

Shirley Hiew (LKK Auto)

From: Nora Khai <nora.khai@premiumauto.com.sg>
Sent: Friday, 29 June 2018 5:03 PM
To: 'Shirley Hiew (LKK Auto)'; 'Claims Dept'
Cc: sur@lkkauto.com
Subject: RE: SGS665Z OD (AIG)/ DOA 03 June 2018

Dear Shirley,

Yes . Noted with thanks.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183
e. nora.khai@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: 29 June, 2018 4:41 PM
To: 'Nora Khai'; 'Claims Dept'
Cc: sur@lkkauto.com
Subject: RE: SGS665Z OD (AIG)/ DOA 03 June 2018

Dear Nora,

As Spoken, instructed by our client, please proceed at repair cost not exceeding \$69,684.60 (inclusive supplementary) to repair the insured vehicle
SGS 665Z (Excess \$ 600/-) on part by part basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Friday, 22 June 2018 9:31 AM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: sur@lkkauto.com

Subject: RE: SGS665Z OD (AIG)/ DOA 03 June 2018

Dear Shirley,

Please inform Andy, we counter proposed to \$63K. Lets us know soonest possible if this is ok because owner is eager to have his car repair.

Thank you.

Best Regards,

Norazima Khairuddin

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: 22 June, 2018 9:25 AM
To: 'Nora Khai'; 'Claims Dept'
Cc: sur@lkkauto.com
Subject: RE: SGS665Z OD (AIG)/ DOA 03 June 2018

Dear Nora,

As spoken, kindly check the repair cost whether you are able to repair the vehicle not over \$ 60,000.00 .

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Thursday, 21 June 2018 12:51 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: sur@lkkauto.com

Subject: RE: SGS665Z OD (AIG)/ DOA 03 June 2018

Dear Shirley,

Yes this is based on the given parts and labors.

Thank you.

Best regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: 21 June, 2018 9:40 AM
To: 'Nora Khai'; 'Claims Dept'
Cc: sur@lkkauto.com
Subject: SGS665Z OD (AIG)/ DOA 03 June 2018

Dear Nora/Jeffery,

According insurance, you has reverted that you are able to undertake OD repairs to SGS665Z at \$69,684.60.

Please confirm the above matter.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)