

## Hsiao Tong (LKKAuto)

---

**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Tuesday, 11 December 2018 11:28 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Dear Hsiao Tong,

We refer to your email of 06.12.18.

Please proceed with direct settlement.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 6 December, 2018 12:35 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Dear Sirs/ Mdm,

We refer to our email dated 27/10/2018.

According to our insured, the driver is an authorised driver by their company(see attached LOA). No rental agreement for this matter.

Kindly advise if there is any policy issue and whether we can proceed Direct Settlement.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 27 October 2018 9:39 AM

**To:** 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Hi Elaine,

We refer to the above matter.

According to our insured, the driver is an authorised driver by their company(see attached LOA). No rental agreement for this matter.

Kindly advise if there is any policy issue and whether we can proceed Direct Settlement.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Sent:** Wednesday, 20 June 2018 11:50 AM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKW4578Y (OI: SNM18D02906C02/8) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

Dear Shu Pei,

Attached a copy of our insured's GIA report for your perusal.

Thank you.

Regards,

**Elaine Cheong**

Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6225 5879

Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



---

**From:** Shu Pei (LKKAUTO) [<mailto:shupeai@lkkauto.com>]

**Sent:** Friday, 8 June, 2018 3:54 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKW4578Y (OI: ANR) and SHD7143J (TP : LKK REF - CC3/CTI18010469/K1pb3) on 06.06.2018

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 7143J at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---