

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 25 June, 2018 9:21 AM
To: BHAS - Jacelyn Loh
Cc: Admin A; assignments; Vic (LKKAUTO)
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018 LKK REF CC4/AIG18010501/Kha3

“WITHOUT PREJUDICE

Dear Jacelyn,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

SKETCH PLAN ALONG BENDENBERG ROAD TOWARDS JIN PAHAR

A) SLE 9427A
B) SGC 924K

A - SLE 9427A
B - SGC 924K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WAS DRIVING ALONG BENDENBERG ROAD TOWARDS THE CITY, ~~WHEN~~ WHEN SGC924K DIDN'T CHECK HIS BLIND SPOT AND TRIED TO CUT IN FRONT OF ME. I GAVE A WARNING HORN AND MOVED TO MAKE SPACE, WHEN SGC924K GOT IMPATIENT AND CUT IN HITTING THE FRONT END OF MY CAR. DRIVER EXITS THE CAR AND GETS HOSTILE SAYING HE DOESN'T WANT TO EXCHANGE PARTICULARS.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Admin-D (LKKAuto)

Sent: Saturday, 23 June, 2018 12:29 PM

To: 'BHAS - Jacelyn Loh'; Vic (LKKAuto)

Cc: Admin A; assignments

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear Jacelyn,

Thank you for your email.

Dear Vic,

Kindly assist. Our Ref: CC4/AIG18010501/Kha3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Friday, 22 June, 2018 6:13 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Hi catherine,

Please update me on liability for this case. Thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh
Sent: Tuesday, 19 June 2018 2:58 PM
To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear Madam / Sir,

Please refer to below email, thanks

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singaopre:575636
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh
Sent: Wednesday, 13 June 2018 11:44 AM
To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities state.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singaopre:575636
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 12 June 2018 11:15 AM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; assignments@lkkauto.com
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear Jacelyn,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Tuesday, 12 June, 2018 11:08 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear Catherine,

Can survey 11am @ 13/06/2018..

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 12 June 2018 10:49 AM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; assignments@lkkauto.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear Jacelyn,

Thank you for your email.

Please be informed that Surveyor Kenneth will survey the vehicle on 13.06.2018 at 11am.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Tuesday, 12 June, 2018 10:31 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Please ignore below email

Dear Catherine,

I would like to arrange surveyor on **DATE: 13/06/2018 AND TIME: 10am to 11am** of the above mentioned accident vehicle.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Tuesday, 12 June 2018 10:21 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear Catherine,

I would like to arrange surveyor on **DATE: 06/06/2018 AND TIME: 10am to 11am** of the above mentioned accident vehicle.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh
Sent: Thursday, 7 June 2018 12:39 PM
To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>
Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not in our workshop.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]
Sent: Thursday, 7 June 2018 12:11 PM
To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>
Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE9427A AND SGC924K ON 25/05/2018

Without Prejudice

Your Reference : SGC924K
Our Reference : 4192213048SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]
Sent: Thursday, June 07, 2018 11:56 AM
To: AIG SGP, Claims-Survey
Cc: BHAS - Moo Wen Zheng; BHAS - Anthony Lau; BHAS - Janice Koh
Subject: pre repair inspection (OUR VEHICLE - SGC924K / YOUR VEHICLE - SLE9427A)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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