

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 15 December 2018 1:08 PM
To: 'admin1@kkimhin.com.sg'
Cc: Admin A; Vic (LKKAuto); service@kkimhin.com.sg; sandrakhong@gmail.com
Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG) *LKK REF: CC4/EQ118010602/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and based on your client video footage, it shows that your client had stopped her car, then she moved from stationary position, swerved right and collided onto our insured vehicle. We are of the view that your client should exercise caution as she was moving out from the stationary position while our insured was driving pass.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin1@kkimhin.com.sg <admin1@kkimhin.com.sg>
Sent: Wednesday, 8 August 2018 4:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; service@kkimhin.com.sg; sandrakhong@gmail.com
Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG) *LKK REF: CC4/EQ118010602/Kpb3

Dear Hsiao Tong,

Enclosed video of SKJ 5717 A.

Kindly advise.

Thank you.

Best Regards,
Shuman
K. Kim Hin Auto Pte Ltd
Tel: 6452 7018 Fax: 6458 3895

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 08 August, 2018 3:40 PM
To: admin1@kkimhin.com.sg
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG) *LKK REF: CC4/EQI18010602/Kpb3

Without Prejudice

Hi Shuman,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that no accident. Kindly refer to the below statement for your easy reference.

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	CHOA CHU KANG N P C
Was notice of intended Prosecution given?	NO
If Yes, against whom?	
Circumstances of Accident	
Refer to Police Report : T/20180403/2157 lodged at Choa Chu Kang N P C Brief Details On 03/04/2018 at about 1900hrs, my wife made a check on the letterbox and discovered a letter from TP addressed to me. It was with regards to a traffic accident which happened on 16/03/2018 at about 1150hrs along Orchard Road. I wish to state that I have no recollection of any incident which happened at Orchard Road. My vehicle has no damages and I do not have an in-car camera at that point of time.	
Attachment(s)	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO
DETAILS OF OTHER VEHICLE PROPERTY 1	
Vehicle Registration Number	UNKNOWN
Vehicle Make/Model/Colour	

Kindly let us have evidences (ie: [video footage](#) / [scene photos](#) / [PIR](#)) in order for us to look into the matter.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 16 July 2018 3:48 PM

To: admin1@kkimhin.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG)

Dear Shuman,

Thank you for your email.

Dear Hsiao Tong,

Kindly assist. Our Ref: CC4/EQI18010602/Kpb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin1@kkimhin.com.sg [<mailto:admin1@kkimhin.com.sg>]

Sent: Monday, 16 July, 2018 3:44 PM

To: admin-d@lkkauto.com

Cc: 'LKK' <assignments@lkkauto.com>

Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG)

Dear Catherine,

As spoken, your insured has already reported.

Kindly assist to forward the circumstance as reported.

Thank you.

Best Regards,

Shuman

K. Kim Hin Auto Pte Ltd

Tel: 6452 7018 Fax: 6458 3895

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: 02 June, 2018 12:35 PM
To: admin1@kkimhin.com.sg
Cc: 'LKK'; 'Admin A'
Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG)

Dear Shuman,

We will check with Kenneth and get back to you.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin1@kkimhin.com.sg [<mailto:admin1@kkimhin.com.sg>]
Sent: Thursday, 31 May 2018 2:07 PM
To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>
Cc: service@kkimhin.com.sg; sandrakhong@gmail.com
Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG)

Hi Nivita,

As spoken, kindly confirm the below arrangement with us tomorrow.

Thank you.

Best Regards,

Shuman

K. Kim Hin Auto Pte Ltd

Tel: 6452 7018 Fax: 6458 3895

From: service@kkimhin.com.sg [<mailto:service@kkimhin.com.sg>]
Sent: 31 May, 2018 1:11 PM
To: admin-a; Team B
Cc: admin1@kkimhin.com.sg; 'Survey KKH'; simon@kkimhin.com.sg; sandrakhong@gmail.com
Subject: FW: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG)
Importance: High

Dear LKK

Please arrange for a survey and go appointment on 8 June (Friday) at 12:30pm. Client can only wait 30 min to max 45mins.

Please confirm your reply via email. Thank you.

Thanks & Regards

Sandra

6452 7018

K. Kim Hin Auto Pte Ltd

From: service@kkimhin.com.sg [<mailto:service@kkimhin.com.sg>]
Sent: Thursday, May 31, 2018 1:09 PM
To: 'admin1@kkimhin.com.sg'; 'Joel Goh'
Cc: 'sandrakhong@gmail.com'
Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018 (DM18HO00831-JG)

Dear Joel

Good day to you.

Any update on this case?

I will be arranging for a survey and go with your appointed surveyor LKK on 8 June (Fri) at 12:30pm. Thank you.

Thanks & Regards
Sandra
6452 7018
K. Kim Hin Auto Pte Ltd

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: 03 April, 2018 11:15 AM
To: admin1@kkimhin.com.sg
Cc: service@kkimhin.com.sg; sandrakhong@gmail.com
Subject: RE: Accident involving SKJ 5717 A and GBF 1787 B on 16/3/2018

Without Prejudice

Dear Shuman

Noted, we will assign LKK to conduct survey as SJE on without prejudice basis until liability is clear.
At the same time, please forward a copy of the video footage.

Dear LKK

Kindly assist on the following assignment.
Our insured has not reported the accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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