

## Shu Pei (LKKAuto)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Thursday, 21 June 2018 10:47 AM  
**To:** Shu Pei (LKKAuto); Admin A  
**Subject:** FW: Direct Settlement - Accident Involving YN5391T (OI : QBE - TBA) AND SHD4255P (TP : LKK REF - CC3/QBE18010606/K1eb3) on 07.06.2018 [VC011575]  
**Attachments:** YN5391T.pdf

Our Ref. VC011575

Hi Shu Pei

Attached OI report for your retention.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Joyce Foo  
**Sent:** Thursday, 21 June, 2018 9:35 AM  
**To:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Subject:** RE: Direct Settlement - Accident Involving YN5391T (OI : QBE - TBA) AND SHD4255P (TP : LKK REF - CC3/QBE18010606/K1eb3) on 07.06.2018 [VC011575]

Our Ref. VC011575

Hi Shu Pei

Our insured has yet to report. We will send them a chaser.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Thursday, 21 June, 2018 9:31 AM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Subject:** RE: Direct Settlement - Accident Involving YN5391T (OI : QBE - TBA) AND SHD4255P (TP : LKK REF - CC3/QBE18010606/K1eb3) on 07.06.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]  
**Sent:** Wednesday, 13 June 2018 8:00 AM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YN5391T (OI : QBE - TBA) AND SHD4255P (TP : LKK REF - CC3/QBE18010606/K1eb3) on 07.06.2018

Our Policy No. V0015167

Hi Shu Pei

We confirmed vehicle no. YN5391T is insured with us. FYI Insured has yet to report the accident.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Joyce Foo  
**Sent:** Tuesday, 12 June, 2018 9:43 AM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** FW: Direct Settlement - Accident Involving YN5391T (OI : QBE - TBA) AND SHD4255P (TP : LKK REF - CC3/QBE18010606/K1eb3) on 07.06.2018

Our Ref. V0010622

Hi

We refer to the above.

From our records, our insured's policy was cancelled on 27 May 2017. Please direct to the correct insurer.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, 11 June, 2018 6:37 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YN5391T (OI : QBE - TBA) AND SHD4255P (TP : LKK REF - CC3/QBE18010606/K1eb3) on 07.06.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4255P at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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