

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 8 November 2018 8:56 AM
To: Serene Ler; CWS Motor Claims; SUR
Cc: assignments
Subject: RE: Urgent! Please advise ERV - SURVEY REPORT-OUR
REF:D18004614MFSH;ACCIDENT INVOLVING SHA7759Z AND SJT5792R ON
06-06-2018

Dear Serene,

The Valuation of SJT 5792R are as below:

Market Value: \$31,000.00 (est)
LTA Rebate: \$15,011.00
Nett Value: \$15,989.00

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Ler <Sereneler@msfirstcapital.com.sg>
Sent: Wednesday, 7 November 2018 2:59 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>;
SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: Urgent! Please advise ERV - SURVEY REPORT-OUR REF:D18004614MFSH;ACCIDENT INVOLVING SHA7759Z
AND SJT5792R ON 06-06-2018

Dear Shiau Chan,

We refer to the attached SR which did not state the ERV. TPV registered in 2009.

Kindly revert on urgent basis.

Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

With immediate effect, my email address will change to Sereneler@msfirstcapital.com.sg.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Friday, October 12, 2018 9:49 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST OF SURVEY REPORT-OUR REF:D18004614MFSH;ACCIDENT INVOLVING SHA7759Z AND SJT5792R ON 06-06-2018

Dear Serene,

Thank you for the email.

Please be informed that we are in the midst of finalise with repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 12 October 2018 9:35 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Cc: 'Serene Ler' <Sereneler@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST OF SURVEY REPORT-OUR REF:D18004614MFSH;ACCIDENT INVOLVING SHA7759Z AND SJT5792R ON 06-06-2018

Dear Sir/Mdm,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

FYNA Our Ref : CS/FCI18010571/T1qd3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Friday, 12 October 2018 8:30 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: REQUEST OF SURVEY REPORT-OUR REF:D18004614MFSH;ACCIDENT INVOLVING SHA7759Z AND SJT5792R ON 06-06-2018

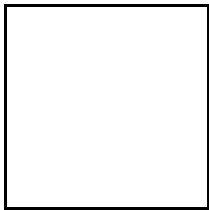
Dear Sir,

We received LOD from workshop/solicitor.

Please let us have the **Survey Report including Vehicle Inspection Photos & Survey Fees Invoice** asap.

Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards,
Motor Claims Department
MS First Capital Insurance Ltd
cwsmotorclaims@msfirstcapital.com.sg



This email has been checked for viruses by AVG antivirus software.
www.avg.com