

090000

INS. CASE OWNER:

Cynthia

CC 4/AXA 18010490, K1163/1

LKK
IDAC

Surveyor:

KSC

DOI:

ASSIGNMENT

11/11/18

Date / Time:

8/6/18

Registered in Meriton:

Pre-assign / CCU / FTE

SJV 1683M



Insured Vehicle No.:

TAN AM KINT

Claim No.:

SEMOUR/EX/50511

Name of Insured:

Policy No.:

UPX/P1565051

Insured Tel No.:

HP: 96731683

Make / Model:

MASERATI

Excess Sec II : \$5

D.O.A. 28/5/18

Place of Accident:

LTE TO PIE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLN 41256



INSRS:
WSP:
Tel:
Liability:
RMKS:

Estern



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

11/6/18
TH

SJV 1683M - 7
to call 02

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	
After call 1st to OI	02/03/19 - Jimmy
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	OKAY
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

2/7/19

Called 02 to inform TP claim but no answer, proceed to send Ltr first.

19/11/19

20/11/19

- TP LOD IN
- UPLOAD MANDATE IA IN OC
- AXA APPROVED MANDATE
- SEND ACCEPTANCE EMAIL TO TP
- ALL BOOK IN ORBIT
- TO CLOSURE

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost: (w/ GST)	\$5	605.80	
Loss of Rental (LOR):	\$5	(days)	
Loss of Use (LOU):	\$5	101.90 (580.95 2 days)	GRAB RATE
Loss of Income (LOI):	\$5	(5 x days)	
LOR only	☐	LOU only	☒
LOR + LOU ☐ LOR + LO ☐ [Tick only one]			
GIA/LTA Search	\$5	7.45	
Medical:	\$5	-	
Disbursement:	\$5	-	(e.g. Tow/Independent)
Legal Cost	\$5	-	
Total:	\$5	864.85	Global Sum \$5: -
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5	864.85	Name 1: ESTERN PERFORMANCE PTE LTD
Payee 2: (Strike if N.A.)	\$5	-	Name 2: -
Payee 3: (Strike if N.A.)	\$5	-	Name 3: -

REF: ASM (AXA)

U

ASSIGNMENT

From:

Date:

19.062018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLN 4125G

at Workshop n/s:

Esteem Performance

of

Blk 5033 Amk Ind Park 2 #01-259

Insured

Policy No

Claims No.

Sum Insured

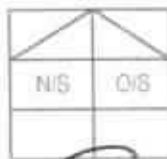
Excess:

(Client's Record)

Make of Veh

(Policy Condition)

12pm



Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

888k

IDAC Accident Report

Consistent?: Yes or No

GIA / PR. Seen:

Consistent?: Yes or No

Est. Repairs:

02 days

Res: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SLN 4125G

Vt Regn

05 17

Type: Motor / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Toy Pro^{SA}

CC

1798

Colour

M.P. White

A/C

Insured / Std / NI / NA

Sp. Reading

116885

T/Radio

Insured / Std / NI / NA

Eng/No

C/No

JTOKB31FU603556696

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / R/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

6

mm

L/Bal.

8

mm

L/Bal.

6

mm

D.O.A.

28/5/18

D.O.I.

19/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

2016 File per to Carline

L6 \$650.00

(400: \$2,214.25 / 77%)

Case Time: Fee Paid to?

☐

Prel. Report

Days Of Repair:

11

☐

Final Report

Resurvey No. of Trip:

Survey Fee

Case Time: Fee Return to?

Transportation

12

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Workshop (\$

Report Format:

Lump Sum / I.B.I. (\$

1 - 1 - 1 - 1

1 - 1 - 1 - 1

1 - 1 - 1 - 1

1 - 1 - 1 - 1

Total



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010490/ub3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 08-06-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJV 1683M	Veh. Inspected	SLN 4125G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	28/05/2018	Inspection Date	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLN 4125 G

Parts	(a) Cost / List Price Items	\$	1,925.80
	Plus/Less 25%	\$	481.45
	Total of Cost / List	\$	1,444.35
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost			
Labour		\$	1,420.00
Total		\$	2,864.35

Not Authorised

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 19/6/18 at

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor :  Date: 19/6/18



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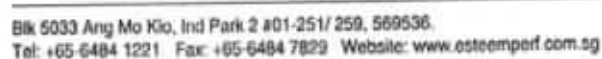
Spare Parts

Vehicle No. : **SLN 4125 G**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FU603556696**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>Sn</i>	1	\$200.00	S.N	X
2	Rear bumper <i>Swc</i>	1	\$497.50		7X
3	Rear bumper clip <i>Swc</i>	10	\$40.00		7X
4	Rear bumper side retainer LH <i>Sn</i>	1	\$112.70		X
5	Rear bumper side retainer RH <i>Sn</i>	1	\$112.70		X
6	Rear bumper reinforcement <i>Swc</i>	1	\$398.90		7X
7	Rear bumper lower garnish centre <i>Red/Grt</i>	1	\$582.60		✓
8	Rear bumper lower garnish RH <i>Sn</i>	1	\$149.70		X
9	Rear bumper tow cover <i>Sn</i>	1	\$31.70		X
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Submit By : Carmen Lim
Year of Manufacture : 2017

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Re:<MANDATE IA>

Type

 Question

Message

Approve

Reply



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 669536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SJV 1683 M
Our Ref : SLN 4125 G

Date : 17-08-18

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLN 4125 G & SJV 1683 M
ACCIDENT DATE 28-05-2018
ACCIDENT ALONG CTE TOWARDS PIE CHANGI

We are the workshop for the owner of motor vehicle no : SLN 4125 G which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SJV 1683 M we are submitting these claims for your consideration.

1	Cost of repair	S \$	695.50
2	Loss of use <u>2</u> days @ \$ <u>80.95</u> / day	S \$	161.90
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	864.85

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18010490/Khb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH			Date : 06-01-2020	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJV 1683M	Veh. Inspected	SLN 4125G	
Policy No.	VPX/P1565051	Coverage (\$)	0.00	
Claim No.	S8M00IZX	Excess (\$)	0.00	
Assign From		Assign Date	08/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU603556696	Colour	METALLIC PEARL WHITE	
Odometer	114895	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/05/2018	Inspection Date	19/06/2018	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 4125G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (CONSISTENT)	SERVICEABLE	✓ 497.50	-
10	REAR BUMPER CLIP (CONSISTENT)	SERVICEABLE	✓ 40.00	-
✓ 1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	✓ 112.70	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	✓ 112.70	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	✓ 398.90	-
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	DENTED / CUT	✓ 582.60	582.60
1	REAR BUMPER LOWER GARNISH RH (CONSISTENT)	SERVICEABLE	✓ 149.70	-
1	REAR BUMPER TOW COVER (CONSISTENT)	SERVICEABLE	✓ 31.70	-
	LESS 25% DISCOUNT		-481.45	-145.65
			1,444.35	436.95
<u>SPECIAL NETT ITEMS</u>				
1	REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	✓ 200.00	-
			✓ 200.00	-
<u>LABOUR</u>				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL).		600.00	200.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL).		600.00	200.00
	TO CHECK WIRING .	NOT NECESSARY	50.00	-
	TO REMOVE & REFIT REVERSE SENSOR TO ASSIT WORK LOAD.	NOT NECESSARY	120.00	-
	TO TUFF COAT.	NOT NECESSARY	50.00	-
			1,420.00	400.00
GRAND TOTAL			3,064.35	836.95
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				650.00

Report Ref No. CC4/ASM18010490/Khb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	58M001CX
Reference	CC4/ASM18010490/Klp3a2
Loss Date	28 May 2018
Report Date	30 May 2018 12:00:00 AM
Request Date	7 June 2018
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLN4125G
Make	TMVD TOYOTA
Model	PRIUS HYBRID
Service Address	
...	
Primary Contact/Insured	

TAN AH KIATICHEN YAUJ
3 SPRINGSIDE DRIVE, 786978, Singapore

Claim Handler
LOH Cynthia 6568804943 cynthia.loh@saxa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 01.jpg	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 RENTAL RATES.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 MANDATE IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2019
 TP ESTIMATE - MARKED COMPLETE.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2019
 LKK REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2019
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2019
 TP LOO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2019
 Letter to CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SJN4125G TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	7 June 2018
 SJV1483M INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	7 June 2018
 TP PRI RECEIVED FROM WORKSHOP WITH GIA REPORT.mpg	Letters and Correspondence	Workshop	DHAKAL Raghav	7 June 2018