ING. CASE OWNER	Fred	CC4 /681 18	(0480)	1 pas/	LKK: IDAC:
Surveyor	sathya	DOI: 14	NMENT 0 18	Date / Time :	76/2018
Pre-assign / CCU Insured Vehicle No Name of Insured Insured Tel No. Excess See II :SS Is driver the owner If NO, Driver Nar Driver Tel	LOVELY S	APP DOA: LINE Nature of Accident:  (V/L: YES / NO.)	Claim No.  Policy No.  Make / Model  Place of Accide  Of GIA REPOR	T. YES/NO .T	P GIA REPORT: YES/NO Final? Yes/No
INSRS: WSP: Linbility: RMKS: FO		s:	INSRS: WSP: Tel: Linbility: RMKS:		INSRS: WSP; Tel: Liability; RMKS:
11/6/18@ 2-10pm	THE CUIDED ON HEIC-The man To cla	Mr Mak. Continued to the this ported was partner of wing partner of wind horse of to se	n actident. chicle. Ol company.	STAGE Non-Reporting lir Non-Reporting lir Non-Reporting lir Non-Reporting lir Call Of: After call lir to Of: Documentation C Notification lir (if	(2nd) (Final) por-pickup) While William (18) heck List: Handler Typist
2/1/19 -	hu → Mt	to doce		After call fir to Ol: Authorisation To A Release Voucher. Final Repair Bill: Car Rental Invoice Towing Invoice LTA / GIA Medical Bill: PIR. Mandate/Reject I: LOD	nstruction:
PRELIMINARY ADVICE	Date/Time:	Sent By,		Payment Breakdo Post-Repair Photo Others:	
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: WGG	Date/Time:  S\$ ( Date/Time: 2 1  9 %   100 (Agreed S\$ 3083.06	Confirm with  days) Reduction  Confirm with PLYMME  / Assessed) BOLA S/N No. 3	% 27.	Confirm by:	
Loss of Rental (LOR):  Loss of Use (LOU):  Loss of Income (LOI):  LOR only LOU only  GIA/LTA Search  Medical:  Disbursement:	SS - (S X SS - (S X LOR + LOU 1 SS - SS	days) days) days) OR + LOI Tiek only of the control		2) Report Format	Notice Reject/Private Settle
Legal Cost Total: FINAL PAYMENT Payee 1: Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	ss 3203.06 Date/Time: ss 3203.06	Global Sum SS: Confirm with: Name 1: Confirm With: Name 2: Name 3:	ur (v. sdn.)	3) Survey fee: Email Cal	44w.W

invito. ASSIGNMENT VANTA STH 4586 P 14062018 Vr Regn Aug 200 8 Type: QC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Estimated Cost Truck / Trailer or OD THIWS I TP RES / OD RES / EVA / INV / MV Make Horda Civic Type R 9JH 4586P To Isspect Vehicle No: Colour White Kah Molic Insured / Std / NI / NA at Workshop mis T/Radio: Insured / Std / Nt / NA Mandai Estate Sp.Reading 149312 K20A 5823256 FD21403138 C/No: Policy No. Gen. Cond. Good / Fair / Poor / Burnt Claims No. Steering: Igorder / Jammed / Leaked / Burnt or Excess. Brake: Inorder / Jammed / Leaked / Burnt or (Client's Record) 82886309 Juson Heng Modi (NID) S/Rim / STD A/Rim or Make of Veti F: 225/40 ZR18 R: 225/40 ZR12 (Policy Condition) BS / DUN / EXNOVA / GY / FS / LIZA MID OHTSU / PIR / SUMI / N/S Remark. The veh had commenced its repair at the time of inspection. TOYO / YOKO or Rear Ball or Market Value: Front R/Ball R/Bal Consistent? : Yes or No. mm mro IDAC Accident Rport L/Bal. UBal. Consistent? Yes or No. mm ton: GIA / FR. Seen: D.O.A. 1/6/2019 0.01 14/6/2018 Res. Yes or No. Est Retains Kah Motor 3 Val. Yes or No. Survey held at: Lum Sam Des. of Damages: Frt / (ea) / O/S / N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS Vehicle: IN / OUT Person Contacted Date The U/C / Chassis frame / Body Structure affected due to collision Date:/ Time Action / Instruction PIP \$ 2881.36 (Real \$ 682.19/ 19%) Com/Time, Filir Pass to? Prell, Report Days Of Repair: Survey Feet Resurvey No. of Trip: Final Report Tronsportsmon Add Fee: Site Insp. 15 Interview (\$

Table Into iS

Western 15

Report Format : Lump Sum / LB 1: (5



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	nationale Des	Experts En Autom	obile	
EQ	INSURANCE COM	PANY LTD	Ref :	CC4/EQI180104	480/pa3	
#17-	AXWELL ROAD -00 TOWER BLOC D COMPLEXSING	K APORE 069110	Date :	08-06-2018		
1.	. 10 19, 10	Policy Particul	Water-State	(Vertex)	М	
	Insured Veh.	GBE 3805A	-	spected	SJH 4586P	
	Policy No.	DMCPHQ17-006547	Covera		0.00	
	Claim No.	DM18HO01380-JG	Excess		0.00	
	Assign From		Assign	Date	08/06/2018	
2.		Vehicle P	articulars &	Condition	No. of Carry St.	
	Make & Model	33.111.3111	c.c		0	
	Engine No.	HIDDEN	Year of Reg.			
P	Chassis No.		Colour			
	Odometer	•	Steering			
	Brakes		Modification			
	General					
3.		Cor	nditions of 1	yres		
		Size	Make		Balance	
	R/H Front Tyre				mm	
	L/H Front Tyre				mm	
_	R/H Rear Tyre				mm	
1	L/H Rear Tyre				mm	
4.		Descr	ription of Da	mages		
5.		Ger	neral Inform	ation		
	Accident Date	01/06/2018	Inspec	tion Date		
	Survey held at	KAH MOTOR.CO.SDN.BHD	)			
	5	6A MANDAI ESTATE SINGAPORE 729903				
5a.			Remarks			



KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

This is a computer generated invoice. No signature is required.

The above estimated cost of repair do not include any unforeseen damages.

Part prices are subjected to change without notice

GST Amount is calculated from individual line(s)

: EQ INSURANCE COMPANY LTD : SQT18002346 Page Document No. Customer 6. Jun 2018 5 MAXWELL ROAD Date #17-00 TOWER BLK MND BUILDING Customer No. WZE011 SINGAPORE 069110 Svc Advisor : JASON HENG Registration No : SJH4586P Engine No Chassis No 6. Jun 2018 6:27:13 PM : SJH4586P Date | Time Model : CIVIC TYPE R / FD2-1403138 Surveyor Name Owner's Name : RANDELL GOON WEI FATT Survey Date Ins Policy No. Authorisation Date **Date of Accident** 0% GST Amount Amount incld GST Unit Price Qtv Disc % Amount Description Item THIRD PARTY CLAIMS (J/NO: ) OWNER: RANDELL GOON WEI FATT OWNER INSURER: TOKIO MARINE INSURANCE ACC DATE: 1/6/18 SURVEYED BY: DATE: TP INSURER: EQ INSURANCE COMPANY LTD TP VEH: GBE3505A FACE RR BUMPER VCRK 71501-SNW-000ZC 781.95 54.74 1042.60 25 836.69 71503-SNW-000ZA FACE RR LWR BUMPER 2 244.30 25 12.83 183.22 196.05 1833 71504-SNW-000ZA FACE RR LWR BUMPER ? 342.50 25 256.87 --17.98 274.85 FACE RR LWR BUMPER 2-71505-SNW-000ZA 119.10 25 89.32 6.25 95.57 SPACERR.RR.BUMPER SIDE 71593-SNA-A01 15.30 25 11.47 0.80 12.27 SPACERL RR BPR SIDE VNEC Y 11.47-/ 71598-SNA-A01 15.30 25 0.80 12.27 CLIP ABUMPER / JEC / 29.25 × 91503-SZ3-003 10 3.90 25 2.05 31.30 Sum Item 1363.55 95.45 1,459.00 SUNDRIES VV 100:00 BOSUN 100.00 7.00 107.00 1120-BKBU02R REMOVE & RENEW RR BUMPER. 1200,00 1200.00 84.00 1284.00 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. BP01R 900:00 450 900.00 63.00 963.00 Sum Labor 2200,00 154.00 2,354.00 Survey By Date & Time **Total Amount** 3.563.55 249.45 3.813.00 Excess Total (Inclusive of GST) 3,813.00 LKK Auto Consultants hence notify Status the Repairer of the following: To resurvey before/after spray painting Signature To display damaged part(s) during resurvey Parts prices are subject to confirmation Sothya Sai No illegal modification(s) is allowed Printed on 6/6/2018 8:01:10 PM

14/6/2018

98072012

- Part by Part repair - anestion mark item photo

- Photo before aunt

Supplementary item(s) must be resurveyed and

Acknowledged by Repairer

Signature:

Date:

is subject to final approval from Insurance Company

2 days

QUOTATION

Company Ref. No.: S60FC1380G

GST Reg No.: M200050223

7/1203



# SERVICE PRE-INVOICE

GST Reg No.: M200050223 Company Ref. No.: \$60FC1380G

## KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651, Tel: +65 6841 3883 Fax: +65 6741 5022 255 Alexandra Road Singapore 159937, Tel: +65 6471 5458 Fax: +65 6471 5460

Customer:

SJH4586P

Chassis No: License No:

SJH4586P 152922

Mileage: Engine No: WZE011 / EQ INSURANCE

Document No:

SVO18037042

Printed By:

ANIKKALAI

Order Date:

26. June 2018

Order Time:

6:04:44 PM

Service Advisor:

ANIKKA LAI SWEE KAM

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST An Amount	nount Incid GST
	THIRD PARTY CLAIMS (J/NO: )						
	OWNER: RANDELL GOON WEI FATT						
	OWNER INSURER: TOKIO MARINE INSU	RANCE					
	ACC DATE: 1/6/18						
	SURVEYED BY: SATHYA SAI						
	DATE: 14/06/2018						
	TP INSURER: EQ INSURANCE COMPAN	YLTD					
	TP VEH: GBE3505A						
71501-SNW-000ZC	FACE RR BUMPER	1	1,042.60	25	781.95	54.74	836.69
71503-SNW-000ZA	FACE RR LWR BUMPER	1	244.30	25	183,22	12.83	196.05
71504-SNW-000ZA	FACE RR LWR BUMPER	1	342.50	25	256,87	17.98	274.85
71505-SNW-000ZA	FACE RR LWR BUMPER	1	119.10	25	89.32	6.25	95.57
			SUM	PARTS:	1,311.36	91.80	1,403.16
BKBU02R		1	1,120.00		1,120.00	78.40	1,198.40
	RÉMOVE & RENEW RR BUMPER.						
BP01R		1	450.00		450.00	31.50	481.50
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(1P)						
			SUM I	ABOUR:	1,570.00	109,90	1,679.90
			TO	TAL SGD	2,881.36	201.70	3,083.06
		-	Total Payat	ole (SGD)			3,083.06

GST Amount is calculated from individual line(s)

# Hsiao Tong (LKKAuto)

From:

Anikka Lai <anikkalai@honda.com.sg>

Sent:

Friday, 14 September 2018 8:47 PM

To:

Hsiao Tong (LKKAuto); SUR; Admin-D (LKKAuto)

Subject:

SJH4586P - FINALIZATION

Attachments:

FW: SJH 4586 P; 2681\_001.pdf

Dear Hsiao tong,

We enclosed the total final repair costs for,

Vehicle No.	SJH4586P	
Final Repair Costs (exclude GST)	\$3,083.06	
Repair Period* (Days)	2 days	

<sup>\*</sup>Note: Repair period does include Sunday and Public Holiday.

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

In addition, I have attached photos of before paint, '?' items and supplementary parts (if any) for your records.

Thank you

Warmest Regards

Anikka Lai Kah Motor Co. Sdn Bhd 6A Mandai Estate Singapore 729903

DID: 6514 5248 HP: 8288 6302 Email: anikkalai@honda.com.sg

From: Printer Service

Sent: Saturday, 18 August, 2018 3:08 PM To: Anikka Lai <anikkalai@honda.com.sg>

Subject: Attached Image



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

Consultants

Company Registration No. 199607198R

# 51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX: (065) 62564315

Your ref:

TBA

Our ref:

CC4/EQI18010480/Vpa3

Date:

18.06.2018

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

### PRELIMINARY ADVICE OF VEHICLE NO.

SJH 4586P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.06.2018 at the premises of M/s Kah Motor Co Sdn Bhd and have the following to report:-

Workshop Estimate Amount	: S\$	3,563.55
Revised Estimate Amount	: S\$	2,404.14
"Check" Items Amount	: S\$	529.41
Total (Including Check Items)	: S\$	2,933.55
Market Value	: S\$	2
LTA Reimbursement Value	: S\$	
Nett Value	. 88	

Description of Damage:

The vehicle sustained damages at the

Rear Portion

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

SATHYA SAI

Licensed Appraiser

## Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 11 June 2018 2:35 PM

To: Jason Heng

Cc: Admin A; Asher Sng (LKKAuto); Joy Irene (LKKAuto); assignments

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3805A(EQ).

Accident date on 1/6/2018 \*\*\* LKK REF: CC4/EQI18010480/pa3

#### Without Prejudice

Hi Jason,

We refer to the above matter.

Kindly assist to amend our insured vehicle number to GBE 3805A in your client's GIA report.

Thank you.

The second second second second	DETAILS OF OTHER VEHICLE PROPERTY 1	
Vehicle Registration Number	GBE3505A	
Vehicle Make/Model/Colour		
Details Of Properties		
Veticle Category	GOODS VEHICLE	
Name of Driver	MAK CHEE FENG	
NRC/Passport Number	500331754	
Contact Number	97353289	
Address		
Postcode		
Insurance Company Name	EQ INSURANCE COMPANY LTD.	
Nature Of Damage		
No. Of Passenger (Including Driver)		

<sup>&</sup>quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 8 June 2018 1:50 PM

To: Jason Heng < jasonheng@honda.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto)

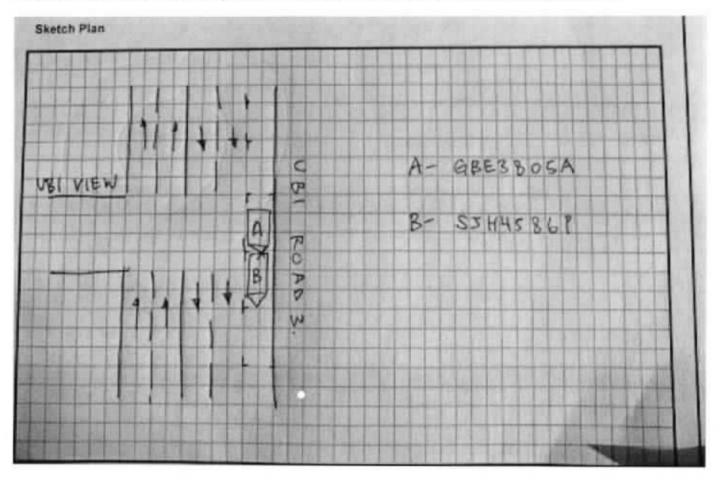
<AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A(EQ). Accident date on 1/6/2018
\*\*\* LKK REF: CC4/EQI18010480/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



#### ACCIDENT STATEMENT (2000 characters)

I was doing a parallel parking at the side road on a parking lot, I almost parked perfectly but I felt that my rear end of my vehicle was too much on the back of the I so I slowly and gently moved forward. Upon moving forward, I lightly bump into the vehicle in front of me which was at a stationary parked position.

I went out from my vehicle and look if there was any damage. Suddenly the driver the vehicle approach me and was agitated about the accident.

We exchange particulars

No injury involved.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

## Please arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Thursday, 7 June, 2018 3:54 PM

To: Jason Heng <<u>jasonheng@honda.com.sg</u>>
Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A(EQ). Accident date on 1/6/2018

#### Without Prejudice

Dear Jason

We are unable to discuss on liability as our insured has not reported the accident. Meanwhile, we will arrange for LKK to survey your client's vehicle.

Dear LKK

Kindly assist on the following PRS.

Our insured has not reported the accident.

Best Regards,

Joel Goh

Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Ø-

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: Jason Heng [mailto:jasonheng@honda.com.sg]

Sent: Thursday, June 7, 2018 9:37 AM

To: Elaine Cheong

Subject: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A. Accident date on 1/6/2018

Dear Elaine,

Kindly refer to the attachments for third party direct settlement.

Vehicle is not in our workshop. Please advised a suitable date for a survey.

Meanwhile, kindly get back to me once liability has establish.

Regards, Jason

317

Jason Heng Kah Motor Body & Paint Centre 6A Mandai Estate Singapore 729903

DID:

65145248

Mobile:

82886309

Email:

jasonheng@honda.com.sg



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## Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 13 June 2018 8:33 AM

To: 'Jason Heng'

Cc: Admin A; Asher Sng (LKKAuto); Joy Irene (LKKAuto); assignments

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3805A(EQ).

Accident date on 1/6/2018 \*\*\* LKK REF: CC4/EQI18010480/pa3

Without Prejudice

Hi Jason,

Received with thanks.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Heng [mailto:jasonheng@honda.com.sg]

Sent: Wednesday, 13 June 2018 8:26 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <Asher Sng@lkkauto.com>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3805A(EQ). Accident date on 1/6/2018

\*\*\* LKK REF: CC4/EQI18010480/pa3

Dear Hsiao Tong,

Please see attached amended SAS.

Regards, Jason

500

Mandai Body & Paint Centre

Kah Motor Sdn Bhd Mobile: 82886309

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 11 June, 2018 2:35 PM

To: Jason Heng <jasonheng@honda.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3805A(EQ). Accident date on 1/6/2018

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We refer to the above matter.

Kindly assist to amend our insured vehicle number to GBE 3805A in your client's GIA report.

Thank you.

	DETAILS OF OTHER VEHICLE PROPERTY 1	
Vehicle Registration Number	GBE3505A	
Vehicle Make Model/Colour		
Details Of Properties		
Vehicle Category	GOODS VEHICLE	
Name of Driver	MAK CHEE FENG	
NRtCPassport Number	500331754	
Contact Number	97353289	
Address		
Predonde		
Visuance Company Name	EQ INSURANCE COMPANY LTD	
Nature Of Danage		
No. Of Passenger (Including Driver)		

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Mei Kwan (LKKAuto)

Sent: Friday, 8 June 2018 1:50 PM

To: Jason Heng < jasonheng@honda.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto)

<asherSng@lkkauto.com>; Joy Irene (LKKAuto) < JoyIrene@lkkauto.com>; assignments < assignments@lkkauto.com>

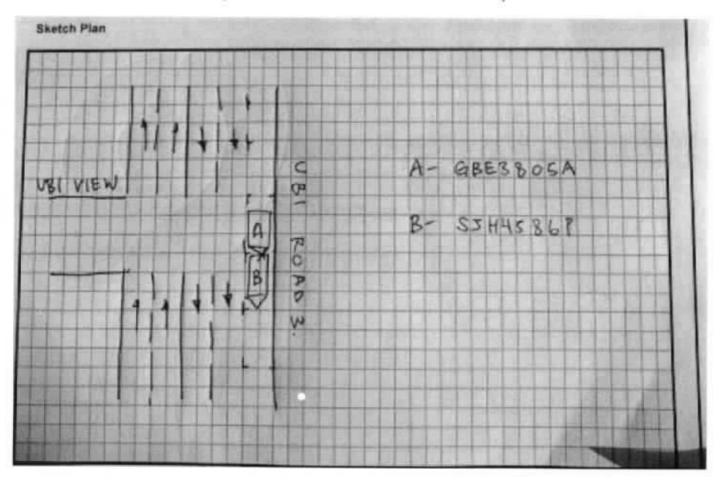
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A(EQ). Accident date on 1/6/2018

\*\*\* LKK REF: CC4/EQI18010480/pa3

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We exchange particulars

No injury involved.

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Our respective case handler will look into the matter and revert to you in due course.

## Please arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards.

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eginsurance.com.sg]

Sent: Thursday, 7 June, 2018 3:54 PM

To: Jason Heng < jasonheng@honda.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A(EQ). Accident date on 1/6/2018

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Dear LKK

Kindly assist on the following PRS.

Our insured has not reported the accident.

Best Regards,

Joel Goh



### **EQ Insurance Company Limited**

5 Marwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eginsurance.com.sg





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From: Jason Heng [mailto:jasonheng@honda.com.sq]

Sent: Thursday, June 7, 2018 9:37 AM

To: Elaine Cheong

Subject: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A. Accident date on 1/6/2018

Dear Elaine,

Kindly refer to the attachments for third party direct settlement.

Vehicle is not in our workshop. Please advised a suitable date for a survey.

Meanwhile, kindly get back to me once liability has establish.

Regards, Jason

> Jason Heng Kah Motor Body & Paint Centre 6A Mandai Estate Singapore 729903

DID:

65145248

Mobile:

82886309

Email:

jasonheng@honda.com.sg





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# Hsiao Tong (LKKAuto)

From: Desmond Toh <desmondtoh@honda.com.sg>

Sent: Tuesday, 18 December 2018 10:44 AM

To: Hsiao Tong (LKKAuto)

Cc: Jerome Tan; Sum Wai Teck; Winson Chow

Subject: FW: SJH4586P - TP CLAIM AGAINST GBE3505A DOA: 01.06.2018

Attachments: 0810\_001.pdf

Your Ref: CC4/EQ118010480/pa3

Our Ref: SJH4586P

M/s: EQ Insurance Company Limited C/o: LKK Auto Consultants Pte Ltd

5 Maxwell Road

#17-00 Tower Block MND Complex

Singapore 069110

Attn: Chew Hsiao Tong / Claims Handler

Dear Hsiao Tong,

Above is the attached document for third party direct settlement claim.

Kindly provide us your finalized settlement & payment as your soonest.

Will appreciate your response after receiving this email.

Best Regards

Desmond Toh

Kah Motor Co Sdn Bhd

Website: www.honda.com.sg





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# Nivitha (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Thursday, 7 June 2018 4:05 PM

To:

assignments

Subject:

FW: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A(EQ).

Accident date on 1/6/2018

Attachments:

1860\_001.pdf; SAS2416458.pdf

4.58pm@7/6/18
peson ojason
vehicle not In

Best Regards,

Shu Pei | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Thursday, 7 June 2018 3:54 PM

To: Jason Heng <jasonheng@honda.com.sg> Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A(EQ). Accident date on 1/6/2018

#### Without Prejudice

Dear Jason

We are unable to discuss on liability as our insured has not reported the accident. Meanwhile, we will arrange for LKK to survey your client's vehicle.

Dear LKK

Kindly assist on the following PRS.

Our insured has not reported the accident.

Best Regards,

Joel Goh

Executive | Claims



# **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Ø-

From: Jason Heng [mailto:jasonheng@honda.com.sq]

Sent: Thursday, June 7, 2018 9:37 AM

To: Elaine Cheong

Subject: DIRECT SETTLEMENT OF VEHICLE NO: SJH4586P AGAINST GBE3505A. Accident date on 1/6/2018

Dear Elaine,

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Vehicle is not in our workshop. Please advised a suitable date for a survey.

Meanwhile, kindly get back to me once liability has establish.

Regards, Jason

> Jason Heng Kah Motor Body & Paint Centre 6A Mandai Estate Singapore 729903

DID:

65145248

Mobile:

82886309

Email:

jasonheng@honda.com.sg





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Kah Motor Co. Sdn. Bhd.
Minder of Orland Hiddings Bached
Body Rapair & Paint Centra
6A Mandai Estate
Singapore 729903
Tel: +85 6841 3838
Fex: +85 6362 5015
www.honda.com.sg

M/s: EQ Insurance Company Ltd

C/o LKK Auto Consultants Pte Ltd

22 Gemmill Lane Singapore 069257

Attn: Motor Claims Department / Hsiao Tong.

Date

14/12/2018

Your ref :

CC4/EQI18010480/pa3

Our ref

SJH4586P

Dear Sir / Madam,

#### THIRD PARTY DIRECT SETTLEMENT

### ACCIDENT INVOLVING SJH4586P & GBE3805A DOA: 01/06/2018

We refer to	o the	item(s)	marked	(~	below:
-------------	-------	---------	--------	----	--------

- ( ✓ ) We refer to your email dated 13.06.2017.
- ( ✓ ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ✓ ) Kindly forward the discharge voucher for our client's signature within <u>2 weeks</u> via email to: desmondtoh@honda.com.sg
- We return your discharge voucher duly completed.
- ( ✓ ) Kindly expedite settlement the following :-

Repair Cost

S\$ 3,083.06 payable to Kah Motor Co. Sdn. Bhd.

Loss of Use

S\$60.00 x 2 days : S\$120.00

Randell Goon Wei Fatt

- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- ( ✓ ) Letter of Authority ,

Thank you,

Yours faithfully,

Anikka Lai



51 UBI AVE. L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Our Ref: CC4/EQ118010480/pa3

19 JUNE 2018

LOVELY DE ART 301 UPPER THOMSON ROAD #02-16 SINGAPORE 574408 ATTN: THE MANAGEMENT

Dear Sir/Madam,

#### ACCIDENT INVOLVING GBE 3805A AND SJH 4586P ON 01/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SJH 4586P against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)

# LETTER OF AUTHORITY

# TO WHOM IT MAY CONCERN

ACCIDENT IN	OLVING (OW	NER'S	VEHICLE NO.)	SJA	14586P	රි
(THIRD PARTY'S				_ON_	01/6/2018	
ALONG	461	100				_

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.

Letter of Authority Snowers

-6	R.			
Owner Sig (Co stamp &	nature authorized sig	nature if is	Co register	ed vehicle)
Name:	Randell	Goon	Wii	Fat
NRIC No:	576.	20463	BB	
Vehicle No	: SJH	45861	٥	
Date :_	140	6/18		



## Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No.: +65 6841 3838 Fax No.:

EQ INSURANCE COMPANY LTD MOTOR CLAIMS DEPT 5 MAXWELL ROAD #17-00 TOWER BLK MND BUILDING SINGAPORE, 069110

Customer No. :

WZE011 Payment Term: 30 Days

# Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. \$50FC1350G

Invoice No. SINV-BM18001553 Invoice Date 07/12/18 :

Order No. SVO18037042 Reference

09132 Job Card No.

Date/Time Received : 06/06/18 / 6:27:13 PM SJH4586P Licence No.

CIVIC TYPE R / FD2-1403138 Model

Car Chassis No. SJH4586P Car Engine No.

Mileage 152922

ANIKKA LAI SWEE KAM 1821 Service Advisor Served By ANIKKALAI

Page

								7% GST Am	ount incld
No.		Description	Qty.	UoM	U. PriceD	Nsc %	Amount	Amount	GS
		THIRD PARTY CLAIMS (J/NO: )							
		OWNER: RANDELL GOON WEI FATT							
		OWNER INSURER: TOKIO MARINE INSURAN	CE						
		ACC DATE: 1/6/18							
		SURVEYED BY: SATHYA SAI							
		DATE: 14/06/2018							
		TP INSURER: EQ INSURANCE COMPANY LTD	)						
		TP VEH: GBE3505A							
BKBU02R	1466	REMOVE & RENEW RR BUMPER.	1	Hours	1,120.00		1,120.00	78.40	1,196.40
BP01R	1637	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(1P)	1	Hours	450.00		450.00	31.50	481.50
71501-SNW-000ZC		FACE RR BUMPER	1	Each	1,042.60	25	781.95	54.74	836.69
71503-SNW-000ZA		FACE RR LWR BUMPER	1	Each	244.30	25	183.22	12.83	196.05
71504-SNW-000ZA		FACE RR LWR BUMPER	1	Each	342.50	25	256.87	17.98	274.85
71505-SNW-000ZA		FACE RR LWR BUMPER	1	Each	119.10	25	89.32	6.25	95.57
			Sum	Labor			1,570.00	109.90	1,679.90
			Sum	ltem			1,311.36	91.80	1,403.16
			Total	SGD			2,881.36	201.70	3,083,06
			Total	Payable	(SGD)				3,083.06



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## To: M/s EQ INSURANCE COMPANY LTD

Date: 10/01/2019

## THIRD PARTY DIRECT SETTLEMENT

Vahiala Na	GBE 3805A	(Insd Veh)	Your Ref. No. : DM18HO01380-JG
Vehicle No.	SJH 4586P	(TP Veh)	Our Ref. No.: CC4/EQI18010480/Vpa3q2
Date of Accident	1/6/2018		

	100%	
: \$	3,083.06	
: \$	120.00	2 days
: \$		days
: \$		
: \$		
	3,203.06	
: \$	3,203.06	
:		
	: \$ : \$ : \$	: \$ 3,083.06 : \$ 120.00 : \$ : \$ : \$

Payment Instruction: Payee's Breakdown				
1)	KAH MOTOR CO.SDN.BHD.	: \$	3,203.06	
		:\$		

JOANNE LEE LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Autor	mobile		
EQ INSU	RANCE COM	PANY LTD	Ref : CC4/EQI18010	0480/Vpa3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date: 10-01-2019			
1.	N E III	Policy Particul	ars :- THIRD PARTY CLA	JM		
Ins	ured Veh.	GBE 3805A	Veh. Inspected	SJH 4586P		
Pol	icy No.	DMCPHQ17-006547	Coverage (\$)	0.00		
Cla	im No.	DM18HO01380-JG	Excess (\$)	0.00		
Ass	sign From	JOEL	Assign Date	07/06/2018		
2.		Vehicle P	articulars & Condition	(		
Mal	ke & Model	HONDA CIVIC TYPE-R	c.c	1998		
Eng	gine No.	HIDDEN	Year of Reg.	2008		
Cha	assis No.	FD21403138	Colour	WHITE		
Odd	ometer	149212	Steering	IN ORDER		
Bra	kes	IN ORDER	Modification	NIL		
Ger	neral	GOOD				
3.		Con	ditions of Tyres			
		Size	Make	Balance		
R/H	Front Tyre	225/40Z R18	MICHELIN	6 mm		
L/H	Front Tyre	225/40Z R18	MICHELIN	6 mm		
R/H	Rear Tyre	225/40Z R18	MICHELIN	6 mm		
L/H	Rear Tyre	225/40Z R18	MICHELIN	6 mm		
4.		Descr	iption of Damages			
1000	VEHICLE SU MAGES SEE D	STAINED DAMAGES AT THE ETAILS.	REAR PORTION.			
5.		Gen	eral Information			
Acc	ident Date	01/06/2018	Inspection Date	14/06/2018		
Sur	vey held at	KAH MOTOR CO.SDN.BHD				
5a.			Remarks			
		ON WAS CONDUCTED ON AT				
5b.	Estimate Days of Repair					

2 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJH 4586P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FACE RR BUMPER (SN)	CRACKED	781.95	781.95
1	FACE FR LWR BUMPER (SN)	CRACKED	183.22	183.22
1	FACE FR LWR BUMPER (SN)	CRACKED	256.87	256.87
1	FACE RR LWR BUMPER (SN)	CRACKED	89.32	89.32
- 1	SPACERR RR BUMPER SIDE (SN)	NOT NECESSARY	11.47	
1	SPACERL RR BPR SIDE (SN)	NOT NECESSARY	11.47	
10	CLIP BUMPER (SN)	NOT NECESSARY	29.25	
1	SUNRIES (SN)	NOT NECESSARY	100.00	
			1,463.55	1,311.36
	LABOUR			
	REMOVE & RENEW RR BUMPER.		1,200.00	1,120.00
SPRAY PAINTING ON	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.		900.00	450.00
			2,100.00	1,570.00
	GRAND TOTAL		3,563.55	2,881.36

RECOMMENDED COST OF REPAIRS 2,881.36

Report Ref No. CC4/EQI18010480/Vpa3q2

B

SATHYA SAI KATHIRRASEN

Asst. Automotive Assessor

Amont !

HO LEONG CHUAN

**Automotive Assessor** 

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No liability of responsibility whatspeyer, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

# Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent: Monday, 14 January 2019 4:13 PM

To: 'Joel Goh'

Subject: TP Direct Settlement - Accident Involving GBE 3805A (OI) and SJH 4586P (TP) on

01/06/2018

Attachments: LKK REPORT & PHOTO pdf; TP DS SUPPORTING DOCUMENT pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933