

INS. CASE OWNER: Bennie CC 3 / A16 180 10512, Kysa 39 ✓ LKX: IDAC: 6/6/18
 Surveyor: KSL DOI: 6/6/18 Date / Time: 6/6/18
 Registered in Merimon: 8/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLK 8235 L
 Name of Insured: Lim BAN CHUAN
 Insured Tel No.: 9220885 HP: 4-6-18
 Excess Sec II : \$
 Is driver the owner? (☒ YES / NO) Nature of Accident :
 If NO, Driver Name / Age :
 Driver Tel No. : (V/L: ☒ YES / NO)

Claim No.:
 Policy No.: 210044957
 Make / Model: Mazda 6
 Place of Accident: Boon why way
 OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO
 Insured Liability: % Final ? Yes / No



INSRS:
 WSP: Trans. Lab
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date / Time	STAGE	DATE / PIC
<u>13/11/18</u>	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Email ☐ Call ☐

Repair Cost: \$ (days) Reduction: %

FINAL SETTLEMENT Date/Time: Confirm with: Email ☐ Call ☐

Final Liability: % (Agreed / Assessed) BOLA S/N No.:

Repair Cost: \$

Loss of Rental (LOR): \$ (days)

Loss of Use (LOU): \$ (5 x days)

Loss of Income (LOI): \$ (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$

Medical: \$

Disbursement: \$ (e.g. Tow/ Independent)

Legal Cost: \$

Total: \$ Global Sum \$:

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: \$ Name 1:

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

ASS. REC. BY:

REF:

1461

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHB 9878u

Yr Regn:

08, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Renault Latitude

1995

Colour:

M. White / Bl

A/C: Insured / Std / NI / NA

Sp. Reading

559920

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VF1AB15A/C 273363

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: M / S / Rim / STD A / Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

mm

L/Bal.

mm

D.O.A.

4/6/18

Rear

R/Bal.

mm

L/Bal.

mm

D.O.A.

6/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

(Recd 4W24.95/999)

Date / Time

Action / Instruction

7/6 File peris to Carhu
11 Sep 8 35501

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. \$

: Fixing

: Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18010512/Kwa3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 08-06-2018		
Code : AIG				
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SLK 8235L	Veh. Inspected	SHB 9878U
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	08/06/2018
2. Vehicle Particulars & Condition				
	Make & Model	c.c 0		
	Engine No.	HIDDEN		
	Chassis No.	Year of Reg.		
	Odometer	Colour		
	Brakes	Steering		
	General	Modification		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date	04/06/2018	Inspection Date	06/06/2018
	Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Trans-cab Auto Services Pte Ltd

AAD1806-048

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9878U

Not Authorized
Liamp 83550h

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer:

SHB 9878U

VF1ABL15AUC273363

RENAULT

LATITUDE

4.6.2018

AIG

	PART
1	BUMPER COVER FRT
1	BUMPER SPOILER FRT
1	BUMPER ABSORBER FRT
1	BUMPER RETAINER FRT RH
1	BUMPER SUPPORT FRT
1	BUMPER UNDERTRAY FRT
1	BUMPER GRILLE LOWER FRT
1	BUMPER FOG LAMP GRILLE RH
1	BUMPER BEAM FRT
1	HEADLAMP RH
1	HEADLAMP PANEL FRT RH
1	FENDER PANEL FRT RH
1	WHEELARCH FRT RH
1	FENDER BRACKET LOWER RH
1	FENDER INSULATOR RH
1	DOOR PANEL FRT RH
1	RADIATOR GRILLE
1	RADIATOR GRILLE BADGE 'RENAULT'
1	RADIATOR GRILLE FRAME
1	RADIATOR FAN COWLING
1	RADIATOR FAN MOTOR LH
1	RADIATOR FAN MOTOR RH
1	FRAME FULL SUPPORT PANEL
1	FRAME FULL SUPPORT BRACKET
1	DOOR MIRROR ASSY RH
1	DOOR PANEL FRT RH
1	BONNET
1	BONNET INSULATOR
1	BONNET STRUT LH
1	BONNET STRUT RH

	LIST
\$	<i>Actual</i> 1,259.42 ✓
\$	<i>SL</i> 181.75
\$	<i>SL</i> 394.68
\$	<i>SL</i> 150.77
\$	<i>SL</i> 123.88
\$	<i>SL</i> 472.83
\$	<i>SL</i> 266.80
\$	<i>SL</i> 207.21
\$	<i>SL</i> 914.08
\$	<i>SL</i> 1,184.43 ✓
\$	<i>R</i> 152.15 X
\$	<i>R</i> 783.83 X
\$	<i>SL</i> 278.84 X
\$	<i>SL</i> 15.79 X
\$	<i>SL</i> 130.84 X
\$	<i>R</i> 2,844.66 X
\$	<i>SL</i> 1,707.78 ✓
\$	<i>SL</i> 225.36
\$	<i>SL</i> 1,353.75
\$	<i>SL</i> 820.54
\$	<i>SL</i> 967.36
\$	<i>SL</i> 1,479.46
\$	<i>SL</i> 615.90
\$	<i>R</i> 89.79
\$	<i>SL</i> 1,483.40
\$	<i>R</i> 2,844.66
\$	<i>R</i> 1,941.63
\$	<i>SL</i> 405.73
\$	<i>SL</i> 88.61
\$	<i>SL</i> 88.61

Trans-cab Auto Services Pte Ltd

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CO./GST Reg. No. 201019626G

SHB 9878U

1	BONNET HINGE LH	\$	348.31
1	BONNET HINGE RH	\$	348.31
1	BONNET LOCK	\$	305.48
1	BONNET CABLE	\$	119.19
1	BONNET CABLE COVER	\$	161.03
1	BONNET SEAL OUTER	\$	92.36
1	BONNET SEAL INNER	\$	157.28
1	SUBFRAME OUTER FRT	\$	2,652.45
1	SUBFRAME BRACKET OUTER LH	\$	92.36
1	SUBFRAME BRACKET OUTER RH	\$	92.36
1	ENGINE UNDERTRAY	\$	564.98
1	A/C CONDENSER	\$	2,020.37
1	A/C CONDENSER GARNISH LH UPPER	\$	39.67
1	A/C CONDENSER GARNISH RH UPPER	\$	39.67
1	A/C CONDENSER GARNISH LH	\$	58.81
1	A/C CONDENSER GARNISH RH	\$	59.60
1	LOWER ARM RH	\$	685.76
1	KUNCKLE ARM RH	\$	846.98
1	ABSORBER FRT RH	\$	360.54
1	STABILIZER BAR FRT	\$	604.65
1	DRIVESHAFT RH	\$	1,747.45
1	WIPER RESERVOIR	\$	348.25
1	WIPER RESERVOIR NECK	\$	136.11
1	WIPER RESERVOIR MOTOR	\$	270.06

TOTAL	\$	35,626.53
10%	\$	3,562.65
	\$	32,063.87

Specical Nett

1SET	BUMPER CLIP FRT	\$	66.00
1	BUMPER BRACKET CLIP FRT RH	\$	12.00
1	BUMPER SUPPORT CLIP FRT RH	\$	10.50
1SET	BUMPER GRILLE LOWER CLIP	\$	69.00
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	70.00
2	FRAME FULL SUPPORT PANEL NUT	\$	20.00
2	FRAME FULL SUPPORT PANEL STUD	\$	30.00

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SHB 9878U

1SET	WHEELARCH CLIP FRT RH	\$	na	30.50	X
6	BONNET INSULATOR CLIP L70Y	\$	na	7.30	X
2	BONNET STRUT L70Y	\$	52	88.61	X
2	BONNET CABLE CLIP L70Y	\$	na	6.31	X
2	BONNET CABLE COVER SCREW L70Y	\$	na	10.85	X

TOTAL	\$	421.08
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TOTAL PARTS	\$	32,484.95
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LABOUR

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	4,500.00	2001
Putty and spray painting of the affected portion.	\$	4,000.00	2201
To rust-proofing of the affected areas.	\$	na	170.00 X
To remove and refit interior fittings, trimmings, garnish, fittings and other, to enable repair.	\$	na	380.00 X
To check steering geometry and computer wheel alignment	\$	4	220.00 X
To transfer of tire, rim and on wheel balancing.	\$	4	170.00 X
To Check Electrical Lighting Concerned.	\$	170.00	201 201
To transfer of front fender fittings, attachment and perform water seepage test.	\$	na	380.00 X
To transfer of bonnet fittings, attachment and perform water seepage test.	\$	na	380.00 X

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SHB 9878U

To vacuum, replace, refix and recharge air
condenser \$ *~* 380.00 X

To replace, refix and top up coolant for radiator \$ *~* 170.00 X

To vacuum, replace, refix and recharge Air
Intercooler \$ *~* 170.00 X

TOTAL \$ **11,090.00**

Over All Total \$ **43,574.95**

LUMP SUM (REPAIR DAY)*15 DAYS**2 day,*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 January 2019 5:36 PM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Cc: Admin A
Subject: Your Ref: 3694918370SG

Hi Bennie,

We refer to the above matter.

Our insured's car video footage clearly shows that traffic light was green in his favour and he has the right of way.

In view of this, we are intending to reject TP claim.

For your approval/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 January 2019 5:33 PM
To: Paramchand, Varsha <Varsha.Paramchand@aig.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: - RE: sid : 13175843 oc : 3694918370SG (ctc insd @ 92200885)

Hi Varsha,

I have just spoken to insured and advise him based on his car video footage, he has the right of way. We will seek AIG claim officer instruction to reject TP claim.

He hope that AIG can review his NCD and premium asap. We have advised him that AIG will review and update him accordingly.

Best Regards,

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Subject: RE: - RE: sid : 13175843 oc : 36949183705G (ctc insd @ 92200885)

Hi Varsha,

For an update, I tried to call insured at 9220 0885(3times) but he did not pick up the call.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paramchand, Varsha <Varsha.Paramchand@aig.com>

Sent: Wednesday, 2 January 2019 3:01 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: - RE: sid : 13175843 oc : 36949183705G (ctc insd @ 92200885)

Hi LKK,

Pls provide updates. Insd called in again & request for a call after 4.45pm to day. He wants to know how we determine he's at fault.

Tq

Varsha

From: Paramchand, Varsha
Sent: Friday, December 28, 2018 11:17 AM
To: Admin A; CS A Team
Cc: Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Rumli, Sharizah
Subject: aigencrypt sid : 13175843 oc : 3694918370SG (ctc insd @ 92200885)

Hi LKK,

Kindly assist to ctc insd as insd disputing on liability.

Thanks

CALL CTR NOTE :-

**** Entered By: SSPEAM (Bacusa, Eamon) @ 28/12/2018 10:44 AM ****

Asking why premium is high
advised there are a lot of factors affecting premium
- discount 25% on the previous year,
- open claims(reserve amount)

1,541.01

Insured disputing the LOB

Dear Claims,

Please assist to discuss with the insured how we derive the LOB

thanks

Varsha
Claims Care Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax +68357416
www.aig.sg

-RE: sid : 13175843 oc : 36949183705G (ctc insd @ 92200885)

From: Paramchand, Varsha
To: Admin A, CS A Team
Cc: Quek, Joyceline-CH; Mutalip, Nurashikin; Rumli, Sharizah; Tan, Bennie-WZ
Sent: 2/12/2019 3:00:56 PM

Hi LKK,

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Pending Adjuster Survey												
Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No.	Person in Charge (Insured)	Insurer (Est Amt)	Submitted (RI Date)	Adjuster/Insured Surveyor/Selector	Adj. Ang (Est Date)	Last Modified (Estor Amt)	#
TP	Express (Online) Field Survey	*21009478U TRANS-CAR SERVICES PTE LTD [BLK8135L] (LIM BAN CHENG)	04/06/2018	36949183705G	2100498927	Tan, Bennie-WZ (Cheng, Annie-PT)	Trans-car Auto Services Pte Ltd (-)		LKK Auto Consultants Pte Ltd	08/06/2018	Nithya Singh, Apshwanjeet Kaur	102

CALL CTR NOTE :-

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Varsha
Claims Core Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax +65357416
www.aig.sg

Hsiao Tong (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 2 January 2019 11:00 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 3694918370SG-003

Hi Hsiao Tong

You have my mandate to reject TP claim. It is clear from OI's video that TP did not exercise caution when turning right. Furthermore, OI has the right of way.

Thank you.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, January 02, 2019 5:36 PM
To: Tan, Bennie-WZ
Cc: Admin A
Subject: Your Ref: 3694918370SG

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To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: - RE: sid : 13175843 oc : 3694918370SG (ctc insd @ 92200885)

Hi LKK,

Pls provide updates. Insd called in again & request for a call after 4.45pm to day. He wants to know how we determine he's at fault.

Tq

Varsha

From: Paramchand, Varsha

Sent: Friday, December 28, 2018 11:17 AM

To: Admin A; CS A Team

Cc: Quek, Joyceline-CH; Paramchand, Varsha; Mutalip, Nurashikin; Rumli, Sharizah

Subject: aigencrypt sid : 13175843 oc : 3694918370SG (ctc insd @ 92200885)

Hi LKK,

Kindly assist to ctc insd as insd disputing on liability.

Thanks

CALL CTR NOTE :-

**** Entered By: SSPEAM (Bacusa, Eamon) @ 28/12/2018 10:44 AM ****

Asking why premium is high

advised there are a lot of factors affecting premium

- discount 25% on the previous year,

- open claims(reserve amount)

1,541.01

Insured disputing the LOB

Dear Claims,

Please assist to discuss with the insured how we derive the LOB

thanks

Varsha

Claims Care Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Fax +68357416

www.aig.sg

IMPORTANT NOTICE:

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 January 2019 7:54 AM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; claims@transcab.com.sg; 'Zhe Wei' (zhewei.kek@transcab.com.sg)
Subject: <REJECTION> Your Ref: AAD1806-048 (SHB 9878U) Our Ref: CC3/AIG18010512/Kpa3 [ACCIDENT INVOLVING SLK 8235L(AIG) & SHB 9878U ON 04/06/2018]
Attachments: SHB 9878U vs SLK 8235L - OI VIDEO.MP4; Statement of SLK 8235L.pdf

Your Ref: **AAD1806-048 (SHB 9878U)**
Our Ref: CC3/AIG18010512/Kpa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLK 8235L(AIG) & SHB 9878U ON 04/06/2018

We refer to the above matter.

Attached is a copy of our insured car video footage and accident statement for your easy reference. It shows that the traffic light was green in our insured's favour and he has the right of way. Your client failed to exercise caution when turning right and resulted the accident.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1806-048

Your Ref : SLK8235L

Date : 19.September 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHB9878U AND SLK8235L ON 04/06/18 11:12 PM ALONG JUNCTION OF BOON LAY WAY TOWARDS JURONG WEST STREET 64

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,798.50
2.	Loss of Rental for <u>2</u> days @ \$ <u>99.32</u> per day	\$	198.64
3.	Loss of Income for <u>2</u> days @ \$ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	4,104.63

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1808-323 DATE : 31. August 2018 REFERENCE NO : AAD1806-048 TERMS : Net 30 Days DUE DATE : 30. September 2018 PAGE : 1
--	---

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9878U;DOA 04.06.18(LUMP SUM-18)	1	3,798.50	3,798.50

Total SGD Excl. GST : 3,550.00**7% GST :** 248.50****** THREE THOUSAND SEVEN HUNDRED NINETY EIGHT AND FIFTY SGD ONLY************Total SGD Incl. GST :** 3,798.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

19 September, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/06/18 11:12 PM at JUNCTION OF BOON LAY WAY TOWARDS JURONG WEST STREET 64

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9878U. The taxi was hired to LOKE PENG NAM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04-06-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1806-048	Accident Date 04-06-2018
6/6/2018 08:48	6/7/2018 16:30	SHB9878U

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9878U and SLK8235L along JUNCTION OF BOON LAY WAY TOWARDS JURONG WEST STREET 64 on 04/06/18 11:12 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 19 (day) of September 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SLK8235L	04 Jun 2018 / 23:12:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Print](#)[OK](#)[Save as PDF](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Jun 2018 Edit Reg		06 Jun 2018 00:00 Edit Adj Rpt	S\$3,550.00 Edit Estimates	S\$3,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LIM BAN CHUNG , ID: S7417030G								
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHB9878U	Date of Loss:	04/06/2018 23:00 - :59 [57 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3694918370SG	Policy/Cover Note No.:	2100498957 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLK823SL	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB9878U (3694918370SG)
[SLK8235L]
TP
TRANS-CAB SERVICES PTE LTD
Jun 4 2018 11:00PM
[LIM BAN CHUNG]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/12/18 11:11	OI Video - Accident	Load MP4	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
2	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
3	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
4	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
5	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
6	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
7	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
8	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
9	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
10	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
11	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
12	02/01/19 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
13	02/01/19 15:59	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
14	02/01/19 15:59	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/06/18 13:36	TP ESTIMATE-MARKED	Load PDF	
2	09/06/18 13:36	TP GIA REPORT	Load PDF	
3	04/01/19 07:50	Email from AIG dd 020119	Load PDF	
4	04/01/19 07:55	Email to TP_reject dd 040119	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	11/06/18 11:19	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18010512/KPA3Q2

Date: 11/01/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100498957

Claimant Vehicle No : SHB9878U

Insured Vehicle No : SLK8235L

Date of Loss: 04/06/2018

Nature of Claim: TP

Claim No: 3694918370SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB9878U

Make & Model: RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A)

Engine No: M9R8839C000361

Reg. Date: 30/08/2013 (Man. Year: 2013)

Chassis No: VF1ABL15AUC273363

Colour: Metallic White/Red

Odometer: 559920 km

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Giti 8 mm	Rear Left Side:	Giti 8 mm
Front Right Side:	Giti 8 mm	Rear Right Side:	Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	32,484.98	4,005.29	28,479.69	87.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,090.00	440.00	10,650.00	96.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	43,574.98	4,445.29	39,129.69	89.80
Approved Total (Overridden) (S\$)		3,550.00		
(S\$)	43,574.98	3,550.00	40,024.98	91.85
+ GST 7.00/7.00% (S\$)	3,050.25	248.50	2,801.75	91.85
Nett Amount (S\$)	46,625.23	3,798.50	42,826.73	91.85
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 06/06/2018

Date Inspected: 06/06/2018 Inspected At:

Trans-cab Auto Services Pte Ltd
No 2 Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Buckled/Cracked	1,259.42 FL	*1,259.42 FL
2	1		*BUMPER SPOILER FRT	Serviceable	181.75 FL	*- FL
3	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
4	1		*BUMPER RETAINER FRT RH	Serviceable	150.77 FL	*- FL
5	1		*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*- FL
6	1		*BUMPER UNDERTRAY FRT	Serviceable	472.83 FL	*- FL
7	1		*BUMPER GRILLE LOWER FRT	Serviceable	266.80 FL	*- FL
8	1		*BUMPER FOG LAMP GRILLE RH	Serviceable	207.21 FL	*- FL
9	1		*BUMPER BEAM FRT	Repair	914.08 FL	*- FL
10	1		*HEADLAMP RH	Mtg Cracked	1,184.43 FL	*1,184.43 FL
11	1		*HEADLAMP PANEL FRT RH	Repair	152.15 FL	*- FL
12	1		*FENDER PANEL FRT RH	Repair	783.83 FL	*- FL
13	1		*WHEELARCH FRT RH	Serviceable	278.84 FL	*- FL
14	1		*FENDER BRACKET LOWER RH	Serviceable	15.79 FL	*- FL
15	1		*FENDER INSULATOR RH	Serviceable	130.84 FL	*- FL
16	1		*DOOR PANEL FRT RH	Repair	2,844.66 FL	*- FL
17	1		*RADIATOR GRILLE	Cracked	1,707.78 FL	*1,707.78 FL
18	1		*RADIATOR GRILLE BADGE RENAULT	Necessary	225.36 FL	*225.36 FL
19	1		*RADIATOR GRILLE FRAME	Serviceable	1,353.75 FL	*- FL
20	1		*RADIATOR FAN COWLING	Serviceable	820.54 FL	*- FL
21	1		*RADIATOR FAN MOTOR LH	Serviceable	967.36 FL	*- FL
22	1		*RADIATOR FAN MOTOR RH	Serviceable	1,479.46 FL	*- FL
23	1		*FRAME FULL SUPPORT PANEL	Serviceable	615.90 FL	*- FL
24	1		*FRAME FULL SUPPORT BRACKET	Repair	89.79 FL	*- FL
25	1		*DOOR MIRROR ASSY RH	Serviceable	1,483.40 FL	*- FL
26	1		*DOOR PANEL FRT RH	Repair	2,844.66 FL	*- FL
27	1		*BONNET	Repair	1,941.63 FL	*- FL
28	1		*BONNET INSULATOR	Serviceable	405.73 FL	*- FL
29	1		*BONNET STRUT LH	Serviceable	88.61 FL	*- FL
30	1		*BONNET STRUT RH	Serviceable	88.61 FL	*- FL
31	1		*BONNET HINGE LH	Repair	348.31 FL	*- FL
32	1		*BONNET HINGE RH	Repair	348.31 FL	*- FL
33	1		*BONNET LOCK	Repair	305.48 FL	*- FL
34	1		*BONNET CABLE	Serviceable	119.19 FL	*- FL
35	1		*BONNET CABLE COVER	Serviceable	161.03 FL	*- FL
36	1		*BONNET SEAL OUTER	Serviceable	92.36 FL	*- FL
37	1		*BONNET SEAL INNER	Serviceable	157.28 FL	*- FL
38	1		*SUBFRAME OUTER FRT	Serviceable	2,652.45 FL	*- FL
39	1		*SUBFRAME BRACKET OUTER LH	Repair	92.36 FL	*- FL
40	1		*SUBFRAME BRACKET OUTER RH	Repair	92.36 FL	*- FL
41	1		*ENGINE UNDERTRAY	Serviceable	564.98 FL	*- FL
42	1		*A/C CONDENSER	Serviceable	2,020.37 FL	*- FL
43	1		*A/C CONDENSER GARNISH LH UPPER	Serviceable	39.67 FL	*- FL
44	1		*A/C CONDENSER GARNISH RH UPPER	Serviceable	39.67 FL	*- FL
45	1		*A/C CONDENSER GARNISH LH	Serviceable	58.81 FL	*- FL
46	1		*A/C CONDENSER GARNISH RH	Serviceable	59.60 FL	*- FL
47	1		*LOWER ARM RH	Serviceable	685.76 FL	*- FL
48	1		*KNUCKLE ARM RH	Serviceable	846.98 FL	*- FL
49	1		*ABSORBER FRT RH	Serviceable	380.54 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*STABILIZER BAR FRT	Serviceable	604.65 FL	*- FL
51	1		*DRIVESHAFT RH	Serviceable	1,747.45 FL	*- FL
52	1		*WIPER RESERVOIR	Serviceable	348.25 FL	*- FL
53	1		*WIPER RESERVOIR NECK	Serviceable	136.11 FL	*- FL
54	1		*WIPER RESERVOIR MOTOR	Serviceable	270.06 FL	*- FL
55	1		*SET BUMPER CLIP FRT	Necessary	66.00 FS	*66.00 FS
56	1		*BUMPER BRACKET CLIP FRT RH	Not Necessary	12.00 FS	*- FS
57	1		*BUMPER SUPPORT CLIP FRT RH	Not Necessary	10.50 FS	*- FS
58	1		*SET BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*- FS
59	1		*SET FRAME FULL SUPPORT PANEL CLIP	Not Necessary	70.00 FS	*- FS
60	2		*FRAME FULL SUPPORT PANEL NUT	Not Necessary	20.00 FS	*- FS
61	2		*FRAME FULL SUPPORT PANEL STUD	Not Necessary	30.00 FS	*- FS
62	1		*SET WHEELARCH CLIP FRT RH	Not Necessary	30.50 FS	*- FS
63	6		*BONNET INSULATOR CLIP L70Y	Not Necessary	7.30 FS	*- FS
64	2		*BONNET STRUT L70Y	Serviceable	88.61 FS	*- FS
65	2		*BONNET CABLE CLIP L70Y	Not Necessary	6.31 FS	*- FS
66	2		*BONNET CABLE COVER SCREW L70Y	Not Necessary	10.85 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	36,047.64	4,442.99
- List Item Discount on L Items 10.00/10.00% (\$\$)	3,562.66	437.70
Total Parts (\$\$)	32,484.98	4,005.29

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	4,500.00	200.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	4,000.00	220.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	-
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER,TO ENABLE REPAIR	New	380.00	-
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	-
6	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING	New	170.00	-
7	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
8	TO TRANSFER OF FRONT FENDER FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	380.00	-
9	TO TRANSFER OF BONNET FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	380.00	-
10	TO VACUUM,REPLACE,REFIX AND RECHARGE AIR CONDENSER	New	380.00	-
11	TO REPLACE,REFIX AND TOP UP COOLANT FOR RADIATOR	New	170.00	-
12	TO VACUUM,REPLACE,REFIX AND RECHARGE AIR INTERCOOLER	New	170.00	-
Gross Labour Cost (S\$)			11,090.00	440.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >