

INSURANCE

INS. CASE OWNER:

LYNTUIN

CC 4/AXA1801

0582, F1263

LEK:

IDAC:

Surveyor:

FALVIN

DOI:

ASSIGNMENT/

11/6/18

Date / Time:

11/6/18

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SKU5932L

Name of Insured:

TEO CHIN SING

Insured Tel No.:

HP:

9/6/18

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident :

Claim No.:

S8M00K97 / 51057

Policy No.:

Make / Model :

Place of Accident :

If NO. Driver Name / Age :

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

% Final ? Yes / No

SHO442K



INSRS:
WSP:
Tel:
Liability:
RMKS:

UBA
W



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

11/6/18

TH

SHO442K - x

SHO442K - x

RECEIVED 22 NOV 2018

#Smart claim

- OIR, SENT OUT 1ST LETTER

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

THIN
SH

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

ETA GIA:

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

5/11/18 @ 10:00

Called OIR busy tone. Send letter to OI via Email.

- BELOW 45K AMOUNT

21/11/18

- APPROVED W/ TP BY TP. ALL DOCS

IN ORDER.

- TO CLOSE.

PRELIMINARY ADVICE Date/Time:

11/6/18

Sent By:

DM

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

45

SS 2,550.00

3 days

Reduction:

33

%

Email

Call

FINAL SETTLEMENT

Date/Time:

16/11/18

Confirm with:

WILLIAM

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NH

Repair Cost:

(with GST)

SS 2,728.80

Loss of Rental (LOR):

SS

393.80

4 days

x 98.25

Loss of Use (LOU):

SS

200.15

60 x

4 days

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☒

[Tick only one]

GLA/TA Search

SS

7.19

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

3,328.99

Global Sum SS:

3,250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3,250.00

Name 1:

COMPTONBOLERO

Engineering

PRB

UPD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee

3,350.00

Kalin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured _____

Policy No _____

Claims No _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

3

days

Res: Yes or No

Lum Sum: _____

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No

SHD4427K Yr Regn: 28 Sep 2012

Type: M/Car / M/Cycle / Bus / Van / Lorry / T/A / Prime Mover /

Truck / Trailer or

Make:

Hyundai Santa

G.C

1991

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

363637

T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No:

KMHET41VACAB29563

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/Rim or

Tyre Size:

F:

215/60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Vag 16/4

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

9/6/12

D.O.I.

11/6/18

Survey held at

CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Front

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

L10 \$2,550.00

Credit: \$1,256.08 (50%)

AxA
4/5.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format :

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RS. \$

) Photos

) Other

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

REPAIR ESTIMATE*

VEHICLE NO : SHD 4427K

DATE 11/6/2018 11:12

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille			\$ 282.10
	Radiator Grille U Moulding			\$ 108.90
	Front Bumper Cover			\$ 538.80
	Front Bumper Lip			\$ 59.90
	Front Bumper Bracket Top (LH/RH)	\$	22.40	\$ 44.80
	Front Bumper Bracket (LH/RH)	\$	20.10	\$ 40.20
	Headlamp (LH)			\$ 797.90
	Front Fender (LH)			\$ 593.00
	Front Fender Shield (LH/RH)	\$	86.00	\$ 172.00
	Front Wheel Hub Cap, LH			\$ 145.00
	SUB TOTAL			\$ 2,782.60
	LESS 20%			\$ 556.52
	DISCOUNTED TOTAL			\$ 2,226.08
	Front Fender Advertisement Logo (LH/RH)	\$	100.00	\$ 200.00
				\$ 200.00
	Labour Charge			
	Panel Beating			\$ 600.00 400
	Spray Painting Charge			\$ 500.00 400
	Wiring Charge			\$ 50.00 30
	Tuff Kote			\$ 50.00 20
	FRT Wheel Alignment			\$ 120.00 60
	TOWING			\$ 60.00 0
	TOTAL LABOUR			\$ 1,320.00
	ESTIMATE TOTAL			\$ 3,746.08
				\$ 3,806.08

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8166

Our Job Ref No : 305173605

Date : 13/06/2018

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHD4427K

Date of Accident : 09/05/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SKU5932L
###

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges ###

Total for Part-By-Part Repair Cost

(c.) Lumpsum Repair (If applicable)

Total for Lumpsum repair cost after Less: 20% \$2,550.00

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 14/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

Ver of COMFORTDELGRO

Date/Time: 11.06.2018 11:25 Page : 1

ARC Repair TP(CLS0)1

JOB CARD Sales Order: JC N0305173605

COMFORT TRANSPORTATION PTE LTD
7010045
83 SIN MING DRIVE
Singapore SINGAPORE 575717
5508755 (O)

REGN NO. SHD4427K	MILEAGE
MAKE HYUNDAI	FUEL E.....1/2.....F
MODEL SONATA	DATE/TIME IN 09.06.2018 15:50
YR OF MANU. 28.09.2012	TARGET DATE
CHASSIS CODE KMHE141VMCA829563	COMPLETION DATE/TIME

IRD NO.

JOB DESCRIPTION

nt Date: 09.06.2018
i: 3P 09.06.18

LABOR CODE

DESCRIPTION

towing

PASSED OUT BY: _____

SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

nt Slip

Exit Pass

SHD4427K JU AXA

Vehicle No.: SHD4427K

Advisor _____ Signature/Date _____ Name of Service Advisor _____ Date _____

Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHD 4427K

DATE 11/6/2018 11:12

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
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	Front Bumper Bracket (LH/RH) ?	\$	20.10	\$ 40.20	
	Headlamp (LH)			\$ 797.90	
	Front Fender (LH)			\$ 593.00	
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	LESS 20%			\$ 556.52	
	DISCOUNTED TOTAL			\$ 2,226.08	
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				\$ 200.00	
	Labour Charge				
	Panel Beating			\$ 600.00 400	
	Spray Painting Charge			\$ 500.00 400	
	Wiring Charge			\$ 50.00 30	
	Tuff Kote			\$ 50.00 20	
	FRT Wheel Alignment			\$ 120.00 60	
	<i>towing</i>			\$ 60.00 0	
	TOTAL LABOUR			\$ 1,320.00	
	ESTIMATE TOTAL			\$ 3,746.08	
<p><i>Kohli 11/6/18</i></p> <p><i>11/6/18 1340hrs</i></p> <p><i>3 hrs</i></p> <p><i>4/5</i></p> <p><i>After Repair p Lab</i></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modifications is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer:</p> <p>Signature: _____</p> <p>Date: _____</p> </div> <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition		
1. Date: 9/6/18 Time Received: 16:15	3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : Mr Ng Contact No. : 96577567 Vehicle No. : SHD 4K27-K Make / Model / Colour : Sonata Email :	5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	6. Parts Replaced/Remarks:
7. Location: Bayfront Ave	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Others:	10. Odometer Reading : Fuel Level : F 1/4 1/2 3/4 E	
Job Attended		11. Radio / CD Player <input checked="" type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested
12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> GA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver : KH Vehicle No. : 7K 77176 Time Dispatch : 9/6/18 Time of Arrival : 16:50 Time Completed :		 # : Cracked X : Dented : Scatched O : Missing Signature of Customer

Cash Invoice Details (if applicable)

13. Cash Invoice No. :

Customer Acknowledgement

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons cash cards, spectacles, pen, etc.
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

9/6/18
Date Time Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard Date & Time of Arrival Signature of Attending Staff/Guard

Our Ref : T 0618/ SHD4427K /WT(st)

Your Ref :

Date : 19-Jun-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198602489

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
11 Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4427K YOUR INSURED SKU5932L
AND OTHER _____ ON 09.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHD4427K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKU5932L we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,728.50
2	<u>5</u> days Loss of Rental @ \$ <u>98.25</u> per day	\$ 491.25
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,227.24

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 400.00
Total Claims:		\$ 3,627.24

We enclose herewith the following documents to support the claims :-

- Original repair bill and photocopies of photographs 9 pcs
- LTA search slip/s of : SKU5932L
- GIA / Police report/s of : SHD4427K
- Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Monday, 5 November 2018 10:36 AM
To: 'hongjun teo'
Subject: RE: Accident involving SKU5932L & SHD4427K along marina blvd towards MCE cross bayfront ave on 09/06/2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 NOVEMBER 2018

TEO CHIN SONG
16 EVERGREEN GARDENS
SINGAPORE 468891

Dear Sir/Madam,

OUR REF : CC4/AXA18010582/K1ub3
YOUR REF : SKU 5932L

ACCIDENT INVOLVING SKU 5932L AND SHD 4427K ALONG MARINA BOULEVARD ON 09/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **COMFORTDELGRO ENGINEERING PTE LTD** acting on behalf of the owner of SHD 4427K against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 07 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 07 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status **(if any)**
- Driver's driving license or foreign driving license **(if any)**
- Coloured photographs of accident scene **(if any)**
- Coloured photographs of damage to all vehicles involved **(if any)**
- Video footage of accident **(if any)**

- Statement and/or police report from independent witness(es) **(if any)**
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

From: hongjun teo <hjundcmy@gmail.com>

Sent: Saturday, 16 June 2018 2:16 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Accident involving SKU5932L & SHD4427K along marina blvd towards MCE cross bayfront ave on 09/06/2018

Dear sir/mdm,

I have already made an accident report on Mon (11/06/2018) at AXA premium workshop - SME Motor Pte Ltd (S417883). I am emailing with regards to the letter sent to me dated 11 June 2018 by LKK auto saying that this accident have not been reported to our insurer. Please give me a confirmation on the accident that was being reported.

regards,
hj

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHD4427K , SKU5932L
MARINA BLVD TWDS MCE X BAYFRONT AVE

ON 09-Jun-18 15:50

I / We

NG KONG WEE (HUANG ... (Hirer) NRIC No.: **S7338694B**

and/or

(Relief) NRIC No.:

Taxi Number

SHD4427K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date _____

10-Jun-2018

Name of Hirer

NG KONG WEE (HUANG GUANGWEI)

Hirer NRIC

S7338694B

Signature :

Address

689 JURONG WEST CENTRAL 1 #04-2...
640689

Contact No. _____

96577367



redefining / insurance

CLAIM REF : S8M00K97
INSURED : TEO CHIN SONG

DISCHARGE VOUCHER

We, **ComfortDelGro Engineering Pte Ltd** confirm that by letter of authorization dated 10/06/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, NG KONG WEE (HUANG GUANGWEI) of vehicle no. SHD 4427K.

Now we **ComfortDelGro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars THREE THOUSAND TWO HUNDRED AND FIFTY only (S\$ 3,250.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SKU 5932L) arising out of an accident with (SHD 4427K) on 09/06/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKU 5932L arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelGro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKU 5932L.

Dated this 16 day of November 2018

Signed by _____
(AUTHORISED SIGNATORY)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
38 LUYANG DRIVE
SINGAPORE 738883

Company Stamp _____

Witness : _____

Name : _____

I/C No : _____

Address : _____

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO. : 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 B SHENTON WAY AXA TOWER
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SHD4427K

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
28.09.2012

CHASSIS CODE
KMHRT41VMCA829563

INV. NO/DATE
91378587 18.06.2018

JOB NO.
305173605

DIAGNOSTIC READING

JOB TYPE

Description : 3P 09.06.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,550.00
Add GST @ 7.000 %	178.50
Total Invoice amount	2,728.50

Issued by : KATHERINETEYAN 18.06.2018 15:08:36
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CLAIMS OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN AND TESTED IN OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM THE COMPANY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWEING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT 21 DAYS FROM THE SERVICE, FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18060284

Date: 18 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	09/06/2018 @ 15:50 hrs
ALONG	MARINA BLVD TWDS MCE X BAYFRONT AVE
INVOLVING	SKU5932L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4427K** (the "Taxi"). The Taxi was hired to **NG KONG WEE (HUANG GUANGWEI) IC NO S7338694B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

EADING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
541		0530	20424
797		0530	2035
085		0600	2008
305		0600	2030
570		0645	2054
818		0630	1911
131		0700	2137
338		0645	2045
5005		0700	1821
395		0600	2100
085		0700	1915

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
08/06/18	NG-KING WEE	363414		0700	2014
09/06/18	NG-KING WEE	363637		0630	1600
09/06/18	Accident	14	UN	1530	-
13/06/18	Repair	14	UN	0930	-

SUN 4427K

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKU5932L	09 Jun 2018 / 15:50:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK

Signature

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKU 5932L (Insd veh)	Model:	HYUNDAI SONATA
	SHD 4427K (TP veh)		
Date of Accident:	09/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,072.51
Final Repair Cost	:	\$	2,728.50
Loss of Token Sum	:	\$	200.00
Rental (if any)	:	\$	393.00
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,250.00

Is Third Party Workshop GIA Registered?		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
		BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 3,250.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

28/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010582/K1hb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 28-11-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKU 5932L	Veh. Inspected	SHD 4427K
Policy No.	GA078119	Coverage (\$)	0.00
Claim No.	S8M00K97	Excess (\$)	0.00
Assign From		Assign Date	11/06/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KMHET41VMCA829563	Colour	BLUE
Odometer	363637	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/06/2018	Inspection Date	11/06/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4427K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RADIATOR GRILLE (CONSISTENT)	CRACKED	282.10	282.10
1	RADIATOR GRILLE U MOULDING (CONSISTENT)	CRACKED	108.90	108.90
1	FRONT BUMPER COVER (CONSISTENT)	CRACKED	538.80	538.80
1	FRONT BUMPER LIP (CONSISTENT)	SERVICEABLE	59.90	-
2	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40 (CONSISTENT)	SERVICEABLE	44.80	-
2	FRONT BUMPER BRACKET (LH/RH) @\$20.10 (CONSISTENT)	SERVICEABLE	40.20	-
1	HEADLAMP (LH) (CONSISTENT)	CRACKED	797.90	797.90
1	FRONT FENDER (LH) (CONSISTENT)	DENTED	593.00	593.00
2	FRONT FENDER SHIELD(LH/RH)@\$86.00(CONSISTENT)	N/S TORN / O/S SERVICEABLE	172.00	86.00
1	FRONT WHEEL HUB CAP,LH (CONSISTENT)	MISSING	145.00	145.00
	LESS 20% DISCOUNT		-556.52	-510.34
			2,226.08	2,041.36
SPECIAL NETT ITEMS				
2	FRONT FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)	NECESSARY	200.00	200.00
			200.00	200.00
LABOUR				
	PANEL BEATING.		600.00	400.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.		50.00	20.00
	FRT WHEEL ALIGNMENT .		120.00	60.00
	TOWING .		60.00	60.00
			1,380.00	970.00
GRAND TOTAL			3,806.08	3,211.36
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,550.00

Report Ref No. CC4/ASM18010582/K1hb3q2



Report Ref No. CC4/ASM18010582/K1hb3q2

A handwritten signature in black ink, appearing to be 'W' followed by a stylized 'A'.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A handwritten signature in black ink, appearing to be 'Ho Leong Chuan'.

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SAM00K97

Reference

CCA/ASM18D10582/K1Hs3a2

Loss Date

9 June 2018

Request Date

11 June 2018

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Photos

Vehicle Information

Incident Vehicle Registration #

SMD4427K

Make

TPVD HYUNDAI

Model

SONATA

Service Address

...

Primary Contact/Insured

TED CHIN SONG

16, EVERGREEN GARDENS, 468891, Singapore

MEETING@INSMART.SG

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@aaa.com.sg

Additional Instructions

NOH-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics















Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Mervin	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 Payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LKKAdjustment 1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 TP LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018
 LKK REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Email to OI dtd 051118.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018
 Immediate Advice[1].pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	7 November 2018
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
 EMAIL RECEIVED FROM WORKSHOP WITH ESTIMATE AND GSA REPORT.png	Forms / Claim Documents	Estimate / Quotation	DHIWAR Namrata	11 June 2018