

Vic (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 10 December, 2018 12:03 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> RE: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018 Our Ref: 18/18/18/VP05/020650 ***LKK REF:CC4/LPC18010488/hb3

Hi Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 7 December, 2018 7:06 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018 Our Ref: 18/18/18/VP05/020650 ***LKK REF:CC4/LPC18010488/hb3

Your Ref: 18/18/18/VP05/020650
Our Ref: CC4/LPC18010488/R1hb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SFA 6429G(OI) AND SKS 9681U (TP) ON 01/06/2018 ALONG PIE TOWARDS JURONG

We refer to the above matter.

We refer to the assignment dated 8th June 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear cut case where our Insured vehicle had rear-ended the TP vehicle.

We propose to offer to TP repairer "**CHAMPION MOTORS (1975) PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 15,454.35	\$ 9,009.80
Loss of Rental (\$100 x 5 days)	\$ 500.00	\$ 500.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 15,956.35	\$ 9,511.80

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
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The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Wednesday, 20 June, 2018 9:25 PM

To: ONG LI LI; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018 Our Ref: 18/18/18/VP05/020650 ***LKK REF:CC4/LPC18010488/hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKS 9681U at M/s Borneo Motors (S) Pte Ltd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 8 June 2018 2:43 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018 Our Ref: 18/18/18/VP05/020650 ***LKK REF:CC4/LPC18010488/hb3

Hi Shu Pei

Please see our insured's GIA report attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 8 June, 2018 2:24 PM

To: ONG LI LI; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018 Our Ref: 18/18/18/VP05/020650 ***LKK REF:CC4/LPC18010488/hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 8 June 2018 11:24 AM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018 Our Ref: 18/18/18/VP05/020650

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 8 June 2018 9:20 AM

To: Siti.Nabilah@inchcape.com.sg; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018 Our Ref: 18/18/18/VP05/020650

Without Prejudice

Dear Nabilah

Please liaise with LKK Auto Consultants Pte Ltd for assessment of quantum and liability.

Dear Catherine

Please arrange survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Friday, 8 June, 2018 8:56 AM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG

Subject: FW: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018

Dear Eric,

Kindly arrange.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]

Sent: Thursday, 7 June, 2018 6:06 PM

To: GERALD POH WEE BIN

Cc: Siti Nabilah PTCBC

Subject: Direct Settlement(TP) - Accident Involving SKS9681U and SFA6429G DOA 01/06/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SFA6429G thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171 / 6631 1860** located at **2 Pandan Crescent, Level 4** for an appointment to inspect our client's vehicle. Vehicle grounded at our premises.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

Best Regards,

Nabilah

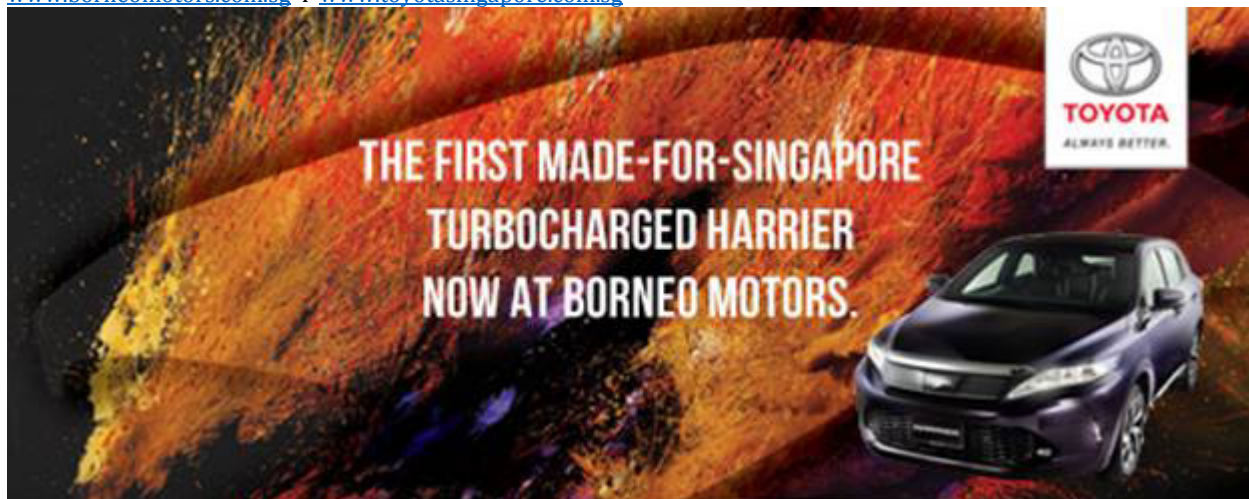
TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



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