

ASS. REC. BY:

REF: CS/FCI 18010486/Dvd3n1 Special Instruction:

Surveyor:

Bryan

ASSIGNMENT (Office)

From (Person):

Karen Tan

of

FCI

Date/Time:

8/6/18 @ 12:58pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SHC 968Y

Insured:

SHC 8436 M

at Workshop m/s

Chunni motor

Tel:

6542 7162

of

AMK Autopoint # 01-05/06

Policy No:

Claim No:

D1800 4583MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 06/06/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

1:52pm @ 8/6/18

Person Contacted:

Lynn

Vehicle IN / DUT

Date/Time	Action/Instruction () Estimate	
	SHC 968Y - cc3 / AIG 15010661 / H / wa3c2	DOA: 25/6/2015
	SHC 8436 M - cc3 / AIG 18000956 / K / hb3	DOA: 12/01/2018
18/6/18	Email preli. revised to FCI	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18010486/Dvd3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 08-06-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 8436M	Veh. Inspected	SHC 968Y
Policy No.		Coverage (\$)	0.00
Claim No.	D18004583MFSH	Excess (\$)	0.00
Assign From	CWS (KAREN TAN)	Assign Date	08/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	06/06/2018	Inspection Date	08/06/2018
Survey held at	CHUNNI MOTOR REPAIRS PTE LTD BLK 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTOPOINT #03-19 SINGAPORE 568047		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18004583MFSH
Our ref: CS/FCI18010486/Dvd3

Date: 18/6/2018

The Motor Claims Department
M/s First Capital Insurance Limited

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SHC 968Y

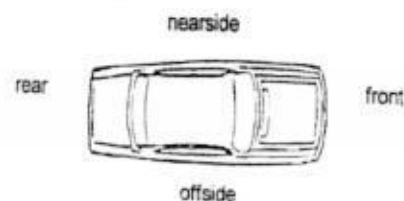
We thank you for your instruction on 8/6/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 8/6/2018 at the premises of M/s CHUNNI MOTOR WORK PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$29,924.64
Revised Estimate Amount	: S\$21,548.54
"Check" Items Amount	: S\$
Book Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the o/s front portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Bryan Ang
Motor Surveyor / Investigator

MOTOR SURVEY ASSIGNMENT

Date	07-06-2018	Our Ref No. D18004583MFSH
Accident Date	06-06-2018	Claim Type. Third Party
Insured Vehicle	SHC8436M	Third Party Vehicle. SHC968Y
Survey Location	AMK AUTOPOINT, SOON HOCK MOTOR, #01-05/06	
Contact Person.	LYNN OR IRENE - 65425119	
Contact No.	65427162/ 0	Fax No. 65426039
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CHUNNI MOTOR WORK PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/241253)



PRI Documents



Close



PRI Header Details

Claim No	D18004583MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & CHUNNI M
Workshop Name	CHUNNI MOTOR WORK PTE LTD (Contact Person : LYNN OR IRENE - 65425119)	Survey Location & Contact Details	AMK AUTOPOINT, SOON HOCK MOTOR, #01-05/06 Mobile: 0 , Phone: 65427162 , Fax: 65426039 EmailId: CHUNNIMOTOR@GMAIL.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHC8436M	TP Vehicle No	SHC968Y
PRI Recieved Date	07-06-2018 08:26:54 PM	Surveyor Appointed Date	08-06-2018 12:57:47 PM	Surveyor Accept Date	08-06-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	08-06-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks		Save
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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 18 June 2018 8:27 AM
To: 'Claim Workflow System'
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18004583MFSH/1, SHC 968Y
Attachments: SHC 968Y PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHC 968Y
Date of survey: 8/6/2018
Number of days :7 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 8 June 2018 1:51 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004583MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 8 June 2018 12:57 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004583MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

90 Annamby LKK

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHC 968Y

DATE: 07.06.2018

TEL: 6542 5119

MAKE :

FAX: 6542 6039

FCI

MODEL : MERCEDES BENZ VIANO

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Bumper, FRT <i>Demol</i>			\$ 1,920.00	✓
	Bumper Reinforcement, FRT <i>Hnd 1/2</i>			\$ 1,480.00	X ✓
	Bumper Bracket, FRT/RH <i>2 NH</i>			\$ 66.00	2 X
	Head Lamp Assy, RH <i>broken</i>			\$ 3,620.00	✓
	Head Lamp Panel Assy <i>HA broken</i>			\$ 1,900.00	X ✓
	Headlamp Bulb (RH) <i>NH</i>			\$ 98.00	X
	Frt Bumper Grille (RH) <i>HA crack NH</i>			\$ 440.00	X <i>up</i>
	Fender, FRT/RH <i>Demol</i>			\$ 1,320.00	✓
	Fender Splash Shield, FRT/RH <i>tooth</i>			\$ 205.02	✓
	Blue Efficiency Emblem (RH) <i>Hec</i>			\$ 54.90	✓
	Radiator Grille <i>HA crack</i>			\$ 1,900.00	X ✓
	Radiator Grille Emblem <i>HA NH</i>			\$ 590.80	X ✓
	Front Wheel Rim (RH) <i>cut</i>			\$ 1,512.00	✓
	Front Wheel Tyre (RH) <i>split cut 60% dep</i>		SN	\$ 372.00 620.00	X ✓
	Front Wheel Hub Bearing <i>2 Dem</i>			\$ 561.79	2 ✓
	S/Absorber Front (RH) <i>2 disturbed</i>			\$ 1,237.60	2 ✓
	Lower Arm Assy, Frt, RH <i>2 disturbed</i>			\$ 1,816.58	2 ✓
	Steering Knuckle Arm, Frt, RH <i>2 disturbed</i>			\$ 3,106.58	2 ✓
	Steering Cover Plate Frt (RH) <i>2 NH</i>			\$ 92.98	2 X
	TIE Rod End (RH) <i>2 disturbed</i>			\$ 304.00	2 ✓
	P/Steering Gear Assy <i>NH</i>			\$ 4,767.62	X
	Front Drive Shaft (RH) <i>NH</i>			\$ 2,553.29	X
			21529.27		
			19376.34		
			372.00 SN		
	SUB TOTAL			\$ 30,167.16	
	LESS 10%			\$ 3,016.72	
	DISCOUNTED TOTAL			\$ 27,150.44	
	Labour Charge			\$ 1,200.00	720/-
	Panel Beating			\$ 600.00	400/-
	Spray Painting Charge			\$ 50.00	30/-
	Wiring Charge			\$ 50.00	NH
	Towing Charges			\$ 50.00	430/-
	Tuff Kote			\$ 400.00	210/-
	Remove/Refix Undercarriage (FRT)			\$ 80.00	60/-
	FRT Wheel Alignment			\$ 130.00	NH
	Remove/Refix Aircon & Refill Gas				
				\$ 2,560.00	
	TOTAL LABOUR			\$ 29,710.44	
	ESTIMATE TOTAL			\$ 29,710.44	
			Supp. 214.20		
			21362.54		
			29,924.64		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before repair work commences
- To display damage before repair work commences
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

2/5 17000/-

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet Cable <i>for n</i>			\$ 238.00
	SUB TOTAL			\$ 238.00
	LESS 10%			\$ 23.80
	DISCOUNTED TOTAL			\$ 214.20
	 <i>28/11/2010</i>			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

NAME
ADDRESS

Home Tel.:

VIN:

Registration: SHC 968 Y

Technician:

Mileage: 466541

Time Printed 8.6.18 2:00 PM

Mercedes-Benz : 639 (NCV2 / Vito / Viano 2004-) : Standard Suspension : 3430mm Wheelbase

Front : Left

Actual	BEFORE	Specified Range
-0°10'		-0°29' 0°11'
4°43'		
0°13'		0°09' 0°19'
15°45'		
15°34'		
		-6°00' -2°00'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
-1°00'		-0°29' 0°11'
3°51'		
24°27'		0°09' 0°19'
15°42'		
14°42'		
		-6°00' -2°00'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	BEFORE	Specified Range
0°50'		-0°20' 0°20'
0°52'		-0°30' 0°30'
0°02'		
24°39'		0°17' 0°38'

Rear : Left

Actual	BEFORE	Specified Range
-0°59'		-1°10' -0°28'
-0°18'		-0°12' 0°09'

Camber
Toe

Rear : Right

Actual	BEFORE	Specified Range
-1°13'		-1°10' -0°28'
0°07'		-0°12' 0°09'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	BEFORE	Specified Range
0°14'		-0°30' 0°30'
-0°11'		-0°13' 0°07'
-0°12'		-0°15' 0°15'



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18010486/Dvd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 01-08-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 8436M	Veh. Inspected	SHC 968Y	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18004583MFSH	Excess (\$)	0.00	
Assign From	KARENT	Assign Date	08/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ VIANO	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WDF63981323802651	Colour	WHITE	
Odometer	466541	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/60 R16	HANKOOK	6 mm	
L/H Front Tyre	225/60 R16	HANKOOK	6 mm	
R/H Rear Tyre	225/60 R16	HANKOOK	6 mm	
L/H Rear Tyre	225/60 R16	HANKOOK	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/06/2018	Inspection Date	08/06/2018	
Survey held at	CHUNNI MOTOR REPAIRS PTE LTD BLK 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTOPOINT #03-19 SINGAPORE 568047			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		11 Working Days		



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 968Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER,FRT	DENTED	1,920.00	1,920.00
1	BUMPER REINFORCEMENT,FRT	BENT	1,480.00	1,480.00
1	BUMPER BRACKET,FRT/RH	NOT NECESSARY	66.00	-
1	HEAD LAMP ASSY,RH	BROKEN	3,620.00	3,620.00
1	HEAD LAMP PANEL ASSY	BROKEN	1,900.00	1,900.00
1	HEADLAMP BULB (RH)	NOT NECESSARY	98.00	-
1	FRT BUMPER GRILLE (RH)	NOT NECESSARY	440.00	-
1	FENDER,FRT/RH	DENTED	1,320.00	1,320.00
1	FENDER SPLASH SHIELD,FRT/RH	TORN	205.02	205.02
1	BLUE EFFICIENCY EMBLEM (RH)	NECESSARY	54.90	54.90
1	RADIATOR GRILLE	CRACKED	1,900.00	1,900.00
1	RADIATOR GRILLE EMBLEM	NECESSARY	590.80	590.80
1	FRONT WHEEL RIM (RH)	CUT	1,512.00	1,512.00
1	FRONT WHEEL HUB BEARING	DAMAGED	561.79	561.79
1	S/ABSORBER FRONT (RH)	DISTORTED	1,237.60	1,237.60
1	LOWER ARM ASSY,FRT RH	DISTORTED	1,816.58	1,816.58
1	STEERING KNUCKLE ARM,FRT RH	DISTORTED	3,106.58	3,106.58
1	STEERING COVER PLATE FRT (RH)	NOT NECESSARY	92.98	-
1	TIE ROD END (RH)	DISTORTED	304.00	304.00
1	P/STEERING GEAR ASSY	NOT NECESSARY	4,767.62	-
1	FRONT DRIVE SHAFT (RH)	NOT NECESSARY	2,553.29	-
1	BONNET CABLE (ADDITIONAL)	TORN	238.00	238.00
	LESS 10% DISCOUNT		-2,978.52	-2,176.73
			26,806.64	19,590.54
1	FRONT WHEEL TYRE (RH)(60%)(SN)	CUT	620.00	372.00
	LESS 10% DISCOUNT		-62.00	-
			558.00	372.00
LABOUR				
	PANEL BEATING.		1,200.00	700.00

Report Ref No. CS/FC118010486/Dvd3n2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING CHARGE.		50.00	30.00
	TOWING CHARGES.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	30.00
	REMOVE/REFIX UNERCARRIAGE (FRT).		400.00	180.00
	FRT WHEEL ALIGNMENT.		80.00	60.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	130.00	-
			2,560.00	1,400.00
	GRAND TOTAL		29,924.64	21,362.54
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			17,000.00

Report Ref No. CS/FC118010486/Dvd3n2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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