

## Joy Irene (LKKAuto)

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 14 June 2018 1:33 PM  
**To:** 'PAL Claim'  
**Cc:** Admin A; CS A Team  
**Subject:** RE: ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018 \*\*\* LKK REF: CC3/LCR18010453/ja3  
**Attachments:** E-FILE-SLP267X.pdf

### WITHOUT PREJUDICE

Dear Sirs,

We refer to the above subject.

Please be informed that basing on the accident statements submitted by the parties involved, the liability is unclear.

Should you have any available substantial evidence (CCTV, scene photos or independent witness statement), please send us a copy for our review on liability.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

---

**From:** PAL Claim [mailto:claims@premiumauto.com.sg]  
**Sent:** Thursday, 14 June 2018 1:25 PM  
**To:** Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'PAL Claim' <claims@premiumauto.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018 \*\*\* LKK REF: CC3/LCR18010453/ja3

Dear Joy,

Kindly advise on the liability for above mentioned case.

Thank you.

Best Regards,

**Grant Chong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

---

**From:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 12 June 2018 10:13 AM

**To:** 'Joy Irene (LKKAUTO)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'PAL Claim' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018 \*\*\* LKK REF: CC3/LCR18010453/ja3

Dear Joy,

Kindly advise on the liability for above mentioned case.

Thank you.

Best regards,

**Chang Chee Sing**

Estimator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 11 June 2018 2:02 PM

To: 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Joy Irene (LKKAUTO)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; 'Vivian Lau (LKKAUTO)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'PAL Claim' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

Subject: RE: ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018 \*\*\* LKK REF: CC3/LCR18010453/ja3

Hi Mei Kwan,

Car surveyed just now.

Please update for liability clearance once confirm, thanks.

Best Regards,

**Grant Chong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

---

From: Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Friday, 8 June 2018 11:48 AM

To: Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

Cc: Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018 \*\*\* LKK REF: CC3/LCR18010453/ja3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending our insured's report from our principal.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** PAL Claim [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, June 07, 2018 6:14 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'PAL Claim' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018

Dear Catherine,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey on 11/06/2018, Monday, 10 AM.

Address : 24 Benoi Sector, Singapore 629857.

Thank you.

Best Regards,

**Grant Chong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

**p.** +65 6474 3323 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you