

REF:

ALH

CC3/ALH18010447/Adv 22

ASSIGNMENT

From:

Date:

07/06/2018

Estimated Cost:

☒ DD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To inspect Vehicle No:

93C 8218M

at Workshop n/s:

Premium

of

55 Ubi Rd 1

Insured:

Policy No:

17000 47720

Claims No:

Sum Insured:

Excess:

0 600

(Client's Record)

Make of Veh:

10am

(Policy Condition)

 Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

105K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

888/3

days

Res: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SGC8218M Yr Regn: 2017 Sept

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Audi A3

CC 999.

Colour:

Red

A/C: Insured / Std / NI / NA

Sp. Reading:

19330

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WA42228VXJ1008407

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

29/5/18

D.O.I.

07/06/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / ☒ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

SGC 8218M - X

8/6/18

Reg in merimen

8/6/18

Email Phua vehicle ex \$600k

15/8/18

Rece email from Mimi ex 0

17/10/18

Final fig \$3650.80 (Red 2831.20, 439) confirmed by email

RECEIVED 21 NOV 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

21/11 - typist

Days Of Repair:

3

Resurvey No. of Trip:

-

Survey Fee:

Transportation:

S + RS 184

Photos

Other

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format:

merimen

Lump Sum / I.B.I. (\$

3650.80

TOTAL

: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

From: Dally Amri, Mimi Zarina
To: Claims Dept
Cc: 'Veron Chen'
Sent: 15/8/2018 9:54:08 AM

Dear Jeffery

Full waiver of excess is applied for this claim.
I had amend the excess to \$0.00 in merimen.

Please advise insured accordingly.

Thank you.

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Dally Amri, Mimi Zarina
Sent: Monday, August 13, 2018 10:33 AM
To: 'Claims Dept'
Cc: 'Veron Chen'
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Jeffery

Please advise to OI his NCD won't be affected since he was not at fault for this case.
We will arrange a call back for him pertaining to premium.

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, August 13, 2018 10:29 AM

To: Dally Amri, Mimi Zarina

Cc: 'Veron Chen'; 'Claims Dept'

Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Ms. Mimi,

The owner concern is about his NCD, Premium and Excess for this case.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]
Sent: Friday, 10 August, 2018 1:21 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: 'Veron Chen' <veronchen@lkkauto.com>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Jeffery

May I know what is OI concerned on this claim? Is it pertaining to liability, NCD ect?

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, August 10, 2018 12:34 PM
To: Dally Amri, Mimi Zarina
Cc: 'Veron Chen'; 'Claims Dept'
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Mimi,

Attached the Police investigation result that was forwarded previously.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]
Sent: Friday, 10 August, 2018 12:16 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: 'Veron Chen' <veronchen@lkkauto.com>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Mr Jeffery

Owner is asking, if his insurance is not able to help him, then who should he go to, to seek for assistance on this matter? The police have also given their investigation result to this accident.
Please advise insured to forward the police investigation result to AIG.

Thank you.

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, August 10, 2018 11:49 AM
To: Dally Amri, Mimi Zarina
Cc: 'Veron Chen'; 'Claims Dept'
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Ms. Mimi,

Owner is asking, if his insurance is not able to help him, then who should he go to, to seek for assistance on this matter? The police have also given their investigation result to this accident.

The insured is asking, since his is paying a premium every year and now that he is in this situation, isn't his insurance going to help him? There is a video sitting at the accident scene location to proof that this accident was at no fault of his and yet nothing can be done to help him.

Kindly advise on the matter again.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 7 August, 2018 3:15 PM

To: 'Dally Amri, Mimi Zarina' <MimiZarina.DallyAmri@aig.com>

Cc: 'Veron Chen' <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Ms. Mimi,

Noted on this.

We will inform your insured of this and let him decide how he would like to proceed from here.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]
Sent: Tuesday, 7 August, 2018 9:48 AM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: Veron Chen (veronchen@lkkauto.com) <veronchen@lkkauto.com>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Jeffery

We are not practicing to retrieve the video footage from building management.
We do not have an authority of it.

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, August 03, 2018 9:16 PM
To: Dally Amri, Mimi Zarina
Cc: 'Claims Dept'
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Mimi,

Kindly revert back on to our queries.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 31 July, 2018 10:08 AM
To: 'Dally Amri, Mimi Zarina' <MimiZarina.DallyAmri@aig.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Ms. Mimi,

We refer to the our earlier email to LKK on the matter.

Kindly assist the client, Mr. Lim to retrieve the video from the accident location as the owner is now seeking AIG for their assistance on the matter.

Should you need more info you may contact me @ 8777 9608.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road I Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 31 July, 2018 9:22 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Jeffery,

Please refer to OIC Mimi.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 30 July 2018 6:00 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Veron,

There is a police investigation result for this accident.

Herein attach the necessary documents for your kind reference.

There is also a video captured during this accident. The owner himself is not able to retrieve the video. The building management for the accident scene have saved a copy of the video. Building location is 39 Jurong West Ave 1 Singapore 649518. (Singapore Che Wein Khor Moral Uplifting Society). Phone number 6450 1369.

Who can assist the client on to this matter? Would it be LKK or AIG? Kindly let us know how to move ahead from here.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Monday, 11 June, 2018 3:46 PM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Hi Veron,

Please ignore the email.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

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From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]
Sent: 11 June, 2018 3:40 PM
To: 'Veron Chen (LKKAUTO)'; 'Claims Dept'; 'SUR'
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Hi Veron,

Can we confirm if this is repair approval?

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: 08 June, 2018 2:22 PM
To: Claims Dept; SUR
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Phua,

Vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 June 2018 2:26 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD claim for SGC 8218 M

Dear all,

Kindly assist with the Own Damage Claim approval for the above mentioned vehicle.
Here are the attachments of GIA report & estimate for your kind reference.
Kindly arrange survey on 07/06/2018(Thursday) @ 10am.Owner will be waiting.

Thank you.

Best Regards,

Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 8 June 2018 2:22 PM
To: 'Claims Dept'; SUR
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Phua,

Vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Monday, 4 June 2018 2:26 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD claim for SGC 8218 M

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Thank you.

Best Regards,

Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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Veron Chen (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 30 July 2018 6:00 PM
To: Veron Chen (LKKAUTO); SUR
Cc: 'Claims Dept'
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)
Attachments: WhatsApp Image 2018-07-30 at 17.58.21.jpeg

Dear Veron,

There is a police investigation result for this accident.

Herein attach the necessary documents for your kind reference.

There is also a video captured during this accident. The owner himself is not able to retrieve the video. The building management for the accident scene have saved a copy of the video. Building location is 39 Jurong West Ave 1 Singapore 649518. (Singapore Che Wein Khor Moral Uplifting Society). Phone number 6450 1369.

Who can assist the client on to this matter? Would it be LKK or AIG? Kindly let us know how to move ahead from here.

Many thanks!

Best regards,
Jeffery Tan

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From: Nora Khai [mailto:nora.khai@premiumauto.com.sg]
Sent: Monday, 11 June, 2018 3:46 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Hi Veron,

Please ignore the email.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Nora Khai [mailto:nora.khai@premiumauto.com.sg]

Sent: 11 June, 2018 3:40 PM

To: 'Veron Chen (LKKAUTO)'; 'Claims Dept'; 'SUR'

Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Hi Veron,

Can we confirm if this is repair approval?

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: 08 June, 2018 2:22 PM
To: Claims Dept; SUR
Subject: RE: OD claim for SGC 8218 M-DOA: 29/5/18 (AIG OD)

Dear Phua,

Vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 June 2018 2:26 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD claim for SGC 8218 M

Dear all,

Kindly assist with the Own Damage Claim approval for the above mentioned vehicle.
Here are the attachments of GIA report & estimate for your kind reference.
Kindly arrange survey on 07/06/2018(Thursday) @ 10am.Owner will be waiting.

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel : 65 6547 0000
Fax : 65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/32985/2018
Date : 6 July 2018

LIM KIM HUAT
BLK 289 BISHAN STREET 24
#12-21
SINGAPORE 570289

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SGC8218M AND UNKNOWN VEHICLE ALONG JURONG
WEST AVENUE 1 ON 29/05/2018 AT ABOUT 1500 HRS**

I refer to the above accident.

- 2 We have completed the case. Our investigations have not produced any substantive results. Traffic Police is unable to conclusively determine the party at fault. Hence no action is being taken against anyone with regards to the accident, at this point in time.
- 3 You may wish to note that our decision does not preclude future prosecution should new evidence emerge at a later stage. Please be informed that our decision does not preclude you from pursuing insurance / civil claims.
- 4 If you have any clarification, you may contact the Investigation Officer, SSS Leslie Tan at office number: 6547 6144.


Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.





REPUBLIC OF SINGAPORE DRIVING LICENCE



Name: LIM KIM HUAT
 Licence Number: S1800241H
 Birth Date: 03 May 1967
 Valid Date: 20 Mar 2003

ID08307810G

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1800241H



Name: LIM KIM HUAT
 Race: 林金发
 CHINESE
 Date of birth: 03-05-1967
 Sex: M
 Country/Place of birth: SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE



Name: LIM KIM HUAT
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REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1800241H



Name: LIM KIM HUAT
 Race: 林金发
 CHINESE
 Date of birth: 03-05-1967
 Sex: M
 Country/Place of birth: SINGAPORE



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/06/2018 11:45
Date Of Accident	29/05/2018 14:20
Exact Location Of Accident	39 JURONG WEST AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGC8218M
Insured/Policyholder	
Name Of Registered Owner	LIM KIM HUAT
NRIC No	S1800241H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92278620
Alternative Phone No	OTHERS-65531976

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700047720
Cover Note Number	

Driver

Name of Driver	LIM KIM HUAT
NRIC No	S1800241H
Date Of Birth	03/05/1967
Occupation	INDOOR
Date Of Driving Pass	09/08/1987
Driving Experience	30 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92278620
Fax Number	
Contact Number	OTHERS-65531976
Email Address	NOEMAIL

Address APT BLK 289 BISHAN ST 24
#12-21
Postcode S570289
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles involved in the accident 1
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? YES
If Yes, Please state which Police Station
Police Station Name BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

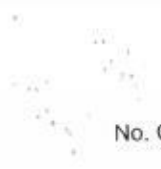
REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number UNKNOWN
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage



No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: T. K. F. N. S.
NRIC/FIN No.: G52490918



SKETCH PLAN



1756032184

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Robert to Police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature _____
(if driver is not the policyholder)
Date & Time _____

Reporting Centre Personnel's Signature:
Name: Ian Ellis
NRIC/FIN No: 65334900P



Police Report



**SINGAPORE
POLICE FORCE**



1/201805202140

1 of 3

Report No: T201805202140

Police Station Of Origin:

Bishan N.P.C

20 Bishan Street 23 SINGAPORE 579757

Tel No: 1800-5529999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 30/05/2018 19:05		Vice Report No.:		Station Diary No.: 144	
Informant's Particulars					
Name of Informant: LIM KIM HUAT			Address: APT BLK 286 BISHAN STREET 24 #12-21 SINGAPORE 570282		
ID Type / ID No. NRIC NO / S1500241H			Contact No.: Home/Office: Mobile: 92278820		
Nationality: SINGAPORE CITIZEN			Email:		
Sex Male	Age 51	Date of Birth: 03/05/1967	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Sales Manager			Driving Licence Information: Class: 2B, 3, 4, 5		Date of Expiry:

General Information of the Accident				
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 28/05/2018 15:00	Type of Location: Car Park
Location: Along Road 1 JURONG WEST AVENUE 1 39 Jurong West Ave 1 Singapore One Wein Khor Moral Uplifting Society (temple)				
Weather:		Road Surface:		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision:				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
SGC8218M	Car	AUDI	A3 SEDAN 1.0 TFSI S TRONIC (LED)	Red	Slightly Damaged	0

Details of Vehicle Insurance				
Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date

Police Report



**SINGAPORE
POLICE FORCE**



1/20180530/2140

2 of 2

Police Station Of Origin
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No. 1800-5529999

Report No. T20180530/2140

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SGC8218M	AIG ASIA PACIFIC INSURANCE PTE LTD	1700047720	14/09/2017	13/09/2018

Details of Person Involved			
Any Pedestrian Involved: No		Use of Pedestrian Crossing: NA	
No. of Pedestrians Injured: NIL			
Driver Name	LIM KIM HUAT	ID No	S1800241H
Related Vehicle	SGC8218M (Car)	Contact No.	92278620
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3,4,5 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 29/5/18 at about 1300hr to 1430hrs, I went to the Singapore Che Wen Khor Moral Uplifting Society (39 Jurong West Ave 1) and parked my vehicle at the temple carpark. I retrieve back my vehicle at about 1500hrs and noticed that there was slight dent and scratch mark at the front left passenger door of my vehicle. I do not know who hit my vehicle and there was no witness. However, there is a CCTV located at the said location.

I am lodging this report as I require it to view the CCTV of the said location as well as insurance claim purposes.