

INS. CASE OWNER:

Joane
W181

CC3 / LCR 180 10453, T1 ja39

LICK
IDAC:

Surveyor:

DOI:

11/6/18

Date / Time:

8/6/2018

Registered in Merimen:

8/6/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLP 267 X

Name of Insured:

Lops PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/6/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

CHAN WA MIN

Driver Tel No.:

(V/L- YES / NO)

Claim No.:

33265 2907156

Policy No.:

099994785

Make / Model:

Mazda 3

Place of Accident:

BUKIT TIMAH ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLC234J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/6/18
809

SLC234J - X; SLP 267 X - X

TP CROSSED THE CHEVRON
MARKING. * REJECT.

Reject Case

By (staff):
19-06-18

RECEIVED 19 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

NA

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

X

After call ltr to OI:

X

Authorisation To Act:

X

Release Voucher:

X

Final Repair Bill:

X

Car Rental Invoice:

X

Towing Invoice:

X

LTA / GIA:

X

Medical Bill:

X

PIR:

X

Mandate/Reject Instruction:

X

LOD

X

Payment Breakdown Form:

Post-Repair Photos:

X

Others:

LETTER TO R

X

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lin:

Repair Cost:

S\$

SCENE
PHOTOS

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

-

(\$

x days)

Loss of Income (LOI):

S\$

-

(\$

x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY
19/6/18

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0667/2018/GC
Date : 8-Jun-18

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle number : SLP 267 X

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Song ZhiWei
Address : Blk 627 Senja Road
#07-174
Singapore 670627
Telephone : HP +65 93890921
Type of Claim : Third Party Claims
Policy No. : DHOM120034311800
Vehicle No : **SLC 234 J**
Model Code : Audi A1 SB 1.0 TFSI S TRONIC
Model / Year : Apr-16
Engine No : CH2077391
Chassis No : WAUZZZ8X9GB083376
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 6-Jun-18
Place of Accident : Bukit Timah Road

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 97495749
- WP
11/6/18 @ 115pm
Resurvey before paint.
5 days
Surv @ Kkkauto.com.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18010453/ja3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 08-06-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLP 267X	Veh. Inspected	SLC 234J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	06/06/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 234 J.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid.Check function	S/N \$ 280.00 ✓
2	To dismantle and renew rear bumper. Repair rhs rear fender. Re-organise rear crash management components.Reinstall all parts removed.	750. \$ 1,200.00
3	To respray rear bumper, rhs rear fender and rhs rear door.	1650. \$ 2,100.00
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 3,772.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 234 J.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,281.00	de ✓
2	FIXING PARTS FOR REAR BUMPER	\$ 64.00	?
3	REAR BUMPER SPOILER	\$ 366.00	cut ✓
4	REAR GUIDE SECTION RHS	\$ 42.00	?
5	REAR LIGHT REFLECTOR RHS	\$ 26.00	?
8	SUNDRIES	\$ 200.00	?
TOTAL SPARE PARTS CHARGES		\$ 1,979.00	
TOTAL LABOUR CHARGES		\$ 3,772.00	
GRAND TOTAL		\$ 5,751.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Rear RH Tyre 70% cut ✓
Rear RH Rim cut ✓

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 19 June 2018 11:01 AM
To: 'PAL Claim'
Cc: Admin A; CS A Team
Subject: ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018 *** LKK REF: CC3/LCR18010453/ja3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the subject.

We have reviewed the circumstances of the incident and we are of the opinion that your driver is more liable by crossing the white line road markings of chevron. This is evidenced by scene photos from our insured driver (photos provided to you on 14.06.2018).

In view of this, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to prove otherwise, please send us a copy for our review.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Thursday, 14 June 2018 1:33 PM
To: 'PAL Claim' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLC 234 J AND YOUR INSURED SLP 267 X (AIG INSURANCE) DATED ON 06/06/2018 *** LKK REF: CC3/LCR18010453/ja3

WITHOUT PREJUDICE

Dear Sirs,

Joy Irene (LKKAUTO)

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Tuesday, 19 June 2018 8:36 AM
To: Joy Irene (LKKAUTO)
Subject: RE: 3326529071SG / (LCR)SLP 267X ON 06.06.2018 / SLC 234J

Dear Joy,

We refer to your email of 14 June 2018

In view of the scene photos, please proceed to reject third party's PD claim

Thank you

Regards,

Joane Boyogan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191898 | Fax +68357416
joane.boyogan@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, June 14, 2018 2:01 PM
To: Boyogan, Joane
Subject: 3326529071SG / (LCR)SLP 267X ON 06.06.2018 / SLC 234J

Dear Joane,

We refer to the subject.

We have reviewed the circumstances of the incident and we are of the opinion that Third-Party claimant is more liable by crossing the white line road markings of chevron. This is evidenced by scene photos from our insured driver.

In view of this, we seek your approval to deny liability.

Kindly advise.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Accident Photo



Accident Photo



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2018 Edit Reg		11 Jun 2018 00:00 Edit Adj Rpt	S\$4,519.00 Edit Estimates	S\$4,519.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K		
Main Claimant:	SONG ZHIWEI, ID: 57887237C		
Vehicle Reg. No.:	SLC234J	Date of Loss:	06/06/2018 18:00 - :59 [25 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3326529071SG	Policy/Cover Note No.:	0999994785 (Comprehensive)
Vehicle Reg. No. (Insured):	SLP267X	Policy No. (Claimant):	DHOM120034311800
		Excess:	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Boyogan, Joane] Joane.Boyogan@aig.com		
Claimant's Insurer:	United Overseas Insurance Ltd (HQ) - Tel: 64909318		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/06/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC234J (3326529071SG)
[SLP267X]

TP

SONG ZHIWEI

Jun 6 2018 6:00PM

[LCRF Pte Ltd]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Photos/Images														3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
2	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
3	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
4	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
5	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
6	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
7	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
8	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
9	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
10	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
11	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
12	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
13	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
14	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
15	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
16	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
17	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
18	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
19	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
20	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
21	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
22	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
23	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
24	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
25	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
26	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
27	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
28	19/06/18 11:05	General View												Load JPG	<input checked="" type="checkbox"/>		
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	08/06/18 11:44	TP GIA REPORT												Load PDF			
2	19/06/18 11:05	APPROVAL TO REJECT												Load PDF			
3	19/06/18 11:05	EMAIL REJECTION TO TP												Load PDF			
4	19/06/18 18:12	TP ESTIMATE - MARKED												Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail	Print		
1	11/06/18 12:56	OI GIA REPORT												Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print
There are no document checklists configured.						

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18010453/T1JA3Q2

Date: 22/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994785
 Claimant Vehicle No : SLC234J Insured Vehicle No : SLP267X
 Date of Loss: 06/06/2018 Nature of Claim: TP Claim No: 3326529071SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLC234J
 Make & Model: AUDI A1, 999cc SB 1.0 TFSI (PI) (A) Engine No: CHZ077391
 Reg. Date: 28/04/2016 (Man. Year: 2016) Chassis No: WAUZZZ8X9GB083376
 Colour: Grey Odometer: 46173 km
 Engine Capacity: 999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R16 Rear Tyre Size: 215/45 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,979.00	1,647.00	332.00	16.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,772.00	2,872.00	900.00	23.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,751.00	4,519.00	1,232.00	21.42
+ GST 7.00/7.00% (S\$)	402.57	316.33	86.24	21.42
Nett Amount (S\$)	6,153.57	4,835.33	1,318.24	21.42
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 11/06/2018
 Date Inspected: 11/06/2018 Inspected At: 24 BENOI SECTOR
 Repairer: Premium Automobiles Pte Ltd (UBI)
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,281.00 FS	*1,281.00 FS
2	1		*FIXING PARTS FOR REAR BUMPER	*Check	64.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Cut	366.00 FS	*366.00 FS
4	1		*REAR GUIDE SECTION RHS	*Check	42.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR RHS	*Check	26.00 FS	*- FS
6	1		*SUNDRIES	*Check	200.00 FS	*- FS
7	1		*REAR RH TYRE (70%) (NPA)	Cut	0.00 FS	*- FS
8	1		*REAR RH RIM (NPA)	Cut	0.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **1,979.00** **1,647.00**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .REPAIR RHS REAR FENDER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,200.00	750.00
3	TO RESPRAY REAR BUMPER ,RHS REAR FENDER AND RHS REAR DOOR	New	2,100.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			3,772.00	2,872.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >