

ASS. REC. BY:

REF: CS/CT1180/0562/ Usd3

n2  
Special InstructionSurvivor  
menmen

Marcus

ASSIGNMENT (Office)

From (Person):

Elaine Cheong

of

CTI

Date/Time:

11/6/18 @ 11:11am

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBG 8335X

Insured:

at Workshop m/s:

Car City Auto

Tel:

9621 4666

of

Blk 9006 # 01-198, Tampines street 93

Policy No:

DMCVSN1766881700

Claim No:

SMM18D02696C01

Sum Insured:

Excess:

\$500-00

Make of Veh:

(Client's Record)

D.O.A.

30/06/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

1:58pm @ 11/6/18

Person Contacted:

Mr. Ho

Vehicle:

☒ IN / ☐ OUT

Date/Time

Action/Instruction

(✓) Estimate

GBG 8335X-X

12/06/18 @ 15:35 p.m. revised IA to Elaine Cheong via menmen.

12/06/18 @ 15:44 p.m. mandate requested authorization to Elaine Cheong via menmen.

14/06/18 @ 08:27 a.m. mandate approved by Susan Teo via menmen.

14/06/18 @ 11:52 a.m. revert authorization to Mr. Ho (repairer) via email.

(08/11/13) wef

ASS. REC. BY: MO/CLJ

REF:

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV
To Inspect Vehicle No: GBG 8335Xat Workshop m/s Car City

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 500

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

 Remark: The veh had commenced its  
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: 65/c.

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: 2 Consistent?: Yes or NoEst. Repairs: 16 days Res.: Yes or NoLum Sum: 451 % 3 Val.: Yes or NoCA (REV) / REP. / 24 HRS 1768R

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: GBG 8335X Yr Regn: 11/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or CMMake: Toyota Dyno C.C. 2982Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 11370 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTFA T35Y10K209321Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195-75-R15R: 155-R12

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 30/5/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

8/10/18 27A 33501  
confirmed L/S \$8500 with MR Ho

11/10/18 Confirmed L/S \$8,500/- @ 16 days with Marcus  
(\$8,573.00 Red-50%)

RECEIVED 1 OCT 2018

Date/Time, File Pass to?

11/10/181) Typist

Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Preli. Report☒ : Final ReportDays Of Repair: 16Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ + RS. \$ \_\_\_\_\_

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$ \$8,500/- L/S)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CT18010562/Usd3

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 11-06-2018



Code : CTI

### 1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	GBG 8335X
Policy No.	DMCVSN1766881700	Coverage (\$)	0.00
Claim No.	SNM18D02696C01	Excess (\$)	500.00
Assign From	MERIMEN (ELAINE CHEONG)	Assign Date	11/06/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--	--

### 5. General Information

Accident Date	30/05/2018	Inspection Date	11/06/2018
Survey held at	CAR CITY AUTO CENTRE PTE LTD BLK 9006 TAMPINES ST 93 #01-198 SINGAPORE 528840		

### 5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Elaine Cheong

Date: 12 Jun 2018

## Preliminary Advice

Vehicle No	: GBG8335X	Accident Date	: 30/05/2018
Make	: TOYOTA DYNA 150	Policy No.	: DMCVSN1766881700
Assignment Date	: 11/06/2018	Excess	: S\$500.00
Date of Inspection	: 11/06/2018	Est. Duration of Repair	: 16 days
Inspection At	: Car City Auto Centre Pte Ltd (HQ) Blk 9006 #01-198, Tampines Street 93 Singapore 528840		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,073.00
Revised Amount	:S\$	7,878.00
Check Items (Estimated)	:S\$	4,825.00
Total	:S\$	12,703.00

Lump Sum Repair :S\$

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	65,000.00
COE / PARF Rebate	:S\$	33,501.00
Salvage Value	:S\$	
Margin for Repair	:S\$	31,499.00

### Remarks

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## View Received Message

This mail is associated with :

**GBG8335X (SNM18D02696C01)**

OD

May 30 2018 9:00AM

[MS HOYO MARKETING PTE LTD]

Car City Auto Centre Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA\_TAIPING), sent on 14/06/2018 08:27 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$12703.00) - GBG8335X - Claim Handler: Elaine Cheong

Approved:12703.00.

### DOCUMENTS SUMMARY

There are no documents.

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jun 2018 <a href="#">Sendback Est</a>	11 Jun 2018 10:27 <b>S\$17,073.00</b>	11 Jun 2018 11:11 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	<b>MS HOYO MARKETING PTE LTD</b> , Co. Reg. No.: 200511768R		
Vehicle Reg. No.:	<b>GBG8335X</b>	Date of Loss:	30/05/2018 09:00 - :59 [6 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / SNM18D02696C01</b>	Policy/Cover Note No.:	DMCVSN1766881700 (Comprehensive)
		Excess:	S\$500.00
Repairer:	<b>Car City Auto Centre Pte Ltd (HQ)</b> Blk 9006 #01-198, Tampines Street 93, 528840 Tampines - Tel: 6781 0300		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Elaine Cheong</b> ]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Final Rpt</b> due 21/06/2018]		
Driver/Custodian:	LEE CHUANG AIK (50 / Male), NRIC: S1792991G, Tel: +6593370202		
Adj Asg. Remarks:	Please check consistency of damages, economical repair limit & revert. Thanks.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 14 June 2018 11:52 AM  
**To:** carcity@singnet.com.sg  
**Cc:** sur@lkkauto.com  
**Subject:** GBG 8335X OD (CTI)

Dear Mr. Ho,

As instructed by our client, please proceed to repair the insured vehicle **GBG 8335X (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

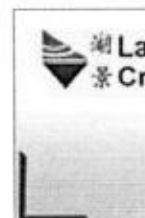
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**\$58 until it's SOLD!**

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From \$580 Onwards. Lowest  
3.68%P.A@GV Cars Financing  
GV Credit Pte Ltd StarAd



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36 vehicles

Toyota Dyna

Advanced

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mile
<b>Search Selection</b>	<b>Toyota Dyna</b>		Any	Any	<b>2017</b>	Any	
	<b>Toyota Dyna 150</b>		<b>\$68,800</b>	\$7,260 /yr	30-Nov-2017	2,982 cc	
<b>Fuel Type:</b> Diesel New Improve Diesel Engine By Toyota Super Low Fuel Consumption, Most Reliable Model For High Mileage User, Heavy Be Arranged. High Trade In For Your Used Vehicle! Prices Are ... Car (S) Pte Ltd Posted: 11-Jun-2018   Tags: 2017 Toyota Dyna, Toyota Dyna, Toyota, Dyna, Used Toyota							
	<b>Toyota Dyna 150</b>		<b>\$68,800</b>	\$7,460 /yr	28-Aug-2017	2,982 cc	
<b>Fuel Type:</b> Diesel Cheapest In Town. High Trade In For Your Used Vehicle. High Loan Are Welcome. 100% Fast Loan Approved! No Hider Call Now For More Enquiry. Car (S) Pte Ltd Posted: 11-Jun-2018   Tags: 2017 Toyota Dyna, Toyota Dyna, Toyota, Dyna, Used Toyota							
	<b>Toyota Dyna</b>		<b>\$68,800</b>	\$7,260 /yr	29-Nov-2017	2,982 cc	
<b>Fuel Type:</b> Diesel New 2018 Modal Dyna, High Trade In For Your Used Vehicle. Up To 100% Available. Ready Stock! Hurry COE Had Drop Package, Price Including GST And Tax, Call Now For More Enquiry. Car (S) Pte Ltd Posted: 11-Jun-2018   Tags: 2017 Toyota Dyna, Toyota Dyna, Toyota, Dyna, Used Toyota							
	<b>Toyota Dyna 150</b>		<b>\$69,988</b>	\$7,390 /yr	27-Nov-2017	2,982 cc	
<b>Fuel Type:</b> Diesel 3 Years 100,000Km Warranty. Up To 100% Loan With Lowest Interest Rate, Special Gift, High Trade-In And Free 3 Time ABWIN Bus Pte Ltd Posted: 11-Jun-2018   Tags: 2017 Toyota Dyna, Toyota Dyna, Toyota, Dyna, Used Toyota							

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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	1768R
<b>Vehicle Details</b>	
Vehicle No.:	GBG8335X
Vehicle to be Exported:	No
Intended De-registration Date:	11 Jun 2018
Vehicle Make:	TOYOTA
Vehicle Model:	DYNA 150 5MT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	1KD2758105
Chassis No.:	JTFAT35Y10K209321
Maximum Power Output:	-
Open Market Value:	\$27,084.00
Original Registration Date:	14 Nov 2017
First Registration Date:	14 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$1,355.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	13 Nov 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$35,556.00
COE Rebate Amount:	\$33,501.00
<b>Total Rebate Amount:</b>	<b>\$33,501.00</b>

The information contained herein is correct as at 11 Jun 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	30/05/2018 16:30
Date Of Accident	30/05/2018 09:55
Exact Location Of Accident	PIE TOWARDS TUAS AFTER PAYA LEBAR EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG8335X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MS HOYO MARKETING PTE LTD
Co Reg No	200511768R
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67410401

### Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA 150 5MT
Exact Purpose for which vehicle was being used at time of accident	COMMERICAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCVSN1766881700
Cover Note Number	

### Driver

Name of Driver	LEE CHUANG AIK
NRIC No	S1792991G
Date Of Birth	22/10/1967
Occupation	OUTDOOR
Date Of Driving Pass	10/05/1999
Driving Experience	19 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93370202
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 41 SIMS DRIVE #03-271
Postcode	380041
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AS PER SKETCH PLAN ATTACHED.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC3147B
Vehicle Make/Model/Colour	TOYOTA BOX LORRY
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	CHEONG BIN MING
NRIC/Passport Number	G2072231U
Contact Number	81577544
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	REAR RIGHT PORTION
No. Of Passenger (Including Driver)	2
Passenger 1	NAME: :
	GENDER: :

## SKETCH PLAN

### IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

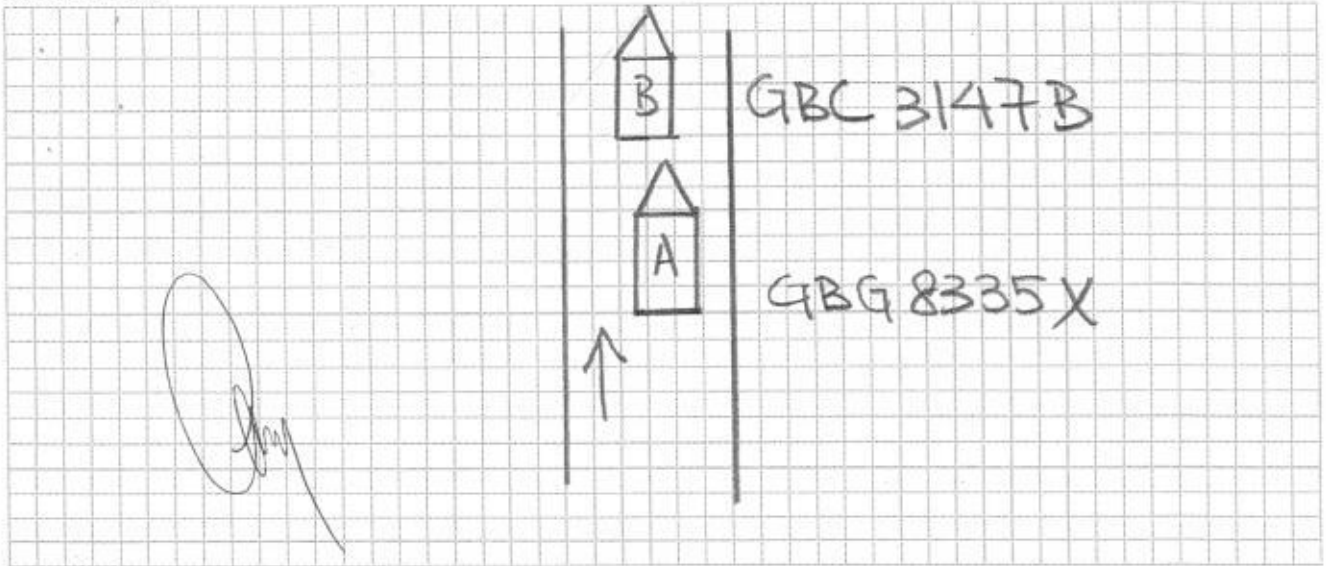
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

30/05/18  
16:00pm



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 30/05/2018 @ 0955 AM. I was driving  
 GBG 8335X along PIE towards THA.  
 Suddenly lorry GBC 3147B in front of me.  
 slow down. I also try to slow down.  
 As it was raining, I did not managed to  
 stop in time. My lorry had hit onto the  
 rear of GBC 3147B. I took photo, that All.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

## Car City Auto Centre Pte Ltd (Co.Reg.No:200719980C)

Blk 9006 #01-198, Tampines Street 93

Singapore 528840

Tel: 6781 0300 Fax: 6782 0300 Email: ccacpl@singnet.com.sg;carcity@singnet.com.sg

INSURER: China Taiping Insurance (Singapore) Pte. Ltd. (HQ)

## PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD/18086
Policy No:	DMCVSN1766881700	Date of Loss:	30/05/2018
Vehicle Reg. No.:	GBG8335X	Driveable?	
Driver Age/Info:	50 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	MS HOYO MARKETING PTE LTD		
Driver:	LEE CHUANG AIK		

Make/Model:	TOYOTA DYNA 150, 3.0 D 5MT (M)	Vehicle Reg. Date:	14/11/2017
Vehicle Colour:	SILVER		
Engine No:	1KD2758105	Chassis No:	JTFAT35Y10K209321
Odometer:	11370 KM		

Paint Type:	
Total Loss?	NO
Est. Duration of Repair (day)	21

Description of Accident/Loss	AS PER SKETCH PLAN ATTACHED.
Present Location:	CAR CITY AUTO CENTRE PTE LTD (HQ)

not allowed  
 take photo before  
 11/6/18  
 2 excess \$500  
 16dy.

## COST OF CLAIMS

	Amount
Parts	10,783.00
Miscellaneous Items	40.00
Labour	6,250.00
Paintwork Labour	0.00
Towing	0.00
<b>Calculated Gross Total (S\$)</b>	<b>17,073.00</b>
<b>- Excess (S\$)</b>	<b>500.00</b>
<b>(S\$)</b>	<b>16,573.00</b>
<b>+ GST 7.00% (S\$)</b>	<b>1,160.11</b>
<b>Nett Amount (S\$)</b>	<b>17,733.11</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

This claim is handled by: HO TOO BOON

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

1/5 \$500



## REPAIR DETAILS

## Reference

Part Source: (Last Synchronised: 11 Jun 2018)

Parts: N/A TOYOTA DYNA 150 3.0 D 5MT (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Car City Auto Centre Pte Ltd/GBG8335X/11/06/2018 10:27

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT WINDSCREEN GLASS 320 ✓	0.00	0.00	*450.00 F ✓
2	1		*FRONT WINDSCREEN GLASS MOULDING 2x ✓	0.00	0.00	*95.00 F ✓
3	1		*FRONT TOP PANEL 320 ✓	0.00	0.00	*180.00 F ✓
4	1		*FRONT MAIN PANEL 320 ✓	0.00	0.00	*450.00 F ✓
5	1		*FRONT RH WIPER ARM 2x ✓	0.00	0.00	*80.00 F ✓
6	1		*FRONT WIPER BLADE 2x ✓	0.00	0.00	*25.00 F ✓
7	1		*FRONT RH WIPER LINKAGE 2x ✓	0.00	0.00	*155.00 F ✓
8	1		*FRONT PANEL EMBLEM 1x ✓	0.00	0.00	*35.00 F ✓
9	1		*FRONT GRILLE 1x ✓	0.00	0.00	*210.00 F ✓
10	1		*FRONT GRILLE BADGE 1x ✓	0.00	0.00	*35.00 F ✓
11	1		*FRONT RH HEADLAMP ASSY 320 ✓	0.00	0.00	*320.00 F ✓
12	1		*FRONT RH HEADLAMP BRACKET 1x ✓	0.00	0.00	*25.00 F ✓
13	1		*FRONT BUMPER 1x ✓	0.00	0.00	*290.00 F ✓
14	1		*FRONT RH BUMPER BRACKET 2x ✓	0.00	0.00	*120.00 F ✓
15	1		*FRONT RH QUATER PANEL 1x ✓	0.00	0.00	*150.00 F ✓
16	1		*FRONT RH WINDSCREEN OUTER PILLAR 2-1500/1x ✓	0.00	0.00	*300.00 F ✓
17	1		*FRONT RH DOOR FRAME PANEL (OUTER) AND PILLAR 2x ✓	0.00	0.00	*320.00 F ✓
18	1		*BODY PILLAR EMBLEM 1x ✓	0.00	0.00	*28.00 F ✓
19	1		*RH WINDSCREEN PILLAR GARNISH 1x ✓	0.00	0.00	*180.00 F ✓
20	1		*FRONT RH DOOR ASSY 320 ✓	0.00	0.00	*620.00 F ✓
21	1		*FRONT RH DOOR OUTER GLASS MOULDING 2x ✓	0.00	0.00	*80.00 F ✓
22	1		*FRONT DOOR OUTER MOULDING 2x ✓	0.00	0.00	*90.00 F ✓
23	1		*FRONT RH DOOR GLASS 1x ✓	0.00	0.00	*230.00 F ✓
24	1		*FRONT RH DOOR GLASS CHANNEL 1x ✓	0.00	0.00	*90.00 F ✓
25	1		*FRONT RH DOOR GLASS GUIDE 1x ✓	0.00	0.00	*90.00 F ✓
26	1		*FRONT RH DOOR WINDOW GEAR 1x ✓	0.00	0.00	*95.00 F ✓
27	1		*FRONT RH DOOR WINDOW MOTOR 1x ✓	0.00	0.00	*210.00 F ✓
28	1		*FRONT DOOR LOCK (INNER) HANDLE 1x ✓	0.00	0.00	*40.00 F ✓
29	1		*FRONT DOOR OUTER LOCK ASSY 1x ✓	0.00	0.00	*170.00 F ✓
30	1		*FRONT RH DOOR GLASS SWITCH ASSY 1x ✓	0.00	0.00	*130.00 F ✓
31	1		*FRONT DOOR WEATHER STRIP 1x ✓	0.00	0.00	*110.00 F ✓
32	1		*FRONT DOOR ARCH RUBBER 1x ✓	0.00	0.00	*90.00 F ✓
33	1		*FRONT RH DOOR BOARD 1x ✓	0.00	0.00	*430.00 F ✓
34	1		*FRONT RH DDOR TOP HINGE 1x ✓	0.00	0.00	*45.00 F ✓
35	1		*FROTN RH DOOR TOP HINGE 1x ✓	0.00	0.00	*45.00 F ✓
36	1		*FRONT RH DOOR CHECKER 1x ✓	0.00	0.00	*75.00 F ✓
37	1		*FRONT RH DOOR ARCH GARNISH 1x ✓	0.00	0.00	*130.00 F ✓
38	1		*FRONT RH STEP BOARD PANEL 1x ✓	0.00	0.00	*115.00 F ✓
39	1		*FRONT RH DOOR STEP BOARD 1x ✓	0.00	0.00	*90.00 F ✓
40	1		*DASHBOX TOP 1x ✓	0.00	0.00	*500.00 F ✓
41	1		*DASHBOX FRAME 1x ✓	0.00	0.00	*420.00 F ✓
42	1		*ACCELATOR PEDAL ASSY 1x ✓	0.00	0.00	*250.00 F ✓
43	1		*BRAKE PEDAL ASSY 1x ✓	0.00	0.00	*330.00 F ✓
44	1		*BRAKE PEDAL / CLUTCH PEDAL BRACKET ASSY 1x ✓	0.00	0.00	*180.00 F ✓
45	1		*BRAKE BOOSTER PUMP ASSY 1x ✓	0.00	0.00	*800.00 F ✓

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No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
46	1		*MASTER PUMP ASSY <i>max</i>	0.00	0.00	*280.00 F X
47	1		*FRONT FLOOR MAT <i>max</i>	0.00	0.00	*100.00 F X
48	1		*FLOOR PANEL COVER <i>max</i>	0.00	0.00	*480.00 F X
49	1		*FRONT RH WHEEL ARCH DUSTCOVER <i>max</i>	0.00	0.00	*120.00 F X
50	1		*FRONT RH WHEEL ARCH DUSTCOVER FRONT PANEL <i>max</i> <i>Bu</i> ✓	0.00	0.00	*100.00 F ✓
51	1		*FRONT RH DOOR 1/4 OUTER GARNISH <i>max</i>	0.00	0.00	*80.00 F X
52	1		*FRONT RH DOOR WEATHER STRIP <i>max</i>	0.00	0.00	*120.00 F ✓
53	1		*FRONT RH DOOR STICKER <i>max</i> <i>30</i>	0.00	0.00	*100.00 F <i>30</i>
54	1		*FRONT AIR-CON BLOWER ASSY <i>max</i>	0.00	0.00	*500.00 F ✓

F=Franchise part.

Total Parts (S\$)

10,783.00

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## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	ERP BRACKET <i>nee</i>	15.00 ✓
2	1	SEALANT <i>w. abs. nce</i>	25.00 ✓
Sub Total (S\$)			40.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REMOVE & REFIT AFFECTED AREAS, CUT, WELD, STRAIGHTEN FRONT PANEL, BODY PANEL, FRAME PANEL, PILLAR, ETC	New <i>1500</i>	2,100.00
2	TO PLASTER, SAND, WASH AND CLEAN DAMAGED AREAS AND CHANGED PARTS FOR SPRAY PAINTING	New <i>1100</i>	2,500.00
3	TO REMOVE & REFIT FRONT WINDSCREEN GLASS	New <i>80</i>	120.00
4	TO REMOVE & REFIT DASHBOARD FOR REPAIR WORK	New <i>200</i>	380.00
5	TO REMOVE & REFIT AIR-CON BLOWER, COIL HOUSING TO FACILITATE REPAIR	New <i>1000</i>	250.00
6	TO VACUUM AIR-CON COMPRESSOR AND TOP UP AIR-CON GAS	New	100.00
7	TO CHECK AND REPAIR WIRE HARNESS	New <i>30</i>	100.00
8	TO REMOVE & REFIX BRAKE BOOSTER, MASTER PUMP, STEERING ASSY TO FACILITATE REPAIR	New <i>80</i>	250.00
9	TO REMOVE & REFIX SEATS, BUKHEAD AND ETC TO FACILITATE REPAIR	New <i>60</i>	250.00
10	TO REMOVE & TRANSFER RH DOOR PARTS TO NEW DOOR	New <i>50</i>	100.00
11	TO RUSTPROOF AFFECTED PARTS	New <i>21 X</i>	100.00
Gross Labour Cost (S\$)			6,250.00

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7-7368

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road, #16-00 Springleaf Tower  
Singapore 079909

Our File No: CS/CTI18010562/USD3N2

Date: 11/10/2018

### REFERENCE

Insured/Claimant:	MS HOYO MARKETING PTE LTD	Policy No:	DMCVSN1766881700	Claim No:	SNM18D02696C01
Date of Loss:	30/05/2018	Nature of Claim:	OD		

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBG8335X	Engine No:	1KD2758105
Make & Model:	TOYOTA DYNA 150, 3.0 D 5MT (M)	Chassis No:	JTFAT35Y10K209321
Reg. Date:	14/11/2017 (Man. Year: 2017)	Odometer:	11370 km
Colour:	Silver		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	S\$65,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	195/75 R15	Rear Tyre Size:	155 R12 (D)
Front Left Side:	Bridgestone 7 mm	Rear Left Side:	Bridgestone 7/7 mm
Front Right Side:	Bridgestone 7 mm	Rear Right Side:	Bridgestone 7/7 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	10,783.00	7,398.00	3,385.00	31.39
Miscellaneous Items	40.00	40.00	0.00	0.00
Labour	6,250.00	3,280.00	2,970.00	47.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>17,073.00</b>	<b>10,718.00</b>	<b>6,355.00</b>	<b>37.22</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>8,500.00</b>		
<b>- Excess (S\$)</b>	<b>500.00</b>	<b>500.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>16,573.00</b>	<b>8,000.00</b>	<b>8,573.00</b>	<b>51.73</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,160.11</b>	<b>560.00</b>	<b>600.11</b>	<b>51.73</b>
<b>Nett Amount (S\$)</b>	<b>17,733.11</b>	<b>8,560.00</b>	<b>9,173.11</b>	<b>51.73</b>

### INSPECTION

Date of Assignment:	11/06/2018	Present Location:	Car City Auto Centre Pte Ltd (HQ)
Date Inspected:	11/06/2018	Inspected At:	Car City Auto Centre Pte Ltd (HQ)
			Blk 9006 #01-198, Tampines Street 93
			Singapore 528840
Estimated Period of Repair:	16.0 days		

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 11 Oct 2018)	
<b>Parts:</b>	N/A	TOYOTA DYNA 150 3.0 D 5MT (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBG8335X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT WINDSCREEN GLASS	Broken	450.00 F	*450.00 F
2	1		*FRONT WINDSCREEN GLASS MOULDING	Twisted	95.00 F	*95.00 F
3	1		*FRONT TOP PANEL	Badly Dented	180.00 F	*180.00 F
4	1		*FRONT MAIN PANEL	Badly Dented	450.00 F	*450.00 F
5	1		*FRONT RH WIPER ARM	Not Necessary	80.00 F	*- F
6	1		*FRONT WIPER BLADE	Not Necessary	25.00 F	*- F
7	1		*FRONT RH WIPER LINKAGE	Twisted	155.00 F	*155.00 F
8	1		*FRONT PANEL EMBLEM	Necessary	35.00 F	*35.00 F
9	1		*FRONT GRILLE	Cracked	210.00 F	*210.00 F
10	1		*FRONT GRILLE BADGE	Necessary	35.00 F	*35.00 F
11	1		*FRONT RH HEADLAMP ASSY	Broken	320.00 F	*320.00 F
12	1		*FRONT RH HEADLAMP BRACKET	No such part	25.00 F	*- F
13	1		*FRONT BUMPER	Cut	290.00 F	*290.00 F
14	1		*FRONT RH BUMPER BRACKET	Repair	120.00 F	*- F
15	1		*FRONT RH QUATER PANEL	Cracked	150.00 F	*150.00 F
16	1		*FRONT RH WINDSCREEN OUTER PILLER	Badly Dented/Twisted	300.00 F	*300.00 F
17	1		*FRONT RH DOOR FRAME PANEL (OUTER) AND PILLAR	Repeated	320.00 F	*- F
18	1		*BODY PILLAR EMBLEM	Necessary	28.00 F	*28.00 F
19	1		*RH WINDSCREEN PILLAR GARNISH	Serviceable	180.00 F	*- F
20	1		*FRONT RH DOOR ASSY	Buckled	620.00 F	*620.00 F
21	1		*FRONT RH DOOR OUTER GLASS MOULDING	Bent/Twisted	80.00 F	*80.00 F
22	1		*FRONT DOOR OUTER MOULDING	Bent	90.00 F	*90.00 F
23	1		*FRONT RH DOOR GLASS	Shattered	230.00 F	*230.00 F
24	1		*FRONT RH DOOR GLASS CHANNEL	Not Necessary	90.00 F	*- F
25	1		*FRONT RH DOOR GLASS GUIDE	Twisted	90.00 F	*90.00 F
26	1		*FRONT RH DOOR WINDOW GEAR	Bent	95.00 F	*95.00 F
27	1		*FRONT RH DOOR WINDOW MOTOR	Jammed	210.00 F	*210.00 F
28	1		*FRONT DOOR LOCK (INNER) HANDLE	Not Necessary	40.00 F	*- F
29	1		*FRONT DOOR OUTER LOCK ASSY	Twisted	170.00 F	*170.00 F
30	1		*FRONT RH DOOR GLASS SWITHC ASSY	Not Necessary	130.00 F	*- F
31	1		*FRONT DOOR WEATHER STRIP	Torn	110.00 F	*110.00 F
32	1		*FRONT DOOR ARCH RUBBER	Twisted	90.00 F	*90.00 F
33	1		*FRONT RH DOOR BOARD	Distorted	430.00 F	*430.00 F
34	1		*FRONT RH DDOR TOP HINGE	Bent	45.00 F	*45.00 F
35	1		*FROTN RH DOOR TOP HINGE	Bent	45.00 F	*45.00 F
36	1		*FRONT RH DOOR CHECKER	Bent	75.00 F	*75.00 F
37	1		*FRONT RH DOOR ARCH GARNISH	Distorted	130.00 F	*130.00 F
38	1		*FRONT RH STEP BOARD PANEL	Repair	115.00 F	*- F
39	1		*FRONT RH DOOR STEP BOARD	Twisted	90.00 F	*90.00 F
40	1		*BASHBOX TOP	Cracked/Deformed	500.00 F	*500.00 F
41	1		*DASHBOX FRAME	Twisted/Bent	420.00 F	*420.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
42	1		*ACCELATOR PEDAL ASSY	Twisted	250.00 F	*250.00 F
43	1		*BRAKE PEDAL ASSY	Not Necessary	330.00 F	*- F
44	1		*BRAKE PEDAL / CLUTCH PEDAL BRACKET ASSY	Bent	180.00 F	*180.00 F
45	1		*BRAKE BOOSTER PUMP ASSY	Serviceable	800.00 F	*- F
46	1		*MASTER PUMP ASSY	Not Necessary	280.00 F	*- F
47	1		*FRONT FLOOR MAT	Not Necessary	100.00 F	*- F
48	1		*FLOOR PANEL COVER	Not Necessary	480.00 F	*- F
49	1		*FRONT RH WHEEL ARCH DUSTCOVER	Not Necessary	120.00 F	*- F
50	1		*FRONT RH WHEEL ARCH DUSTCOVER FRONT PANEL	Buckled	100.00 F	*100.00 F
51	1		*FRONT RH DOOR 1/4 OUTER GARNISH	Not Necessary	80.00 F	*- F
52	1		*FRONT RH DOOR WEATHER STRIP	Torn	120.00 F	*120.00 F
53	1		*FRONT RH DOOR STICKER	Necessary	100.00 F	*30.00 F
54	1		*FRONT AIR-CON BLOWER ASSY	Cracked	500.00 F	*500.00 F
F=Franchise part.						
Total Parts (S\$)					10,783.00	7,398.00

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## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	ERP BRACKET (Necessary)	15.00	15.00
2	1	SEALANT (Necessary)	25.00	25.00
Sub Total (S\$)			40.00	40.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REFIT AFFECTED AREAS, CUT, WELD, STRAIGHTEN FRONT PANEL, BODY PANEL, FRAME PANEL, PILLAR, ETC	New	2,100.00	1,580.00
2	TO PLASTER, SAND, WASH AND CLEAN DAMAGED AREAS AND CHANGED PARTS FOR SPRAY PAINTING	New	2,500.00	1,100.00
3	TO REMOVE & REFIT FRONT WINDSCREEN GLASS	New	120.00	80.00
4	TO REMOVE & REFIT DASHBOARD FOR REPAIR WORK	New	380.00	200.00
5	TO REMOVE & REFIT AIR-CON BLOWER, COIL HOUSING TO FACILITATE REPAIR	New	250.00	100.00
6	TO VACUUM AIR-CON COMPRESSOR AND TOP UP AIR-CON GAS	New	100.00	-
7	TO CHECK AND REPAIR WIRE HARNESS	New	100.00	30.00
8	TO REMOVE & REFIX BRAKE BOOSTER, MASTER PUMP, STEERING ASSY TO FACILITATE REPAIR	New	250.00	80.00
9	TO REMOVE & REFIX SEATS, BUKHEAD AND ETC TO FACILITATE REPAIR	New	250.00	60.00
10	TO REMOVE & TRANSFER RH DOOR PARTS TO NEW DOOR	New	100.00	50.00
11	TO RUSTPROOF AFFECTED PARTS	New	100.00	-
Gross Labour Cost (S\$)			6,250.00	3,280.00

Report was unsubmitted during this print-out.
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