

15/0001

INS CASE OWNER

CC 6/CT11801 0471, K 26/18

LKK

IDAC

Surveyor:

Kenneth

DOI:

ASSIGNMENT

11/6/18

Date / Time:

8/6/18

Registered in Meriton:

Pre-assign / CCU / FTE

GBD 5671B



Insured Vehicle No.:

Claim No.:

SN M1501240700V

Name of Insured:

How SHUTTER AND BURNINUM

Policy No.:

Insured Tel No.:

HP:

notes b/c

Make / Model:

Excess Sec II : \$5

D.O.A.:

70/9/18

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GT 72210

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Guan motor

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

22/6/18  
Parker5/7/18 - 11/12/18 - 11/12/18 - 11/12/18  
- ONE, SENT OUT THE LETTER

24-7-18 2:43

CALLED OGD (COMPANY) COMPLETED ACCIDENT, ON SAME ENDED  
TO RETURN TO CLAIM HANDLED TO SEER AND AWARD FROM  
AND EASE

6/6/18

- P.E. PMS TO KENNETH TO FINALISE

29/7/18

FILE PMS TO LSP TO CLOSE

STAGE

DATE / PIC

Non-Reporting Itr (1st): 22-6-18

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

29/7/18 1:18/18

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

( days) Reduction:

%

Email:

Call:

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

\$5 2500.00

01 REPAIR ENDED

Loss of Rental (LOR):

\$5

( days)

Loss of Use (LOU):

\$5

500.00 (\$ 100 x 5 days)

Loss of Income (LOI):

\$5

( \$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

7.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost:

\$5

Total:

\$5 2007.45

Global Sum \$5: 3000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$5

3000.00

Name 1:

Guan Motor Works

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

3400

ASS. REC. BY:

REF: 0721

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

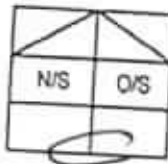
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_

Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_

05 days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

3'22

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: \_\_\_\_\_

GT 7227D

Yr Regn: 10, 00

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: \_\_\_\_\_

Toy Hiaa

c.c. 2986

Colour: \_\_\_\_\_

Blue

A/C: Insured / Std / NI / NA

Sp. Reading \_\_\_\_\_

471916

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

LH162 0012660

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: NI / S/Rlm / STD A/Rlm or

Tyre Size: F: \_\_\_\_\_

185R14X8

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. \_\_\_\_\_

5

mm

R/Bal. \_\_\_\_\_

4

mm

L/Bal. \_\_\_\_\_

5

mm

L/Bal. \_\_\_\_\_

4

mm

D.O.A. \_\_\_\_\_

30/5/18

D.O.I. \_\_\_\_\_

11/6/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/6 File pass to Catherine

\$2500 L/S (Red \$ 1311.15 / 417)

Data/Time, File Pass to?

☐

: Prelim. Report

1)

☐

: Final Report

Data/Time, File Return to?

2)

Days of Repair: \_\_\_\_\_

Resurvey No. of Trlp: \_\_\_\_\_

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S - RS \$

Fees

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC8/CT118010471/Keb3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 08-06-2018	
		Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBD 5631B	Veh. Inspected	GT 7227D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/06/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	30/05/2018	Inspection Date	11/06/2018
Survey held at	GUAN MOTOR WORKS 176 SIN MING DRIVE #02-03 SIN MING AUTOCARE SINGAPORE 575721		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC6/CTI18010471/Keb3

Date: 12.06.2018

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**GT7227D**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.06.2018 at the premises of M/s Guan Motor Works and have the following to report:-

Workshop Estimate Amount	: S\$	3,834.25
Revised Estimate Amount	: S\$	2,905.85
"Check" Items Amount	: S\$	301.65
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

# 源摩哆廠 GUAN MOTOR WORKS

Business Regn. No: 05102603E

175 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

CHUA HUP KENT ELECTRICAL & AIR CONDITIONING ENGINE

07-06-2018

## REPAIR ESTIMATE FOR TOYOTA HIACE - GT 7227 D

1 pc.	Tail gate	<i>Pullway</i>	1,185.00	✓
1 pc.	Tail gate inner lock	<i>R</i>	209.00	X
1 pc.	LH Rear lamp assy	<i>LH</i>	298.40	✓
1 pc.	Rear bumper fascia	<i>Bm</i>	354.50	✓
1 pc.	Rear bumper beam	<i>O/I</i>	232.00	✓
1 pc.	Rear end panel - outer	<i>Bm</i>	377.90	✓
1 pc.	Rear end panel - inner	<i>R</i>	402.20	X
			<u>S 3,059.00</u>	
		Less 25%	764.75	
			<u>S 2,294.25</u>	

1.	Check electrical wirings	40.00	<i>2ol</i>
2.	Repair damages & renew parts	700.00	<i>6ool</i>
3.	Spray paint on affected portions	800.00	<i>45ol</i>
		<u>S 3,834.25</u>	

*Not Authorised*  
*L1 Ins 82500/*  
*Pullway After Paint*  
*5 days*

LSK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 08102600E

176 Ser Ming Drive #02-03 Ser Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

CHUA HUP KIAT ELECTRICAL & AIR CONDITIONING ENGINE

18-06-2018

SUPPLEMENTARY REPAIR ESTIMATE FOR  
TOYOTA HIACE - GT 7227 D

<u>Items</u>			
1 pc	Tailgate glass rubber	RM	S 249.20 <i>50/ln</i>
			249.20
		Less 25%	62.30
			186.90
<u>Special Vett Items</u>			
1 pc	Tailgate "60 km/h" sticker	RM	10.00 SN ✓
<u>Labour charges</u>			
1.	Remove and refit rear windscreen		100.00 <i>60/ln</i>
2.	Tuff kote on affected portions		80.00 <i>60/ln</i>
		S	376.90

# 源摩哆廠 GUAN MOTOR WORKS

Business Regn. No: 08102600E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

CHUA HUP KIAT ELECTRICAL & AIR CONDITIONING ENGINE

07-06-2018

## REPAIR ESTIMATE FOR TOYOTA HIACE - GT 7227 D

1 pc.	Tail gate	<i>Pullway</i> 1,185.00	✓
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1 pc.	LH Rear lamp assy	<i>CM</i> 298.40	✓
1 pc.	Rear bumper fascia	<i>Bu</i> 354.50	✓
1 pc.	Rear bumper beam	<i>OII</i> 232.00	✓
1 pc.	Rear end panel - outer	<i>Bu</i> 377.90	✓
1 pc.	Rear end panel - inner	402.20	?
		<u>\$ 3,059.00</u>	
Less 25%		764.75	
		<u>\$ 2,294.25</u>	

1. Check electrical wirings	40.00	<i>201</i>
2. Repair damages & renew parts	700.00	<i>6001</i>
3. Spray paint on affected portions	800.00	<i>4501</i>
		<u>\$ 3,834.25</u>

*Not Authorised  
L1 Sing 8?  
The survey After Paint  
5 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Shu Pei (LKKAuto)

---

**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Thursday, 21 June 2018 11:54 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving GBD5631B (OI : CTI - SNM18D02907C02) and GT7227D (TP : LKK REF -CC6/CTI18010471/eb3) on 30.05.2018

Dear Shu Pei,

Insured yet to report.

Regards,

**Chong Boon Sen**  
Claims Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 63896171  
Fax: 62247175  
Email: boonsen.chong@sg.cntaiping.com  
Website: www.sg.cntaiping.com

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**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Thursday, 21 June, 2018 9:29 AM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBD5631B (OI : CTI - SNM18D02907C02) and GT7227D (TP : LKK REF - CC6/CTI18010471/eb3) on 30.05.2018

**WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin



LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Wednesday, 13 June 2018 9:18 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD5631B (OI : CTI - SNM18D02907C02) and GT7227D (TP : LKK REF - CC6/CTI18010471/eb3) on 30.05.2018

Dear LKK,

Insured yet to report.

Regards,

**Chong Boon Sen**

Claims Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 12 June, 2018 6:59 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD5631B (OI : CTI - SNM18D02907C02) and GT7227D (TP : LKK REF - CC6/CTI18010471/eb3) on 30.05.2018

**WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

We had inspected TP vehicle GT 7227D at M/s Guan Motor Works.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Monday, 11 June 2018 4:44 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD5631B (OI : CTI - SNM18D02907C02) and GT7227D (TP : LKK REF - CC6/CTI18010471/eb3) on 30.05.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

**Sent:** Friday, 8 June, 2018 3:45 PM

**To:** Claims Dept of CTI

**Cc:** Angie Foo; Chong Boon Sen; Admin A; Asher Sng (LKKAuto)

**Subject:** Direct Settlement - Accident Involving GBD5631B (OI : CTI - TBA) and GT7227D (TP : LKK REF - CC6/CTI18010471/eb3) on 30.05.2018

**WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case from M/s Guan Motor Works.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Reference: **SNM18D02907/C01/1**

Date : **11 JUNE 2018**

via Ordinary & Registered Mail

**HOW SHUTTER AND ALUMINIUM WORKS PTE LTD**  
**30 KAKI BUKIT ROAD 3**  
**#07-09/10 EMPIRE TECHNO CENTRE**  
**SINGAPORE 417819**

Dear Sir / Madam

**ACCIDENT INVOLVING GBD5631B AND GT7227D ON 30 MAY 2018**  
**ALONG ANG MO KIO AVE 5**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **GT7227D**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website [www.sg.cntaiping.com](http://www.sg.cntaiping.com) for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,  
Claims Department

*(This is a computer generated letter and no signature is required.)*

CC : LKK Auto Consultants Pte Ltd  
Attn : ASHER  
Ref : CC6/CT118010471/EB3  
Contact No : 68416051  
via Email : ASHER@LKKAUTO.COM

CC : Agent - (AN0136A) - LEE HIANG CHEAK JEROME



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18010471/Keb3

22<sup>TH</sup> June 2018

**HOW SHUTTER AND ALUMINIUM WORKS PTE LTD**

30 KAKI BUKIT ROAD 3 #07-09/10  
EMPIRE TECHNO CENTRE  
SINGAPORE 417819

Dear Sir / Madam,

**ACCIDENT INVOLVING GBD 5631B AND GT 7227D ON 30.05.2018 ALONG ANG MO KIO AVE 5 IN FRONT OF ITE BUS STOP**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 11 JUNE 2018.

To enable us to look into the matter immediately, please let us hear from you within **seven (7)** days from date of this letter (by 30 JUNE 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng  
Case Handler  
Tel : 6841 6051  
Fax: 6741 4108  
Email : AsherSng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO GT 7227D & GBD 5631B ALONG  
ANG MO KIO AVE 5 IN FRONT OF ITE BUS-STOP ON 30/05/2018

We understand that you are the insurer of GBD 5631B vehicle.

I/We wish to inform you that my/our vehicle GT 7227D have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$ 2,500.00
2.	Loss of Use/Rental (S\$100 x 5 days)	S\$ 500.00
3.	LTA Search Fee/GIA Reports	S\$ 7.45
TOTAL		<u>S\$ 3,007.45</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text "GUAN MOTOR WORKS" around the perimeter. The signature is a stylized, cursive script.

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 1 August 2018 2:06 PM  
**To:** AGNES@HOWSHUTTER.COM.SG  
**Subject:** ACCIDENT INVOLVING GBD 5631B AND GT 7227D ON 30/05/2018

**Our Ref: CC6/CTI18010471/Keb3**

01 AUG 2018

**HOW SHUTTER AND ALUMINIUM WORK PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 5631B AND GT 7227D ON 30/05/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## **AUTHORISATION TO ACT**

I/We, CHUA HAP KIAM ELECTRICAL & AIR CONDITIONING ENGINE ("the third party claimant") of 749 Juxong  
West Street 73 #11-141 SINGAPORE 640749 (address), owner of G1 72270 (vehicle  
 no.) hereby authorize GUAN MOTOR WORKS ("the workshop")  
 to act for me with respect to my claim for repair costs and/or rental and/or loss of use  
 ("claim") for my vehicle no. G1 72270 that was damaged pursuant to the accident which  
 occurred on 30/5/2018 (date) along ANG MO KIO AVES IN FRONT OF ITE BUS STOP  
 (location) involving vehicle no/s GSD 5631B ("the accident").

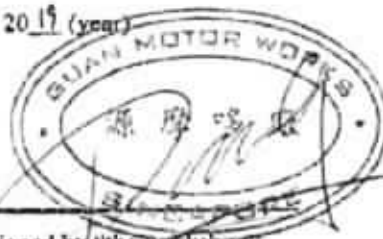
I further authorize the workshop to settle my above mentioned claim in a manner that they  
 deem fit and the workshop is further authorized to receive payment further to settlement of  
 my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
 without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
 of the other vehicle/s is concerned.

Dated this 3<sup>th</sup> (day) of JULY (month) 20 19 (year)



Signed by "the third party claimant"  
 (with chop if applicable)



Signed by "the workshop"  
 (with chop)



Jiale

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVEN1555351702

Claim No : SNM1ED02907C02

Claimant : CHUA HUP MIAT ELECTRICAL &amp; AIR CONDITIONING ENGINE

Amount : S\$3,000.00

Singapore Dollars Three Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GT 7227D  
Insured Vehicle No. : GBD 5631B

Date of Loss : 30/05/2018

Place of Accident : ANG MO KIO AVE 3 IN FRONT OF ITE BUS-STOP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOW SHUTTER AND ALUMINIUM WORKS PTE LTD  
Driver Name : CHEN LIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,000.00
TOTAL . . . . .	S\$ 3,000.00

Claimant Name :

Dajmial chus

NRIC No :

S1777946/2

Signature :

Date :

5/7/2019

源摩哆廠

# GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: CHUA HUP KIAT ELECTRICAL & AIR CONDITIONING ENGINE

**Invoice No: 4906**

Date: 29-08-2018

TOYOTA HIACE - GT 7227 D

Lump sum for total repair cost inclusive of spare parts  
and labour charges.

S 2,500.00

Dollars Two thousand Five hundred only.



E.&O.E.

Enquire Vehicle & Owner Information ( Vehicle No. GBD5631B As At 30 May 2018 / 15:45:00 )

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCKWIT.LTA.2018 GM

Current Owner Details

Owner ID Type: Company

Owner ID: 201418521R

Owner Name: HOW SHUTTER AND ALUMINIUM WORKS PTE LTD.

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 30

Registered Street Name: KAKI BUKIT ROAD 3

Registered Unit No.: # 07 - 09

Registered Building Name: EMPIRE TECHNO CENTRE

Registered Postal Code: 417819

Current Vehicle Details

Vehicle No.: GBD5631B

Make Description/Model: MITSUBISHI / CANTER FEA01BR25DEB (CBU)

Insurance Company Name: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18010471/Kdb3q2

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 02-08-2019



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 5631B	Veh. Inspected	GT 7227D
Policy No.	DMCVSN1555351702	Coverage (\$)	0.00
Claim No.	SNM18D02907C02	Excess (\$)	0.00
Assign From		Assign Date	08/06/2018

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE	c.c	2986
Engine No.	HIDDEN	Year of Reg.	2000
Chassis No.	LH1620012660	Colour	BLUE
Odometer	471916	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185 R14X8	MICHELIN	5 mm
L/H Front Tyre	185 R14X8	MICHELIN	5 mm
R/H Rear Tyre	185 R14X8	MICHELIN	4 mm
L/H Rear Tyre	185 R14X8	MICHELIN	4 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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## 5. General Information

Accident Date	30/05/2018	Inspection Date	11/06/2018
Survey held at	GUAN MOTOR WORKS 176 SIN MING DRIVE #02-03 SIN MING AUTOCARE SINGAPORE 575721		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GT 7227D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	TAIL GATE	DENTED / WARPED	1,185.00	1,185.00
1	TAIL GATE INNER LOCK	TO REPAIR SEE LABOUR	209.00	-
1	LH REAR LAMP ASSY	CRACKED	298.40	298.40
1	REAR BUMPER FASCIA	BUCKLED	354.50	354.50
1	REAR BUMPER BEAM	DISTORTED	232.00	232.00
1	REAR END PANEL -OUTER	BUCKLED	377.90	377.90
1	REAR END PANEL -INNER	TO REPAIR SEE LABOUR	402.20	-
	LESS 25% DISCOUNT		-764.75	-611.95
			2,294.25	1,835.85
1	TAILGATE GLASS RUBBER (ADDITIONAL) (50%) (SN)	NECESSARY	249.20	124.60
	LESS 25% DISCOUNT		-62.30	-
			186.90	124.60
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	TAILGATE '60KM/H' STICKER (SN)(ADDITIONAL)	NECESSARY	10.00	10.00
			10.00	10.00
	<b><u>LABOUR</u></b>			
	CHECK ELECTRICAL WIRINGS.		40.00	20.00
	REPAIR DAMAGES & RENEW PARTS.INCLUSIVE OF THE REPAIR OF TAIL GATE INNER LOCK AND REAR END PANEL -INNER .		700.00	600.00
	SPRAY PAINT ON AFFECTED PORTIONS.		800.00	450.00
	REMOVE AND REFIT REAR WINDSCREEN.(ADDITIONAL)		100.00	60.00
	TUFF KOTE ON AFFECTED PORTIONS. (ADDITIONAL)		80.00	60.00
			1,720.00	1,190.00
	<b>GRAND TOTAL</b>		<b>4,211.15</b>	<b>3,160.45</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,500.00</b>

Report Ref No. CC6/CTI18010471/Kdb3q2



Report Ref No. CC6/CTI18010471/Kdb3q2

A handwritten signature in black ink, appearing to read 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.