

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 13 June 2018 2:23 PM  
**To:** 'Joyce Foo'  
**Cc:** "SUR"; 'Nivitha (LKK Auto)'; 'assignments'  
**Subject:** RE: OD Claim : SJD6883P D.O.A : 31/05/18 [VC011541]  
**Attachments:** SJD 6883P - Preli Advise.pdf

Dear Joyce,

Enclosed herewith preliminary advice of SJD 6883P.

**Kindly provide us claim no.**

**We have not authorise repair, kindly let us have the authorization.**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 11 June 2018 4:15 PM  
**To:** 'Joyce Foo' <joyce.foo@qbe.com>; 'assignments' <assignments@lkkauto.com>  
**Cc:** "SUR" <sur@lkkauto.com>  
**Subject:** RE: OD Claim : SJD6883P D.O.A : 31/05/18 [VC011541]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [mailto:joyce.foo@qbe.com]  
**Sent:** Monday, 11 June 2018 2:48 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Subject:** FW: OD Claim : SJD6883P D.O.A : 31/05/18 [VC011541]

Our Ref. VC011541

Dear Sir/Madam

Please assist to arrange for OD survey. Policy excess Nil.

Kindly survey and revert.

Thank You & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Kevin Leong Wai Kit [<mailto:kevin.leong.waikit@sime-darby.com.sg>]  
**Sent:** Friday, 8 June, 2018 5:54 PM  
**To:** [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Cc:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** OD Claim : SJD6883P D.O.A : 31/05/18

Dear All,

Kindly refer to above attachment OD Claim for : SJD6883P  
Please arrange for survey on this car.  
Car is already in workshop.

Thank you

Regards,

**Kevin Leong**

**Customer Service Advisor | Body and Paint  
Performance Motors Limited**

303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Hp (+65) 9116 5600 | Fax (+65) 6479 4601  
[Kevin.leong.waikit@sime-darby.com.sg](mailto:Kevin.leong.waikit@sime-darby.com.sg)



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