

10/0000

INS CASE OWNER:

VO | cc4, Asm 180 10646, R 239 | LKX IDAC 57005
ASSIGNMENT
Surveyor: Kam | DOI: 28/11 | Date / Time: 11-6-18
Registered in Merimen: -

Pre-assign / CCU / FTE



Insured Vehicle No.: SDY 2060J
Name of Insured: CHOO MUN FAI
Insured Tel No.: HP: 97535583
Excess Sec II :SS D.O.A: 26/05/2018
Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: S8m 0017u
Policy No.: VPA/P 2049P38
Make / Model: LEXUS LS250
Place of Accident: Junction of Amk Ave 1 & Wale China

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SCV 8338B



INSRS: WSP: Tan Chong
Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

12/6
Arhu
SCV 8338B. X: SDY 2060J- X

27.6.18 @ 10.00am (FILED on NO RESPONSE)

Excess WSP Liability Clear

9/7/19 Email proposed settlement to w/s, pending acceptance

24/10/19 - File - 1.5m to 1.5m to 1.5m

30/10/19 - File pass to me to close.

STAGE DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI: 5-7-18
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)		
After call Itr to OI		
Authorisation To Act		
Release Voucher		
Final Repair Bill		
Car Rental Invoice		
Towing Invoice		
LTA / GIA		
Medical Bill		
PIB		
Mandate/Reject Instruction		
LOD		

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 29-11-18

Confirm with: Super

Confirm by: MEB

Repair Cost:

P/P SS 2,428.55

(4 days) Reduction:

27 %

Email

Call

FINAL SETTLEMENT

Date/Time: 26/10/19

Confirm with: Liny

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. 21

If NO or B 28, Ass. Lia:

Repair Cost:

Wah

SS 2598.55

on 28th 2019

Loss of Rental (LOR):

Wah

SS 428.00

(4 days)

> \$100

Loss of Use (LOU):

SS -

(\$ x days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

SS 2-00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS 3028.55

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3028.55

Name 1:

Tan Chong Motor Sales Pte Ltd

BGA

Payee 2: (Strike if N.A.)

SS /

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ASM(AXA)

13648 (M-263-10) 00446

ASSIGNMENT

From:

Date:

02072018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SCV 87388

at Workshop n/s

Tan Chong

of

911 Bukit Timah

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

10am

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

89K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SCV87388

Yr Regn:

2017 / 344

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NISSAN QASHQAI 1.2 DIG-T c.c 1197

Colour

PURPLE

A/C:

Insured / Std / NI / NA

Sp. Reading

38859

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

SJNFEA J11U2012712

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

245/60R17

R:

BS / DUN / EXNOVA ☒ GT / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

26/05/18

D.O.I.

02/07/18

Survey held at

Tan Chong

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1/1: +2,408.55 (RED: +8,97.55 3T/1)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) 3 + RE 51

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

0.000000

0.000000

0.000000

0.000000

0.000000

0.000000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18010646/ea3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 11-06-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDY 2060J	Veh. Inspected	SCV 8738B	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00ITU	Excess (\$)	0.00	
Assign From		Assign Date	11/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/05/2018	Inspection Date		
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911, BUKIT TIMAH RD, SINGAPORE 589623.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0223/2018
DATE : 08-JUN-2018

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN:MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : M/S UNICYCLE
ADDRESS : 15 HUME AVENUE
#05-06 HUME PARK 1
S(598725)
TELEPHONE NO : 81397813

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : TP-SDY2060J
VEHICLE NO : SCV8738B
MODEL CODE : FRLARBEJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2442432A
CHASSIS NO : SJNFEAJ11UX012712
MILEAGE : 1 KM
DATE IN : 08/06/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 26/05/2018

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

~~CAR AT WORKSHOP~~ / CAR NOT AT WORKSHOP

KINDLY REVERT TO ME ASAP

EMAIL : zuhri@tanchong.com

OFFICE : 67038916 FAX : 64697472

08/06/2018

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SCV8738B

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RSI	REPLACE REVERSE SENSOR, DO TWICE ADJUSTMENT & FUNCTION TEST	110.00	/
2 22/001	RENEW REAR BUMPER, REINFORCEMENT, REAR SPONGED, & REPAIR REAR PANEL	750.00	400
3 22/002	S/PAINT REAR BUMPER, REAR PANEL, REAR FENDER RH	800.00	600
	TOTAL LABOUR CHARGES	1660.00	

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SCV87388

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	BRACKET-BUMPER	85220-4EA0A	35.90	nn		
2	REINF-BUMPER RR	H5030-4EAMA	619.20	at		
3	ENERGY ABSORBER	85099-4EA0B	126.40	nn		
4	FINISHER-REAR B	85071-4EA0A	16.80	at		
5	CLIP	01553-05933	4.80	nn		
6	CANOE RIVET	76882-0M000	13.00	nn		
7	CLIP	85284-JD00A	22.20	nn		
8	GROMMET-SCREW	01281-00111			8.80	X nn
9	PASCIA-RR BUMP	85022-4EA0H	717.00	take		
10	ORNAMENT ASSY R	26560-JJ90A	55.00	nn		
11	RETAINER-BUMPER	79185-4EA0A	23.80	nn		
12	SENSOR-REVERSE	SENSOR			250.00	nn
13	SUNDRIES	NPN			100.00	nn
SUB TOTAL			1634.10	0.00	358.80	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			326.82	0.00	0.00	
GRAND TOTAL			1307.28	0.00	358.80	
OVERALL TOTAL			1664.08			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SCV87388

TOTAL LABOUR CHARGES	1660.00
TOTAL SPARE PARTS CHARGES	1666.08
GRAND TOTAL	3326.08 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME

SURVEYED DATE

AUTHORIZED DATE

EXCESS CLAUSE

LIABILITY

REMARKS

RASUL
2/07/18 @ 1050
4 days
Ready by part

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 4/7/2018

Survey Details:

Date of loss	26-May-18
Date of appointment	11-Jun-18
Date of survey	2-Jul-18
Location of survey	TAN CHONG MOTOR SALES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SCV 8738B
Make and Model	NISSAN QASHQAI 1.2 DIG-T 1197cc
Date of registration	29-Jun-17
Excess	
Market Value	\$ 89,000.00
Part Rebate	\$ 56,111.00
Nett Loss	\$ 32,889.00

Repair details:

Initial Estimate	3,326.08
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Proposed/Revised repair cost:

Parts	\$ 1,432.16
Check items (estimate)	\$ 145.12
Labour	\$ 1,110.00
Total	\$ 2,687.28
Lump Sum(if applicable)	\$ -

Number of days for repair	4 days
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TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALISED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0223/2018
DATE : 08-JUN-2018

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 68804741
FAX : 68804838
ATTN: MOTOR CLAIM MANAGER VALENCIA

OWNER'S NAME : M/S UNICYCLE
ADDRESS : 15 HUME AVENUE
#05-06 HUME PARK 1
S(598725)
TELEPHONE NO : 81397813

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SDY2060J
VEHICLE NO : SCV8738B
MODEL CODE : FRLAR02J11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HPA2442432A
CHASSIS NO : SJNFFA2J11UE012712
MILEAGE : 1 KM
DATE IN : 08/06/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 26/05/2018

PS → Rasu/
ZHR LKK

4 Days

\$150 x 4 days

\$600 + GST

X \$642.00

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAR W/SHOP

SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SCV87388

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RSI	REPLACE REVERSE SENSOR, DO TWICE ADJUSTMENT & FUNCTION TEST	110.00	110.00
2 11/001	RENEW REAR BUMPER, REINFORCEMENT, REAR SPONGED, & REPAIR REAR PANEL	750.00	400.00
3 11/002	S/PAINT REAR BUMPER, REAR PANEL, REAR FENDER RH	800.00	600.00
TOTAL LABOUR CHARGES		1660.00	1110.00
ADDITIONAL DISCOUNT(5.00%)			55.50
FINAL LABOUR CHARGES			1054.50

TAN CHONG MOTOR SALES PTE. LTD.
SUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SCV8738B

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	BRACKET-BUMPER	85220-4EA0A	35.90		OK
2	REINF-BUMPER RR	H5030-4EAMA	619.20		OK
3	ENERGY ABSORBER	85090-4EA0B	126.40		X
4	FINISHER-REAR B	85071-4EA0A	16.80		OK
5	CLIP	01553-05933	4.80		OK
6	CANOE RIVET	76882-0M000	13.00		OK
7	CLIP	85284-JD00A	22.20		OK
8	GROMMET-SCREW	01281-00111			8.80 X
9	ORNAMENT ASSY R	26560-JJ90A	55.00		X
10	RETAINER-BUMPER	79185-4EA0A	23.80		OK
11	SENSOR-REVERSE	SENSOR			250.00 OK
12	SUNDRIES	NPN			20.00 OK
13	FASCIA-RR BUMP	85022-4EA0H	717.00		OK
SUB TOTAL			1452.70	0.00	270.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			290.54	0.00	0.00
GRAND TOTAL			1162.16	0.00	270.00
ADDITIONAL DISCOUNT (NETT-5.00%, LIST-5.00%, S/NETT-.00%)			58.11	0.00	0.00
OVERALL TOTAL			1374.05		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SCV8738B

NETT ITEM	1452.70
LESS 20.00%)	-290.54
NETT AMOUNT	1162.16
ADDITIONAL DISCOUNT(5.00%)	-58.11
FINAL AMOUNT	1104.05

LIST ITEM	0.00
LESS 30.00%)	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	270.00
LESS .00%)	0.00
SPECIAL NETT AMOUNT	270.00

TOTAL LABOUR CHARGES	1054.50
TOTAL SPARE PARTS CHARGES	1374.05

TOTAL CHARGES	2428.55
ADD 7 % GST	170.00

GRAND TOTAL	2598.55
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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0044L
Vehicle Details	
Vehicle No.:	SCV87388
Vehicle to be Exported:	No
Intended De-registration Date:	03 Jul 2018
Vehicle Make:	NISSAN
Vehicle Model:	QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR
Primary Colour:	Purple
Manufacturing Year:	2017
Engine No.:	HRA2442432A
Chassis No.:	SJNFEAJ11UZ012712
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$18,583.00
Original Registration Date:	29 Jun 2017
First Registration Date:	29 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$13,583.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2027
PARF Rebate Amount:	\$10,187.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,106.00
COE Rebate Amount:	\$45,924.00
Total Rebate Amount:	\$56,111.00

The information contained herein is correct as at 03 Jul 2018

OK

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SCV87388		
Vehicle Type :	Z11 - Private Hire (Chauffeur) Station Wagon/Jeep/Land Rover		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	NISSAN		
Vehicle Model :	QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR		
Chassis No. :	SJNFEAJ11UZ012712		
Propellant :	Petrol		
Engine No. :	HRA2442432A		
Engine Capacity :	1197 cc		
Maximum Power Output :	85.0 kW (113 bhp)		
Maximum Laden Weight :	1880 kg		
Unladen Weight :	1285 kg		
Year Of Manufacture :	2017		
Original Registration Date :	29 Jun 2017		
Lifespan Expiry Date :	-		
COE Category :	A - Car up to 1600cc & 97kW (130bhp)		
Quota Premium :	\$51,106.00		
COE Expiry Date :	28 Jun 2027		
Road Tax Expiry Date :	28 Jun 2019		
PARF Eligibility Expiry Date :	28 Jun 2027		
Inspection Due Date :	28 Jun 2020		
Intended Transfer Date :	03 Jul 2018		
CO2 Emission :	129.00 (g/km)		
CEV/VES Rebate Utilised Amount :	\$5,000.00		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK

Print




Service Request Details

Claim

S8M00ITU

Reference

None 

Loss Date

May 26, 2018

Request Date

June 11, 2018

Due Date

June 19, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

11-06-2018 @ 1122am
Zuhri veh
6703 8916

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SCV8738B

Make

TPVD NISSAN

Model

QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR

Service Address

...

Primary Contact/Insured

CHOO MUN FAI

2 BRIDPORT AVENUE, 559293, Singapore

97555583

MUNFAI77@HOTMAIL.COM

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

6/11/18 10:00 AM

FROM

OH Vale

SUBJECT

YOU MAY PROCEED DS BUT TO GET MANDATES ON
QUANTUM-VO

BODY



SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)

☒

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

☐

TC AUTOCLINIC PTE LTD (TCAC)

☐

DATE:

OWNER NAME:

M/S UNICYCLE

NRIC NO.:

ADDRESS:

15 HUME AVENUE

#05-06 HUME PARK 1

S(598725)

VEHICLE MODEL:

NISSAN QASHQAI

REGN. NO.:

SCV8738B

CHASSIS NO.:

TYPE OF CLAIM:

☐

OWN DAMAGE (OD)

☐

OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

☐

THIRD PARTY THROUGH
TCMS / AIPL / TCAC

☒

THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE

☐

WINDSCREEN / GLASS (W/S)

WTC INCOME INSURANCE

INSURANCE CO.:

CLAIM AGAINST AXA INSURANCE

CLAIM NO.:

POLICY NO.:

DATE OF ACCIDENT:

26/05/2018

DATE RECEIVED:

10/07/2018

DATE COMPLETED:

13/07/2018

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no further claim whatsoever against the above Company in respect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.



XO 1/2

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID

☐

DEPOSIT PAID BY OWNER

☐

OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY

☐

DOCUMENTS RETURNED TO
OWNER

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

INSURANCE CO. COPY

* Delete When Necessary

<<

<TP - Mandate IA> - S8M00ITU [ACCIDENT INVOLVING
SDY 2060J (OI) & SCV 8738B(TP) ON 26/05/2018]

Type

 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,028.55(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction, Hsiao Tong – 29 June 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-15 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/6/2019

Survey Details:

Date of loss	26.05.2018
Date of appointment	11.06.2018
Date of survey	02.07.2018
Location of survey	TAN CHONG MOTOR SALES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SCV8738B
Make and Model	Nissan Qashqai 1197cc
Date of registration	29.06.2017
Parf Rebate	
Market Value	\$ 89,000.00
Parf Rebate	\$ 56,111.00
Nett Loss	\$ 32,889.00

Repair details:

Initial Estimate	3,326.08
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Proposed/Revised repair cost:

Parts	\$ 1,374.05
Check items (estimate)	NIL
Labour	\$ 1,054.50
Total	\$ 2,428.55
Lump Sum(if applicable)	

Number of days for repair	4.0
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256350 FAX : (065) 62564315

Remarks:

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Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	2,598.55
Loss of use		NIL
Loss of rental (w/GST)	\$	428.00 (4days x\$100.00)
Loss of income		NIL
LTA search fees	\$	2.00
Others		NIL
Proposed Total	\$	3,028.55

<<

**Re:<TP - Mandate IA> - S8M00ITU [ACCIDENT INVOLVING
SDY 2060J (OI) & SCV 8738B(TP) ON 26/05/2018]**

Type

🔔 Question

Message

Hi Pls proceed, tks-VO

Reply

Hsiao Tong (LKKAuto)

From: Ng Li Ting <liting@tanchong.com>
Sent: Friday, 25 October 2019 11:08 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: OUR REF: CC4/ASM18010646/R1pa3 - ACCIDENT INVOLVING SDY 2060J(AXA) AND SCV 8738B ON 26/05/2018

Hi

We hereby accept your offer.

Thank you.

Best Regards

Ng Li Ting
Customer Service Executive
Service Department
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 : DID: 67038903 : Fax: 64697472
Email: liting@tanchong.com
Website: www.tanchong.com : www.nissan.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, October 21, 2019 2:07 PM
To: Muhammad Zuhri <zuhri@tanchong.com>; Norsipah <norsipah@tanchong.com>; Lawrence Teo <lawrenceteo@tanchong.com>; Ng Li Ting <liting@tanchong.com>
Subject: RE: OUR REF: CC4/ASM18010646/R1pa3 - ACCIDENT INVOLVING SDY 2060J(AXA) AND SCV 8738B ON 26/05/2018

Your Ref: **SCV8738B** Without Prejudice

Dear Sirs/Mdm,

We refer to our offer dated 09/07/2019.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>
Sent: Friday, 19 July 2019 2:06 PM
To: zuhri@tanchong.com; 'Norsipah' <norsipah@tanchong.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: CC4/ASM18010646/R1pa3 - ACCIDENT INVOLVING SDY 2060J AND SCV 8738B ON 26/05/2018

Hi all,

Please refer to the email below and revert, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto)
Sent: Tuesday, 9 July 2019 2:05 PM
To: zuhri@tanchong.com
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OUR REF: CC4/ASM18010646/R1pa3 - ACCIDENT INVOLVING SDY 2060J AND SCV 8738B ON 26/05/2018

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,598.55
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$ 3,028.55

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010646/R1pa3q2

8 SHENTON WAY #24-01
 AXA TOWERSINGAPORE 068811
 ATTN:VALE OH

Date : 07-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDY 2060J	Veh. Inspected	SCV 8738B
Policy No.	VPA/P2049838	Coverage (\$)	0.00
Claim No.	S8M00ITU	Excess (\$)	0.00
Assign From		Assign Date	11/06/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN QASHQAI 1.2 DIG-T	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	SJNFEAJ11UZ012712	Colour	PURPLE
Odometer	38859	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/60 R17	GOODYEAR	6 mm
L/H Front Tyre	245/60 R17	GOODYEAR	6 mm
R/H Rear Tyre	245/60 R17	GOODYEAR	6 mm
L/H Rear Tyre	245/60 R17	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	26/05/2018	Inspection Date	02/07/2018
Survey held at	TAN CHONG MOTOR SALES PTE LTD 911, BUKIT TIMAH RD, SINGAPORE 589623.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCV 8738B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BRACKET -BUMPER (N) (CONSISTENT)	NECESSARY	35.90	35.90
1	REINF-BUMPER RR (N) (CONSISTENT)	BENT	619.20	619.20
1	ENERGY ABSORBER (N) (CONSISTENT)	NOT NECESSARY	126.40	-
1	FINISHER -REAR B (N) (CONSISTENT)	CUT	16.80	16.80
1	CLIP (N) (CONSISTENT)	NECESSARY	4.80	4.80
1	CANOE RIVET (N) (CONSISTENT)	NECESSARY	13.00	13.00
1	CLIP (N) (CONSISTENT)	NECESSARY	22.20	22.20
1	FASCIA -RR BUMP (N) (CONSISTENT)	TORN	717.00	717.00
1	ORNAMENT ASSY R (N) (CONSISTENT)	NOT NECESSARY	55.00	-
1	RETAINER -BUMPER (N) (CONSISTENT)	NECESSARY	23.80	23.80
	LESS 20% DISCOUNT		-326.82	-290.54
	ADDITIONAL 5% DISCOUNT		-	-58.11
			1,307.28	1,104.05
SPECIAL NETT ITEMS				
1	GROMMET -SCREW (SN) (CONSISTENT)	NOT NECESSARY	8.80	-
1	SENSOR -REVERSE (SN) (CONSISTENT)	NECESSARY	250.00	250.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	100.00	20.00
			358.80	270.00
LABOUR				
	REPLACE REVERSE SENSOR,DO TWICE ADJUSTMENT & FUNCTION TEST.		110.00	110.00
	RENEW REAR BUMPER ,REINFORCEMENT ,REAR SPONGED & REPAIR REAR PANEL.		750.00	400.00
	S/PAINT REAR BUMPER,REAR PANEL,REAR FENDER RH .		800.00	600.00
			-	-
			-	-
			-	-
	ADDITIONAL 5% DISCOUNT		-	-55.50
			1,660.00	1,054.50
GRAND TOTAL			3,326.08	2,428.55

Report Ref No. CC4/ASM18010646/R1pa3q2



RECOMMENDED COST OF REPAIRS			2,428.55
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Report Ref No. CC4/ASM18010646/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Letter Of Claim For Uninsured Loss

Insurance Company: AXA INSURANCE 11K
Address : _____

Date: 28/11/18

Attention : Claims Department - Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SCV8738B & SDY2060J
at Lor Chuan / Ang Mo Kio Ave 1 on 26.5.2018.

I am the owner of Vehicle Number SCV8738B which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number SDY2060J, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim	\$ _____
Loss of usage (\$/day) for _____ days	\$ _____
Car rental as per invoice attached	\$ <u>470.80</u>
Search fee	\$ <u>2.00</u>
Others <u>COR</u>	\$ <u>2598.55</u>
Total claim amount	\$ <u>3071.35</u>

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 3071.35, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely



(Owner of motor vehicle)

Name : LARRY TAN WEN G WATH
Address : 15 Hume Ave
#05-06 S(598725)
Telephone : 81397813



Tan Chong Motor Pte Ltd

W11 Bukit Timah Road Tan Chong Motor Singapore 389622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 389623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2442432A
VEHICLE NO : SJNFEAJ11UZ012712
SCV8738B

INVOICE NO : W12140345
INVOICE DATE : 28-DEC-2018
TERMS : CREDIT
DATE REC'D : 06-JUL-2018
SA/SE : ZHR
JOB NO : BG1038719
MILEAGE : 039800
YOUR REFERENCE : INS/IC/ZHR/0223/2

ITEM	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	REPLACE REVERSE SENSOR, DO TWICE ADJUSTMENT & FUNCTION TEST	110.00
2	RENEW REAR BUMPER, REINFORCEMENT, REAR SPONGED, & REPAIR REAR PANEL	400.00
3	S/PAINT REAR BUMPER, REAR PANEL, REAR FENDER RH	600.00
	SUBTOTAL :	1110.00
	PARTS	
1	CLIP	3.84
	Qty: 4 @ \$1.20 each (Disc: 20.00% After Disc: \$3.84 each)	
2	CANOE RIVET	10.40
	Qty: 2 @ \$6.50 each (Disc: 20.00% After Disc: \$10.40 each)	
3	RETAINER-BUMPER	19.04
	Qty: 1 @ \$23.80 each (Disc: 20.00% After Disc: \$19.04 each)	
4	FASCIA-RR BUMP	573.60
	Qty: 1 @ \$717.00 each (Disc: 20.00% After Disc: \$573.60 each)	
5	FINISHER-REAR B	13.44
	Qty: 1 @ \$16.80 each (Disc: 20.00% After Disc: \$13.44 each)	
6	BRACKET-BUMPER	28.72
	Qty: 1 @ \$35.90 each (Disc: 20.00% After Disc: \$28.72 each)	
7	CLIP	17.76
	Qty: 3 @ \$7.40 each (Disc: 20.00% After Disc: \$17.76 each)	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating to the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623, TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254, TEL: 63570753/4/5

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FRLARBZJ11UEA--A--
CHASSIS NO : HRA2442432A
VEHICLE NO : SJNFEAJ11UZ012712
SCV8738B

INVOICE NO : W12140345
INVOICE DATE : 28-DEC-2018
TERMS : CREDIT
DATE REC'D : 06-JUL-2018
SA/SE : ZHR
JOB NO : BG1038719
MILEAGE : 039800
YOUR REFERENCE : INS/IC/ZHR/0223/2

ITEM	JOB DESCRIPTION	AMOUNT
8	Claim Type ... DIRECT SETTLEMENT / THIRD PARTY CLAIM	195.16
	DOA.....: 26-MAY-2018	
2	Our Ref.....: INS/IC/ZHR/0223/2018	20.00
	Surveyor.....: SURVEYOR FROM INSURANCE CO	
10	REPAIR WORK	730.00
	Qty 1 @ \$250.00 each (special rate)	
	SUBTOTAL	1432.16
REMARKS		
1	NISSAN TRUCK INSURANCE CLAIM AGAINST AXA INSURANCE	
2	DOA: 26.05.2018	
3	TO: DIRECT SETTLEMENT	
4	OUR REF: INS/IC/ZHR/0223/ZHR	
5	INSURATION NOTED ATTACHED	
6	SURVEY BY: EASULIKE AVIGATOR, ST. ST. 2018, N. TOSQUE	
7	RECOMMEND 3 DAYS REPAIR	
8	AUTHORISE BY: ASHLEY SMITH, AUTO ON 27.05.2018	
9	REPAIR WORK	
10	INSURANCE TO: AXA INSURANCE PTE LTD	
11	PHONE NO: 77-0070007	
	LABOUR	1110.00
	PARTS	1432.16
	SUBTOTAL	2542.16
	ADD. DISCOUNT	113.61
	TOTAL	2428.55
	GST(7%)	170.00
	AMOUNT DUE	2598.55

DOLLARS: (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
TWO THOUSAND FIVE HUNDRED NINETY
EIGHT AND CENTS FIFTY FIVE ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 5 July 2018 2:59 PM
To: 'MUNFAI77@HOTMAIL.COM'
Subject: ACCIDENT INVOLVING SDY 2060J AND SCV 8738B ALONG JUNCT OF AMK AVE 1 & OR CHUAN ON 26/05/2018

05 JULY 2018

CHOO MUN FAI

Dear Sir/ Mdm

OUR REF : CC4/ASM18010646/R1ea3

YOUR REF : SDY 2060J

ACCIDENT INVOLVING SDY 2060J AND SCV 8738B ALONG JUNCT OF AMK AVE 1 & OR CHUAN ON 26/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TAN CHONG MOTOR SALES PTE LTD acting on behalf of the owner of SCV 8738B against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SCV 8738B. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

*To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com


c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

**Third Party Direct Settlement
Letter of Authority**

1. Accident involving vehicle number SCV 8738 B & SDY 2060 J at Lor Chuan / Hrg ME10 Me 1 on .
2. I, Larry Tan Weng Wah NRIC S2557693 D, owner of motor vehicle no. SCV 8738 B hereby authorize my repair workshop, namely TAN CHONG MOTOR SALES PTE LTD to act for me with respect to the following:
- To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - To resolving my claim as they deem fit, including settling the matter on basis of my contributing negligence if any.
 - To receive payment for settlement of my claim and all payment be made payable to the workshop for cost of repairs and other uninsured losses.
 - To sign discharge voucher on my behalf.
3. I understand that the claim for loss of use of my vehicle will be based on the number of days estimated by the surveyor in his report to be required for repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for the extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
4. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/ owner/insures of the other vehicle is concerned.
5. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment:
- For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Dated this 2 (Day) of 7 (Month) 18 (Year)

Claimant Particulars

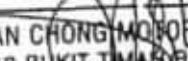
Name: LARRY TAN WENG WAH
Address: 15 HUME AVE #05-06
S(598725)
Tel No.: 8139 7813
Signature: 



Authorized Workshop

Workshop: BUKIT TIMAH
Claim Officer:

Signature
& Co. Stamp:


TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 59823
TEL: 6466 7711 FAX: 6469 7472



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SDY 2060J	(Insd veh)	Model: NISSAN QASHQAI 1.2
	SCV 8738B	(TP veh)	
Date of Accident/ Time:	26/05/2018		

Repair Estimate	\$ 3,558.71	
Final Repair Cost (WITH GST)	\$ 2,598.55	
Loss of Use	\$ -	days at \$ per day
Rental (if any) (WITH GST)	\$ 428.00	4 days at \$100.00 per day
LTA / GIA Search Fee	\$ 2.00	
Others:	\$ -	
Final Settlement Sum	\$ 3,028.55	

Payee Name: TAN CHONG MOTOR SALES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/No BOLA Scenario No. 27
	BOLA Liability: 100 (%)	Assessed Liability (*): (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply		
Remarks		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that **TAN CHONG MOTOR SALES PTE LTD** and on their behalf in this accident.

913 BUKIT TIMAH ROAD
SINGAPORE 59823
TEL 6466 7711 FAX : 6469 7472

Signature of workshop representative / Workshop stamp

Name of Representative: Ng Li Jing
Date: 31-10-19

MRB

LKK

Signature of AXA's surveyor/representative

Name of AXA's surveyor /Representative:

Date: 31-10-19

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Zuhri
Date: 31-10-19

TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 59823
TEL 6466 7711 FAX : 6469 7472

**DOWNTOWN TRAVEL SERVICES PTE LTD**

15 Queen Street #01-01 Tan Chong Tower
Singapore 188537
Tel (65) 63341700 Fax (65) 63364677
Co. Reg. No. 1984-03671/H

AXA INSURANCE S'PORE P L

143 CECIL STREET
#21-01 GB BLDG

S(069542)

GST Reg No. : M2-0067432-4
Tax Invoice : N104062
Inv. date...: 08-APR-2019
Print date..: 09-APR-2019
Print time..: 09:18:49
Page no.....: 1
Agreement no: N43513

Description	Amount
RENTAL CHARGE FROM 10-JUL-2018 TO 13-JUL-2018(SKT5123K)	440.00
TOTAL(BEFORE GST)	440.00
GST(7%)	30.80
TOTAL(AFTER GST)	470.80

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

3087383

DOWNTOWN TRAVEL SERVICES PTE LTD

Authorised Signature



Hiring Agreement

43513

Co. Reg. No.: 198403671H
GST Reg. No.: M2-0067432-4

Vehicle Number: SK15123 K Make & Model: Subaru Impreza Date: 10/7/2018
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

Hirer

Name: AXA INSURANCE
Address: _____
Singapore ()
Contact Person: _____ Tel: _____

1st Driver

Name: LARRY TAN WENG WAH
Address: 15 HUME AVENUE
05-06
Singapore ()
Contact No: 81397813 (H) _____ (O) _____ (HP)
Occupation: _____ Date of Birth: 25-6-1962
Passport / NRIC No: 52557693D Nationality: SINGAPOREAN
Driver's Licence No: 52557693D Driving Exp.: _____ yrs
Country of Issue: _____ Expiry Date: _____

Additional Driver

Name: _____
Address: _____
Singapore ()
Contact No: _____ (H) _____ (O) _____ (HP)
Occupation: _____ Date of Birth: _____
Passport / NRIC No: _____ Nationality: _____
Driver's Licence No: _____ Driving Exp.: _____ yrs
Country of Issue: _____ Expiry Date: _____

Mode of Payment

CASH () AMEX () MASTERCARD () VISA ()
DINERS () CHEQUE () COM. BILLING () INT. BILLING ()
CHEQ / CARD NO.: _____
Expiry Date: _____

Remarks / Delivery Location

100/day \$110/day
SCV8738B 4 day x \$110.00
= \$440.00
Number of keys given: _____

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit card charge slip.

NB. Vehicle taken must be returned by appointed time and date otherwise an extra charge will be applied.

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD

For Official Use

INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____

Check In / Out

Date Out: 10/7/18 Time Out: 0700 Km Out: 27482
Petrol Level: E 1/4 1/2 3/4 (F)
Agreed Date of Return: _____
Date In: 13/7/18 Time In: 1600 HRS Km In: 27822
Petrol Level: E 1/4 1/2 3/4 (F)

Collision Damage Waiver

ACCEPTS To Pay Extra Fees
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Non-Waiverable Excess S\$ _____ per accident
Signature: [Signature]

DECLINES Hirer Declines CDW
Excess S\$ _____ per accident
Signature: _____

Personal Accident Insurance

ACCEPTS To Pay Extra Fees
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Signature: _____

DECLINES Hirer Declines PAI
Signature: [Signature]

Malaysia Charge	S\$	cts
Per Day		
Per Week		
Per Month		
CDW		
PAI		
7% GST		
Total		

Per Day	S\$	
Per Week	S\$	
Per Month	S\$	
Weekend	S\$	

Rental Charges		
CDW		
PAI		
Delivery / Collection		
Others		
7% GST		
Sub Total		

Rental Extension		
CDW		
PAI		
7% GST		
Extension Charges		

Petrol		
Excess / Non-Waiverable Excess		
Others		
7% GST		
Addendum Charges		

Overall Charges



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-087696
Date of Request: 08/08/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 08/06/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SDY2060J
Accident Date 28/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-087696
Date of Request: 08/06/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date: 08/06/2018
Enquiry By: Eric Koh Yong Lang
TP Vehicle No.: SDY2060J
Accident Date: 26/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDY2060J	AXA Insurance Pte Ltd	31/03/2018-30/03/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

⏪ Service Request Details

Claim	SBM001TU		
Reference	CC4UAGM18010646/P1pa3q2 		
Loss Date	24 May 2018		
Report Date	28 May 2018 12:00:00 AM		
Request Date	21 May 2019		
Due Date			

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SCV8738B
Make	TPVO NISSAN
Model	QASHQAI 1.2 DIG.+ CVT ABS 2WD SDR
Service Address	

Primary Contact/Insured	
CHOO MUN FAI 2 BRIDPORT AVENUE, 559 293, Singapore 97555583 MUNFAI77@HOTMAIL.COM	

Claim Handler	
OH Vale 6560804897 vale.oh@axa.com.sg	

Additional Instructions













Messages Invoices History Documents Assessment Metrics Notes












Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 LKKAdjustment3a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 CUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2019
 INSURANCE SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2019
 TP-Mandate IA dd 29/06/19 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PARF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2019
 TP ESTIMATE_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 July 2018
 TP Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 July 2018
 TP SCV 8738B REAR CAM.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	27 June 2018
 TP SCV 8738B FRT CAM.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	27 June 2018
 TP EMAIL.msg	Reports & Statement	GIA Report	KADRI Maateen	11 June 2018
 GIA REPORT OF SCV2540J (INSO).PDF	Reports & Statement	GIA Report	KADRI Maateen	11 June 2018
 TP GIA REPORT OF SCV8738B (TP).PDF	Reports & Statement	GIA Report	KADRI Maateen	11 June 2018
 P2049838_NB_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	30 May 2018
 P2049838_C1_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	30 May 2018