

ASS. REC. BY

REP

CS/ASM18010573/R/sd302

and instruction

Surveyor

Rasul

ASSIGNMENT (Office)

From (Person)

Peter Wang

of

ASM (AXA)

Date/Time

11/06/2018

Estimated Cost

Bill to

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SFS 97054

Insured

at Workshop m/s

Ethoz

Tel

9624 8656

of

30 Bukit Batok Crescent

Policy No

Claim No

88M00JYM

Sum Insured

Excess

\$900.00

Make of Veh

(Client's Record)

D.O.A

28/05/2018

CA / ☒ REV / REP / REV 24 HRS

H.O.D. Endorsement

Date/Time

12:27pm @ 11/6/18

Person Contacted

Shuh

Vehicle

☒ IN ☐ OUT

Date/Time

Action/Instruction

(✓) Estimate

SFS 97054-X

13/06/18

@ 10:54 a.m. revised IA to Peter Wang via smart claim.

13/06/18

@ 10:54 a.m. requested authorization to Peter Wang via smart claim

ASSIGNMENT

From: 11-062018

Estimated Cost:

DD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: SFS 9705U

at Workshop n/s

Etho2

30 Bukit Batok Crescent

Insured

Policy No.

Claims No.

Sum Insured

Excess

\$900.00

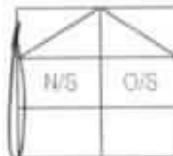
(Client's Record)

Make of Veh:

Check Insured why report late

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / RE / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SFS 9705U

Yr Regn

2005

Mar

Type:

M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volvo 940 2.4T A

CC 2435

Colour:

Red

A/C

Insured / Std / NI / NA

Sp. Reading

23191

T/Radio

Insured / Std / NI / NA

Eng/No:

YV1MS384952095987

C/No

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

28/05/18

D.O.I.

11/06/18

Survey held at

Etho2

Des. of Damages: Frt / Rear / O/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

06/04/18 Continued L/S \$7,000/- @ 8 days with Resur
(\$10,885.00 Red - 61%)

6/9/2018

Date/Time: File Page 1/2

07/09/18

Typist

Date/Time: File Return 1/2



Prel. Report



Final Report

Days Of Repair:

8

Resurvey No. of Trip:

1

Survey Fee

250

Transportation

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp (\$



Weekend (\$

Report Format :

Lump Sum / L.B. 1/3 7,000/- L/S

TOTAL

250



Service Request Details

Claim

S8M00JYM

Reference

None 

Loss Date

May 28, 2018

Request Date

June 11, 2018

Due Date

June 19, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SFS9705U

Make

VOLVO

SERVICE ADDRESS

30 Bukit Batok Crescent, , 658075

Primary Contact/Insured

LEE MAUREEN MRS MAUREEN TAN
5 SUNSET DRIVE, CLEMENTI PARK, 597465, Singapore
98198765
Petertalsingapore@yahoo.com.sg

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Wkshop: Ethoz @ Bukit Batok Excess: \$900 Please check why the insured did GIA report late. To surv...
(expand)

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CS/ASM18010573/R1sd3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 11-06-2018	
		Code : ASM	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SFS 9705U
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00JYM	Excess (\$)	900.00
Assign From	SMARTCLAIM (PETER WANG)	Assign Date	11/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/05/2018	Inspection Date	11/06/2018
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075		
5a. Remarks			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5638E
Vehicle Details	
Vehicle No.:	SF59705U
Vehicle to be Exported:	No
Intended De-registration Date:	12 Jun 2018
Vehicle Make:	VOLVO
Vehicle Model:	S40 2.4i A
Primary Colour:	Red
Manufacturing Year:	2005
Engine No.:	B524453638333
Chassis No.:	YV1MS384952099987
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$32,242.00
Original Registration Date:	19 Mar 2005
First Registration Date:	19 Mar 2005
Transfer Count:	0
Actual ARF Paid:	\$35,467.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	18 Mar 2025
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$73,035.00
COE Rebate Amount:	\$49,416.00
Total Rebate Amount:	\$49,416.00

The information contained herein is correct as at 12 Jun 2018

OK Bal 6 yrs. 10ml.
207 7000 / 2
52-536.



Authorized

Type

🔔 Question

Message

Pls proceed to authorize lump-sum repair. Excess: \$900

Reply

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 7 September 2018 9:00 AM
To: 'Selamatshahh Zainal'
Cc: 'Rasul (LKKAuto)'; 'SUR'
Subject: RE: Finalization for SFS 9705U

Hi Zainal,

Confirmed final fig of \$7,000.00 (lump sum) @ 8 days of repairs before excess \$900/- & GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selamatshahh Zainal [mailto:Selamatshahh.Zainal@ethozgroup.com]
Sent: Monday, 3 September 2018 4:12 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: Finalization for SFS 9705U
Importance: High

Hi Rasul,

Please assist to close lump sum limit repair at \$7,000.00 8 days

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, July 06, 2018 10:44 AM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>
Cc: "SUR" <sur@lkkauto.com>; Rasul@lkkauto.com; Hasbullah Bin Maspot <Hasbullah.Maspot@ethozgroup.com>; Leon Lim <Leon.Lim@ethozgroup.com>
Subject: RE: SFS 9705U OD (AXA)

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 6 July 2018 10:44 AM
To: 'Selamatshahh Zainal'; 'Lee Chen Sin'
Cc: "SUR"; Rasul@lkkauto.com; 'Hasbullah Bin Maspot'; 'Leon Lim'
Subject: RE: SFS 9705U OD (AXA)

Dear Zainal,

As Spoken, instructed by our client, please proceed at repair cost not exceeding \$7,000.00 (inclusive supplementary) to repair the insured vehicle **SFS 9705U (Excess \$ 900/-)** on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Chen Sin [mailto:ChenSin.Lee@ethozgroup.com]
Sent: Tuesday, 3 July 2018 10:49 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: "SUR" <sur@lkkauto.com>; Rasul@lkkauto.com; Hasbullah Bin Maspot <Hasbullah.Maspot@ethozgroup.com>; Leon Lim <Leon.Lim@ethozgroup.com>; Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Subject: RE: SFS 9705U OD (AXA)

Dear Shirley,

Ethoz able undertake repair this vehicle.

Kindly revert authorization repair.

Thank you.

Best Regards,
Chen Sin

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, July 02, 2018 2:11 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: "SUR" <sur@lkkauto.com>; Rasul@lkkauto.com; Hasbullah Bin Maspot <Hasbullah.Maspot@ethozgroup.com>;

3. Shirley Hiew (LKK Auto)

From: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>
Sent: Tuesday, 3 July 2018 10:49 AM
To: Shirley Hiew (LKK Auto)
Cc: "SUR"; Rasul@lkkauto.com; Hasbullah Bin Maspot; Leon Lim; Selamatshahh Zainal
Subject: RE: SFS 9705U OD (AXA)

Dear Shirley,

Ethoz able undertake repair this vehicle.

Kindly revert authorization repair.

Thank you.

Best Regards,
Chen Sin

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, July 02, 2018 2:11 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: "SUR" <sur@lkkauto.com>; Rasul@lkkauto.com; Hasbullah Bin Maspot <Hasbullah.Maspot@ethozgroup.com>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; Leon Lim <Leon.Lim@ethozgroup.com>
Subject: RE: SFS 9705U OD (AXA)

Hi Chen Sin/Zainal,

As spoken, Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 7,000.00 .

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selamatshahh Zainal [mailto:Selamatshahh.Zainal@ethozgroup.com]
Sent: Wednesday, 13 June 2018 9:36 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: "SUR" <sur@lkkauto.com>; Rasul@lkkauto.com; Hasbullah Bin Maspot <Hasbullah.Maspot@ethozgroup.com>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; Leon Lim <Leon.Lim@ethozgroup.com>
Subject: RE: SFS 9705U OD (AXA)

Hi Shirley,

Ethoz will not be able to accept and repair the vehicle within the limit of \$3,000.00.

Warmest regards,

Selamatshahh Zainal
Senior Executive



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, June 13, 2018 9:27 AM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: "SUR" <sur@lkkauto.com>; Rasul@lkkauto.com

Subject: SFS 9705U OD (AXA)

Hi Zainal,

As spoken, Kindly check the repair cost whether you are able to repair the vehicle not over \$ 3,000.00 .

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto
Consultants
Pte Ltd

Company Registration No. 189807188R

81 UBI AVE 1, #02-28 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62564313

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/07/2018

Survey Details:

Date of loss	28-May-18
Date of appointment	11-Jun-18
Date of survey	11-Jun-18
Location of survey	30 Bukit Batok Crescent 658075

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SFS 9705U
Make and Model	VOLVO S40 2.4I A
Date of registration	19/3/2005
Excess	900
Market Value	\$58,000
Part Rebate	\$49,416
Nett Loss	\$8,584

Repair details:

Initial Estimate	17885
------------------	-------

Proposed/Revised repair cost:

Parts	\$10,147
Check items (estimate)	\$2,758
Labour	\$2,400
Total	\$15,305
Lump Sum(if applicable)	7000 (ESTIMATE)

Number of days for repair	
---------------------------	--



Auto
Consultants
Pte Ltd

Company Registration No. 199607194R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563361 FAX : (65) 62564313

Remarks:

DAMAGES CONSISTENT. REPAIR COST NOT
ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.
REPAIRER ABLE UNDERTAKE TO REPAIR THE VEHICLE NOT
EXCEEDING \$ 7,000.00 ON LUMP SUM BASIS.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 CHEONG L. #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 409033 TEL : (065) 62563561 FAX : (065) 62563315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/06/2018

Survey Details:

Date of loss	28-May-18
Date of appointment	11-Jun-18
Date of survey	11-Jun-18
Location of survey	30 Bukit Batok Crescent 658075

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SFS 9705U
Make and Model	VOLVO S40 2.4i A
Date of registration	19/3/2005
Excess	900
Market Value	\$53,000
Part Rebate	\$49,416
Nett Loss	\$3,584

Repair details:

Initial Estimate	17885
------------------	-------

Proposed/Revised repair cost:

Parts	\$10,147
Check items (estimate)	\$2,758
Labour	\$2,400
Total	\$15,305
Lump Sum(if applicable)	\$

Number of days for repair	8 DAYS
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 1006071000

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62963561 FAX : (065) 62964315

Remarks:

DAMAGES CONSISTENT, REPAIR COST NOT ECONOMICAL.
WE HAVE NOT AUTHORISE REPAIR.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/06/2018 13:53
Date Of Accident	28/05/2018 17:45
Exact Location Of Accident	JUNCTION OF CLEMENTI ROAD CLEMENTI AVE 2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFS9705U
Insured/Policyholder	
Name Of Registered Owner	MAUREEN LEE
NRIC No	S1355638E
Email Address	PETERAISINGAPORE@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98198765
Alternative Phone No	OFFICE-98198765

Vehicle Particulars

Manufacturer	VOLVO
Model	S40-2.4i (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P0372061
Cover Note Number	

Driver

Name of Driver	MAUREEN LEE
NRIC No	S1355638E
Date Of Birth	11/04/1929
Occupation	INDOOR
Date Of Driving Pass	23/05/1956
Driving Experience	62 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98198765
Fax Number	
Contact Number	OFFICE-98198765
EMAIL Address	PETERAISINGAPORE@YAHOO.COM.SG

Address	5 SUNSET DRIVE
Postcode	597465
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI POLICE DIVISIONAL HQ (D DIVISION)
Police Station Address	ROAD: 20 CLEMENTI AVENUE 5 , POSTCODE: 129858 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7740000 - FAX NO: 67741705
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Please refer to sketch plan and police report

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBH3791P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

Were seat belts worn?

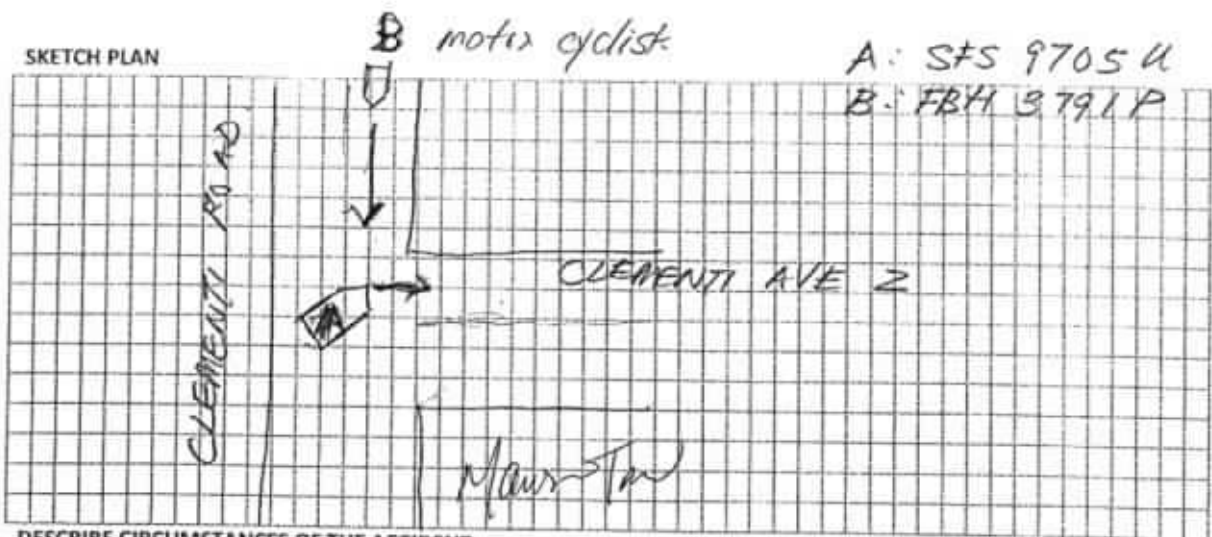
Was this injured conveyed to hospital by ambulance?

Address

Postcode

Sketch Plan Pg. 1

SKETCH PLAN



A: S#S 9705 U

B: FBH 3791 P

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

PLEASE REFER TO POLICE REPORT -

Important:

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.



- Reporting Only
- Claim OD
- Claim TP
- Claim OD/ TP at other workshop

DECLARATION

I/WE declare the foregoing particulars are true in every respect.

Maur Tan

Policyholder's signature

Date & Time

Driver's Signature

(If driver not the policyholder)

Date & Time

Leon Lim ¹
Leon Lim
Manager Operations

Reporting Centre Personnel's Signature

Name:

Nric/Fin No.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Person's Signature

Name: Leon Lim
Manager Operations
NRIC/TIN No:



**SINGAPORE
POLICE FORCE**



T/20180528/2139

1 of 3

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

Report No. T/20180528/2139

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 28/05/2018 20:40		Vide Report No.: D/20180528/0089		Station Diary No.: 156	
Informant's Particulars					
Name of Informant: MAUREEN LEE			Address: 5 SUNSET DRIVE SINGAPORE 597465		
ID Type / ID No.: NRIC NO / S1355638E			Contact No.: Home/Office: 98198765 Mobile: 98392937		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 89	Date of Birth: 11/04/1929	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Housewife			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 28/05/2018 17:45	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 CLEMENTI-ROAD CLEMENTI AVENUE 2				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
FBH3791P	Motorcycle					0
SFS9705U	Car	VOLVO	S40 2.4I A	Red		0

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
SFS9705U	AXA INSURANCE SINGAPORE PTE LTD	P0372061	19/03/2018	18/03/2019



**SINGAPORE
POLICE FORCE**



T/20180528/2139

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

2 of 3

Report No. T/20180528/2139

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	MAUREEN LEE	ID No.	S1355638E
Related Vehicle	SFS9705U (Car)	Contact No.	98198765
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the 28/05/2018 at about 1740hrs, I was travelling along Clementi Road towards Commonwealth Avenue West. I was going to make a right turn into Clementi Avenue 2. There was two lane turning right, I was on the left lane of the two. I was driving alone.

As I was waiting to make my right turn, I saw that the traffic light was green and there was no incoming vehicle before proceeding with my turn. While I was doing my turn, I felt an impact on my vehicle and I saw the motorcycle. The first thought in my mind was to move my vehicle and complete my turn before alighting to make a check, in order to prevent obstruction.

I then stopped along Clementi Avenue 2. I parked my vehicle and sat there as I was in shocked. Subsequently, one passer-by asked me to alight from my car as there was smoke from the front of the vehicle. Before I alighted from the vehicle, I noticed police already arrived.

Subsequently, I handed over my details to the traffic police. I did not manage to exchange particulars with the motorcyclist. I do not have any in vehicle camera. From my knowledge, I don't think there is any pillion rider. I am not sure if there was anyone conveyed via ambulance.



**SINGAPORE
POLICE FORCE**



T/20180528/2139

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

3 of 3

Report No. T/20180528/2139

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
D /
Sgt 2 TAN WEILUN, EUGENE

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / GIT /
SI MOHAMMED FADZLY BIN ABDUL AZIZ
Contact No.: 65476355

Authentication Stamp
NP168

Signature Of Informant:

W. Lawrence Tan

Date/Time:
28/05/2018 20:40

Classification Of Case:

AXA INSURANCE PTE LTD
 8 Shenton Way, #24-01
 AXA Tower, Singapore 068811
 Customer Service Centre #B1-01
 Tel:(65)63387288 Fax:(65)63382522
 Website:www.axa.com.sg
 GST Registration Number: 199903512M
 customer.service@axa.com.sg



Private Cars COMP
 POLICY SCHEDULE
 RENEWAL
 Original

POLICY INFORMATION		Policy No. : VPA/P0372061
Source	: (03) 03216 CITIBANK (AUTO INSURANCE)	
Insured	: LEE MAUREEN MRS MAUREEN TAN	
Address	: 5 SUNSET DRIVE CLEMENTI PARK SINGAPORE 597465	
Business/Profession	: HOME MAKER Carrying on or engaged in the business or profession last declared and no other for the purpose of this insurance.	
Period of Insurance : From 19/03/2018 To 18/03/2019 (Both Dates Inclusive)		
Any subsequent period for which the Insured shall pay and the Company shall agree to accept a renewal premium.		
PREMIUM		
Premium After 50.00% : SGD 1,627.80		
NCD		
Safe Driver Disc	: SGD 162.78	
10.00%		
NCD Protector	: SGD 117.20	
GST 7.00%	: SGD 110.76	
Annual Premium	: SGD 1,692.98	
Total Payable	: SGD 1,692.98	
RISK DETAILS THE MOTOR VEHICLE		
Type Of Cover	: Comprehensive	
Regn No.	: SFS9705U	
Type Of Use	: Private Car	
Make/Model	: VOLVO S40 2.4i A	
Year of Manufacture	: 2005	Seating Capacity (excl. Driver) : 04
Body Type	: SALOON	Engine C.C. : 2435
Engine No.	: B524463638333	
Chassis No.	: YVIMS384952099987	
Insured's Estimated Market Value	: Market Value At The Time Of Loss (including Accessories and Spare Parts)	
Limitations as to Use : As specified in Certificate of Insurance		
<u>Extra Coverage(Premium Breakdown)</u>	<u>Limits (SGD)</u>	<u>Premium (SGD)</u>
NCD Protector		117.20
Basic Own Damage Excess	: SGD 900.00	
<u>Named Drivers</u>		
1 LEE MAUREEN MRS MAUREEN TAN		



PLEASE ARRANGE TO SURV
VEHICLE AT 30 BUKIT BAT
CRESCENT (S 658075)

Selamatshahh
CLAIM DEPARTMENT
DID : 66547519
FAX :

Date : 11/06/2018
To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Vehicle No : SFS-9705-U

Accident Date : 28/05/2018

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBA

Excess : 0.00 Add Excess : 0.00

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1st Item			
1	FRONT DOOR LH	1,200.00	BA-
1	FRONT DOOR UPPER HINGE LH	96.00	?
1	FRONT DOOR LOWER HINGE LH	98.00	?
1	FRONT DOOR GLASS LH	230.00	BA-
1	FRONT DOOR WINDOW REGULATOR LH	280.00	?
1	FRONT DOOR WEATHERSTRIP LH	115.00	BA-
1	FRONT DOOR OUTER GLASS MOULDING LH	105.00	BA-
1	FRONT DOOR PROTECTOR MOULDING LH	130.00	DE-
1	FRONT DOOR LOWER MOULDING GARNISH LH	160.00	DG-

Date : 11/06/2018

To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE

: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR A
1	FRONT DOOR OUTER HANDLE LH	196.00	SLH -
1	FRONT DOOR OUTER HANDLE BRACKET LH	80.00	SLH -
1	FRONT DOOR LOCK LH	316.00	SLH -
10	FRONT DOOR RIVETS	20.00	SLH -
1	FRONT DOOR TRIMBOARD LH	780.00	?
10	FRONT DOOR CLIPS	20.00	SLH -
1	FRONT DOOR CHECKER LH	105.00	?
1	FRONT DOOR LOWER RUBBER SEAL LH	60.00	SLH -
1	REAR DOOR LH	1,300.00	SLH -
1	REAR DOOR GLASS LH	230.00	SLH -

Date : 11/06/2018

To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE

: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP
1	REAR DOOR GLASS OUTER MOULDING LH	105.00	See ✓
1	REAR DOOR UPPER HINGE LH	96.00	✓
1	REAR DOOR LOWER HINGE LH	98.00	✓
1	REAR DOOR CHECKER LH	105.00	✓
1	REAR DOOR PROTECTOR MOULDING LH	130.00	DB ✓
1	REAR DOOR LOWER MOULDING GARNISH LH	160.00	ger ✓
1	REAR DOOR WEATHERSTRIP LH	120.00	See ✓
1	REAR DOOR LOWER RUBBER SEAL LH	60.00	See ✓
10	REAR DOOR RIVETS LH	20.00	See ✓
10	REAR DOOR CLIPS LH	20.00	See ✓

Date : 11/06/2018
To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

TY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	ROCKER PANEL GARNISH LH	320.00	DE /
1	ROCKER PANEL LH	480.00	?
1	OUTER B-PILLAR LH	650.00	Repair
1	FRONT SEAT SIDE AIRBAG LH	1,400.00	ACT /
1	LH HEAD AIRBAG	1,600.00	ACT /
1	LH AIRBAG SHOCK SENSOR	260.00	ACT /
1	AIRBAG CONTROL UNIT	590.00	ACT /
1	FRONT SEAT BELT BUCKLE LH	320.00	?
1	ROOF LINING	1,200.00	DE /
1	FLOOR PANEL LH		

RESTORE

Date : 11/06/2018

To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE

: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIR

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR
1	ROOF PANEL RESTORE		
	Sub Total	13255.00	
	Add 0% On Parts	0.00	
	<u>Labour & Misc</u>		
	LABOUR TO FACILITATE REPAIR	1,400.00	800
	TO RESPRAY AFFECTED AREAS	1,400.00	700
	TO REMOVE AND REFIT SEATS AND TRIMMINGS FOR REPAIR	300.00	150
	TO PULL AND REALIGN LH CHASSIS PANEL	300.00	7150
	TO REMOVE AND REFIT ROOF LINING	200.00	150
	TO REMOVE AND TRANSFER BOTH LH DOOR	200.00	120

Date : 11/06/2018

To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE

: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
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COMPONENTS

TO REDO FRONT SEAT UPHOLSTERY

TO REPROGRAM AIRBAG SYSTEM

TO CHECK AND RECONNECT ALL NECESSARY WIRINGS

Sub Total

400.00	200
400.00	250
30.00	
4630.00	

LKK Auto Consultants hereby notify
the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be re-surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

Remarks:

8 days - Lumpsum / REVERS
EXCESS: 900 / Re-survey after
Repair

SUB TOTAL	17,885.00
GST 7.0 %	1,251.95
TOTAL	19,136.95

Surveyor's name:

Rasul - Hp 90010068

Principal's name:

MAUREEN LEE

Survey Date & Time:

11/06/18 @ 1720

PLEASE ARRANGE TO SURVEY
VEHICLE AT 30 BUKIT BATOK
CRESCENT (S 658075)

Selamatshahh
CLAIM DEPARTMENT
DID : 66547519
FAX :

Date : 11/06/2018
To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4E

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
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List Item

1	FRONT DOOR LH	1,200.00	PA-
1	FRONT DOOR UPPER HINGE LH	96.00	? x su
1	FRONT DOOR LOWER HINGE LH	98.00	? x su
1	FRONT DOOR GLASS LH	230.00	PA-
1	FRONT DOOR WINDOW REGULATOR LH	280.00	? x su
1	FRONT DOOR WEATHERSTRIP LH	115.00	su-
1	FRONT DOOR OUTER GLASS MOULDING LH	105.00	su-
1	FRONT DOOR PROTECTOR MOULDING LH	130.00	DE-
1	FRONT DOOR LOWER MOULDING GARNISH LH	160.00	DE-

Date : 11/06/2018
To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4D

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	FRONT DOOR OUTER HANDLE LH	196.00	SLH -
1	FRONT DOOR OUTER HANDLE BRACKET LH	80.00	SLH -
1	FRONT DOOR LOCK LH	316.00	SLH -
10	FRONT DOOR RIVETS	20.00	SLH -
1	FRONT DOOR TRIMBOARD LH	780.00	? X SLH
10	FRONT DOOR CLIPS	20.00	SLH -
1	FRONT DOOR CHECKER LH	105.00	? X SLH
1	FRONT DOOR LOWER RUBBER SEAL LH	60.00	SLH -
1	REAR DOOR LH	1,300.00	SLH -
1	REAR DOOR GLASS LH	230.00	SLH -

Date : 11/06/2018
 To : AXA INSURANCE PTE LTD
 Attn : Motor Claim Department

ESTIMATION

FAX :

Owner : MAUREEN LEE
 : AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061 Accident Date : 28/05/2018
 Vehicle No : SFS-9705-U Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4D

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	REAR DOOR GLASS OUTER MOULDING LH	105.00	re -
1	REAR DOOR UPPER HINGE LH	96.00	? x
1	REAR DOOR LOWER HINGE LH	98.00	? x } su
1	REAR DOOR CHECKER LH	105.00	? x
1	REAR DOOR PROTECTOR MOULDING LH	130.00	DE -
1	REAR DOOR LOWER MOULDING GARNISH LH	160.00	ge -
1	REAR DOOR WEATHERSTRIP LH	120.00	re -
1	REAR DOOR LOWER RUBBER SEAL LH	60.00	re -
10	REAR DOOR RIVETS LH	20.00	re -
10	REAR DOOR CLIPS LH	20.00	re -

Date : 11/06/2018
To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4D

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	ROCKER PANEL GARNISH LH	320.00	DE /
1	ROCKER PANEL LH	480.00	? X SU
1	OUTER B-PILLAR LH	650.00	Repair
1	FRONT SEAT SIDE AIRBAG LH	1,400.00	ACT /
1	LH HEAD AIRBAG	1,600.00	ACT /
1	LH AIRBAG SHOCK SENSOR	260.00	ACT /
1	AIRBAG CONTROL UNIT	590.00	ACT /
1	FRONT SEAT BELT BUCKLE LH	320.00	? X SU
1	ROOF LINING	1,200.00	DE /
1	FLOOR PANEL LH		
	RESTORE		

Date : 11/06/2018
To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4C

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
1	ROOF PANEL RESTORE		
	Sub Total	13255.00	
	Add 0% On Parts	0.00	
	<u>Labour & Misc</u>		
	LABOUR TO FACILITATE REPAIR	1,400.00	800
	TO RESPRAY AFFECTED AREAS	1,400.00	700
	TO REMOVE AND REFIT SEATS AND TRIMMINGS FOR REPAIR	300.00	150
	TO PULL AND REALIGN LH CHASSIS PANEL	300.00	7150 X 1.2
	TO REMOVE AND REFIT ROOF LINING	200.00	150
	TO REMOVE AND TRANSFER BOTH LH DOOR	200.00	120

Date : 11/06/2018
To : AXA INSURANCE PTE LTD

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
: AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4D

ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
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COMPONENTS

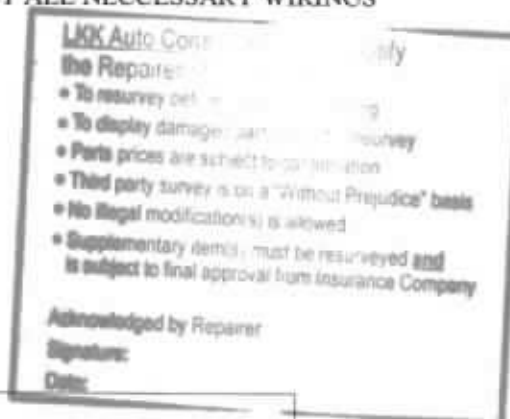
TO REDO FRONT SEAT UPHOLSTERY

TO REPROGRAM AIRBAG SYSTEM

TO CHECK AND RECONNECT ALL NECESSARY WIRINGS

Sub Total

~~400.00~~ 200
~~400.00~~ 250
30.00
4630.00



Remarks:

8 days - Lumpsum / REVERT
EXCESS : 900 / Resurvey after Repair

SUB TOTAL 17,885.00
GST 7.0 % 1,251.95
TOTAL 19,136.95

Surveyor's name: Rasul - Hp 90010068

Principal's name: MAUREEN LEE

Survey Date & Time: 11/06/18 @ 1720

Lumpsum
Limit @ \$7000
8 days

ETHOZ

Date : 03/09/2018
To : AXA INSURANCE PTE LTD

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE

Insured By : AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4C

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 900.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
<u>List Item</u>			
1	FRONT DOOR LH	1200.00	1200.00
1	FRONT DOOR UPPER HINGE LH	96.00	0.00
1	FRONT DOOR LOWER HINGE LH	98.00	0.00
1	FRONT DOOR GLASS LH	230.00	230.00
1	FRONT DOOR WINDOW REGULATOR LH	280.00	0.00
1	FRONT DOOR WEATHERSTRIP LH	115.00	115.00
1	FRONT DOOR OUTER GLASS MOULDING LH	105.00	105.00
1	FRONT DOOR PROTECTOR MOULDING LH	130.00	130.00
1	FRONT DOOR LOWER MOULDING GARNISH LH	160.00	160.00
1	FRONT DOOR OUTER HANDLE LH	196.00	196.00
1	FRONT DOOR OUTER HANDLE BRACKET LH	80.00	80.00

PAGE : 1

Date : 03/09/2018
To : AXA INSURANCE PTE LTD

Attn : Motor Claim Department FAX :

Owner : MAUREEN LEE
Insured By : AXA INSURANCE PTE LTD
Certificate No : VPA/P0372061 Accident Date : 28/05/2018
Vehicle No : SFS-9705-U Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4C

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 900.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1	FRONT DOOR LOCK LH	316.00	316.00
10	FRONT DOOR RIVETS	20.00	20.00
1	FRONT DOOR TRIMBOARD LH	780.00	0.00
10	FRONT DOOR CLIPS	20.00	20.00
1	FRONT DOOR CHECKER LH	105.00	0.00
1	FRONT DOOR LOWER RUBBER SEAL LH	60.00	60.00
1	REAR DOOR LH	1300.00	1300.00
1	REAR DOOR GLASS LH	230.00	230.00
1	REAR DOOR GLASS OUTER MOULDING LH	105.00	105.00
1	REAR DOOR UPPER HINGE LH	96.00	0.00
1	REAR DOOR LOWER HINGE LH	98.00	0.00
1	REAR DOOR CHECKER LH	105.00	0.00
1	REAR DOOR PROTECTOR MOULDING LH	130.00	130.00
1	REAR DOOR LOWER MOULDING	160.00	160.00

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Date : 03/09/2018
To : AXA INSURANCE PTE LTD

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE

Insured By : AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061 Accident Date : 28/05/2018

Vehicle No : SFS-9705-U Make & Model : VOLVO S40 2.0L AT ABS D/AIRBAG 2WD 4C

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 900.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	GARNISH LH		
1	REAR DOOR WEATHERSTRIP LH	120.00	120.00
1	REAR DOOR LOWER RUBBER SEAL LH	60.00	60.00
10	REAR DOOR RIVETS LH	20.00	20.00
10	REAR DOOR CLIPS LH	20.00	20.00
1	ROCKER PANEL GARNISH LH	320.00	320.00
1	ROCKER PANEL LH	480.00	0.00
1	OUTER B-PILLAR LH RESTORE	650.00	0.00
1	FRONT SEAT SIDE AIRBAG LH	1400.00	1400.00
1	LH HEAD AIRBAG	1600.00	1600.00
1	LH AIRBAG SHOCK SENSOR	260.00	260.00
1	AIRBAG CONTROL UNIT	590.00	590.00
1	FRONT SEAT BELT BUCKLE LH	320.00	0.00
1	ROOF LINING	1200.00	1200.00
1	FLOOR PANEL LH RESTORE	0.00	0.00

Date : 03/09/2018
To : AXA INSURANCE PTE LTD

Attn : Motor Claim Department FAX :

Owner : MAUREEN LEE
Insured By : AXA INSURANCE PTE LTD
Certificate No : VPA/P0372061 Accident Date : 28/05/2018
Vehicle No : SFS-9705-U Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4C

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 900.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1	ROOF PANEL RESTORE	0.00	0.00
	Sub Total	12605.00	10147.00
	Add 0% On Parts	0.00	0.00
Special Nett Item			
1	TOWING FEE	0.00	0.00
	Sub Total	0.00	0.00
Labour & Misc			
	LABOUR TO FACILITATE REPAIR	1400.00	800.00
	TO RESPRAY AFFECTED AREAS	1400.00	700.00
	TO REMOVE AND REFIT SEATS AND TRIMMINGS FOR REPAIR	300.00	150.00
	TO PULL AND REALIGN LH CHASSIS PANEL	300.00	0.00

Date : 03/09/2018
To : AXA INSURANCE PTE LTD

Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE

Insured By : AXA INSURANCE PTE LTD

Certificate No : VPA/P0372061

Accident Date : 28/05/2018

Vehicle No : SFS-9705-U

Make & Model : VOLVO S40 2.0L AT ABS D/AIRBAG 2WD 4C

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 900.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	TO REMOVE AND REFIT ROOF LINING	200.00	150.00
	TO REMOVE AND TRANSFER BOTH LH DOOR COMPONENTS	200.00	120.00
	TO REDO FRONT SEAT UPHOLSTERY	400.00	200.00
	TO REPROGRAM AIRBAG SYSTEM	400.00	250.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	30.00	30.00
	Sub Total	4630.00	2400.00

Date : 03/09/2018
 To : AXA INSURANCE PTE LTD
 Attn : Motor Claim Department

FAX :

Owner : MAUREEN LEE
 Insured By : AXA INSURANCE PTE LTD
 Certificate No : VPAP0372061 Accident Date : 28/05/2018
 Vehicle No : SFS-9705-U Make & Model : VOLVO S40 2.0L A/T ABS D/AIRBAG 2WD 4E

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 900.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	Sub Total	17,885.00	12,547.00
	GST 7.0 %	1,251.95	878.29
	Total	19,136.	13,425.

Surveyor Name : RASUL - LKK
 Date & Time : 11/06/2018 5:20:00 PM
 Selamatshahh
 CLAIM DEPARTMENT
 DID : 66547519
 FAX :

PAGE : 6



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18010573/R1sd3e2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 08-10-2018



ATTN : PETER WANG

Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SFS 9705U
Policy No.	VPA/P0372061	Coverage (\$)	0.00
Claim No.	S8M00JYM	Excess (\$)	900.00
Assign From	PETER WANG	Assign Date	11/06/2018

2. Vehicle Particulars & Condition

Make & Model	VOLVO S40 2.4I A	c.c	2435
Engine No.	HIDDEN	Year of Reg.	2005
Chassis No.	YV1MS384952099987	Colour	RED
Odometer	23191	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	PIRELLI	6 mm
L/H Front Tyre	205/55 R16	PIRELLI	6 mm
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	28/05/2018	Inspection Date	11/06/2018
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

5a. Remarks

A)THE MARKET VALUE IS S\$58,000.00(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFS 9705U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT DOOR LH	BENT	1,200.00	1,200.00
1	FRONT DOOR UPPER HINGE LH	SERVICEABLE	96.00	-
1	FRONT DOOR LOWER HINGE LH	SERVICEABLE	98.00	-
1	FRONT DOOR GLASS LH	BROKEN	230.00	230.00
1	FRONT DOOR WINDOW REGULATOR LH	SERVICEABLE	280.00	-
1	FRONT DOOR WEATHERSTRIP LH	NECESSARY	115.00	115.00
1	FRONT DOOR OUTER GLASS MOULDING LH	NECESSARY	105.00	105.00
1	FRONT DOOR PROTECTOR MOULDING LH	DEFORMED	130.00	130.00
1	FRONT DOOR LOWER MOULDING GARNISH LH	DEFORMED	160.00	160.00
1	FRONT DOOR OUTER HANDLE LH	SCRATCHED	196.00	196.00
1	FRONT DOOR OUTER HANDLE BRACKET LH	NECESSARY	80.00	80.00
1	FRONT DOOR LOCK LH	JAMMED	316.00	316.00
10	FRONT DOOR RIVETS	NECESSARY	20.00	20.00
1	FRONT DOOR TRIMBOARD LH	SERVICEABLE	780.00	-
10	FRONT DOOR CLIPS	NECESSARY	20.00	20.00
1	FRONT DOOR CHECKER LH	SERVICEABLE	105.00	-
1	FRONT DOOR LOWER RUBBER SEAL LH	NECESSARY	60.00	60.00
1	REAR DOOR LH	BENT	1,300.00	1,300.00
1	REAR DOOR GLASS LH	CUT	230.00	230.00
1	REAR DOOR GLASS OUTER MOULDING LH	NECESSARY	105.00	105.00
1	REAR DOOR UPPER HINGE LH	SERVICEABLE	96.00	-
1	REAR DOOR LOWER HINGE LH	SERVICEABLE	98.00	-
1	REAR DOOR CHECKER LH	SERVICEABLE	105.00	-
1	REAR DOOR PROTECTOR MOULDING LH	DEFORMED	130.00	130.00
1	REAR DOOR LOWER MOULDING GARNISH LH	SCRATCHED	160.00	160.00
1	REAR DOOR WEATHERSTRIP LH	NECESSARY	120.00	120.00
1	REAR DOOR LOWER RUBBER SEAL LH	NECESSARY	60.00	60.00
10	REAR DOOR RIVETS LH	NECESSARY	20.00	20.00
10	REAR DOOR CLIPS LH	NECESSARY	20.00	20.00
1	ROCKER PANEL GARNISH LH	DEFORMED	320.00	320.00
1	ROCKER PANEL LH	SERVICEABLE	480.00	-

Report Ref No. CS/ASM18010573/R1sd3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	OUTER B-PILLAR LH	TO REPAIR SEE LABOUR	650.00	-
1	FRONT SEAT SIDE AIRBAG LH	ACTIVATED	1,400.00	1,400.00
1	LH HEAD AIRBAG	ACTIVATED	1,600.00	1,600.00
1	LH AIRBAG SHOCK SENSOR	ACTIVATED	260.00	260.00
1	AIRBAG CONTROL UNIT	ACTIVATED	590.00	590.00
1	FRONT SEAT BELT BUCKLE LH	SERVICEABLE	320.00	-
1	ROOF LINING	DEFORMED	1,200.00	1,200.00
1	FLOOR PANEL LH (NPA)	TO REPAIR SEE LABOUR	-	-
1	ROOF PANEL (NPA)	TO REPAIR SEE LABOUR	-	-
			13,255.00	10,147.00
	LABOUR			
	LABOUR TO FACILITATE REPAIR. INCLUSIVE OF THE REPAIR OF OUTER B-PILLAR LH, FLOOR PANEL LH AND ROOF PANEL.		1,400.00	800.00
	TO RESPRAY AFFECTED AREAS.		1,400.00	700.00
	TO REMOVE AND REFIT SEATS AND TRIMMINGS FOR REPAIR.		300.00	150.00
	TO PULL AND REALIGN LH CHASSIS PANEL.	NOT NECESSARY	300.00	-
	TO REMOVE AND REFIT ROOF LINING.		200.00	150.00
	TO REMOVE AND TRANSFER BOTH LH DOOR COMPONENTS.		200.00	120.00
	TO REDO FRONT SEAT UPHOLSTERY.		400.00	200.00
	TO REPROGRAM AIRBAG SYSTEM.		400.00	250.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS.		30.00	30.00
			-	-
			-	-
			4,630.00	2,400.00
GRAND TOTAL			17,885.00	12,547.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				7,000.00
LESS EXCESS				-900.00

Report Ref No. CS/ASM18010573/R1sd3e2



NETT LIABILITY			6,100.00
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Report Ref No. CS/ASM18010573/R1sd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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