



Kalin

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 2 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHD 7143J Yr Regn: 10 Nov 2016  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Tr / Prime Mover /  
 Truck / Trailer or  
 Make: Hyundai Z40 C.C. 1685  
 Colour: Blue A/C: Ins / Std / NI / NA  
 Sp. Reading: 185900 T/Radio: Ins / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: 1CMHLOX14MH409 6307  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Ins / Jammed / Leaked / Burnt or  
 Brake: Ins / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD / Rim or  
 Tyre Size: F: 205/60R16  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Han Kok  
 Front 7 mm Rear 7 mm  
 R/Bal. 7 mm L/Bal. 7 mm  
 L/Bal. 7 mm D.O.I. 7/6/18  
 D.O.A. 6/6/18 Survey held at CDHE (Loyang)  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Rear o/s  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: 14/6/18 Action / Instruction: Check PIP & 111 6.18 / 24h

CTZ  
PIP

Check 1736.44 550

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) S + RS SI

) Photos

) Others

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)

Report Format :



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18010469/K1pb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 08-06-2018		
		Code : CTI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKW 4578Y	Veh. Inspected	SHD 7143J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/06/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	06/06/2018	Inspection Date	07/06/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

511 CHIAVE 1, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62563315

Your ref: To Be Advised  
Our ref: CC3/CTI18010469/K1pb3

Date: 08.06.2018

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHD7143J**

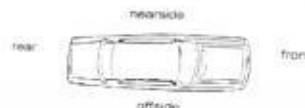
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.06.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,452.38
Revised Estimate Amount	: S\$	1,116.18
"Check" Items Amount	: S\$	806.20
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

Date/Time: 07.06.2018 12:31

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305170818

CUSTOMER		REGN NO.	MILEAGE
MS COMFORT TRANSPORTATION PTE LTD		SHD7143J	
CUSTOMER NO. 7010045		MAKE	FUEL
ADDRESS 383 SIN MING DRIVE		HYUNDAI	E.....1/2.....F
Singapore SINGAPORE 575717		MODEL	DATE/TIME IN
(R) 65508755 (O)		I-40	07.06.2018 10:00
(P)		YR OF MANU.	TARGET DATE
		10.11.2016	
COUNT CARD NO.		CHASSIS CODE	COMPLETION DATE/TIME:
		KMHLB41UMHU096307	

Accident Date: 06.06.2018  
NATURE: 3P 06.06.18/C

JOB DESCRIPTION

:/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHD7143J JU CHINA

Vehicle No.: SHD7143J

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE\*

VEHICLE NO : SHD 7143J

DATE 6/7/2018 12:13

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 603.60	
	Rear Bumper Reinforcement ?			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00	
	Rear Bumper Clips 10 pcs ✓			\$ 22.00	
	Rear Bumper Sponge ?			\$ 143.40	
	Rear Bumper Under Cover X			\$ 225.00	
	<b>SUB TOTAL</b>			<b>\$ 1,858.35</b>	
	<b>LESS 20%</b>			<b>\$ 371.67</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,486.68</b>	
	Rear Bumper Reverse Sensor ✓			\$ 135.70	Nett
	Rear Bumper Rubber Mat ✓			\$ 50.00	Nett
				<b>\$ 185.70</b>	
	<b>Labour Charge</b>				
	Panel Beating (Repair)			\$ <del>380.00</del> 200	
	Spray Painting Charge			\$ <del>250.00</del> 200	
	Wiring Charge			\$ <del>30.00</del> X	
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> 30	
	<b>TOTAL LABOUR</b>			<b>\$ 780.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,452.38</b>	
<p><i>Kehin, CLK/4</i></p> <p><i>7/6/18 1405hrs</i></p> <p><i>2 Days</i></p> <p><i>PIP</i></p> <p><i>Before Paint photo</i></p>					<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

## REPAIR ESTIMATE\*

DATE 6/7/2018 12:13

MAKE :

**MODEL : HYUNDAI i40**

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 603.60
	Rear Bumper Reinforcement			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH)		\$ 180.00	\$ 360.00
	Rear Bumper Clips 10 pcs			\$ 22.00
	Rear Bumper Sponge			\$ 143.40
	Rear Bumper Under Cover			\$ 225.00
	<b>SUB TOTAL</b>			<b>\$ 1,858.35</b>
	<b>LESS 20%</b>			<b>\$ 371.67</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,486.68</b>
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Rubber Mat			\$ 50.00
				<b>\$ 185.70</b>
	<b>Labour Charge</b>			
	Panel Beating (Repair)			\$ <del>380.00</del> 200
	Spray Painting Charge			\$ <del>250.00</del> 200
	Wiring Charge			\$ <del>30.00</del> X
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> 30
	<b>TOTAL LABOUR</b>			<b>\$ 780.00</b>
				<b>\$ 2,452.38</b>

**ESTIMATE TOTAL**

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- This body survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Kehin, LKK*

*7/6/18 1405hrs*

*2 Days*

*PIP*

*Before Paint photo*

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## COMFORTDELGRO ENGINEERING PTE LTD

Date: 08.06.2018

## REPAIR ESTIMATE

Time: 15:24:31

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS: COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305170818  
REGN NO : SHD7143J  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 10.11.2016  
DATE/TIME IN : 07.06.2018 10:00  
ACCIDENT DATE : 06.06.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0003	04-01-0103-1150-A	I40VC PROTECTOR MAT	1 N	50.00	2.00-	50.00
0004	09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1 N	135.70	0.20	135.70

SUB-TOTAL : 686.18

## JOB NATURE

0000 L	PANEL BEATING- REAR	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 L	REMOVE/REFIX REVERSE SENSOR	30.00

SUB-TOTAL : 430.00

TOTAL : 1,116.18

AUTHORISED : YES / NO

MVA NAME & SIGNATURE  
DATE:

SURVEYOR NAME & SIGNATURE  
DATE:



Our Job Ref No : 305170818  
Date : 11/06/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK  
Attn : KALVIN  
: SHD7143J

Fax :

Date of Accident : 06/05/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- SKW4578Y  
###
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$686.18
  - (b) Labour Charges ### \$430.00
  - Total for Part-By-Part Repair Cost \$1,116.18
  - (c.) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :  
Name : JUMANI  
Tel : 6214 8315  
Fax : 65468156

Signature :  
Name :  
Date : 11/6/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## Shu Pei (LKKAUTO)

---

**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Wednesday, 20 June 2018 11:50 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Angie Foo; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018  
**Attachments:** MJAS18078903-SKW4578Y.pdf

Dear Shu Pei,

Attached a copy of our insured's GIA report for your perusal.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6225 5879  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Friday, 8 June, 2018 3:54 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SKW4578Y (OI: ANR) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 7143J at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 8 August 2018 4:09 PM  
**To:** 'keon.lim@live.com'  
**Subject:** ACCIDENT INVOLVING SKW 4578Y(CHINA TAIPING) & SHD 7143J ON 06/06/2018

Your Ref: **SKW 4578Y**  
Our Ref: CC3/CTI18010469/K1pb3

M/s 19 Cars Rental Pte Ltd

Dear Mr Keon,

### **ACCIDENT INVOLVING SKW 4578Y(CHINA TAIPING) & SHD 7143J ON 06/06/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 7143J against your insurance policy.

As spoken, kindly let us have a copy of authorisation letter from your company for our necessary action.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

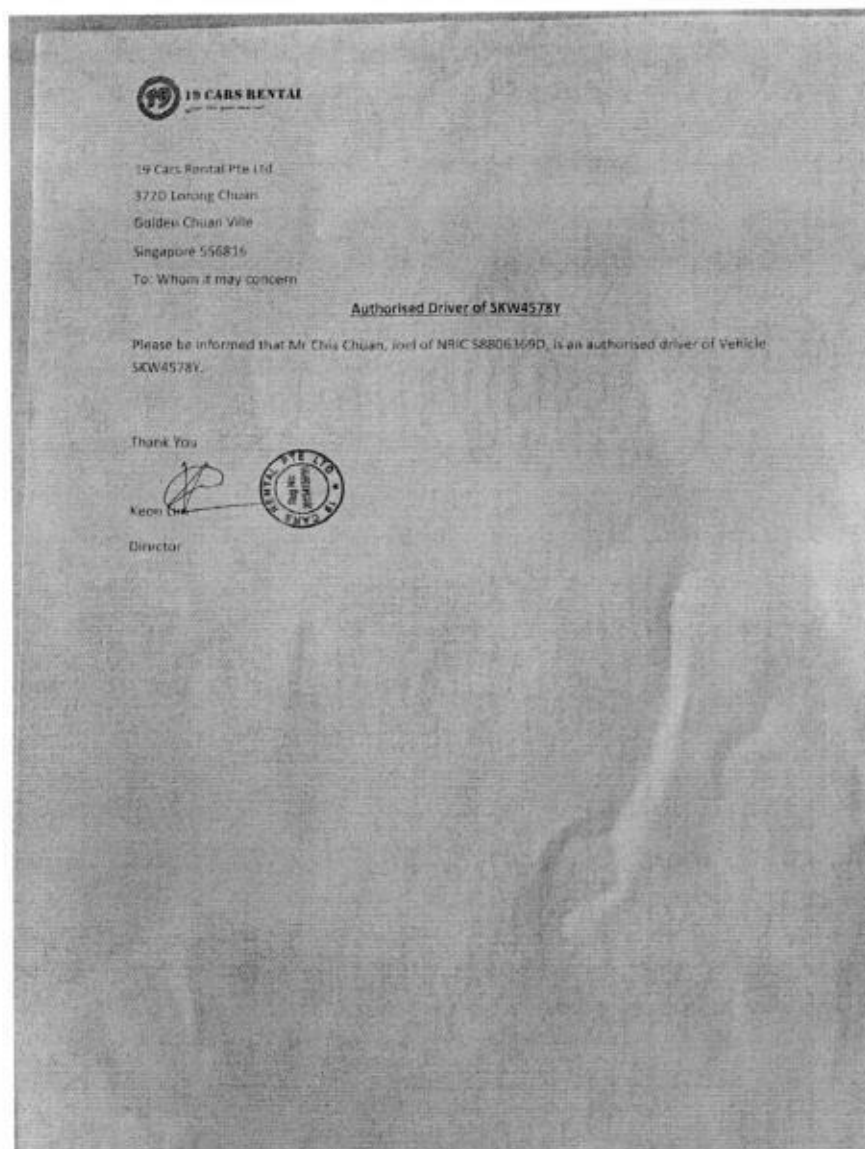
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

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**From:** keon lim <keon.lim@live.com>  
**Sent:** Monday, 24 September 2018 5:13 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: ACCIDENT INVOLVING SKW 4578Y(CHINA TAIPING) & SHD 7143J ON 06/06/2018



[chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Hi,

We refer to our below email.

Kindly let us have a copy of authorisation letter from your company for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 8 August 2018 4:09 PM

**To:** 'keon.lim@live.com' <[keon.lim@live.com](mailto:keon.lim@live.com)>

**Subject:** ACCIDENT INVOLVING SKW 4578Y(CHINA TAIPING) & SHD 7143J ON 06/06/2018

Your Ref: **SKW 4578Y**

Our Ref: CC3/CTI18010469/K1pb3

M/s 19 Cars Rental Pte Ltd

Dear Mr Keon,

**ACCIDENT INVOLVING SKW 4578Y(CHINA TAIPING) & SHD 7143J ON 06/06/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 7143J against your insurance policy.

As spoken, kindly let us have a copy of authorisation letter from your company for our necessary action.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**19 CARS RENTAL**  
Just like your own car

19 Cars Rental Pte Ltd

372D Lorong Chuan

Golden Chuan Ville

Singapore 556816

To: Whom it may concern

Authorised Driver of SKW4578Y

Please be informed that Mr Chia Chuan, Joel of NRIC S8806369D, is an authorised driver of Vehicle SKW4578Y.

Thank You

  
Keon Lim



Director

## Hsiao Tong (LKKAUTO)

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**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Tuesday, 11 December 2018 11:28 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Dear Hsiao Tong,

We refer to your email of 06.12.18.

Please proceed with direct settlement.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, 6 December, 2018 12:35 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Dear Sirs/ Mdm,

We refer to our email dated 27/10/2018.

According to our insured, the driver is an authorised driver by their company(see attached LOA). No rental agreement for this matter.

Kindly advise if there is any policy issue and whether we can proceed Direct Settlement.



Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 27 October 2018 9:39 AM

**To:** 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Hi Elaine,

We refer to the above matter.

According to our insured, the driver is an authorised driver by their company(see attached LOA). No rental agreement for this matter.

Kindly advise if there is any policy issue and whether we can proceed Direct Settlement.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Sent:** Wednesday, 20 June 2018 11:50 AM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Dear Shu Pei,

Attached a copy of our insured's GIA report for your perusal.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6225 5879  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Friday, 8 June, 2018 3:54 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKW4578Y (OI: ANR) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 7143J at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 16 January 2019 5:56 PM  
**To:** 'William Tan Thoo Seng'  
**Cc:** Elaine Cheong; alfred.toh@sg.cntaiping.com; KKLau  
**Subject:** RE: Yr ref : CC3/CTI18010469/K1pb3 (SKW 4578 Y) VS SHD 7143 J D.O.A. 06.06.18. China

### Without Prejudice

Dear Mr William,

Apologised for late response.

We propose settlement at a global sum of \$1,450.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>  
**Sent:** Wednesday, 16 January 2019 2:47 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; alfred.toh@sg.cntaiping.com  
**Subject:** Re: Yr ref : CC3/CTI18010469/K1pb3 (SKW 4578 Y) VS SHD 7143 J D.O.A. 06.06.18. China

### 2ND REMINDER

Outstanding : 7 months \*\*\*

BOLA liability :100%



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18010469/K1pb3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 11-02-2019	
		Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SKW 4578Y	Veh. Inspected	SHD 7143J
Policy No.	DMHCSN1688931701	Coverage (\$)	0.00
Claim No.	SNM18D02906C02/8	Excess (\$)	0.00
Assign From		Assign Date	07/06/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMHU096307	Colour	BLUE
Odometer	185900	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.			
DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	06/06/2018	Inspection Date	07/06/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 7143J**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	DEFORMED	603.60	603.60
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00	SERVICEABLE	360.00	-
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	225.00	-
	LESS 20% DISCOUNT		-371.67	-125.12
			1,486.68	500.48
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			185.70	185.70
<b><u>LABOUR</u></b>				
	PANEL BEATING.	NOT NECESSARY	380.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.		30.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	30.00
			780.00	430.00
<b>GRAND TOTAL</b>			<b>2,452.38</b>	<b>1,116.18</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,116.18</b>

Report Ref No. CC3/CT118010469/K1pb3n2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

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