

ASS. REC. BY:

REF: CS/EG118010594/71rd3<sup>72</sup> Special Instruction:

Surveyor:

Taufhich

ASSIGNMENT (Office)

From (Person):

Yee Pei Li

of

EGI

Date/Time: 11/06/18 @ 4pm

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLH 7554M

Insured:

SKL 42K

at Workshop m/s

Volkswagen

Tel:

6305 7176

of

247 Alexander Road

Policy No:

Claim No:

SKL 42K / SL / p1

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

07/06/2018

CA / REV / REP. / REV 24 HRS

(up)

13/6/18 @ 3:30pm

H.O.D. Endorsement:

Date/Time:

4:10pm @ 11/6/18

Person Contacted:

Meiy

Vehicle:

IN / ☒ OUT

Date/Time

Action/Instruction (✓) Estimate

SLH 7554M - X

SKL 42K - X

Confirm

\$4345.78, 3 days (Ad: \$2834.46, 39%)





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                       |                            |            |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|----------------------------|------------|-------------------------------------------------------------------------------------|
| ERGO INSURANCE PTE LTD                                                                                                                 |                                                                       | Ref : CS/EGI18010594/T1rd3 |            |                                                                                     |
| 5 TEMASEK BOULEVARD<br>#04-01 SUNTEC TOWER FIVE<br>SINGAPORE 038985                                                                    |                                                                       | Date : 11-06-2018          |            |  |
|                                                                                                                                        |                                                                       | Code : EGI                 |            |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                       |                            |            |                                                                                     |
| Insured Veh.                                                                                                                           | SKL 42K                                                               | Veh. Inspected             | SLH 7554M  |                                                                                     |
| Policy No.                                                                                                                             |                                                                       | Coverage (\$)              | 0.00       |                                                                                     |
| Claim No.                                                                                                                              | SKL42K/SL/pl                                                          | Excess (\$)                | 0.00       |                                                                                     |
| Assign From                                                                                                                            | YEE PEI LI                                                            | Assign Date                | 11/06/2018 |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                       |                            |            |                                                                                     |
| Make & Model                                                                                                                           |                                                                       | c.c                        | 0          |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                                | Year of Reg.               |            |                                                                                     |
| Chassis No.                                                                                                                            |                                                                       | Colour                     |            |                                                                                     |
| Odometer                                                                                                                               | -                                                                     | Steering                   |            |                                                                                     |
| Brakes                                                                                                                                 |                                                                       | Modification               |            |                                                                                     |
| General                                                                                                                                |                                                                       |                            |            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                       |                            |            |                                                                                     |
|                                                                                                                                        | Size                                                                  | Make                       | Balance    |                                                                                     |
| R/H Front Tyre                                                                                                                         |                                                                       |                            | mm         |                                                                                     |
| L/H Front Tyre                                                                                                                         |                                                                       |                            | mm         |                                                                                     |
| R/H Rear Tyre                                                                                                                          |                                                                       |                            | mm         |                                                                                     |
| L/H Rear Tyre                                                                                                                          |                                                                       |                            | mm         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                       |                            |            |                                                                                     |
|                                                                                                                                        |                                                                       |                            |            |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                       |                            |            |                                                                                     |
| Accident Date                                                                                                                          | 07/06/2018                                                            | Inspection Date            |            |                                                                                     |
| Survey held at                                                                                                                         | VOLKSWAGEN CENTRE SINGAPORE<br>247 ALEXANDRA ROAD<br>SINGAPORE 159934 |                            |            |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                       |                            |            |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                       |                            |            |                                                                                     |

## Nivitha (LKK Auto)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Monday, 11 June 2018 4:00 PM  
**To:** 'admin-d@lkkauto.com'  
**Subject:** OI : SKL42K / TP : SLH7554M/LKK / DOA : 07/06/2018  
**Attachments:** SKL42K - SAS.pdf; SLH7554M - SAS.pdf; SLH7554M - ESTIMATE.pdf; SLH7554M - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please conduct this survey request from **VOLKSWAGEN GROUP SINGAPORE LTD**

ADDRESS : 247 ALEXANDRA ROAD  
SINGAPORE 159934

PERSON TO CONTACT : MEIY @ 6305 7176

ERGO OFFICER-IN-CHARGE : STEVE LIM

***Note: To survey on DIRECT SETTLEMENT basis. Please inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured's video, SAS and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

### **Yee Pei Li**

Claims Assistant (Motor)  
ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985  
Tel.: 65 6829 9199 DID: 65 6829 9194  
Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

**Janice Lee (LKKAUTO)**

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, June 25, 2018 1:42 PM  
**To:** Ong, Germaine (VWG Singapore); Taufikh (LKKAUTO); Janice Lee (LKKAUTO)  
**Cc:** CS A Team; Admin A; Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Goh, Edmund (VWG Singapore); SUR  
**Subject:** RE: FINALISATION SLH7554M \*\*\* LKK REF: CS/EGI18010594/T1rd3  
**Attachments:** SLH7554M\_DIRECT.PDF; SLH7554M\_SUPPLEMENTARY.XLS; IMG\_0200.jpg; IMG\_0201.jpg; IMG\_0202.jpg; IMG\_0203.jpg; IMG\_0204.jpg; IMG\_0205.jpg; IMG\_0206.jpg; IMG\_0207.jpg

Dear Sir / Madam,

Thank you for your email.

Please note that: -

| LKK ref              | Officer in charge |
|----------------------|-------------------|
| CS/EGI18010594/T1rd3 | Janice            |

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

**Sent:** Monday, 25 June, 2018 1:29 PM

**To:** Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

**Subject:** FINALISATION SLH7554M

Dear Taufikh

Please see attached finalisation

COR :As per attached

3 working days

Please revert

Best Regards

Germaine Ong  
Insurance Service Advisor  
AfterSales

Volkswagen Centre Singapore  
17 Tuas Ave 9  
Singapore 639197

HP: +65 92361588  
[Germaine.ong@vw.com.sg](mailto:Germaine.ong@vw.com.sg)  
<http://www.vw.com.sg>



# ERGO

Date: 11.06.2018  
Our Reference: SKL 42K/SL/pl  
Your Reference: SLH 7554M

Sent via Fax

or

Email

mely.wong@vw.com.sg

To: VOLKSWAGEN GROUP SINGAPORE P/L

## Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLH 7554M  
Insured's Vehicle: SKL 42K  
Date Of Accident: 07.06.2018

We acknowledge receipt of your request for PRS on: 11.06.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked \*.

\* LKK

|     |                                        |     |                                |
|-----|----------------------------------------|-----|--------------------------------|
| AIS | Automobile Inspection Services Pte Ltd | LBS | L.B.S Auto Consultants Pte Ltd |
| FTA | FormTeam Consultancy Pte Ltd           | LKK | LKK Auto Consultants Pte Ltd   |
| IAS | Infiniti Appraisal Service             | PS  | Priority Services              |
| JPK | JP Knights Pte Ltd                     | VAC | Vicom Ltd                      |
|     |                                        |     |                                |

- ☐ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- ☐ Your request for inspection does not have your client's GIA report, kindly forward a copy.
- ☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- ☐ Our Insured's driver has not reported the accident to us to date.
- ☒ Others: We write to confirm our agreement to have a direct settlement of this claim with

quantum to be agreed. OFFICER-IN-CHARGE - STEVE LIM

|              |                                                                                     |           |                           |
|--------------|-------------------------------------------------------------------------------------|-----------|---------------------------|
| Prepared by: | <u>Pei Li</u>                                                                       | 6829 9194 | <u>claims@ergo.com.sg</u> |
| Signature:   |  |           | <u>FAX : 6829 9247</u>    |

### Assessor use only:

Assignment Date: \_\_\_\_\_  
Assignment Time: \_\_\_\_\_

Remarks:

### Workshop use only:

#### Assessor attended workshop on:

Date: \_\_\_\_\_  
Time: \_\_\_\_\_  
Inspector: \_\_\_\_\_

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

*Note: Our inspection is on a without admission to liability basis.*

MSIG Carwash  
VS  
ERGO

PDI TUAS

Taufika 27445749  
13/6/18 @ 1540  
03 days  
Resurvey before paint  
540 @ 11k hours

PDI TUAS

KLAUS BERNHARD POPPE  
33 HUME AVENUE  
#02-11  
Singapore, 598734  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV035639  
Quote No. SER/QUO/1800923  
QuoteDate 08/06/18  
Salesperson Xiao Li Na Helena  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

### Make

Volkswagen Passeng

### License No.

SLH7554M

### Engine Code

### Model Description

GOLF AT 1.4 CL 92 (DSG)

### VIN

WVWZZZAUZH061198

### Labor Type

1T

### Mileage

21,113

### Initial Registration

17/11/16

### Engine No.

CZC 142459

### Service Advisor

Cheong Pearlyn

### Sales Advisor

Xiao Li Na Helena

### Model Code

5G13HZ

| No.                        | Description                | Qty. | UoM     | Unit Price | Amount          |
|----------------------------|----------------------------|------|---------|------------|-----------------|
| P B&P ALEX LABOUR          | LABOUR                     | 2    | UNIT    |            | 840 1,680.00    |
| P B&P ALEX PAINT           | SPRAY PAINT                | 2    | UNIT    |            | 800 1,600.00    |
| P B&P DIAG                 | PROGRAMMING & CALIBRATION  | 1    | Time Un |            | 480.00          |
| P B&P MECH                 | COMPULSORY TO DO AFTER AC  |      |         |            |                 |
|                            | CHECK WIRE HARNESS, ECU, S | 1    | Time Un |            | 280.00          |
|                            | Nett                       |      |         |            |                 |
|                            | <b>Sum Labor</b>           |      |         |            | <b>4,040.00</b> |
| P 5G0061195                | LOADING LIP PROTECTOR, GOL | 1    | Pieces  |            | bt 404.43       |
| P 5G0807305B               | BUMPER REINFORCEMENT       | 1    | Pieces  |            | nn. x? 725.80   |
|                            | Successor 5G0807305D       |      |         |            |                 |
| P 5G0919491                | SENSOR BRACKET             | 1    | Pieces  |            | 14.70           |
| P 5G0919491                | SENSOR BRACKET             | 1    | Pieces  |            | 14.70           |
| P 5G0919491A               | SENSOR BRACKET             | 1    | Pieces  |            | 14.70           |
| P 5G0919492A               | SENSOR BRACKET             | 1    | Pieces  |            | 14.70           |
| P 5G6807393                | BUMPER BRACKET LHS         | 1    | Pieces  |            | ? 36.45         |
| P 5G6807393A               | BUMPER RETAINER LHS        | 1    | Pieces  |            | ? 36.45         |
| P 5G6807394                | BUMPER BRACKET RHS         | 1    | Pieces  |            | ? 36.45         |
| P 5G6807394A               | BUMPER RETAINER RHS        | 1    | Pieces  |            | ? 36.45         |
| P 5G6807417APGRU           | REAR BUMPER                | 1    | Pieces  |            | de 1,149.75     |
|                            | Predecessor 5G6807417ARGRU |      |         |            |                 |
| P 5G6807568D 9B9           | REAR DIFFUSER              | 1    | Pieces  |            | nn x? 322.86    |
|                            | Use Predecessor 5G6807568D |      |         |            |                 |
| P 5G6807863A               | REAR CENTER STRIP          | 1    | Pieces  |            | 14 67.06        |
|                            | Use Predecessor 5G6807863  |      |         |            |                 |
| P 5Q0919133 9B9            | WASHER                     | 4    | Pieces  |            | 14 7.92         |
| <b>Sum carried forward</b> |                            |      |         |            | <b>6,922.42</b> |

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

KLAUS BERNHARD POPPE  
33 HUME AVENUE  
#02-11  
Singapore, 598734  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV035639  
Quote No. SER/QUO/1800923  
QuoteDate 08/06/18  
Salesperson Xiao Li Na Helena  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

**Make**  
Volkswagen Passeng  
**License No.**  
SLH7554M  
**Engine Code**  
**Model Description**  
GOLF A7 1.4 CL 92 (DSG)  
**VIN**  
WVWZZZAUZHW061198  
**Labor Type**  
1T

**Mileage**  
21,113  
**Initial Registration**  
17/11/16  
**Engine No.**  
CZC 142459

**Service Advisor**  
Cheong Pearlyn  
**Sales Advisor**  
Xiao Li Na Helena  
**Model Code**  
5G13HZ

P D 180KU2A1  
P D 822150A1  
**Sum Item**

2KADHESIVE  
BONDAGENT

Continued

6,922.42

1 Pieces  
1 Pieces

103.66  
74.16

3,060.24

**Sum Labor**  
**Sum Item**

4,040.00  
3,060.24

**Total SGD**

7,100.24

7% GST 7,100.24

497.02

**Total SGD Incl. GST**

7,597.26

### Explanations

P = Proportionately Charged

### Payment Terms

No Credit

Payments to: - BBN: - Acc.-No.:



| MODEL | GOLF |
|-------|------|
|-------|------|

|  | LABOUR DESCRIPTION | AMOUNT |      |               |
|--|--------------------|--------|------|---------------|
|  |                    | Qty    | Unit | Amount        |
|  |                    |        |      |               |
|  |                    |        |      |               |
|  |                    |        |      |               |
|  |                    |        |      |               |
|  | <b>Total</b>       |        |      | <b>\$0.00</b> |

| No. | Item No. | Description       | Qty    | Unit Pricing | Discount | Amount  |
|-----|----------|-------------------|--------|--------------|----------|---------|
| 1   | NA       | REAR NUMBER PLATE | 1      | \$8.00       | 0.00     | \$80.00 |
| 2   |          |                   |        |              |          |         |
|     |          |                   |        |              |          |         |
|     |          |                   |        |              |          |         |
|     |          |                   | TOTAL: |              |          | \$80.00 |

**\$80.00**

Survey By

## Service Order Confirmation

SERVICE ORDER NO: 18IP1530  
CUSTOMER NO.: CV035639  
CUSTOMER NAME: KLAUS BERNHARD POPPE  
TELEPHONE NO.:  
ADDRESS: 33 HUME AVENUE #02-11  
Singapore

**VEH No.: SLH7554M**

Order Date: 13/06/18

Reg Date: 17/11/16 KM: 28,147

VIN NO.: WVVZZZAUZH061198

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: 5G13HZ

| No.          | DESCRIPTION                                      | QTY | UOM  | UNIT PRICE | DISC % | AMOUNT   |
|--------------|--------------------------------------------------|-----|------|------------|--------|----------|
| <b>Labor</b> |                                                  |     |      |            |        |          |
| 1            | B&P DIAG PROGRAMMING & CALIBRATION- NETT         | 1   | TU   | 480        |        | 480      |
| 2            | B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET | 1   | TU   | 280        |        | 280      |
| 3            | B&P ALEX LABOUR LABOUR                           | 1   | UNIT | 840        |        | 840      |
| 4            | B&P ALEX PAINT SPRAY PAINT                       | 1   | UNIT | 800        |        | 800      |
| 5            | B&P NUMBER PLATE B&P NUMBER PLATE -NETT          | 1   | ST   | 80         |        | 80       |
| <b>Item</b>  |                                                  |     |      |            |        |          |
| 6            | 5G6807417APGRU REAR BUMPER                       | 1   | PCS  | 1,149.75   |        | 1,149.75 |
| 7            | 5G6807863A REAR CENTER STRIP                     | 1   | PCS  | 67.06      |        | 67.06    |
| 8            | 5G0061195 LOADING LIP PROTECTOR, GOLF 7          | 1   | PCS  | 404.43     |        | 404.43   |
| 9            | 5G0919491 SENSOR BRACKET                         | 1   | PCS  | 14.70      |        | 14.70    |
| 10           | 5G0919492A SENSOR BRACKET                        | 1   | PCS  | 14.70      |        | 14.70    |
| 11           | 5G0919491A SENSOR BRACKET                        | 1   | PCS  | 14.70      |        | 14.70    |
| 12           | 5G0919491 SENSOR BRACKET                         | 1   | PCS  | 14.70      |        | 14.70    |
| 13           | 5Q0919133 9B9 WASHER                             | 4   | PCS  | 1.98       |        | 7.92     |
| 14           | D 822150A1 BONDAGENT                             | 1   | PCS  | 74.16      |        | 74.16    |
| 15           | D 180KU2A1 2KADHESIVE                            | 1   | PCS  | 103.66     |        | 103.66   |

Remarks : DIRECT SETTLEMENT

DOA: 07/06/2018

TP VEHICLE NO: SKL42K

SURVEY BY: TAUFIKH LKK

## Service Order Confirmation

SERVICE ORDER NO: 18IP1530  
CUSTOMER NO.: CV035639  
CUSTOMER NAME: KLAUS BERNHARD POPPE  
TELEPHONE NO.:  
ADDRESS: 33 HUME AVENUE #02-11  
Singapore

**VEH No.: SLH7554M**

Order Date: 13/06/18

Reg Date: 17/11/16 KM: 28,147

VIN NO.: WVVZZZAUZH061198

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: 5G13HZ

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | DISC % | AMOUNT |
|-----|-------------|-----|-----|------------|--------|--------|
|-----|-------------|-----|-----|------------|--------|--------|

|              |          |
|--------------|----------|
| TOTAL        | 4,345.78 |
| GST AMOUNT   | 304.20   |
| TOTAL AMOUNT | 4,649.98 |

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile      |                                                                       |                              |            |                                                                                     |
|------------------------------------------------------------------------|-----------------------------------------------------------------------|------------------------------|------------|-------------------------------------------------------------------------------------|
| ERGO INSURANCE PTE LTD                                                 |                                                                       | Ref : CS/EGI18010594/T1rd3n2 |            |                                                                                     |
| 5 TEMASEK BOULEVARD<br>#04-01 SUNTEC TOWER FIVE<br>SINGAPORE 038985    |                                                                       | Date : 13-09-2018            |            |  |
|                                                                        |                                                                       | Code : EGI                   |            |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                      |                                                                       |                              |            |                                                                                     |
| Insured Veh.                                                           | SKL 42K                                                               | Veh. Inspected               | SLH 7554M  |                                                                                     |
| Policy No.                                                             |                                                                       | Coverage (\$)                | 0.00       |                                                                                     |
| Claim No.                                                              | SKL42K/SL/pl                                                          | Excess (\$)                  | 0.00       |                                                                                     |
| Assign From                                                            | YEE PEI LI                                                            | Assign Date                  | 11/06/2018 |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                          |                                                                       |                              |            |                                                                                     |
| Make & Model                                                           | VOLKSWAGEN GOLF                                                       | c.c                          | 1395       |                                                                                     |
| Engine No.                                                             | HIDDEN                                                                | Year of Reg.                 | 2016       |                                                                                     |
| Chassis No.                                                            | WWWZZZAUZHWO61198                                                     | Colour                       | BLUE       |                                                                                     |
| Odometer                                                               | 27694                                                                 | Steering                     | IN ORDER   |                                                                                     |
| Brakes                                                                 | IN ORDER                                                              | Modification                 | SPORTS RIM |                                                                                     |
| General                                                                | GOOD                                                                  |                              |            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                          |                                                                       |                              |            |                                                                                     |
|                                                                        | Size                                                                  | Make                         | Balance    |                                                                                     |
| R/H Front Tyre                                                         | 225/40 R17                                                            | PIRELLI                      | 6 mm       |                                                                                     |
| L/H Front Tyre                                                         | 225/40 R17                                                            | PIRELLI                      | 6 mm       |                                                                                     |
| R/H Rear Tyre                                                          | 225/40 R17                                                            | PIRELLI                      | 6 mm       |                                                                                     |
| L/H Rear Tyre                                                          | 225/40 R17                                                            | PIRELLI                      | 6 mm       |                                                                                     |
| <b>4. Description of Damages</b>                                       |                                                                       |                              |            |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.                     |                                                                       |                              |            |                                                                                     |
| DAMAGES SEE DETAILS.                                                   |                                                                       |                              |            |                                                                                     |
| <b>5. General Information</b>                                          |                                                                       |                              |            |                                                                                     |
| Accident Date                                                          | 07/06/2018                                                            | Inspection Date              | 13/06/2018 |                                                                                     |
| Survey held at                                                         | VOLKSWAGEN CENTRE SINGAPORE<br>247 ALEXANDRA ROAD<br>SINGAPORE 159934 |                              |            |                                                                                     |
| <b>5a. Remarks</b>                                                     |                                                                       |                              |            |                                                                                     |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.        |                                                                       |                              |            |                                                                                     |
| B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                       |                              |            |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                     |                                                                       |                              |            |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                    |                                                                       | <b>3 Working Days</b>        |            |                                                                                     |



# LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 7554M

| Qty                                | Description of Parts                                 | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|------------------------------------------------------|---------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b>        |                                                      |               |                           |                   |
| 1                                  | LOADING LIP PROTECTOR,GOL (SN)                       | BENT          | 404.43                    | 404.43            |
| 1                                  | BUMPER REINFORCEMENT (SN)                            | NOT NECESSARY | 725.80                    | -                 |
| 1                                  | SENSOR BRACKET (SN)                                  | NECESSARY     | 14.70                     | 14.70             |
| 1                                  | SENSOR BRACKET (SN)                                  | NECESSARY     | 14.70                     | 14.70             |
| 1                                  | SENSOR BRACKET (SN)                                  | NECESSARY     | 14.70                     | 14.70             |
| 1                                  | SENSOR BRACKET (SN)                                  | NECESSARY     | 14.70                     | 14.70             |
| 1                                  | BUMPER BRACKET LHS (SN)                              | NOT NECESSARY | 36.45                     | -                 |
| 1                                  | BUMPER RETAINER LHS (SN)                             | NOT NECESSARY | 36.45                     | -                 |
| 1                                  | BUMPER BRACKET RHS (SN)                              | NOT NECESSARY | 36.45                     | -                 |
| 1                                  | BUMPER RETAINER RHS (SN)                             | NOT NECESSARY | 36.45                     | -                 |
| 1                                  | REAR BUMPER (SN)                                     | DEFORMED      | 1,149.75                  | 1,149.75          |
| 1                                  | REAR DIFFUSER (SN)                                   | NOT NECESSARY | 322.86                    | -                 |
| 1                                  | REAR CENTER STRIP (SN)                               | NECESSARY     | 67.06                     | 67.06             |
| 4                                  | WASHER (SN)                                          | NECESSARY     | 7.92                      | 7.92              |
| 1                                  | 2KADHESIVE (SN)                                      | NECESSARY     | 103.66                    | 103.66            |
| 1                                  | BONDAGENT (SN)                                       | NECESSARY     | 74.16                     | 74.16             |
| 1                                  | REAR NUMBER PLATE (ADDITIONAL)(SN)                   | BENT          | 80.00                     | 80.00             |
|                                    |                                                      |               | 3,140.24                  | 1,945.78          |
| <b>LABOUR</b>                      |                                                      |               |                           |                   |
|                                    | LABOUR.                                              |               | 1,680.00                  | 840.00            |
|                                    | SPRAY PAINT.                                         |               | 1,600.00                  | 800.00            |
|                                    | PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC. |               | 480.00                    | 480.00            |
|                                    | CHECK WIRE HARNESS,ECU,S.                            |               | 280.00                    | 280.00            |
|                                    | -                                                    |               | -                         | -                 |
|                                    | -                                                    |               | -                         | -                 |
|                                    | -                                                    |               | -                         | -                 |
|                                    |                                                      |               | 4,040.00                  | 2,400.00          |
| <b>GRAND TOTAL</b>                 |                                                      |               | <b>7,180.24</b>           | <b>4,345.78</b>   |
| <b>RECOMMENDED COST OF REPAIRS</b> |                                                      |               |                           | <b>4,345.78</b>   |

Report Ref No. CS/EGI18010594/T1rd3n2



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MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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