

INS. C. SE OWNER:

CC 4 / LPC 180 10624, K wa3n2

LKK:
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

10/7/2018

Date / Time:

8/6/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJR 6652R

Name of Insured:

Tiong Anh Xuan

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

7/6/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wong Su chern

Driver Tel No.:

9119603

(V/L: YES / NO)

Claim No.:

18/08/18/05/020658

Policy No.:

218VP 030 16648

Make / Model:

Honda CRZ

Place of Accident:

Bishan ST nr before Junction
Bishan ST nr

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLX 3246 U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Esteem PM



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

13/7
mshSLX 3246 U
SJR 6652R

NA/LPC 180 10526/24 :009: 07/06/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

17/7

Sent By:

Wong

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

13/5/19

Confirm with:

Carmen

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

5

If NO or B 28, Ass. Lia:

Repair Cost:

SS 1414.26

Loss of Rental (LOR):

SS

-

(

days)

Loss of Use (LOU):

SS

300.00

(\$ 100 x

5 days)

Loss of Income (LOI):

SS

-

(\$ x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 1921.71

Global Sum SS: 1900.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1900.00

Name 1:

Esteem Performance Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
13/8/19



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VP05/020658
Our ref: CC4/LPC18010624/Kwa3

Date: 12.07.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLX 3246U

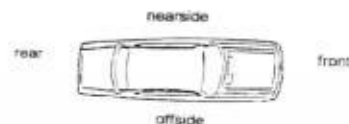
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10.07.2018 at the premises of M/s Esteem Performance Pte Ltd have the following to report:-

Workshop Estimate Amount	: S\$	6,209.04
Revised Estimate Amount	: S\$	1,321.74
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	1,321.74
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 day

Yours faithfully,

KENNETH KONG
Licensed Appraiser

LKK - 11:00
Tuesday
Lompac


**ESTEEM
PERFORMANCE**

Blk 5093 Ang Mo Kio, Ind Park 2 #01-251/259, 569596.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLX 3246 U

Not Authorized

Parts (a) Cost / List Price Items	\$	4,265.38
Plus/Less 25%	\$	1,066.35
Total of Cost / List	\$	3,199.04
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items		
Total Parts Cost	\$	3,199.04
Labour	\$	3,010.00
Total	\$	6,209.04

The above total will be subjected to 7% G.S.T.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 10/7/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Lc Date: 10/7/18


**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

 Vehicle No. : **SLX 3246 U**
 Make & Model : **TOYOTA PRIUS**
 Chassis No. : **ZVW508036422**

 Submit By : **Carmen Lim**
 Year Manufacture : **2016**
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH front door <i>R</i>	1	\$1,226.70		X
2	LH front door hinge top <i>R</i>	1	\$78.34		X
3	LH front door hinge bottom <i>R</i>	1	\$78.34		X
4	LH front door weatherstrip <i>SL</i>	1	\$198.49		X
5	LHF door glass outer moulding <i>SL</i>	1	\$122.95		X
6	LH rear door <i>R</i>	1	\$1,181.75		X
7	LH rear door hinge top <i>R</i>	1	\$78.34		X
8	LH rear door hinge bottom <i>R</i>	1	\$78.34		X
9	LH rear door weatherstrip <i>SL</i>	1	\$178.40		X
10	LHR door glass outer moulding <i>SL</i>	1	\$111.61		X
11	LH side skirt <i>SL</i>	1	\$691.47		X
12	LH side skirt clip <i>SL</i>	10	\$45.00		X
13	LH rear hub cap <i>NO</i>	1	\$195.65		✓
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829

Company Reg No. 200005485N / GST No. 20-0005485-N

Catherine Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Friday, 8 June, 2018 11:29 AM
To: assignments@lkkauto.com
Cc: serence@esteemperf.com.sg; MT_Claim_SG
Subject: FW: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658
Attachments: SCAN0930.pdf

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to conduct a survey of the vehicle SLX 3246U on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: serence ctc [<mailto:serence@esteemperf.com.sg>]
Sent: Friday, 8 June, 2018 10:26 AM
To: mt_claims@lonpac.com
Cc: GERALD POH WEE BIN; jenny chong; Carmen Lim
Subject: REQUEST FOR PRI SURVEY SLX 3246 U

Dear Sir / Madam,

Kindly arrange for survey asap.

Add :-

Bik 5033 AMK IND PARK 2
#01-259
S 569536

Thank you.

08062018 @ 223pm

Serence Nivitha

--



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

E: serence@esteemperf.com.sg

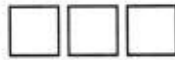
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 12 July, 2018 2:09 PM
To: 'ONG LI LI'
Cc: MT_Claim_SG; GERALD POH WEE BIN; 'ERIC WOO JUN KIAT'; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Admin A
Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/020658
LKK REF: CC4/LPC18010624/Kwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLX 3246U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:long@lonpac.com]

Sent: Tuesday, 12 June, 2018 9:40 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLX 3246 U Our Ref: 18/18/18/VP05/020658

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to conduct a survey of the vehicle SLX 3246U on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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Sent: Friday, 8 June, 2018 10:26 AM
To: mt_claims@lonpac.com
Cc: GERALD POH WEE BIN; jenny chong; Carmen Lim
Subject: REQUEST FOR PRI SURVEY SLX 3246 U

Dear Sir / Madam,

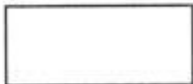
Kindly arrange for survey asap.

Add :-

Blk 5033 AMK IND PARK 2
#01-259
S 569536

Thank you.

--



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division
Esteem Performance Pte Ltd

P: 6484 1221
E: serence@esteemperf.com.sg
5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)
385 Sin Ming Drive Vicom Inspection Centre
(Showroom)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

DISCHARGE VOUCHER

TO:

I hereby declare that the repairs to my motor vehicle registration no : CLX 3746 U.

have been completed to my satisfaction and I hereby agree that payment to the repairer

ESTEEM PERFORMANCE PTE LTD for such repairs shall be in full discharge.

discharge of my claim of the damaged caused to my said motor vehicle in the
accident which occurred on 7/6/2018

Date & Time
Of Collection:

17/07/2018 @ 15:30.

Signature: 

Name:

Chua Ngauay Hong.

NRIC NO:

S1229479 D.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18010624/Kwa3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 14-05-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 6652R	Veh. Inspected	SLX 3246U
Policy No.	Z18VP05016648	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020658	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	08/06/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	ZVW508036422	Colour	METALLIC SILVER
Odometer	33772	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	BRIDGESTONE	3 mm
L/H Front Tyre	195/65 R15	BRIDGESTONE	3 mm
R/H Rear Tyre	195/65 R15	BRIDGESTONE	9 mm
L/H Rear Tyre	195/65 R15	BRIDGESTONE	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	07/06/2018	Inspection Date	10/07/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLX 3246U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	LH FRONT DOOR	TO REPAIR SEE LABOUR	1,226.70	-
1	LH FRONT DOOR HINGE TOP	TO REPAIR SEE LABOUR	78.34	-
1	LH FRONT DOOR HINGE BOTTOM	TO REPAIR SEE LABOUR	78.34	-
1	LH FRONT DOOR WEATHERSTRIP	SERVICEABLE	198.49	-
1	LHF DOOR GLASS OUTER MOULDING	SERVICEABLE	122.95	-
1	LH REAR DOOR	TO REPAIR SEE LABOUR	1,181.75	-
1	LH REAR DOOR HINGE TOP	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR HINGE BOTTOM	TO REPAIR SEE LABOUR	78.34	-
1	LH REAR DOOR WEATHERSTRIP	SERVICEABLE	178.40	-
1	LHR DOOR GLASS OUTER MOULDING	SERVICEABLE	111.61	-
1	LH SIDE SKIRT	SERVICEABLE	691.47	-
10	LH SIDE SKIRT CLIP	NOT NECESSARY	45.00	-
1	LH REAR HUB CAB	DENTED	195.65	195.65
	LESS 25% DISCOUNT		-1,066.34	-48.91
			3,199.04	146.74
<u>LABOUR</u>				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (LHF DOOR ,LHR DOOR ,LHR FENDER,LH SIDE SKIRT).INCLUSIVE OF THE REPAIR OF LH FRONT DOOR,LH FRONT DOOR HINGE TOP ,LH FRONT DOOR HINGE BOTTOM,LH REAR DOOR,LH REAR DOOR HINGE TOP AND LH REAR DOOR HINGE BOTTOM.		1,200.00	300.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA .(LHF DOOR ,LHR DOOR ,LHR FENDER ,LH SIDE SKIRT).		1,200.00	800.00
	TO CHECK WIRING.		50.00	15.00
	TO DO WHEEL ALIGNMENT.		120.00	60.00
	TO REMOVE & REFIT DOOR TRIM ,DOOR GLASS ,WINDOW REGULATOR,DOOR LOCK TO ASSIST WORK LOAD.	NOT NECESSARY	240.00	-

Report Ref No. CC4/LPC18010624/Kwa3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TUFF COAT.	NOT NECESSARY	200.00	-
			3,010.00	1,175.00
GRAND TOTAL			6,209.04	1,321.74
RECOMMENDED COST OF REPAIRS				1,321.74

Report Ref No. CC4/LPC18010624/Kwa3n2

KONG SENG CHEONG

Licensed Appraiser

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