

ASS. REC. BY:

REF:

CS/EQI18010572/Rvd3

Special Instruction:

Surveyor:

Rashid

ASSIGNMENT (Office)

From (Person):

Joel Goh

of

EQI

Date/Time

11/6/18 @ 9:37am

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SJZ 1749L

Insured:

at Workshop m/s

Hitachi Capital

Tel:

88336282

of

8 Fourth Lok Yang Rd

Policy No:

Claim No:

DM18H001446-JG

Sum Insured:

Excess:

\$2,600.00 (No waiver)

Make of Veh:

(Client's Record)

D.O.A.

06/06/2018

CA / ☒ REV /

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:40am @ 11/6/18

Person Contacted:

Mr Ng

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction

(✓) Estimate

SJZ 1749L - CC3/EQI18010468/Klj63

DOA: 6/6/18

12/6/18

Revert to Joel by email

12/6/18

Rece authorise repair from Joel by email

12/6/18

Informed Mr Ng c/A on LS repair, ex \$2600

19/6/18

Rece email from Joel vehicle ex \$2000



Person

REF: **EQ1**

0399N

ASSIGNMENT

From: _____ Date: **11-06-2018**

Estimated Cost: _____

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SJZ 1749L**
at Workshop m/s: **Hitachi Capital**
of: **8 Fourth Lok Yang Rd**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: **\$ 2600.00**

(Client's Record)

Make of Veh: **Mr. Ng**

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **45K**

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT



Veh No: **SJZ 1749L** Yr Regn: **2010 / 04**
Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: **Audi A4 1.8 TFSI** C.C: **1798**

Colour: **Grey** A/C: Insured / Std / NI / NA

Sp. Reading: **100547** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **WA42228K3BA010006**

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: **225/50R17**
R: **225/50R17**

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. 06/06/18	D.O.I. 12/06/18

Survey held at **HITACHI CAPITAL**

Des. of Damages: ☒ Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

16/7/18 LS \$ 8300 confirmed by email (Ref 4553.47, 35/0)

RECEIVED 16 JUL 2018

Date/Time, File Pass to?

☐ : Preli. Report

1) _____

☐ : Final Report

Date/Time, File Return to?

2) **16/7 - typist**

Days Of Repair: **6**

Resurvey No. of Trip: **1**

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Report Format: **OD**

Lump Sum / I.B.t: (\$ **8300**)

TOTAL

230

230



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CS/EQ18010572/R1vd3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-06-2018



Code : EQI

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SJZ 1749L
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	2,600.00
Assign From JOEL GOH	Assign Date	11/06/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 06/06/2018	Inspection Date 12/06/2018
Survey held at HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705	

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Veron Chen (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 19 June 2018 5:45 PM
To: Admin-D (LKKAuto)
Subject: FW: SJZ1749L OD/CLAIM (CAR IN) (DM18HO01446-JG)

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Tuesday, 19 June 2018 5:39 PM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: RE: SJZ1749L OD/CLAIM (CAR IN) (DM18HO01446-JG)

Dear Jiong How

I have just checked and confirmed that the excess applicable for this OD claim should be S\$2,000.00 (unnamed driver) instead of S\$2,600.00.

Apologies for the inconvenience.

Dear LKK

Please take note of the above.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Wednesday, June 13, 2018 10:05 AM
To: 'JiongHow, Ng'
Cc: Admin A; ChiaLiang, Cheong; Jamilah, Binte MohdKassim
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Jiong How

Policy excess is S\$600.00
However as the accident driver is not named in the policy, there is an additional excess of S\$2,000.00.

We trust that the above clarifies.

Best Regards,

Joel Goh
Executive | Claims



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From: JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]
Sent: Wednesday, June 13, 2018 9:49 AM
To: Joel Goh
Cc: Admin A; ChiaLiang, Cheong; Jamilah, Binte MohdKassim
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Joel,

I would like to make an enquiry regarding about my client SJZ1749L Excess fee.

When I mentioned to her that the excess fee is \$2600.00, she told me that when she did her accident reporting at one of the EQ authorised reporting centre and she was told that her access only \$600.00.

Able to help me confirm the excess fee?

Thank you

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: jionghow.ng@hcspl.com.sg

w: www.hitachi-capital.com.sg

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Inspire the Next

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If you have received this email in error, please notify the sender immediately by email and delete it from your system.

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, June 11, 2018 9:23 AM

To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Without Prejudice

Dear Jiong How

We will appoint LKK to survey insured's vehicle for OD claim.

Dear LKK

Kindly assist on this OD survey.

Excess: S\$2,600.00 (no waiver)

Best Regards,

Joel Goh

Executive | Claims



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did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]

Sent: Saturday, June 9, 2018 2:28 PM

To: Bazlin Ahmad

Cc: Janet Tan; Joel Goh

Subject: RE: SJZ1749L OD/CLAIM SOMPO INSURANCE (CAR IN)

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement

Kindly Assign Survey, CAR IN No.8 Fourth Lok Yang Road S/629705

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
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Veron Chen (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 13 June 2018 1:34 PM
To: Veron Chen (LKKAuto)
Cc: SUR
Subject: RE: SJZ1749L OD/CLAIM (CAR IN) (DM18HO01446-JG)

Dear Veron

Our reference number is DM18HO01446-JG

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, June 13, 2018 12:36 PM
To: Joel Goh
Cc: SUR
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Joel,

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Tuesday, 12 June 2018 2:57 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Veron

Please proceed to authorize OD repairs for this case up to S\$8,500.00.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, June 12, 2018 1:59 PM

To: Joel Goh

Cc: SUR

Subject: FW: SJZ1749L OD/CLAIM (CAR IN)

Dear Joel,

We advise on Lump Sum at \$8,500/- (estimated).

Please be inform we are unable to give an exact final lump sum as need to be confirmed upon dismantling.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 12 June 2018 12:50 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

D  r Joel,

Enclosed preliminary revised of vehicle SJZ 1749L

Date of survey: 12/6/2018

Number of days : 6 days

We have Not authorise repair.

Kindly let us have your approval please.

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 11 June 2018 9:41 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, 11 June 2018 9:23 AM

To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Without Prejudice

Dear Jiong How

We will appoint LKK to survey insured's vehicle for OD claim.

Dear LKK

Kindly assist on this OD survey.

Excess: S\$2,600.00 (no waiver)

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]
Sent: Saturday, June 9, 2018 2:28 PM
To: Bazlin Ahmad
Cc: Janet Tan; Joel Goh
Subject: RE: SJZ1749L OD/CLAIM SOMPO INSURANCE (CAR IN)

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement

Kindly Assign Survey, CAR IN No.8 Fourth Lok Yang Road S/629705

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6282
e: jionghow.ng@hcspl.com.sg
w: www.hitachi-capital.com.sg

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Veron Chen (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 13 June 2018 10:22 AM
To: Admin-D (LKKAUTO)
Subject: FW: SJZ1749L OD/CLAIM (CAR IN)

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Wednesday, 13 June 2018 10:05 AM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Jiong How

Policy excess is S\$600.00
However as the accident driver is not named in the policy, there is an additional excess of S\$2,000.00.

We trust that the above clarifies.

Best Regards,

Joel Goh
Executive | Claims



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Sent: Wednesday, June 13, 2018 9:49 AM
To: Joel Goh

Cc: Admin A; ChiaLiang, Cheong; Jamilah, Binte MohdKassim
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Joel,

I would like to make an enquiry regarding about my client SJZ1749L Excess fee.

When I mentioned to her that the excess fee is \$2600.00, she told me that when she did her accident reporting at one of the EQ authorised reporting centre and she was told that her access only \$600.00.

Able to help me confirm the excess fee?

Thank you

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
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w: www.hitachi-capital.com.sg

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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Monday, June 11, 2018 9:23 AM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Without Prejudice

Dear Jiong How

We will appoint LKK to survey insured's vehicle for OD claim.

Dear LKK

Kindly assist on this OD survey.
Excess: S\$2,600.00 (no waiver)

Best Regards,

Joel Goh



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Sent: Saturday, June 9, 2018 2:28 PM
To: Bazlin Ahmad
Cc: Janet Tan; Joel Goh
Subject: RE: SJZ1749L OD/CLAIM SOMPO INSURANCE (CAR IN)

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Kindly Assign Survey, CAR IN No.8 Fourth Lok Yang Road S/629705

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
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8 Fourth Lok Yang Road Singapore 629705
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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 12 June 2018 4:21 PM
To: JiongHow, Ng
Cc: SUR; ChiaLiang, Cheong; Jamilah, Binte MohdKassim
Subject: RE: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Dear Jiong How,

Lump Sum based on surveyor's marking or whichever is lower.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]
Sent: Tuesday, 12 June 2018 4:14 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: RE: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Hi Veron,

As regards to your client lump sum repair

May I know what's the limited amount?

Thank you

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, June 12, 2018 3:19 PM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Dear Mr Ng,

As instructed by our client , please proceed to repair the insured vehicle **SJZ 1749L on Lump Sum Repair, (Excess \$2600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 12 June 2018 3:19 PM
To: 'jjionghow.ng@hcspl.com.sg'
Cc: SUR
Subject: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Dear Mr Ng,

As instructed by our client , please proceed to repair the insured vehicle **SJZ 1749L on Lump Sum Repair, (Excess \$2600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 12 June 2018 2:57 PM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Veron

Please proceed to authorize OD repairs for this case up to S\$8,500.00.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, June 12, 2018 1:59 PM
To: Joel Goh
Cc: SUR
Subject: FW: SJZ1749L OD/CLAIM (CAR IN)

Dear Joel,

We advise on Lump Sum at \$8,500/- (estimated).

Please be inform we are unable to give an exact final lump sum as need to be confirmed upon dismantling.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 12 June 2018 12:50 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Joel,

Enclosed preliminary revised of vehicle SJZ 1749L

Date of survey: 12/6/2018

Number of days : 6 days

We have Not authorise repair.

Kindly let us have your approval please.

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 11 June 2018 9:41 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, 11 June 2018 9:23 AM

To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Without Prejudice

Dear Jiong How

We will appoint LKK to survey insured's vehicle for OD claim.

Dear LKK

Kindly assist on this OD survey.
Excess: S\$2,600.00 (no waiver)

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]
Sent: Saturday, June 9, 2018 2:28 PM
To: Bazlin Ahmad
Cc: Janet Tan; Joel Goh
Subject: RE: SJZ1749L OD/CLAIM SOMPO INSURANCE (CAR IN)

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement

Kindly Assign Survey, CAR IN No.8 Fourth Lok Yang Road S/629705

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6282
e: jionghow.ng@hcspl.com.sg
w: www.hitachi-capital.com.sg

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 12 June 2018 12:50 PM
To: 'Joel Goh'
Cc: SUR
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)
Attachments: SJZ 1749L PRELI ADVISED.pdf

Dear Joel,

Enclosed preliminary revised of vehicle SJZ 1749L
Date of survey: 12/6/2018
Number of days : 6 days

We have Not authorise repair.

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Please provides us the claim number.

Best Regards,

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Cc: SUR <sur@lkkauto.com>
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Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

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To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
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Without Prejudice

Dear Jiong How

We will appoint LKK to survey insured's vehicle for OD claim.

Dear LKK

Kindly assist on this OD survey.

Excess: S\$2,600.00 (no waiver)

Best Regards,

Joel Goh

Executive | Claims



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www.eqinsurance.com.sg



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Sent: Saturday, June 9, 2018 2:28 PM

To: Bazlin Ahmad

Cc: Janet Tan; Joel Goh

Subject: RE: SJZ1749L OD/CLAIM SOMPO INSURANCE (CAR IN)

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Regards

Ng Jiong How

Motor Claims Advisor

Auto Servicing

Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: jionghow.ng@hcspl.com.sg

w: www.hitachi-capital.com.sg



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: PLEASE ADVISED
Our ref: CS/EQI18010572/R1vd3

Date :12/6/2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SJZ 1749L

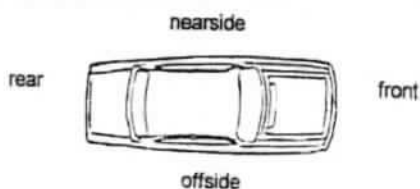
We thank you for your instruction on 11/6/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12/6/2018 at the premises of M/s HITACHI CAPITAL (S) PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$12,853.47
Revised Estimate Amount	: S\$8,159.53
"Check" Items Amount	: S\$2,466.49
Total	: S\$10,626.02
Market Value	: S\$45,000.00
LTA Reimbursement Value	: S\$31,736.00
Nett Value	: S\$13,264.00

Description of Damage:

The vehicle sustained damages at the front portion



Comments/Present Status:

Damages Consistent

Repair Cost Economical

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 11 June 2018 9:37 AM
To: assignments
Subject: FW: SJZ1749L OD/CLAIM (CAR IN)
Attachments: juntaiyo@hcspl.com.sg_20180609_120921.pdf; SJZ1749L.PDF

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Monday, 11 June 2018 9:23 AM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SJZ1749L OD/CLAIM (CAR IN)

Without Prejudice

Dear Jiong How

We will appoint LKK to survey insured's vehicle for OD claim.

Dear LKK

Kindly assist on this OD survey.
Excess: S\$2,600.00 (no waiver)

Best Regards,

Joel Goh
Executive | Claims



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 A Member of Citystate

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Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6282
e: jionghow.ng@hcspl.com.sg
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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0399N
Vehicle Details	
Vehicle No.:	SJZ1749L
Vehicle to be Exported:	No
Intended De-registration Date:	12 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU
Primary Colour:	Silver
Manufacturing Year:	2010
Engine No.:	CDH099027
Chassis No.:	WAUZZZ8K3BA010006
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$36,062.00
Original Registration Date:	29 Oct 2010
First Registration Date:	29 Oct 2010
Transfer Count:	1
Actual ARF Paid:	\$36,062.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Oct 2020
PARF Rebate Amount:	\$21,637.00
Intended COE Rebate Details	
COE Expiry Date:	28 Oct 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$43,290.00
COE Rebate Amount:	\$10,099.00
Total Rebate Amount:	\$31,736.00

The information contained herein is correct as at 12 Jun 2018

OK

(Draft)

MSAT18074472 / Sng Ah Tee Motor & Panel Service Pte Ltd - Pioneer
ENTRY DATE & TIME: 08/06/2018 13:32
SUBMITTED BY: [To Be Confirmed]

SINGAPORE ACCIDENT STATEMENT**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/06/2018 13:32
Date Of Accident	06/06/2018 16:50
Exact Location Of Accident	AYE TOWARDS CITY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJZ1749L
Insured/Policyholder	
Name Of Registered Owner	HITACHI CAPITAL ASIA PACIFIC PTE LTD
Co Reg No	199400399N
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97108392
Alternative Phone No	Office-NOPHONE

Vehicle Particulars

Manufacturer	AUDI
Model	A4-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ18-002102
Cover Note Number	

Driver

Name of Driver	CHENG SU YIN, JUDY
NRIC No	S7237793A
Date Of Birth	14/10/1972
Occupation	INDOOR
Date Of Driving Pass	31/12/1991
Driving Experience	26 YEARS AND 5 MONTHS
Gender	FEMALE

6/8/2018

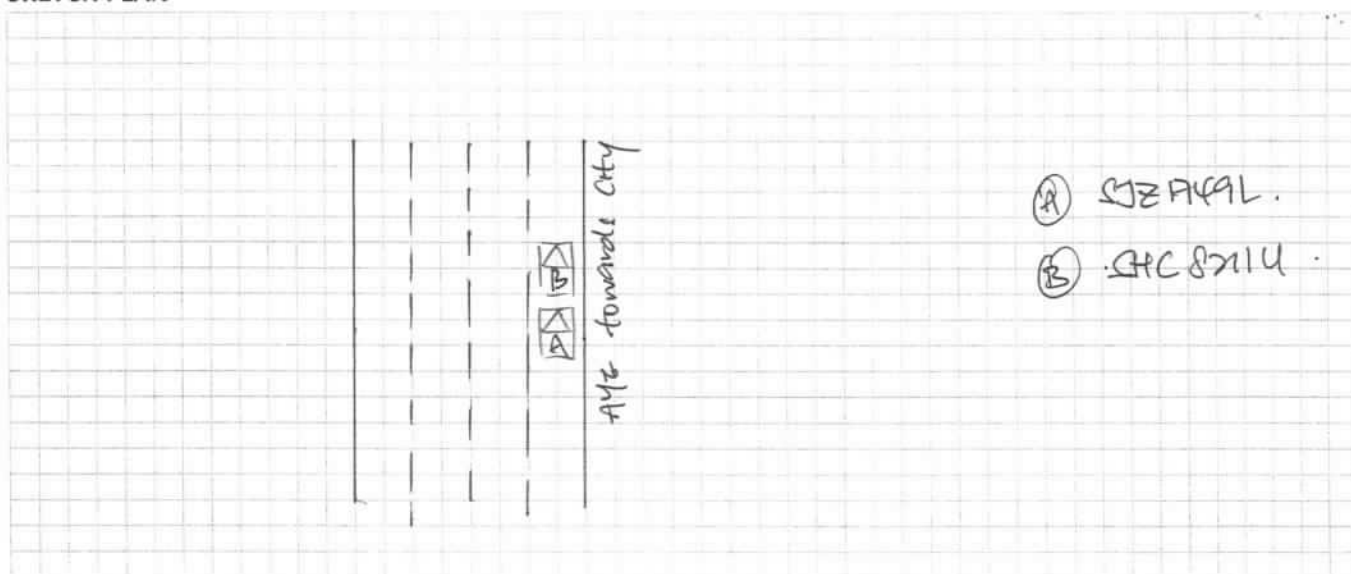
E-FILE

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 6 June 2018 at about 4.54 pm, I was driving along AYE towards the city when a white Mercedes taxi no. STC 8211U suddenly stopped in front of me. I applied my brake immediately but my car hit the rear of the taxi after slowing down. We alighted from our vehicles and exchanged particulars.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature*
Date & Time:

[Signature]
Driver's Signature
(If driver is not the policyholder)
Date & Time:

☐ Claim own policy
☐ Claim third party
☒ Claim OD / TP at other works hop Hitachi
☐ For record purpose

Policy No. _____
Insurer EQ Veh.No. _____

[Signature]
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
 Tel : 64663022 Fax : 68966591
 Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE

EQ Insurance

QUOTE NO :
 ACCIDENT DATE : 06/06/2018@1650hours
 VRN : SJZ1749L
 MODEL : AUDI A4
 TP VRN :

ATTN: MOTOR CLAIMS DEPT

	<u>Qty</u>	<u>S\$ Unit</u>	<u>S\$ Amt</u>	<u>S\$ Labor</u>
<u>PARTS REPLACEMENT</u>				
<u>1. Body Repair</u>				
1 Front Bumper	1	\$ 2,125.00	\$ 2,125.00	DE -
2 Front Bumper Clips	6	\$ 6.00	\$ 36.00	NE -
3 Front Bumper Retainer Outer LH/RH	2	\$ 56.00	\$ 112.00	? X su
4 Front Bumper Retainer Inner LH/RH	2	\$ 75.90	\$ 151.80	? X su
5 Front Number Plate s/nett	1	\$ 45.00	\$ 45.00	35 su -
6 Front Centre Grille	1	\$ 625.00	\$ 625.00	CRA -
7 Headlamp LH/RH	2	\$ 1,062.50	\$ 2,125.00	RH - CRA / LH - CRA /
8 Headlamp Lower Bracket LH/RH	2	\$ 135.00	\$ 270.00	? CRA /
9 Foglamp LH/RH	2	\$ 285.90	\$ 571.80	X su
10 Foglamp Cover LH/RH	2	\$ 181.90	\$ 363.80	RH - X su
11 Support Panel Assembly	1	\$ 1,000.00	\$ 1,000.00	? CRA /
12 Support Panel Upper Garnish	1	\$ 162.50	\$ 162.50	CRA -
13 Support Panel Upper Garnish Clips	4	\$ 10.00	\$ 40.00	NE -
14 Air Duct	1	\$ 187.50	\$ 187.50	CRA -
15 Front Re-inforcement	1	\$ 755.10	\$ 755.10	BI -
16 Front Re-inforcement Sponge	1	\$ 181.90	\$ 181.90	DE -
17 Front Bonnet	1	\$ 1,500.00	\$ 1,500.00	RA -
18 Front Bonnet Hinge LH/RH	2	\$ 75.90	\$ 151.80	X } su
19 Front Bonnet Lock	1	\$ 285.90	\$ 285.90	X } su
20 Undercover Tray	1	\$ 537.50	\$ 537.50	X
21 Front Fender LH repair	1	\$ -	\$ -	
22 Front Fender RH repair	1	\$ -	\$ -	
Discount -5%			\$ (559.13)	

TOTAL \$ 10,623.47

2. Labor Charges

1 Panel beat, cut, weld, re-align and replace damaged parts of front portion	\$ 1,000.00
2 Spray painting work on front portion affected area	\$ 1,000.00
3 Check wiring, re-align headlamps and ensure proper function	\$ 30 80.00
4 Check & diagnostic on warning light	\$ 80 150.00

Sub Total : \$ 2,230.00

700?
 45 support panel charge: 700
 400 X
 800 X
 30 80.00
 80 150.00

Grand Total : \$ 12,853.47

Add 7% GST : \$ 899.74

Nett Total : \$ 13,753.21

No. of repair days: 7

12898.47

CUSTOMER SIGNATURE

HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)

RASUL

Hp 90010068

6 days

L/S


14/6/18

REPAIR

EXCESS: 2600

Resurvey after repair

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 16 July 2018 3:01 PM
To: 'JiongHow, Ng'
Cc: SUR; ChiaLiang, Cheong; Jamilah, Binte MohdKassim; Vonn, LM Siow
Subject: RE: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Dear Jiong How,

Noted.

Kindly forward us after paint photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]
Sent: Monday, 16 July 2018 2:31 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Subject: RE: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Hi Veron,

Confirmed Lump sum repair \$8300.00 before GST & Excess

6 Working days

Thank you

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, July 16, 2018 2:17 PM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: SUR <sur@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: RE: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Dear Jiong How,

Offer Lump Sum \$8300 before excess \$2000 @ 6 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Cc: SUR <sur@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: RE: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Dear Jiong How,

Lump Sum based on surveyor's marking or whichever is lower.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Tuesday, 12 June 2018 4:14 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; Jamilah, Binte MohdKassim

<jamilahbegum@hcspl.com.sg>

Subject: RE: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Hi Veron,

As regards to your client lump sum repair

May I know what's the limited amount?

Thank you

Regards

Ng Jiong How
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, June 12, 2018 3:19 PM
To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: SJZ 1749L-DOA: 6/6/18 (EQI OD)

Dear Mr Ng,

As instructed by our client , please proceed to repair the insured vehicle **SJZ 1749L on Lump Sum Repair, (Excess \$2600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CS/EQI18010572/R1vd3e2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 20-07-2018	
			Code : EQI	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.			Veh. Inspected	SJZ 1749L
Policy No.	DMPPHQ18-002102		Coverage (\$)	0.00
Claim No.	DM18HO01446-JG		Excess (\$)	2,600.00
Assign From	JOEL GOH		Assign Date	11/06/2018
2. Vehicle Particulars & Condition				
Make & Model	AUDI A4 1.8 TFSI MU		c.c	1798
Engine No.	HIDDEN		Year of Reg.	2010
Chassis No.	WAUZZZ8K3BA010006		Colour	GREY
Odometer	100947		Steering	IN ORDER
Brakes	IN ORDER		Modification	SPORTS RIM
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/50 R17	MICHELIN	6 mm	
L/H Front Tyre	225/50 R17	MICHELIN	6 mm	
R/H Rear Tyre	225/50 R17	MICHELIN	6 mm	
L/H Rear Tyre	225/50 R17	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/06/2018		Inspection Date	12/06/2018
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705			
5a. Remarks				
A)THE MARKET VALUE IS S\$45,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			6 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJZ 1749L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	DEFORMED	2,125.00	2,125.00
6	FRONT BUMPER CLIPS @\$6.00	NECESSARY	36.00	36.00
2	FRONT BUMPER RETAINER OUTER LH / RH @\$56.00	SERVICEABLE	112.00	-
2	FRONT BUMPER RETAINER INNER LH / RH @\$75.90	SERVICEABLE	151.80	-
1	FRONT CENTRE GRILLE	CRACKED	625.00	625.00
2	HEADLAMP LH / RH @\$1062.50	CRACKED	2,125.00	2,125.00
2	HEADLAMP LOWER BRACKET LH / RH @\$135.00	CRACKED	270.00	270.00
2	FOGLAMP LH / RH @\$285.90	SERVICEABLE	571.80	-
2	FOGLAMP COVER LH / RH @\$181.90	O/S CRACKED / N/S SERVICEABLE	363.80	181.90
1	SUPPORT PANEL ASSEMBLY	CRACKED	1,000.00	1,000.00
1	SUPPORT PANEL UPPER GARNISH	CRACKED	162.50	162.50
4	SUPPORT PANEL UPPER GARNISH CLIPS @\$10.00	NECESSARY	40.00	40.00
1	AIR DUCT	CRACKED	187.50	187.50
1	FRONT RE-INFORCEMENT	BENT	755.10	755.10
1	FRONT RE-INFORCEMENT SPONGE	DEFORMED	181.90	181.90
1	FRONT BONNET	BENT	1,500.00	1,500.00
2	FRONT BONNET HINGE LH / RH @\$75.90	SERVICEABLE	151.80	-
1	FRONT BONNET LOCK	SERVICEABLE	285.90	-
1	UNDERCOVER TRAY	SERVICEABLE	537.50	-
1	FRONT FENDER LH (NPA)	TO REPAIR SEE LABOUR	-	-
1	FRONT FENDER RH (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 5% DISCOUNT		-559.13	-459.50
			10,623.47	8,730.40
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE (SN)	SCRATCHED	45.00	35.00
			45.00	35.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEAT, CUT, WELD, RE-ALIGN AND REPLACE DAMAGED PARTS OF FRONT PORTION. INCLUSIVE OF THE REPAIR OF FRONT FENDER LH AND FRONT FENDER RH.		1,000.00	700.00
	SPRAY PAINTING WORK ON FRONT PORTION AFFECTED AREA.		1,000.00	800.00
	CHECK WIRING, RE-ALIGN HEADLAMPS AND ENSURE PROPER FUNCTION.		80.00	30.00
	CHECK & DIAGNOSTIC ON WARNING LIGHT.		150.00	80.00
			2,230.00	1,610.00
	GRAND TOTAL		12,898.47	10,375.40

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			8,300.00
LESS EXCESS			-2,600.00
NETT LIABILITY			5,700.00

Report Ref No. CS/EQ18010572/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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