

Surveyor:

MAYAN

DOI:

ASSIGNMENT

08-6-18

Date / Time:

08-6-18

Registered in Merimen:

11-6-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGG 161R

Name of Insured:

TIANH TONG HOON

Insured Tel No.:

HP:

9367 2685

Excess Sec II :SS

D.O.A.:

9/1/2018

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

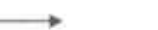
(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SH 7588B



INSRS:

WSP:

Tel:

Liability:

RMKS:

YAN COM



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/6

AN

SH 7588B - CS/PL 11008366/ P01/3 : DOA 21/11/18

SGG 161R - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

Mandate/Reject Instruction:

Payment Breakdown Form:

Post-Repair Photos:

Others:

21.6.18 @ 9.30pm

CAUSED AND CONFIRMED ACCIDENT. DID MENTION THAT HE WAS DRIVING

SLOWLY AND ON THE RIGHT LANE, TO EXIT FROM THE CLM CARPARK

INTO HIS VEH. INFORM TP CLAIM AND WILL REQUEST EVIDENCE FROM

TP.

FAMILY RESP TO REQUEST FOR EVIDENCE.

23-11-18

BASED ON DAMAGE PROFILE AND BOTH PARTIES' SCENARIO, WE

BELIEVE TP'S VERSION IS MORE CREDIBLE TO REJECT TP CLAIM.

SEEK APPROVAL TO REJECT TP CLAIM.

ENTER WSP TO REJECT TP CLAIM.

Reject Case

By (date)

Approved by

Aster

Olin

12/6/2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

N/A

If NO or B 28, Ass. Lin:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

29/3/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

9320

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

Allu

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SH 238813at Workshop m/s Tan Han

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: 2

Consistent? : Yes or No

GIA / PR Seen: 2

Consistent? : Yes or No

Est. Repairs: 2

days

Res.: Yes or No

Lum Sum: 20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SH 238813Yr Regn: 5-16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CAMake: Toyota prius Hybrid1797Colour: yellow/black

A/C: Insured / Std / NI / NA

Sp. Reading: 132194

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 2VW30 1991487

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Burn / STD A/Rim or

Tyre Size: F: 185/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal: 7

mm

R/Bal: 7

mm

L/Bal: 7

mm

L/Bal: 7

mm

D.O.A. 4/6/18D.O.A. 8/6/18

Survey held at: \_\_\_\_\_

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

9/6/18 continued 4/5 @ 1100 with Mr Tan

(857) + 1203-11 527

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation

\$ + RS \$

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18010586/Uea3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 11-06-2018		
Code : AIG				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGG 5161R	Veh. Inspected	SH 2388B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	11/06/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	04/06/2018	Inspection Date	08/06/2018	
Survey held at	TAN LIM MOTOR PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



阿林摩打私人有限公司  
TAN LIM MOTOR PTE LTD

AIGAsia Insured's Veh No : SGG5161R

Date of Accident : 04 June 2018

51 Defu Lane 10 Singapore 539216  
Tel : 68585151 ( 24 Hours ) Fax : 68580877  
GST Regn. No. : M2-8922054-2

Mr Lim Hai Seng

Date : 07 June 2018

Estimate To Repair SH2388B - Toyota Prius Hybrid 1.8L CVT

Chassis No : ZVW301991487

Uk - Marcus  
08/06/18 @ 1420h

S/No	Quantity	Description	Amount
<u>LIST ITEMS</u>			
01	1 pc	front bumper <i>Deep cut 1059.10</i>	\$ 1,569.00
02	1 pc	left front bumper side retainer <i>11</i>	\$ 76.90
03	6 ps	front bumper clips @ \$4.30 <i>rec</i>	\$ 25.80
		Less <i>25%</i>	\$ 1,671.70
<u>LABOUR &amp; MISC. CHARGES</u>			
01		To check electrical lighting concerned.	\$ 50.00
02		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 350.00
03		Putty and spray painting of the affected portion.	\$ 650.00
			\$ 1,050.00
		Total	\$

*Not Belief*  
*rec*  
*1/5 #1100/2*  
*2 dy.*  
*Take photo after rep.*  
*8/6/18*

*2.1044.8*  
*25%*  
*813.67*  
*600*  
*1413.67*  
*1130.84*

*x*  
*20*  
*200*  
*380*  
*600*

Auto Consultants hence notify  
Repairer of the following:  
• resurvey before/after spray painting  
• display damaged part(s) during resurvey  
• prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• illegal modification(s) is allowed  
• supplementary item(s) must be resurveyed and  
• subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

\* > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
 Owner ID: 6294J

Vehicle Details

Vehicle No.: SH2388B  
 Vehicle to be Exported: No  
 Intended De-registration Date: 04 Jun 2018  
 Vehicle Make: TOYOTA  
 Vehicle Model: PRIUS HYBRID 1.8L CVT  
 Primary Colour: Black  
 Secondary Colour: Yellow  
 Manufacturing Year: 2015  
 Engine No.: 2ZR6566429  
 Chassis No.: ZVW301991487  
 Maximum Power Output: 100.0 kW (134 bhp)  
 Open Market Value: \$21,529.00  
 Original Registration Date: 13 May 2016  
 First Registration Date: 13 May 2016  
 Transfer Count: 0  
 Actual ARF Paid: \$5,000.00

Intended PARF Rebate Details

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 12 May 2024  
 PARF Rebate Amount: \$3,750.00

Intended COE Rebate Details

COE Expiry Date: 12 May 2024  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 8  
 PQP Paid: \$36,463.00  
 COE Rebate Amount: \$27,065.00  
 Total Rebate Amount: \$30,815.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 04 Jun 2018

OK

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 27 June 2018 2:45 PM  
**To:** 'Johnson Chua'; 'Wei Shong'; Patricia Tan - Tan Lim Motor Pte Ltd  
**Subject:** ACCIDENT INVOLVING SH 2388B & SGG 5161R ON 04/06/2018  
**Attachments:** OI SKETCH PLAN.pdf

Without Prejudice

Your Ref: SH 2388B  
Our Ref: CC6/AIG18010586/Uea3

Dear Sirs,

ACCIDENT INVOLVING SH 2388B & SGG 5161R ON 04/06/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client enter into the main road and collided into our insured vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

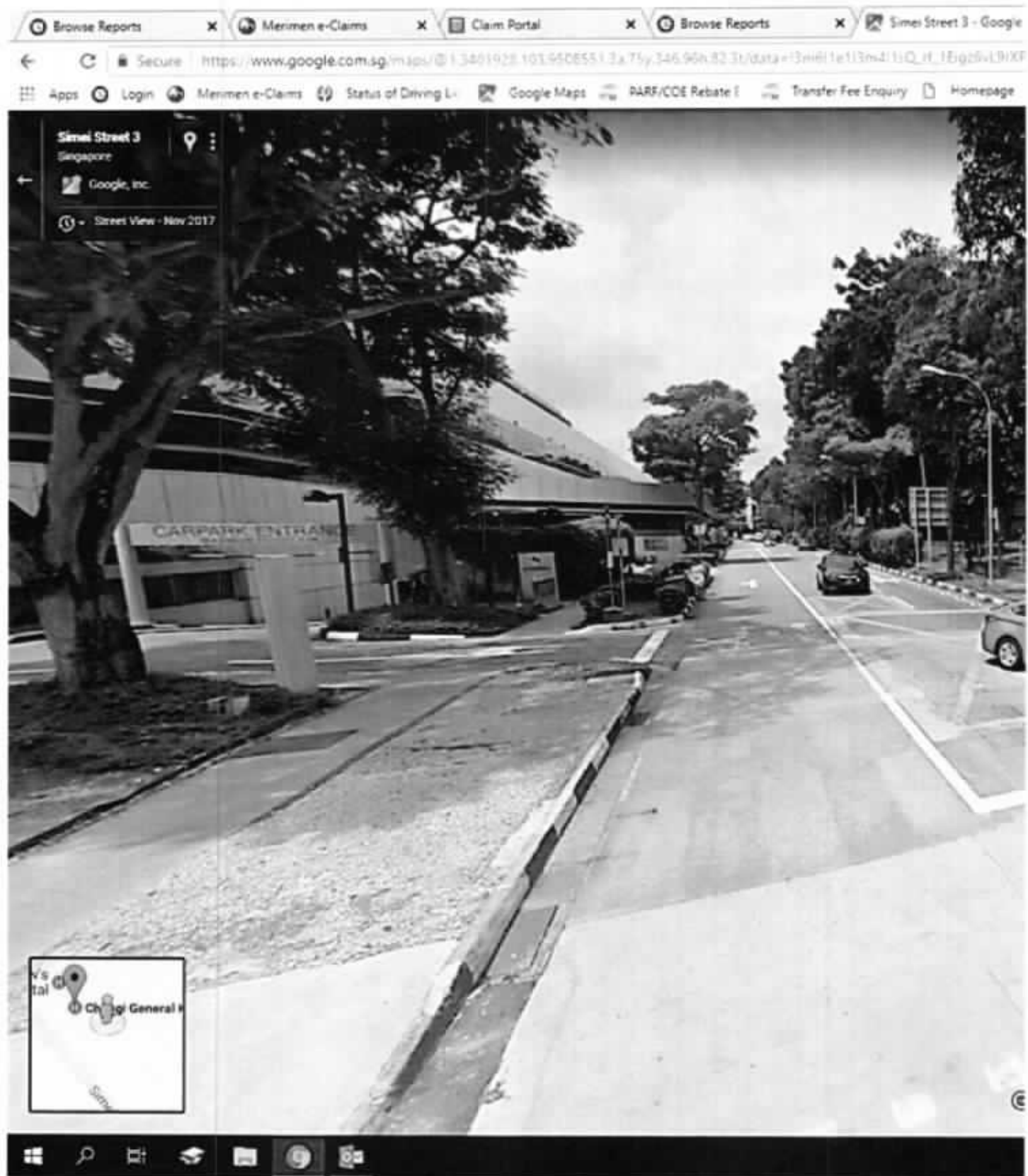
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Thank You. **FACTS:**

- IT IS NOT POSSIBLE TO TRAVEL IN 2 ROWS ALONG THIS DRIVEWAY WHICH IS NOT SUFFICIENT WIDE ENOUGH.
- DAMAGE PROFILE TALLY WITH Q1'S VERSION, IMPACT ON TAYI'S LEFT FRONT AND Q1'S FRONT RIGHT WHICH IS NOT POSSIBLE TO BE CAUSED BY SIDE-ASIDE OF 2 VEHICLES
- BASED ON DAMAGE PROFILE AND SCENARIO OF BOTH PARTIES, Q1'S VERSION IS MORE CREDIBLE THEREFORE TO REJECT TIR'S CLAIM





Please note that the your client is exiting from a one way road.





## Asher Sng (LKKAUTO)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Tuesday, 19 February 2019 4:10 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: Your ref: 1184644137SG, ACCIDENT INVOLVING SGG 5161R (OI) & SH 2388B (TP) ON 04/06/2018

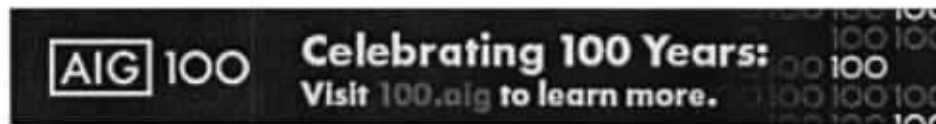
Dear Asher,

Please proceed to reject third party's claim

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
Norsiah.MdNoor@aig.com | www.aig.com.sg



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---

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, January 30, 2019 12:08 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** RE: Your ref: 1184644137SG, ACCIDENT INVOLVING SGG 5161R (OI) & SH 2388B (TP) ON 04/06/2018

Hi Norsiah,

We refer to the email dated 23.11.18.

Kindly advise as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

From: Asher Sng (LKKAuto)

Sent: Friday, 23 November 2018 12:10 PM

To: Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

Subject: Your ref: 11846441375G, ACCIDENT INVOLVING SGG 5161R (OI) & SH 2388B (TP) ON 04/06/2018

Your ref: **11846441375G**

Our Ref: CC6/AIG18010586/Uea3

Dear Sir/Madam,

**ACCIDENT INVOLVING SGG 5161R (OI) & SH 2388B (TP) ON 04/06/2018**

We refer to the above matter.

TP reported that OI overtake his vehicle from the left to make a right turn collided into his vehicle.

OI reported that he was traveling straight on the main road and TP make a right turn into the main road and hit his vehicle on the right.

Based on the above accident scenario and location third party vehicle is exiting from a narrow single lane, is not possible to for insured to overtake TP to make a right turn.

We are of the opinion that insured shall not be liable for the accident.

In view of the above, we are intending to reject TP claim.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 27 March 2019 5:29 PM  
**To:** 'Johnson Chua'  
**Subject:** RE: URGENT - TLM Ref: TP006062018; AIG Ref: CC6/AIG18010586/Uea3/Asher; Accident involving SH2388B (TLM) & SGG5161R (AIG) on 04.06.2018  
**Attachments:** OI SKETCH PLAN.pdf; ACCIDENT LOCATION.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and the accident location for your easy reference.

Based on the accident scenario and location your client is exiting from a narrow single lane, is not possible for our Insured to overtake your client vehicle to make a right turn.

Our principal has reiterated that the accident was caused due to the entire negligence of your client enter into the main road and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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---

**From:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>  
**Sent:** Wednesday, 27 March 2019 2:43 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** URGENT - TLM Ref: TP006062018; AIG Ref: CC6/AIG18010586/Uea3/Asher; Accident involving SH2388B (TLM) & SGG5161R (AIG) on 04.06.2018  
**Importance:** High

Hi Asher,

Please reply.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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---

**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Friday, 7 December 2018 6:07 PM  
**To:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>  
**Cc:** Patricia Tan - Tan Lim Motor Pte Ltd <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>; 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Subject:** RE: URGENT - TLM Ref: TP006062018; AIG Ref: CC6/AIG18010586/Uea3/Asher; Accident involving SH2388B (TLM) & SGG5161R (AIG) on 04.06.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir,

We refer to the email below.

We are still pending for instruction from our principal.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>  
**Sent:** Friday, 7 December 2018 6:00 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Patricia Tan - Tan Lim Motor Pte Ltd <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>; 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Subject:** URGENT - TLM Ref: TP006062018; AIG Ref: CC6/AIG18010586/Uea3/Asher; Accident involving SH2388B (TLM) & SGG5161R (AIG) on 04.06.2018  
**Importance:** High

Dear Asher,

We refer to the above matter.

We understand that NTUC Income had settled your client's claim at 50% liability for this accident.

As such, please let us have your settlement offer at 50% and close this matter.

We await for your favourable reply.

Regards,



**Johnson Chua**  
[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlimotor.com.sg>

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---

**From:** Johnson Chua [<mailto:johnson.chua@tlimotor.com.sg>]  
**Sent:** Friday, 23 November 2018 10:06 AM  
**To:** 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Patricia Tan - Tan Lim Motor Pte Ltd <[pt@tlimotor.com.sg](mailto:pt@tlimotor.com.sg)>  
**Subject:** URGENT - TLM Ref: TP006062018; AIG Ref: CC6/AIG18010586/Uea3/Asher; Accident involving SH2388B (TLM) & SGG5161R (AIG) on 04.06.2018  
**Importance:** High

### **Final Reminder**

Dear Asher,

We refer to the above matter.

It appears that there is potential settlement with AIG on this matter.

Please inform your principal that if we do not receive any favourable reply within the next **TEN** (10) days, we shall advise our client on the next cause of action without further notice to you.

Regards,



**Johnson Chua**  
[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlimotor.com.sg>

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**From:** Johnson Chua [<mailto:johnson.chua@tlimotor.com.sg>]  
**Sent:** Monday, 19 November 2018 7:22 PM  
**To:** 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>



Cc: Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlimotor.com.sg>

Subject: URGENT - TLM Ref: TP006062018; AIG Ref: CC6/AIG18010586/Uea3/Asher; Accident involving SH2388B (TLM) & SGG5161R (AIG) on 04.06.2018

Importance: High

**Final Reminder**

Dear Asher,

We refer to the above matter.

It appears that there is potential settlement with AIG on this matter.

Please inform your principal that if we do not receive any favourable reply within the next **TEN** (10) days, we shall advise our client on the next cause of action without further notice to you.

Regards,



**Johnson Chua**  
[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

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陳林摩哆私人有限公司  
TAN LIM MOTOR PTE LTD

Address: 51 Defu Lane 10 Singapore 539216

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP006062018

Date : 11.02.2018

Your Ref : SG45161R

WITHOUT PREJUDICE

Claims Department - **Motor Claims**

c/o ALL ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SH2388B & SG45161R ON 04.06.2018**

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

- |   |   |
|---|---|
| <input type="checkbox"/> Original survey report / _____ copies of photographs _____ | <input type="checkbox"/> Original rental invoice number _____   |
| <input checked="" type="checkbox"/> Original Tax-invoice number TP0618 1019         | <input type="checkbox"/> police result _____                    |
| <input checked="" type="checkbox"/> SAS / AS & IS / police report                   | <input checked="" type="checkbox"/> Vehicle search result _____ |
| <input type="checkbox"/> Certificate Of Insurance                                   | <input type="checkbox"/> _____                                  |
| <input type="checkbox"/> Authorisation To Act                                       |   |

\*Survey under insurance instruction - *Ukr*

a)	Cost of repair (inclusive GST)	\$ 1,177.00
b)	Survey fees / Photographs as per request	\$
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ 7.49
d)	Loss of hire / use / rental / earnings / rental fees [ <i>\$120 x 3 days</i> ]	\$ 360.00
e)	Scene photographs	\$
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$
g)		\$
Total		\$ 1,544.49

\* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

**Johnson Chua**

Email: johnson.chua@tlimotor.com.sg



**TAX-INVOICE**  
**NUMBER: TP0618/019**

(Please quote our reference number TP006062018 for payment)

陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

Lim Hai Seng

Date: 11/06/2018

Vehicle No: SH 2388B  
Model: TOYOTA PRIUS HYBIRD

Description	Amount
To lump sum repair as recommended by surveyor.	\$1,100.00
Reimbursement of LTA search fees.	\$7.00

Sub Total	\$1,107.00
Add 7% GST	\$77.49
Total	\$1,184.49

  
\_\_\_\_\_  
Tan Lim Motor Pte Ltd

**Enquire Vehicle & Owner Information ( Vehicle No. SGG5161R As At 04 Jun 2018 / 09:30:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: LSP/RSS/SH2388B

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S00413068

Owner Name: TIANG TONG HOON

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 32A

Registered Street Name: JALAN SENTOSA

Registered Unit No.: -

Registered Building Name: -

Registered Postal Code: 418241

**Current Vehicle Details**

Vehicle No.: SGG5161R

Make Description/Model: TOYOTA / PREVIA 7 SEATER

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

**THANK YOU**

Lee Ming Hui Kelvin has successfully logged out.  
Your last login date and time was 04 Jun 2018, 18:41:00.  
To return to ONE.MOTORING, please click [here](#)  
For security reasons, please CLEAR YOUR CACHE after each session.

## Session Transaction History

Sl No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type
1	Vehicle	SGGS161R	-	18.19 Enquire Veh Owner Info (Otherd) by Law Firm

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2018 <a href="#">Edit Reg</a>		08 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$51,100.00</b> <a href="#">Edit Estimates</a>	<b>\$51,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TIANG TONG HOON</b> , ID: S00413068								
Main Claimant:	<b>LIM HAI SENG</b> , ID: S04762943								
Vehicle Reg. No.:	<b>SH2388B</b>	Date of Loss:	04/06/2018 00:00 - :59 [24 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1184644137SG</b>	Policy/Cover Note No.:	1700084724 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SGG5161R</b>	Policy No. (Claimant):	5100710679						
		Excess:							
Repairer:	<b>Tan Lim Motor Pte Ltd (Defu)</b> 1 Defu Lane 6, S39365 Defu Lane - Tel: 6858 5151								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 21/06/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (12/06/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SH2388B (1184644137SG)  
[SGG5161R]  
TP  
LIM HAI SENG  
Jun 4 2018 12:00AM  
[TIANG TONG HOON]  
Tan Lim Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>		
Photos/Images														3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	11/06/18 16:31	Odometer Reading												Load JPG	<input checked="" type="checkbox"/>		
2	11/06/18 16:31	Chassis Number												Load JPG	<input checked="" type="checkbox"/>		
3	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
4	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
5	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
6	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
7	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
8	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
9	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
10	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
11	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
12	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
13	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
14	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
15	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
16	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
17	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
18	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
19	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
20	11/06/18 16:32	General View												Load JPG	<input checked="" type="checkbox"/>		
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	19/06/18 18:14	TP ESTIMATE - MARKED												Load PDF			
2	19/06/18 18:14	TP GIA REPORT												Load PDF			
3	27/03/19 17:30	APPROVAL TO REJECT TP CLAIM												Load PDF			
4	27/03/19 17:30	EMAIL WSP TO REJECT TP CLAIM												Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail	Print		
1	12/06/18 10:43	OI GIA REPORT												Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			



## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18010586/UEA3Q2

Date: 01/04/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700084724  
 Claimant Vehicle No: SH2388B Insured Vehicle No: SGG5161R  
 Date of Loss: 04/06/2018 Nature of Claim: TP Claim No: 1184644137SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SH2388B  
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZR6566429  
 Reg. Date: 13/05/2016 (Man. Year: 2015) Chassis No: ZVW301991487  
 Colour: Yellow/Black Odometer: 132194 km  
 Engine Capacity: 1797 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 185/65 R15 Rear Tyre Size: 185/65 R15  
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 7 mm  
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,253.77	813.67	440.10	35.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,050.00	600.00	450.00	42.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,303.77</b>	<b>1,413.67</b>	<b>890.10</b>	<b>38.64</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,100.00</b>		
(S\$)	2,303.77	1,100.00	1,203.77	52.25
<b>+ GST 7.00/7.00% (S\$)</b>	<b>161.26</b>	<b>77.00</b>	<b>84.26</b>	<b>52.25</b>
<b>Nett Amount (S\$)</b>	<b>2,465.03</b>	<b>1,177.00</b>	<b>1,288.03</b>	<b>52.25</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

### INSPECTION

Date of Assignment: 08/06/2018  
 Date Inspected: 08/06/2018 Inspected At: Tan Lim Motor Pte Ltd (Defu)  
 1 Defu Lane 6  
 Singapore 539365  
 Estimated Period of Repair: 2.0 days

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**Adjuster:** MARCUS CHUA**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deep Cut	1,569.00 FL	*1,059.10 FL
2	1		*LEFT FRONT BUMPER SIDE RETAINER	Not Necessary	76.90 FL	*- FL
3	6		*FRONT BUMPER CLIPS	Necessary	25.80 FL	*25.80 FL
					<b>Sub Total (S\$)</b>	<b>1,671.70</b>
					<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>417.93</b>
					<b>Total Parts (S\$)</b>	<b>1,253.77</b>
						<b>813.67</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	50.00	20.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	350.00	200.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	650.00	380.00
Gross Labour Cost (S\$)			1,050.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >