

Hsiao Tong (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Monday, 15 October 2018 9:24 AM
To: Hsiao Tong (LKKAUTO)
Cc: Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Admin A; Poh Kin (LKKAUTO)
Subject: FW: Direct Settlement - Accident Involving GY5886M (OI : EQI - DM18HO01463/JW) AND SLS8380H (TP : LKK REF - CC6/EQI18010479/Upa3) on 07/06/2018
Attachments: LKK Survey Report & Photos.pdf; TP LOD_SLS8380H.pdf

Dear Hsiao Tong,

Please proceed to settle as per the revised amount of \$8,720.00 (all-in).

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, October 13, 2018 11:55 AM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GY5886M (OI : EQI - DM18HO01463/JW) AND SLS8380H (TP : LKK REF - CC6/EQI18010479/Upa3) on 07/06/2018

Your ref : **DM18HO01463/JW**
Our ref : CC6/EQI18010479/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GY5886M(OI) / SLS8380H(TP) / OTHERS ON 07/06/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$8,720.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 24,644.24	\$ 7,918.00
2. Loss of Use (17days x \$100.00)	\$ 1,700.00	\$ 800.00 (16days x \$50.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26 346.24	<u>\$ 8,720.00</u>

Market Value	: \$12,500.00 (est)
LTA Rebate	: \$ 5,070.00 (est)
Nett Value	: <u>\$ 7,430.00 (est)</u>

**15days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Friday, 27 July 2018 10:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY5886M (OI : EQI - TBA) AND SLS8380H (TP : LKK REF - CC6/EQI18010479/Upa3) on 07/06/2018

Dear Hsiao Tong,

Please be informed that our insured vehicle is GY5886M and our ref is :DM18H001463/JW.

Thank you.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, July 26, 2018 9:30 AM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY5886M (OI : EQI - TBA) AND SLS8380H (TP : LKK REF - CC6/EQI18010479/Upa3) on 07/06/2018

Your Ref: **TBA**

LKK REF: CC6/EQI18010479/Upa3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng <francis.ng@eqinsurance.com.sg>

Sent: Monday, 18 June 2018 12:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY5886M (OI : EQI - TBA) AND SLS8380H (TP : LKK REF - CC6/EQI18010479/Upa3) on 07/06/2018

Dear Mei Kwan,

Our insured's report is attached.

Regards,
Francis Ng
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, June 18, 2018 11:46 AM

To: Francis Ng <francis.ng@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GY5886M (OI : EQI - TBA) AND SLS8380H (TP : LKK REF - CC6/EQI18010479/Upa3) on 07/06/2018

WITHOUT PREJUDICE

Your ref: TBA

LKK ref: CC6/EQI18010479/Upa3

Dear Francis,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SLS 8380H at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)