

Vivian Lau (LKKAuto)

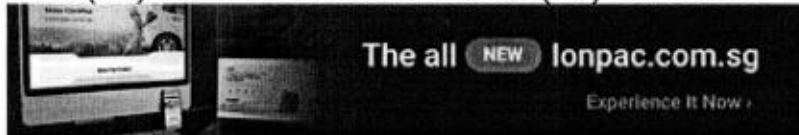
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 17 April, 2019 9:49 AM
To: Vivian Lau (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658
[External General]

Lonpac External - General

Dear Vivian

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, 16 April, 2019 4:19 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

Your ref: 18/18/18/VP05/020658
LKK ref : CC4/LPC18010624/Kwa3

Hi LiLi

We refer to the above matter.

We have highlighted to your good office on 08 June 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI reported he did not realise TP was beside him. BOLA 15 Liability is 100%

Summary to offer to third party repairer, Esteem Performance Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,643.66	\$ 1,414.26
2. Loss of RENTAL (\$ 120.00 x 5days)	\$ 600.00	\$ 500.00(\$100.00 x 5days)
GIA SEACH	\$ 7.45	\$ 7.45
Total	\$7,251.11	\$ 1,921.71

**03 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 3 September, 2018 11:10 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

Dear Vivian

Attached are the TP LOD and supporting documents for your handling.

Again, please remind all TP workshop to send all correspondences to your office.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 12 July, 2018 2:09 PM

To: ONG LI LI

Cc: MT_Claim_SG; GERALD POH WEE BIN; ericwoo; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/020658

LKK REF: CC4/LPC18010624/Kwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLX 3246U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 12 June, 2018 9:40 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 11 June, 2018 6:32 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; GERALD POH WEE BIN; ONG LI LI; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

WITHOUT PREJUDICE

Your ref: 18/18/18/VP05/020658

LKK ref: CC4/LPC18010624/wa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 8 June, 2018 2:25 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Friday, 8 June, 2018 11:29 AM

To: assignments@lkkauto.com

Cc: serence@esteemperf.com.sg; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to conduct a survey of the vehicle SLX 3246U on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: serence ctc [<mailto:serence@esteemperf.com.sg>]

Sent: Friday, 8 June, 2018 10:26 AM

To: mt_claims@lonpac.com

Cc: GERALD POH WEE BIN; jenny chong; Carmen Lim

Subject: REQUEST FOR PRI SURVEY SLX 3246 U

Dear Sir / Madam,

Kindly arrange for survey asap.

Add :-

Blk 5033 AMK IND PARK 2

#01-259

S 569536

Thank you.

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Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

E: serence@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com





ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : 18/18/18/VP05/020658
Our Ref : SLX 3246 U

Date : 27-08-2018

LONPAC INSURANCE BERHAD
300 Beach Road
#17-04-07 The Concourse
Singapore 199555

RE : ACCIDENT INVOLVING **SLX 3246 U & SJR 6652 R**
ACCIDENT DATE **07-06-2018**
ACCIDENT ALONG **BISHAN ST 24 TOWARDS ST 22**

We are the workshop for the owner of motor vehicle no : SLX 3246 U which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SJR 6652 R we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,414.26
2	Loss of use <u>5</u> days @ \$ <u>120.00</u> / day	S \$	600.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	2,021.71

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLX 3246U & SJR 6652R
Along Bishan St 24 Towards St 22 On 07/06/2018 @ 10.15

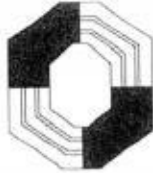
I, Team Performance Pte Ltd, Nric No. 200005945R
of Blk 5033 Ang Mo Kio Ind Park II #01-259 Singapore 569536
Owner of motor vehicle no. SLX 3246U do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner





LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020658

DATE : 30 April 2019

DISCHARGE VOUCHER

I/We, TEAM PERFORMANCE PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJR 6652R the sum of Singapore Dollar One Thousand Nine Hundred Only (\$1,900.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJR 6652R & SLX 3246U on 07 June 2018 along Bishan ST 24

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/TIONG TUANG YEONG / WONG SU CHERN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **ESTEEM PERFORMANCE PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

13/5/19

Team Performance Pte Ltd

Name of vehicle owner /Date

13/5/19



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : LONPAC INSURANCE BERHAD
100 BEACH RD
#19-00 SHAW TOWER
Singapore 189702

ATTN: Motor Claim Department

Your Ref No: SJR6652R
Claim Type: Third Party
Accident Date: 06/07/2018
TP Veh Reg No: SJR6652R

Claim No: CER1300984
Final No: CIV1301255
Date: 08 Oct 2018
Policy No: 5098809034
Veh Reg No: SLX3246U
Make/Model: TOYOTA PRIUS
HYBRID 1.8S
Chassis No: ZVW508036422
Engine No: 2ZRR953210
Reg. Date: 23/03/2018

Tax Invoice to Vehicle No :SLX3246U

Description	Quantity	List Price	Amount
		SS	SS
Others			
1 COST OF REPAIR	1PCS	1,321.74	
		1,321.74	1,321.74
		Total	SS 1,321.74
		Add GST @ 7%	92.52
		Total Amount Payable	SS 1,414.26

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED FOURTEEN AND CENTS TWENTY SIX ONLY

The above vehicle was surveyed by KENNETH on 07/10/2018

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Jun 2018 / 15:14:48

Receipt Date/Time : 07 Jun 2018 / 15:14:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180607-001597

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SJR6652R As at 07 Jun 2018/10:15:00 Insurance Co: LONPAC INSURANCE BHD			
1	Insurance Enquiry - SJR6652R Enquiry Fee 20180607150923821102	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20180607151111541 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.