

INS. CASE OWNER:

Anyle.

CC4, LCR 180 10500, T1 d. 3/9

LIFE:  
IDAC

6x

Surveyor:

MTH

DOI:

ASSIGNMENT

13-6-18

Date / Time:

7/6/18

Registered in Merimen:

8/6/18

Pre-assign @CCU / FTE

SLG 4119L



Insured Vehicle No.:

Name of Insured:

LPPR PLE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Kuang Tucklany

Driver Tel No.:

(V/L YES / NO)

SBS 6318 X

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Orchard Rd

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.: 9

If NO or B 28, Ass. Lia:

Repair Cost: (w/hss)

S\$

1391.00

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

750.00

(

5 250 x 3

days)

Loss of Income (LOI):

S\$

-

(

x

days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

Total:

S\$

2143.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2143.00

Name 1:

Tower Transit Singapore Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Tanpin

REF:

ALG

10500 / 71pa3

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
DD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop no: \_\_\_\_\_  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value

IDAC Accident Report: Consistent? - Yes or No

GIA / PR Seen: Consistent? - Yes or No

Est. Repairs: 2 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SRS 6318X Regn: 2012 NOV  
Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or:

Make: Mercedes benz G63 6374

Colour: Green A/C Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_ T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/70 R 22.5

R: 1 1

BS / DUN / EXNOVA / GY / FS / LIZA MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

R/Bal: 8 mm

L/Bal: 8 mm

D.O.A

Survey held at: Tower Transit

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: \_\_\_\_\_ Action / Instruction: \_\_\_\_\_

No Key

P/P - \$1300 (Rid \$560/302)

Date/Time: File Path: 01

☐

: Prelim. Report

Y:

☐

: Final Report

Date/Time: File Path: 01

Z:

Add Fee:

☐

Site Insp: (\$

☐

Interview: (\$

☐

Tech Insp: (\$

☐

Workload: (\$

Report Format:

Lump Sum / I.B./ (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transport:

1. S-RS: \$

1. Stand:

1. Other:

2014

Jia Le



## TRANSIT ENGINEERING

ACCIDENT TIME REPORTED	0905HRS
ACCIDENT DATE	6-Jun-18
BUS CAPTAIN NAME	JAYENTHIRAN S/O MYLAN
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SB56318X
BUS TYPE (SD/DD)	SD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

	Part No.	Part or Item Description	Quantity	Total Cost
			7% GST	\$0.00
			FINAL TOTAL COST	\$0.00

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)		1500
		7% GST
		FINAL TOTAL COST

# ESTIMATED ACCIDENT REPAIR COST



## SECTION 3: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	-
---------------------------------	---

## SECTION 4: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
-------------------	---

## SECTION 5: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	14/6/2018
		Date Out From Repairs	17/6/2018
		Number of Days Under Repair	3
BUS TYPE (SD / DD)	SD	LOSS OF USE COST	
		\$900.00	

SUMMARY	
SECTION NO.	COST
1	\$0.00
2	\$1,990.20
3	-
4	-
5	\$900.00
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$2,890.20

Taufik 9749549  
 'WP' 13/6/18  
 \$1300, 2 days  
 Taufik @ WhatsApp

LEK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## View Received Message

This mail is associated with :

**\*SBS6318X (99477126415G)**  
**[SLG4119L]**

TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Jun 6 2018 9:00AM  
[LCRF Pte Ltd]  
Tower Transit Singapore Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 11/06/2018 12:17 PM.  
**To** LKK\_HQ  
**Subject** No OI GIA Report (

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : LCRF Pte Ltd

Address  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914

Office :(+65) 31584255

Thank you.

Regards,  
Aashween.

### DOCUMENTS SUMMARY

There are no documents.

## Print Sent Message

This mail is associated with :

**\*SBS6318X (9947712641SG)  
[SLG4119L]**

TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Jun 6 2018 9:00AM  
[LCRF Pte Ltd]  
Tower Transit Singapore Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 28/06/2018 08:53 AM.  
**To** NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshe  
ne.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com  
**CC** AIG\_SG; chewht@lkkauto.com  
**Subject** Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
Sent On: 11/06/2018 12:17 PM  
Subject: No OI GIA Report (

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : LCRF Pte Ltd

Address :  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914

Office :(+65) 31584255

Thank you.

Regards,  
Aashween.

## Hsiao Tong (LKKAuto)

---

**From:** Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>  
**Sent:** Thursday, 28 June 2018 9:56 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Azlan, Syazairdina  
**Subject:** RE: Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

Hi,

OI has not reported yet.

Thanks & Regards,

Aashweenjeet Kaur (Aashween)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)  
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +6 03 2719 6000 | Ext 1002215  
[aashweenjeetkaur.mithoosingh@aig.com](mailto:aashweenjeetkaur.mithoosingh@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Thursday, June 28, 2018 9:00 AM  
**To:** Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina  
**Cc:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
**Subject:** Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

This mail is associated with :  
**\*SBS6318X (9947712641SG)**  
**[SLG4119L]**  
TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Jun 6 2018 9:00AM  
[LCRF Pte Ltd]  
Tower Transit Singapore Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->  
From: AIG\_SG

To: LKK\_HQ

Sent On: 11/06/2018 12:17 PM

Subject: No OI GIA Report (

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : LCRF Pte Ltd

Address :

60 Anson Road

#11-01 Mapletree Anson

Singapore 077914

Office :(+65) 31584255

Thank you.

Regards,  
Aashween.

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 29 June 2018 8:27 AM  
**To:** insurance@lioncityrentals.com.sg  
**Cc:** 'Gan, Angiegeokling'  
**Subject:** <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

Your Ref: **SLG 4119L**

Our Ref: CC4/LCR18010500/T1pa3

29 JUNE 2018

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Sent Message

This mail is associated with :

**\*SBS6318X (9947712641SG)  
[SLG4119L]**

TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Jun 6 2018 9:00AM  
[LCRF Pte Ltd]  
Tower Transit Singapore Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 09/07/2018 09:13 AM.  
**To** NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshe  
ne.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com  
**CC** AIG\_SG; chewht@lkkauto.com; Angiegeokling.Gan@aig.com  
**Subject** RE: Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

**From:** LKK\_HQ  
**To:** NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;  
Darshene.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com  
**CC:** AIG\_SG; chewht@lkkauto.com  
**Sent On:** 28/06/2018 08:53 AM  
**Subject:** Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

**From:** AIG\_SG  
**To:** LKK\_HQ  
**Sent On:** 11/06/2018 12:17 PM  
**Subject:** No OI GIA Report (

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : LCRF Pte Ltd

Address :  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914

Office :(+65) 31584255

Thank you.

7/9/2018

Merimen e-Claims

Regards,  
Aashween.

## Hsiao Tong (LKKAUTO)

---

**From:** Md Ishak, Mohd Imran <Imran.Ishak@aig.com>  
**Sent:** Monday, 9 July 2018 4:42 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Gan, Angiegeokling; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Chan, Yoke Shi; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina  
**Subject:** RE: Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

Hi

Please be informed that we have not received any OI GIA report till date.

Thank you

Sincerely,

Imran

Mohd Imran Md Ishak  
AIG  
Express Claims Adjuster II, FNOL SG Claims Operations - Auto  
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)  
Menara Worldwide, Level 14, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +6 03 2719 6000 ext:1012661 | Fax +6 03 2685 5898

[imran.ishak@aig.com](mailto:imran.ishak@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Monday, July 09, 2018 9:20 AM  
**To:** Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina  
**Cc:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com); Gan, Angiegeokling  
**Subject:** RE: Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

This mail is associated with :  
**\*SBS6318X (9947712641SG)**  
**[SLG4119L]**  
TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Jun 6 2018 9:00AM  
[LCRF Pte Ltd]  
Tower Transit Singapore Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK\_HQ  
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com;  
yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com;  
Syazairdina.Azlan@aig.com  
CC: AIG\_SG; chewht@lkkauto.com  
Sent On: 28/06/2018 08:53 AM  
Subject: Request for OI GIA [SLG 4119L; DOA: 06/06/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
Sent On: 11/06/2018 12:17 PM  
Subject: No OI GIA Report (

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : LCRF Pte Ltd

Address :  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914

Office :(+65) 31584255

Thank you.

Regards,  
Aashween.

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)  
IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into

which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 11 July 2018 8:53 AM  
**To:** 'insurance@lioncityrentals.com.sg'  
**Cc:** 'Gan, Angiegeokling'  
**Subject:** RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

### REMINDER

11 JULY 2018

### LCRF PTE LTD

Dear Sirs,

### **ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAUTO)

**Sent:** Friday, 29 June 2018 8:27 AM

To: Insurance@lioncityrentals.com.sg

Cc: 'Gan, Angiegeokling' <Angiegeokling.Gan@aig.com>

Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

Your Ref: **SLG 4119L**

Our Ref: CC4/LCR18010500/T1pa3

29 JUNE 2018

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 11 July 2018 9:27 AM  
**To:** 'Ng Wi En'  
**Cc:** insurance@lioncityrentals.com.sg; 'Gan, Angiegeokling'  
**Subject:** RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD  
**Attachments:** SLG4119L-06JUN2018.pdf

Hi Wi En,

Thank you for your email.

Our insured vehicle number should be **SLG 4119L** instead of SLG 4911L(stated in GIA report).

Kindly assist to get your hirer to do addendum and forward a copy of amended GIA report for our necessary action. Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ng Wi En [mailto:[nwien@ext.uber.com](mailto:nwien@ext.uber.com)]

**Sent:** Wednesday, 11 July 2018 9:02 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** insurance@lioncityrentals.com.sg

**Subject:** Re: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

Dear Hsiao Tong,

Our hirer has already filed the report on the 6th of June. Attached is his report for your reference.

Warmest Regards,

Miss Ng Wien

Email: [nwien@ext.uber.com](mailto:nwien@ext.uber.com)



**Main Office**

60 Anson Road

#11-01 Mapletree Anson

S077914

**Branch @ Textile Centre**

200 Jalan Sultan  
#03-33 S199018

**Branch @ Big Box**

1 Venture Ave  
Big Box #02-12U  
Singapore 608521

**LCR Driver Center**

29 Paya Lebar Road  
Singapore 409005

Office : (+65) 3158 4769

Web : [www.lioncityrentals.com.sg](http://www.lioncityrentals.com.sg)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

On Wed, Jul 11, 2018 at 8:53 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**REMINDER**

11 JULY 2018

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 29 June 2018 8:27 AM

**To:** [insurance@lioncityrentals.com.sg](mailto:insurance@lioncityrentals.com.sg)

**Cc:** 'Gan, Angiegeokling' <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>

**Subject:** <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

Your Ref: **SLG 4119L**

29 JUNE 2018

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG / AT ORCHARD ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Eileen, May Hwee Yap <eyap@lioncityrentals.com.sg>  
**Sent:** Thursday, 19 July 2018 3:53 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Insurance LCR SG  
**Subject:** Re: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD  
**Attachments:** ACCIDENT VIDEO - SLG4911L 06JUN2018.mp4

Hi Hsiao Tong

As request.

Thanks & Regards

Ms Eileen Yap  
Email: [eyap@lioncityrentals.com.sg](mailto:eyap@lioncityrentals.com.sg)



**Main Office**  
60 Anson Road  
#11-01 Mapletree Anson  
S079914

**Branch @ Textile Centre**  
200 Jalan Sultan  
#03-33 S199018

**Branch @ Big Box**  
1 Venture Ave  
Big Box #02-12U  
S608521

Office : (+65) 3158 4769  
Web : [www.lioncityrentals.com.sg](http://www.lioncityrentals.com.sg)

On Thu, Jul 19, 2018 at 7:50 AM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Hi,

We refer to the above matter.

We would like to request a copy of video footage as stated in our insured GIA report for our necessary action.

*Liability?*

*WE ARE LIABLE!*

Appreciate an early reply.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ng Wi En [<mailto:nwien@ext.uber.com>]

**Sent:** Wednesday, 11 July 2018 11:15 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [insurance@lioncityrentals.com.sg](mailto:insurance@lioncityrentals.com.sg)

**Subject:** Re: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

Hi,

Attached edited GIA report for your reference.

Warmest Regards,

Miss Ng Wien

Email: [nwien@ext.uber.com](mailto:nwien@ext.uber.com)



**Main Office**

60 Anson Road  
#11-01 Mapletree Anson  
S077914

**Branch @ Textile Centre**

200 Jalan Sultan  
#03-33 S199018

**Branch @ Big Box**

1 Venture Ave  
Big Box #02-12U  
Singapore 608521

**LCR Driver Center**

29 Paya Lebar Road  
Singapore 409005

Office : (+65) 3158 4769

Web : [www.lioncityrentals.com.sg](http://www.lioncityrentals.com.sg)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.



On Wed, Jul 11, 2018 at 9:27 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Hi Wi En,

Thank you for your email.

Our insured vehicle number should be **SLG 4119L** instead of SLG 4911L(stated in GIA report).

Kindly assist to get your hirer to do addendum and forward a copy of amended GIA report for our necessary action. Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ng Wi En [<mailto:nwien@ext.uber.com>]

**Sent:** Wednesday, 11 July 2018 9:02 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [insurance@lioncityrentals.com.sg](mailto:insurance@lioncityrentals.com.sg)

**Subject:** Re: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

Dear Hsiao Tong,

Our hirer has already filed the report on the 6th of June. Attached is his report for your reference.

Warmest Regards,

Miss Ng Wien

Email: [nwien@ext.uber.com](mailto:nwien@ext.uber.com)

**Main Office**

60 Anson Road

#11-01 Mapletree Anson

S077914

**Branch @ Textile Centre**

200 Jalan Sultan

#03-33 S199018

**Branch @ Big Box**

1 Venture Ave

Big Box #02-12U

Singapore 608521

**LCR Driver Center**

29 Paya Lebar Road

Singapore 409005

Office : (+65) 3158 4769

Web : [www.lioncityrentals.com.sg](http://www.lioncityrentals.com.sg)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

On Wed, Jul 11, 2018 at 8:53 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**REMINDER**

11 JULY 2018

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 29 June 2018 8:27 AM  
**To:** [insurance@lioncityrentals.com.sg](mailto:insurance@lioncityrentals.com.sg)  
**Cc:** 'Gan, Angiegeokling' <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>  
**Subject:** <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD

Your Ref: **SLG 4119L**

Our Ref: CC4/LCR18010500/T1pa3

29 JUNE 2018

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLG 4119L(LCRF) & SBS 6318X ON 06/06/2018(09:05HRS) ALONG/ AT ORCHARD ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 15 September 2018 2:33 PM  
**To:** 'Gan, Angiegeokling'  
**Subject:** <Seek Instruction> Your Ref: 9947712641SG \*Our Ref: CC4/LCR18010500/T1pa3  
[ACCIDENT INVOLVING SLG 4119L(OI) & SBS 6318X(TP) ON 06/06/2018]  
**Attachments:** SBS 6318X vs SLG 4119L - OI VIDEO.mp4

Your Ref: **9947712641SG**  
Our Ref: CC4/LCR18010500/T1pa3

Dear Sirs,

### **ACCIDENT INVOLVING SLG 4119L(OI) & SBS 6318X(TP) ON 06/06/2018**

We refer to the above matter.

We attached here with a copy of our insured car video footage for your easy reference.

We are of the view that our insured driver is more liable for the accident as he was turning out from minor road drove across 3 lanes and collided with third party bus who was on 4<sup>th</sup> lane.

We propose to settle the matter at best with third party.

**For your comments/ instruction please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Gan, Angiegeokling <Angiegeokling.Gan@aig.com>  
**Sent:** Monday, 17 September 2018 9:08 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: <Seek Instruction> Your Ref: 9947712641SG \*Our Ref: CC4/LCR18010500/T1pa3 [ACCIDENT INVOLVING SLG 4119L(OI) & SBS 6318X(TP) ON 06/06/2018]

Dear Hsiao Tong,

Please proceed to settle at best.

Thank you.

Best Regards,

Angie Gan  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +(65) 6419 1013 | Fax +(65) 6835 7416  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

Follow us:



### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Saturday, September 15, 2018 2:33 PM  
**To:** Gan, Angiegeokling  
**Subject:** <Seek Instruction> Your Ref: 9947712641SG \*Our Ref: CC4/LCR18010500/T1pa3 [ACCIDENT INVOLVING SLG 4119L(OI) & SBS 6318X(TP) ON 06/06/2018]

Your Ref: **9947712641SG**  
Our Ref: CC4/LCR18010500/T1pa3

Dear Sirs,

### ACCIDENT INVOLVING SLG 4119L(OI) & SBS 6318X(TP) ON 06/06/2018

We refer to the above matter.

We attached here with a copy of our insured car video footage for your easy reference.

We are of the view that our insured driver is more liable for the accident as he was turning out from minor road drove across 3 lanes and collided with third party bus who was on 4<sup>th</sup> lane.

We propose to settle the matter at best with third party.

**For your comments/ instruction please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



**Jia Le (LKK Auto)**

---

**From:** Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>  
**Sent:** Thursday, 19 September 2019 4:35 PM  
**To:** Jia Le (LKK Auto); Taufikh (LKKAuto)  
**Cc:** Wu Tzu Ying; Subramanian Kasi; SUR  
**Subject:** LOD FINAL SETTLEMENT - Accident Involving SBS6318X & SLG4119L D.O.A: 06/06/2018  
**Attachments:** LTA TP Search Fee SBS6318X.PDF; Repair Cost SBS6318X.pdf

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. SLG4119L which was involved in the above accident with our bus no. SBS6318X.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	:	\$	1,391.00	(inclusive of 7% gst)
Loss of Use x 3 Days	:	\$	900.00	(\$300 x 3 days)
GIA Search Fee	:	\$	2.00	(enclosed)
<b>Total</b>	<b>:</b>	<b>\$</b>	<b>2,291.00</b>	

We look forward to hearing from you early in order to resolve this matter amicably.

We are submitting this claim in demand for direct settlement.

We enclosed herewith the necessary documents to support the claims.

**Kindly review and revert within the next (7) seven days.**

**Failure of which the case shall be send to our solicitor without further advice.**

Thank You

Best Regards

**Lynn Ahmad (Ms)**  
Senior Executive, Claims

Office +65 6248 0987  
Mobile +65 9199 0025

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 20 September 2018 7:53 AM  
**To:** 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLG 4119L & SBS 6318X ON 06/06/2018 ALONG/ AT ORCHARD ROAD

Your Ref: **SLG 4119L**  
Our Ref: CC4/LCR18010500/T1pa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLG 4119L & SBS 6318X ON 06/06/2018 ALONG/ AT ORCHARD ROAD**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SBS 6318X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, TOWER TRANSIT SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS1,391.00 (Repair Cost), SS750.00 (Loss of Use/Rental), SS2.00 (Disbursement) for vehicle no. SBS 6318X that was damaged pursuant to the accident which occurred on 06/06/2018 (date) along ORCHARD ROAD (location) involving vehicle no/s SLG 4119L. This is pursuant to the inspection conducted on 13/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TOWER TRANSIT SINGAPORE PTE LTD ("the third party claimant") of vehicle no. SBS 6318X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBS 6318X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 09 (month) 2019 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Co. Registration No. / GST Registration No. 201419417K

Website: www.towertransit.sg Email: AP@towertransit.sg

**TAX INVOICE****Bill To:****AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way #09-16

Singapore 642653

GST Reg. No : 201419417K

Invoice No. : AIG-201909-01

Invoice Date : 20-Sep-2019

Terms : 28 days

Contract No. :-

Attention: Motor Claims Department

Item	DESCRIPTION	GROSS AMOUNT (\$)	TAX RATE	TAX (\$)	AMOUNT (\$)
	Being cost recovery regarding accident involving SBS5316X and SLG4119L on 6th June 2018				
1	Cost of Repair	1,300.00	7%	91.00	1,391.00
2	Loss of Use (3 days x \$250/day)	750.00	0%	0.00	750.00
3	GIA Search fee	1.87	7%	0.13	2.00
TOTAL		2,051.87		91.13	2,143.00

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

**For Bank Transfer:**

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001

SWIFT Code: HSBCSGSG

Authorised Signature

Name: Subramanian Kasi

Title: Finance Director

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Jun 2018 / 10:04:28

Receipt Date/Time : 07 Jun 2018 / 10:04:17

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180607-000425

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG4119L				
As at 06 Jun 2018/09:06:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLG4119L			
	Enquiry Fee	7.00	0.49	7.49
	20180607100305525761			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx4883		Credit Card: Visa /MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jun 2018 <a href="#">Edit Reg</a>		07 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K								
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K								
Vehicle Reg. No.:	SBS6318X	Date of Loss:	06/06/2018 09:00 - :59 [67 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9947712641SG	Policy/Cover Note No.:	0999994779 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLG4119L	Policy No. (Claimant):	D-17089154MFBP						
		Excess:							
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angie-GL] Angiegeokling.Gan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/06/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (11/06/2018): No OI GIA Report (									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SBS6318X (9947712641SG)  
[SLG4119L]  
TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Jun 6 2018 9:00AM  
[LCRF Pte Ltd]  
Tower Transit Singapore Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>		
Video														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	27/08/18 17:37	SBS 6318X vs SLG 4119L - OI VIDEO													Load MP4		
Letters/Correspondences														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	[Draft]	Third Party Express Settlement – Payment Breakdown													Edit		
Photos/Images														3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
2	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
3	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
4	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
5	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
6	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
7	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
8	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
9	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
10	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
11	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
12	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
13	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
14	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
15	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
16	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
17	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
18	19/07/18 07:48	General View													Load JPG <input checked="" type="checkbox"/>		
19	19/07/18 07:48	Chassis Number													Load JPG <input checked="" type="checkbox"/>		
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	08/06/18 15:09	ACKNOWLEDGEMENT EMAIL TO AIG DD 07.06.2018													Load PDF		
2	08/06/18 15:09	EMAIL FROM AIG DD 07.06.2018													Load PDF		
3	08/06/18 15:09	LTA TP Search Fee SBS6318X													Load PDF		
4	08/06/18 15:09	TP GIA REPORT													Load PDF		
5	19/07/18 07:25	OI GIA													Load PDF		
6	27/09/19 08:01	WORKSHOP INVOICE													Load PDF		
7	27/09/19 08:01	Release Voucher													Load PDF		
8	27/09/19 08:01	LTA SEARCH													Load PDF		
9	27/09/19 08:01	LOD													Load PDF		
10	27/09/19 08:01	LETTER TO OI													Load PDF		

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLG4119L (Insd veh)	Model:	MERCEDES-BENZ CITARO
	SBS6318X (TP veh)		O530 6.4 D (A)
Date of Accident:	06/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	1,990.20
Final Repair Cost	:	\$	1,391.00
Loss of Use	:	\$	750.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,143.00

3.00 days at \$250.00 per day  
days

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Tower Transit Singapore Pte Ltd	:	\$ 2,143.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

27 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18010500/T1DA3Q2

Date: 27/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994779  
 Claimant Vehicle No: SBS6318X Insured Vehicle No: SLG4119L  
 Date of Loss: 06/06/2018 Nature of Claim: TP Claim No: 9947712641SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SBS6318X  
 Make & Model: MERCEDES-BENZ CITARO O530, 6.4 D (A) Engine No: 90292600950750  
 Reg. Date: 01/11/2012 (Man. Year: 2012) Chassis No: WEB62808323123793  
 Colour: Green Odometer: 0 km  
 Engine Capacity: 6374 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)  
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8/8 mm  
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,860.00	1,300.00	560.00	30.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,860.00</b>	<b>1,300.00</b>	<b>560.00</b>	<b>30.11</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>130.20</b>	<b>91.00</b>	<b>39.20</b>	<b>30.11</b>
<b>Nett Amount (S\$)</b>	<b>1,990.20</b>	<b>1,391.00</b>	<b>599.20</b>	<b>30.11</b>
<b>+ Loss of Use (3.0 x S\$250.00/day) (S\$)</b>		<b>750.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>2,143.00</b>		

## INSPECTION

Date of Assignment: 07/06/2018  
 Date Inspected: 13/06/2018 Inspected At: Tower Transit Singapore Pte Ltd (HQ)  
 21 Bulim Drive, Bulim Bus Depot  
 Singapore 648170  
 Estimated Period of Repair: 2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPLACE /REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	New	1,860.00	1,300.00
Gross Labour Cost (S\$)			1,860.00	1,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >