  
**Limited time offer!**  
2.02% p.a.  
[fwd.com.sg](http://fwd.com.sg)  
save now

---

**From:** Muhammad Zuhri [<mailto:zuhri@tanchong.com>]  
**Sent:** Thursday, 7 June, 2018 4:23 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** Norsipah  
**Subject:** Survey SJG8855S OD Claim

Dear Sir,

Kindly please Assign the Surveyor for this vehicle.

Best Regards,

M.ZUHRI

Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472  
Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the

use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0253F
Vehicle Details	
Vehicle No.:	SJG88555
Vehicle to be Exported:	No
Intended De-registration Date:	12 Jun 2018
Vehicle Make:	NISSAN
Vehicle Model:	X-TRAIL 2.0 CVT ABS 4WD S/R 7-STR
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	MR20972478B
Chassis No.:	JN1JANT32Z0003041
Maximum Power Output:	106.0 kW (142 bhp)
Open Market Value:	\$23,955.00
Original Registration Date:	23 Feb 2017
First Registration Date:	23 Feb 2017
Transfer Count:	0
Actual ARF Paid:	\$25,537.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Feb 2027
PARF Rebate Amount:	\$19,152.00
Intended COE Rebate Details	
COE Expiry Date:	22 Feb 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$48,556.00
COE Rebate Amount:	\$41,924.00
<b>Total Rebate Amount:</b>	<b>\$61,076.00</b>

The information contained herein is correct as at 12 Jun 2018

OK

> Back to OneMotoring

### Enquire Transfer Fee

<b>Vehicle Details</b>			
Vehicle No.:	SJG88555		
Vehicle Type:	P11 - Passenger Station Wagon/Jeep/Land Rover		
Vehicle Attachment 1:	With Sun Roof		
Vehicle Scheme:	Normal		
Vehicle Make:	NISSAN		
Vehicle Model:	X-TRAIL 2.0 CVT ABS 4WDS/R 7-STR		
Chassis No.:	JN1JANT32Z0003041		
Propellant:	Petrol		
Engine No.:	MR20972478B		
Engine Capacity:	1997 cc		
Maximum Power Output:	106.0 kW (142 bhp)		
Maximum Laden Weight:	2190 kg		
Unladen Weight:	1626 kg		
Year Of Manufacture:	2016		
Original Registration Date:	23 Feb 2017		
Lifespan Expiry Date:	-		
COE Category:	E - Open Category		
Quota Premium:	\$48,556.00		
COE Expiry Date:	22 Feb 2027		
Road Tax Expiry Date:	22 Feb 2019		
PARF Eligibility Expiry Date:	22 Feb 2027		
Inspection Due Date:	22 Feb 2020		
Intended Transfer Date:	06 Jun 2018		
CO2 Emission:	178.00 (g/km)		
CEV/VES Rebate Utilised Amount:	-		
CO Emission:	-		
HC Emission:	-		
NOx Emission:	-		
PM Emission:	-		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
<b>Amount Payable</b>			
	<b>Amount Before GST</b>	<b>GST Amount</b>	<b>Amount After GST</b>
	<b>(S\$)</b>	<b>(S\$)</b>	<b>(S\$)</b>
Transfer Fee:	25.00	-	25.00
<b>Total Amount Payable:</b>			<b>25.00</b>

You may print this page for reference.

OK      Print

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 13 June 2018 11:41 AM  
**To:** zuhri@tanchong.com  
**Cc:** sur@lkkauto.com  
**Subject:** SJG 8855S OD (FWD)

Dear Zuhri,

As instructed by our client, please proceed to repair the insured vehicle **SJG 8855S (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### View Received Message

This mail is associated with :

**\*SJG8855S (1201800006914)**

OD

Jun 4 2018 2:00PM

[LIM FATT SENG]

Tan Chong Motor Sales

Reply   Reply All   Mark as Unread   Print Message   Delete Message   Forward

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 17/07/2018 13:10 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4883.08) - SJG8855S - Claim Handler: Josey Loh

Approved:4883.08.

#### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SJG8855S**

OD

Jun 4 2018 2:00PM

[LIM FATT SENG]

Tan Chong Motor Sales

Reply   Reply All   Mark as Unread   Print Message   Delete Message   Forward

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 12/06/2018 17:26 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$5478.84) - SJG8855S

Approved:5478.84.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Josey Loh

Date: 17 Jul 2018

**Preliminary Advice**

Vehicle No	: SJG8855S	Accident Date	: 04/06/2018
Make	: NISSAN X-TRAIL	Policy No.	: PNPV2018-00002858
Assignment Date	: 12/06/2018	Excess	: S\$500.00
Date of Inspection	: 11/06/2018	Est. Duration of Repair	: 6 days
Inspection At	: Tan Chong Motor Sales (HQ) 913 Bukit Timah Road Singapore 589622		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,683.84
Revised Amount	:S\$	4,883.08
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,883.08

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	119,000.00
COE / PARF Rebate	:S\$	61,076.00
Salvage Value	:S\$	
Margin for Repair	:S\$	57,924.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 12 Jun 2018

**Preliminary Advice**

Vehicle No	: SJG8855S	Accident Date	: 04/06/2018
Make	: NISSAN X-TRAIL	Policy No.	: PNPV2018-00002858
Assignment Date	: 12/06/2018	Excess	: S\$0.00
Date of Inspection	: 11/06/2018	Est. Duration of Repair	: 6 days
Inspection At	: Tan Chong Motor Sales (HQ) 913 Bukit Timah Road Singapore 589622		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,683.84
Revised Amount	:S\$	4,883.08
Check Items (Estimated)	:S\$	595.76
Total	:S\$	5,478.84
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	119,000.00
COE / PARF Rebate	:S\$	61,076.00
Salvage Value	:S\$	
Margin for Repair	:S\$	57,924.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

S/C

OP

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	05/06/2018 11:20
Date Of Accident	04/06/2018 14:45
Exact Location Of Accident	ORCHARD POINT/ CUPPAGE PLAZA CARPARK EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJG8855S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM FATT SENG
NRIC No	S0210253F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98185816
Alternative Phone No	HOME-98185816

### Vehicle Particulars

Manufacturer	NISSAN
Model	X-TRAIL 2.0 CVT ABS 4WD S/R 7-STR

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00002858
Cover Note Number	

### Driver

Name of Driver	LIM FATT SENG
NRIC No	S0210253F
Date Of Birth	14/07/1951
Occupation	INDOOR
Date Of Driving Pass	23/05/1977
Driving Experience	41 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98185816
Fax Number	
Contact Number	HOME-98185816
Email Address	NOEMAIL

Address	15 LORONG KISMIS #01-02 SINGAPORE 2159
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN:

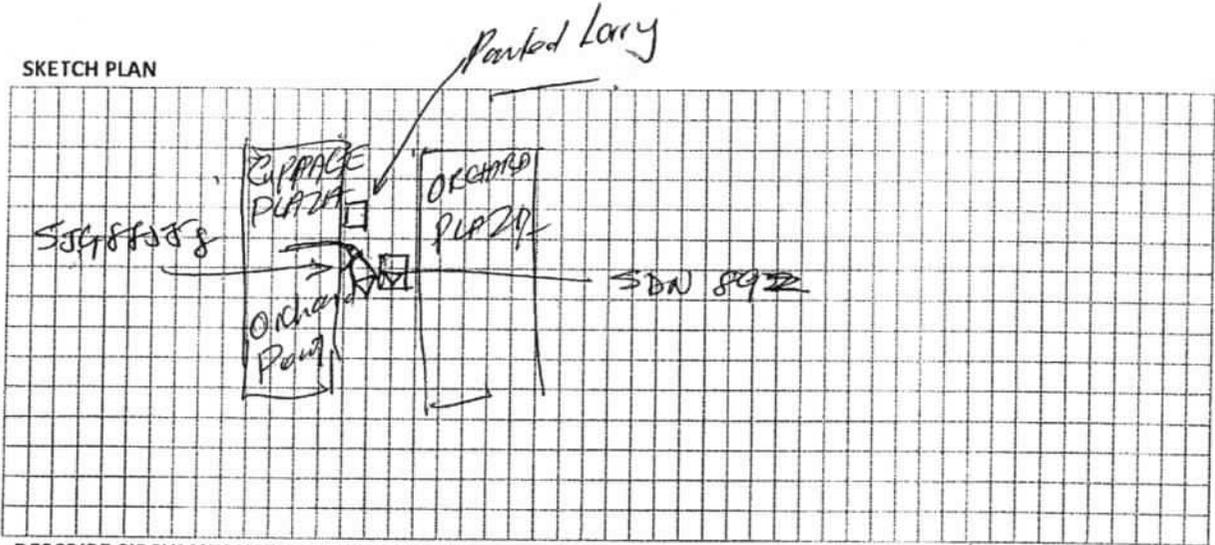
#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDN89Z
Vehicle Make/Model/Colour	AUDI
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LOOI SWEE LIN LINDA
NRIC/Passport Number	S7401055E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AS I EXIT CAR PARK (ORCHARD POINT/CUPPAGE PLAZA), I TURNED RIGHT. VEHICLE SDN 892 APPEARED BEHIND A PARKED LORRY AND MY VEHICLE COLLIDED ONTO SDN 892 FRONT DOOR.

**Important:**

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a **FOURTEEN (14) DAYS CLAUSE** WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

<input type="checkbox"/>	- Reporting Only
<input type="checkbox"/>	- Claim OD
<input type="checkbox"/>	- Claim TP
<input checked="" type="checkbox"/>	- Claim <u>OD</u> TP at other workshop

DECLARATION

I/WE declare the foregoing particulars are true in every respect.

\_\_\_\_\_  
 Policyholder's signature  
 Date & Time

\_\_\_\_\_  
 Driver's Signature  
 (if driver not the policyholder)  
 Date & Time

\_\_\_\_\_  
 Reporting Centre Personnel's Signature  
 Name:  
 Nric/Fin No.

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No:



**CERTIFICATE OF INSURANCE**

Please call +65-6322-2072 for FWD Emergency Assistance  
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

**POLICY NUMBER: PNPV2018-00002858 (Comprehensive - Prestige Plan)**

Car plate number: SJG88555

Your name (As the policyholder): Lim Fatt Seng

Coverage start date: 23/02/2018

Coverage end date: 22/02/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company: Tan Chong Credit Pte Ltd

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 19/02/2018

**Abhishek Bhatia**  
Chief Executive Officer  
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888  
or email us at [contact.sg@fwd.com](mailto:contact.sg@fwd.com) if any details  
in this Certificate of Insurance need to be changed.

1844694

LICENCE NO. S0210253F



Address: 15 LORONG KISMIS #01-02 SINGAPORE 2159

Blood Group: O+      Date of Issue: 31-03-1994

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES)

Class 2B	Motorcycles =< 200 cc	18 Aug 1976
Class 2A	Motorcycles between 201 cc and 400 cc	18 Aug 1976
Class 2	Motorcycles > 400 cc	18 Aug 1976
Class 3	Motor cars =< 3000 kg with =< 7 passengers, exclusive of the driver, and motor tractors / vehicles =< 2500 kg	23 May 1977

PASS DATE

Licence No: S0210253F

NIP 428A

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0210253F



Name: LIM FATT SENG

林 發 成

Race: CHINESE

Date of Birth: 14-07-1951      Sex: M

Country of Birth: SINGAPORE



REPUBLIC OF SINGAPORE      DRIVING LICENCE

Licence Number: S0210253F

Name: LIM FATT SENG

Birth Date: 14 Jul 1951

Issue Date: 12 Oct 2004



001292988B

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJG8855S

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
		NETT	LIST	S/NETT REMARK
1 FENDER-FRONT LH	F3101-4CCMA	583.40		OK
2 SUPPORT ASSY-RA	62513-4CB0A	45.20		OK
3 MOULDING ASSY-F	63861-4CE0A	170.00		DE / OK
4 LAMP ASSY-LH	26060-4CA6D	2352.00		OK
5 ARMATURE ASSY-F	62030-4CL0A	453.10		?
6 ENERGY ABSORBER	62090-4CE0A	291.60		?
7 CLIP	01553-09241	5.00		OK
8 BRKT-BPR SIDE,L	62223-4CL0A	20.90		OK
9 CLIP	01553-10501	2.40		OK
10 BUMPER-ASSY FR	62022-4CE0H	534.70		DE / OK
11 MOULE-BUMPER	62072-4BA0A	153.10		OK
12 FINISHER-FRONT	62257-4BA0B	80.90		OK
SUB TOTAL		4692.30	0.00	0.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		938.46	0.00	0.00
GRAND TOTAL		3753.84	0.00	0.00
OVERALL TOTAL		3753.84		

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJG8855S

JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	<i>72.80</i>
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED FOR 2 PANEL	<del>240.00</del>	<i>120</i>
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	<del>100.00</del>	<i>80</i>
4 ZZ/001	REPAIR BONET, HEADLAMP PANEL LH & UPPER FRT PANEL	<del>570.00</del>	<i>665</i>
5 ZZ/002	RENEW FRT FENDER LH, HEADLAMP BRACKET, FRT BUMPER, BUMPER BRAKET, BUMPER SPONGED & BUMPER MOULDING	<del>760.00</del>	
6 ZZ/003	S/PAINT FRONT BUMPER, FENDER LH, BONNET, FRT DOOR LH, FRT W/SCREEN PILLAR LH, UPPER PANEL & HEADLAMP PNL	<del>1200.00</del>	<i>800</i>
TOTAL LABOUR CHARGES		2930.00	

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SJG8855S

TOTAL LABOUR CHARGES 2930.00  
TOTAL SPARE PARTS CHARGES 3753.84  
-----  
GRAND TOTAL 6683.84 \*

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey below/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

\* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME : Rasul CLKK)  
SURVEYED DATE : 11/06/18 @ 1630  
AUTHORIZED DATE :  
EXCESS CLAUSE : 0.00 Hp 90010068  
LIABILITY : 0.00  
REMARKS :  
REVERT  
EXCESS: 500  
Resurvey b4 paint  
6 days

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.  
911, BUKIT TIMAH ROAD  
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS  
WORKSHOP : BUKIT TIMAH  
CONTACT NO : 4694091  
REFERENCE : INS/IC/ZHR/0219/2018  
DATE : 07-JUN-2018

FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER  
S(038986)  
TEL : 6820 8888  
FAX :  
ATTN : CLAIM MANAGER

OD claims

OWNER'S NAME : MR LIM FATT SENG  
ADDRESS : 15 LORONG KISMIS  
#01-02  
S(598008)  
TELEPHONE NO : 64668268/98185816

TYPE OF CLAIM : COMPREHENSIVE CLAIM  
POLICY NO : PNPV2018-00002858  
VEHICLE NO : SJG8855S  
MODEL CODE : JDRNRRT32EWA-----  
MODEL/YEAR : X-TRAIL 2.0L ALL MODE 4X4I  
ENGINE NO : MR20972478B  
CHASSIS NO : JN1JANT3220003041  
MILEAGE : 1 KM  
DATE IN : 07/06/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : MUHAMMAD ZUHRI  
ACCIDENT DATE : 04/06/2018

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJG88555

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	<del>72.80</del>
2	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED FOR 2 PANEL	240.00	<del>120</del>
3	SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	<del>80</del>
4	ZZ/001	REPAIR BONNET, HEADLAMP PANEL LH & UPPER FRT PANEL	570.00	} 665
5	ZZ/002	RENEW FRT FENDER LH, HEADLAMP BRACKET, FRT BUMPER, BUMPER BRACKET, BUMPER SPONGED & BUMPER MOULDING	760.00	
6	ZZ/003	S/PAINT FRONT BUMPER, FENDER LH, BONNET, FRT DOOR LH, FRT W/SCREEN PILLAR LH, UPPER PANEL & HEADLAMP PNL	1200.00	<del>800</del>
TOTAL LABOUR CHARGES			2930.00	

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJG8855S

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
		NETT	LIST	S/NETT REMARKS
1 FENDER-FRONT LH	F3101-4CCMA	583.40		PH /
2 SUPPORT ASSY-RA	62513-4CB0A	45.20		PH /
3 MOULDING ASSY-F	63861-4CE0A	170.00		DE / PH /
4 LAMP ASSY-LH	26060-4CA6D	2352.00		PH /
5 ARMATURE ASSY-F	62030-4CL0A	453.10		X PH /
6 ENERGY ABSORBER	62090-4CE0A	291.60		X PH /
7 CLIP	01553-09241	5.00		PH /
8 BRKT-BPR SIDE,L	62223-4CL0A	20.90		PH /
9 CLIP	01553-10501	2.40		PH /
10 BUMPER-ASSY FR	62022-4CE0H	534.70		DE /
11 MOULE-BUMPER	62072-4BA0A	153.10		PH /
12 FINISHER-FRONT	62257-4BA0B	80.90		PH /
SUB TOTAL		4692.30	0.00	0.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		938.46	0.00	0.00
GRAND TOTAL		3753.84	0.00	0.00
OVERALL TOTAL		3753.84		

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.  
BUKIT TIMAH W/SHOP  
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SJG8855S

TOTAL LABOUR CHARGES	2930.00
TOTAL SPARE PARTS CHARGES	3753.84
GRAND TOTAL	6683.84 *

\* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME :  
SURVEYED DATE :  
AUTHORIZED DATE :  
EXCESS CLAUSE :  
LIABILITY :  
REMARKS :

RASUL CLKK)  
11/06/18 @ 1630  
Hp 90010068  
REVERT  
EXCESS: 500  
Resurvey b4 paint  
6 days

  
14/6/18

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.  
911, BUKIT TIMAH ROAD  
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS  
WORKSHOP : BUKIT TIMAH  
CONTACT NO : 4694091  
REFERENCE : INS/IC/ZHR/0219/2018  
DATE : 07-JUN-2018

FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER  
S(038986)  
TEL : 6820 8888  
FAX :  
ATTN : CLAIM MANAGER

OD claim

6 deny

OWNER'S NAME : MR LIM FATT SENG  
ADDRESS : 15 LORONG KISMIS  
#01-02  
S(598008)  
TELEPHONE NO : 64668268/98185816

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM  
POLICY NO : PNPV2018-00002858  
VEHICLE NO : SJG8855S  
MODEL CODE : JDRNRRT32EWA-----  
MODEL/YEAR : X-TRAIL 2.0L ALL MODE 4X4I  
ENGINE NO : MR20972478B  
CHASSIS NO : JN1JANT32E0003041  
MILEAGE : 1 KM  
DATE IN : 07/06/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 500.00  
ESTIMATE BY : MUHAMMAD ZUHRI  
ACCIDENT DATE : 04/06/2018

## TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJG8855S  
-----

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	60.00
2	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED FOR 2 PANEL	240.00	120.00
3	SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	80.00
4	ZZ/001	REPAIR BONNET, HEADLAMP PANEL LH & UPPER FRT PANEL	570.00	.00
5	ZZ/002	RENEW FRT FENDER LH, HEADLAMP BRACKET, FRT BUMPER, BUMPER BRAKET, BUMPER SPONGED & BUMPER MOULDING	760.00	665.00
6	ZZ/003	S/PAINT FRONT BUMPER, FENDER LH, BONNET, FRT DOOR LH, FRT W/SCREEN PILLAR LH, UPPER PANEL & HEADLAMP PNL	1200.00	800.00
		TOTAL LABOUR CHARGES	2930.00	1725.00

TAN CHONG MOTOR SALES PTE. LTD.  
 BUKIT TIMAH W/SHOP  
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJG8855S

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 FINISHER-FRONT	62257-4BA0B	80.90			OK
2 MOULE-BUMPER	62072-4BA0A	153.10			OK
3 BRKT-BPR SIDE,L	62223-4CL0A	20.90			OK
4 FENDER-FRONT LH	F3101-4CCNA	583.40			OK
5 SUPPORT ASSY-RA	62513-4CB0A	45.20			OK
6 MOULDING ASSY-F	63861-4CE0A	170.00			OK
7 LAMP ASSY-LH	26060-4CA6D	2352.00			OK
8 ARMATURE ASSY-F	62030-4CL0A	453.10			X
9 ENERGY ABSORBER	62090-4CE0A	291.60			X
10 CLIP	01553-09241	5.00			OK
11 CLIP	01553-10501	2.40			OK
12 BUMPER-ASSY FR	62022-4CE0H	534.70			OK
SUB TOTAL		3947.60	0.00	0.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		789.52	0.00	0.00	
GRAND TOTAL		3158.08	0.00	0.00	
OVERALL TOTAL		3158.08			

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, BUKIT TIMAH ROAD

SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SJG88558

NETT ITEM	3947.60
LESS 20.00%)	-789.52
NETT AMOUNT	3158.08
LIST ITEM	0.00
LESS 30.00%)	0.00
LIST AMOUNT	0.00
SPECIAL NETT ITEM	0.00
LESS .00%)	0.00
SPECIAL NETT AMOUNT	0.00
TOTAL LABOUR CHARGES	1725.00
TOTAL SPARE PARTS CHARGES	3158.08
TOTAL CHARGES	4883.08
LESS EXCESS	500.00
TOTAL	4383.08
ADD 7 % GST	306.82
GRAND TOTAL	4689.90

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Jun 2018 <a href="#">Edit Reg</a>		08 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,883.08</b> <a href="#">Edit Estimates</a>	<b>S\$4,883.08</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	<b>LIM FATT SENG</b> , ID: S0210253F		
Vehicle Reg. No.:	<b>SJG8855S</b>	Date of Loss:	04/06/2018 14:00 - :59 [15 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 1201800006914</b>	Policy/Cover Note No.:	PNPV2018-00002858 (Comprehensive)
		Excess:	S\$500.00
Repairer:	<b>Tan Chong Motor Sales (HQ)</b> 913 Bukit Timah Road, 589622 Bukit Timah - Tel: 64601694		
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Josey Loh</b> ]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 22/06/2018]		
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>FWD_SG (17/07/2018): <b>Alert - Adj Mandate Approved (S\$4883.08) - SJG8855S - Claim Handler: Josey Loh</b></li> <li>FWD_SG (12/06/2018): <b>Alert - Adj Mandate Approved (S\$5478.84) - SJG8855S</b></li> </ul>			
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a>	<a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b> <b>Subject</b> <b>Handler</b> <b>Assigned By</b> <b>Completed On</b> <b>Created On</b> <b>Done?</b>
No results.			

### Claim Documents

**\*SJG8855S (1201800006914)**  
**OD**  
**Jun 4 2018 2:00PM**  
**[LIM FATT SENG]**  
**Tan Chong Motor Sales**

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b>	<a href="#">View in Browser</a>
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/06/18 15:50	<b>Adjuster Immediate Advice</b>		Load HTM	<input type="checkbox"/>
2	17/07/18 10:34	<b>Adjuster Immediate Advice</b>		Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/07/18 10:23	<b>Odometer Reading</b>		Load JPG	<input checked="" type="checkbox"/>
2	17/07/18 10:23	<b>Chassis Number</b>		Load JPG	<input checked="" type="checkbox"/>
3	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
4	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
5	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
6	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
7	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
8	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
9	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
10	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
11	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
12	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
13	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
14	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
15	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
16	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
17	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
18	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
19	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
20	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
21	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
22	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
23	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
24	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
25	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
26	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
27	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
28	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
29	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
30	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
31	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
32	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
33	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
34	17/07/18 10:23	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
35	17/07/18 10:23	General View	Load JPG	<input checked="" type="checkbox"/>
36	17/07/18 10:23	General View	Load JPG	<input checked="" type="checkbox"/>
37	17/07/18 10:23	General View	Load JPG	<input checked="" type="checkbox"/>
38	17/07/18 10:23	General View	Load JPG	<input checked="" type="checkbox"/>
39	17/07/18 10:23	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/06/18 15:55	ESTIMATE	Load PDF	
2	24/07/18 11:48	FB & SN	Load PDF	

No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	14/06/18 19:18	Insured GIA Report	Load PDF	

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

**Our File No:** CS/FWD18010666/R1SD3E2

**Date:** 24/07/2018

#### REFERENCE

Insured/Claimant:	LIM FATT SENG	Policy No:	PNPV2018-00002858	Claim No:	1201800006914
Date of Loss:	04/06/2018	Nature of Claim:	OD		

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SJG8855S</b>	Engine No:	MR20972478B
Make & Model:	NISSAN X-TRAIL, 2.0 CVT (A)	Chassis No:	JN1JANT32Z0003041
Reg. Date:	23/02/2017 (Man. Year: 2016)	Odometer:	19187 km
Colour:	Brown		
Engine Capacity:	1997 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	225/60 R16	Rear Tyre Size:	225/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,813.84	3,218.08	595.76	15.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,870.00	1,665.00	1,205.00	41.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,683.84</b>	<b>4,883.08</b>	<b>1,800.76</b>	<b>26.94</b>
<b>- Excess (S\$)</b>	500.00	500.00	0.00	0.00
	(S\$)	6,183.84	4,383.08	1,800.76
<b>+ GST 7.00/7.00% (S\$)</b>	432.87	306.82	126.05	29.12
<b>Nett Amount (S\$)</b>	<b>6,616.71</b>	<b>4,689.90</b>	<b>1,926.81</b>	<b>29.12</b>

#### INSPECTION

Date of Assignment:	08/06/2018	Inspected At:	Tan Chong Motor Sales (HQ)
Date Inspected:	11/06/2018		913 Bukit Timah Road
			Singapore 589622
Estimated Period of Repair:	6.0 days		

**Adjuster:** MOHD RASUL

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 24 Jul 2018)	
<b>Parts:</b>	N/A	NISSAN X-TRAIL 2.0 CVT (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJG8855S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE & HOLDER INCLUDING PARTS	Scratched	60.00 FS	*60.00 FS
2	1		*FENDER-FRONT LH	Bent	583.40 FN	*583.40 FN
3	1		*SUPPORT ASSY-RA	Necessary	45.20 FN	*45.20 FN
4	1		*MOULDING ASSY-F	Deformed	170.00 FN	*170.00 FN
5	1		*LAMP ASSY-LH	Scratched	2,352.00 FN	*2,352.00 FN
6	1		*ARMATURE ASSY-F	Serviceable	453.10 FN	*- FN
7	1		*ENERGY ABSORBER	Serviceable	291.60 FN	*- FN
8	1		*CLIP	Necessary	5.00 FN	*5.00 FN
9	1		*BRKT-BPR SIDE, L	Necessary	20.90 FN	*20.90 FN
10	1		*CLIP	Necessary	2.40 FN	*2.40 FN
11	1		*BUMPER-ASSY FR	Deformed	534.70 FN	*534.70 FN
12	1		*MOULE-BUMPER	Scratched	153.10 FN	*153.10 FN
13	1		*FINISHER-FRONT	Scratched	80.90 FN	*80.90 FN

F=Franchise part. S=SpcNett. N=NettItemDisc.

<b>Sub Total (S\$)</b>	<b>4,752.30</b>	<b>4,007.60</b>
- Nett Item Discount on N Items 20.00/20.00% (S\$)	938.46	789.52
<b>Total Parts (S\$)</b>	<b>3,813.84</b>	<b>3,218.08</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED FOR 2 PANEL	New	240.00	120.00
2	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	New	100.00	80.00
3	REPAIR BONNET, HEADLAMP PANEL LH & UPPER FRT PANEL }	New	570.00	665.00
4	RENEW FRT FENDER LH, HEADLAMP BRACKET, FRT BUMPER, BUMPER BRACKET, BUMPER SPONGED & BUMPER MOULDING }	New	760.00	0.00
5	S/PAINT FRONT BUMPER, FENDER LH, BONNET, FRT DOOR LH, FRT W/SCREEN PILLAR LH, UPPER PANEL & HEADLAMP PNL	New	1,200.00	800.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,870.00</b>	<b>1,665.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >