

Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 27 September, 2018 11:39 AM
To: Vic (LKKAuto)
Cc: Admin A; Olivia Lau (LKKAuto)
Subject: Re: Your Ref: T0618/SHD4164T/CL(st)_RE: Acknowledgement of LOD's - TP claiming against AIG LKK REF: CC3/AIG18010477/K1ha3

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert with your settlement offer within the next 7 days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Wednesday, 8 August 2018 10:02 AM
To: Vic (LKKAuto)
Cc: Admin A; Olivia Lau (LKKAuto)
Subject: Re: Your Ref: T0618/SHD4164T/CL(st)_RE: Acknowledgement of LOD's - TP claiming against AIG LKK REF: CC3/AIG18010477/K1ha3

Without Prejudice

Dear Vic

Your email below refers.

Attached video shows taxi was moving before your insured passing by. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 7 August 2018 4:44 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto)
Subject: RE: Your Ref: T0618/SHD4164T/CL(st)_RE: Acknowledgement of LOD's - TP claiming against AIG LKK REF: CC3/AIG18010477/K1ha3

Resend

Without Prejudice

Dear Cecilia,

We refer to your below email.

Our Insured reported that your client was stationary at the side road and moved out after he passed by. Please refer to our Insured's statement.

As such, we would like to request for a copy of your client's video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 7 August, 2018 3:29 PM

To: Vic (LKKAuto)

Cc: CS A Team; Admin A; Olivia Lau (LKKAuto)

Subject: Re: Acknowledgement of LOD's - TP claiming against AIG

11	SHD 4164T	SJG 8767M	CC3/AIG18010477/K1ha3	6/6/2018	Vic
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Without Prejudice

Dear Vic

Please look into the matter and revert with your settlement offer.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 July 2018 12:01 PM

To: Cecilia Lee Peng Geok; Jasmine Cai Yuyan

Cc: CS A Team; Admin A; Olivia Lau (LKKAuto)

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SHC 8622S	SLK 8174D	CC3/AIG18011386/K1ha3	21/6/2018	Vic
2	SHD 4400L	SGV 9811T	CC3/AIG18011389/K1ja3	8/6/2018	Joy
3	SH 9660T	SLP 6551K	CC3/LCR18011496/K1wa3	20/6/2018	Vivian
4	SHD 7076U	SLL 6350U	CC3/AIG18011390/K1ha3	19/6/2018	Vic
5	SHB 4478Z	SGL 165L	CC3/AIG18011808/K1wa3	27/6/2018	Vivian
6	SHD 3606S	SKU 2334H	CC3/AIG18011807/K1ha3	28/6/2018	Vic
7	SH 6936T	SJW 3210B	CC3/AIG18011717/K1ha3	25/6/2018	Vic
8	SHC 1958U	GBD 5443C	CC3/AIG18011720/K1wa3	25/6/2018	Vivian
9	SHC 8656U	SKX 2719R	CC3/AIG18011612/K1ha3	23/6/2018	Vic
10	SHA 5988S	SJW 3296D	CC3/AIG18011613/K1wa3	22/6/2018	Vivian
11	SHD 4164T	SJG 8767M	CC3/AIG18010477/K1ha3	6/6/2018	Vic
12	SH 8243X	SLK 9010L	CC3/AIG18009901/K1pa3	30/5/2018	Hsiao Tong
13	SHB 2970G	SLL 6400J	CC3/LCR18011715/K1pa3	22/6/2018	Hsiao Tong
14	SHA 3819K	SLB 6983X	CC3/LCR18006965/K1wb3	13/4/2018	Vivian
15	SHD 6829X	SLQ 1058X	CC3/AIG18012436/Nfb3	5/7/2018	Poh Kin
16	SHB 4468C	SJE 2289B	CC3/AIG18012744/K1wa3	11/7/2018	Vivian
17	SHA 2689A	SBY 2328L	CC3/AIG18012753/K1fb3	12/7/2018	Poh Kin
18	SH 8097B	SLG 1505A	CC3/LCR18012939/K1jb3	15/7/2018	Joy
19	SHC 965E	SJW 6986B	CC3/AIG18011043/K1eb3	17/6/2018	Asher
20	SHA 7522P	SLW 1978J	CC3/AIG18011885/K1ea3	23/6/2018	Asher
21	SH 6403P	SLC 9211R	CC3/AIG18011886/K1pa3	27/6/2018	Hsiao Tong
22	SHC 8656U	SLZ 3527Z	CC3/AIG18012176/Nha3	28/6/2018	Vic
23	SHD 3210A	SDV 38D	CC3/AIG18012180/T1ja3	29/6/2018	Joy
24	SHD 3105X	SDU 7371A	CC3/AIG18012151/Neb3	29/6/2018	Asher
25	SH 7989J	SJQ 317D	CC3/AIG18012147/Nfb3	29/6/2018	Poh Kin
26	SH 7213P	SLQ 6989B	CC3/LCR18012152/Npb3	30/6/2018	Hsiao Tong
27	SHD 3210A	SLD 5138R	CC3/AIG18012173/Nja3	1/7/2018	Joy
28	SHD 4535G	GX 7503K	CC3/AIG18012319/Neb3	4/7/2018	Asher
29	SHA 5496U	SJW 8862L	CC3/AIG18012270/Nha3	4/7/2018	Vic
30	SHD 4978L	SKW 2221P	CC3/AIG18012477/Nwa3	5/7/2018	Vivian
31	SHA 3260X	SKT 1451P	CC3/AIG18012552/K1ha3	7/7/2018	Vic
32	SHC 1988H	SDQ 2609U	CC3/AIG18012611/K1wa3	8/7/2018	Vivian
33	SHA 2249L	SLE 8469K	CC3/LCR18012507/K1pb3	8/7/2018	Hsiao Tong
34	SHB 4162J	SLR 1152B	CC3/LCR18012712/K1wa3	10/7/2018	Vivian
35	SHD 8553C	SLE 9112H	CC3/LCR18012148/Nwb3	29/6/2018	Vivian

36	SHD 8867Y	SLJ 797P	CC3/AIG18012246/Nub3	3/7/2018	Thin Thin
37	SHC 7974H	SGP 73Y	CC3/AIG18012272/Nua3	3/7/2018	Thin Thin
38	SHB 2231G	SKQ 6505B	CC3/AIG18012506/K1jb3	6/7/2018	Joy

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)