Jia Le (LKK Auto)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>

Sent: Tuesday, 24 September 2019 3:22 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Your ref: 2556554690SG,Our Ref: CC4/LCR18010434/Kda3,Accident involving

Vehicle SLD 6244K & SJZ 8098K on 01/06/2018

Dear Jia Le,

Having reviewed the matter, we are agreeable to settle at 80% based on MAG.

Please let us have the finalized documents for payment as soon as possible.

Thank you.

Best Regards,

Angie Gan AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1013

Angiegeokling.Gan@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

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From: Gan, Angiegeokling

Sent: Monday, July 22, 2019 4:41 PM **To:** Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 2556554690SG,Our Ref: CC4/LCR18010434/Kda3,Accident involving Vehicle SLD 6244K & SJZ

8098K on 01/06/2018

Dear Jia Le,

Any video footage or police investigation result?

Best Regards,

Angie Gan AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd. Angiegeokling.Gan@aig.com | www.aig.sg

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Monday, July 22, 2019 4:27 PM

To: Gan, Angiegeokling < Angiegeokling.Gan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: Your ref: 2556554690SG, Our Ref: CC4/LCR18010434/Kda3, Accident involving Vehicle SLD

6244K & SJZ 8098K on 01/06/2018

This message is from an external sender; be cautious with links and attachments.

Dear Angie,

We offered 50% liability to third party. However, they rejected and counter propose 80% liability based on MAG 11 (d).

Please let us have your instruction.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 22 July 2019 3:06 PM

To: Gan, Angiegeokling

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: Your ref: 2556554690SG,Our Ref: CC4/LCR18010434/Kda3,Accident involving Vehicle SLD 6244K & SJZ

8098K on 01/06/2018

Hi Angie,

We will check and get back to you.

By copy to Jia Le,

Kindly assist. CC4/LCR18010434/Kda3

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gan, Angiegeokling < Angiegeokling.Gan@aig.com>

Sent: Monday, 22 July 2019 2:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: FW: Your ref: 2556554690SG,Our Ref: CC4/LCR18010434/Kwa3,Accident involving Vehicle SLD 6244K & SJZ

8098K on 01/06/2018

Dear Hsiao Tong/Irene,

Please note that I have taken over this file from Ivy.

Noticed that Ivy's last email to you on 25/10/18 had agreed to settle at 50/50.

Kindly advise status of this matter.

Thank you.

Best Regards,

Angie Gan

Complex Claims Examiner
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From: Yong, Ivy-AV

Sent: Thursday, October 25, 2018 11:33 AM

To: 'Vivian Lau (LKKAuto)'

Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: Your ref: 2556554690SG,Our Ref: CC4/LCR18010434/Kwa3,Accident involving Vehicle SLD 6244K &

SJZ 8098K on 01/06/2018

Hi Vivian,

Please proceed as advise.

Thank you

lvy Yong

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +64191637 | Fax +68357416 <u>Ivy-AV.Yong@aig.com</u> | <u>www.aig.com.sg</u>

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Wednesday, October 24, 2018 5:25 PM

To: Yong, Ivy-AV

Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject: Your ref: 2556554690SG, Our Ref: CC4/LCR18010434/Kwa3, Accident involving Vehicle SLD 6244K & SJZ

8098K on 01/06/2018

Your ref: 2556554690SG

Our Ref: CC4/LCR18010434/Kwa3

Dear Ivy

Accident involving Vehicle SLD 6244K & SJZ 8098K on 01/06/2018

We refer to the above matter.

Based on OID video, Both parties making a turn, BOLA 6 applies (liability 50/50)

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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