

Surveyor:

MTH

DOI:

7/6/18

Date / Time:

5/6/2018

Registered in Merimen:

7/6/2018

Pre-assign / CCU / FTE

SLC7779H



Insured Vehicle No.:

Name of Insured:

Ng Choon Kee

Insured Tel No.:

HP:

97574576

Excess Sec II :SS

D.O.A.:

4-6-18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

PMV 2017 - 000388P

H. Vezel

Alexandra TechnoPark Bagan
c/p

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLL1396X



INSRS:

WSP:

Tel:

Liability:

RMKS:

burned



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
1/6	SLL1396X - X; SLC7779H - X	Non-Reporting ltr (1st)	
MTH		Non-Reporting ltr (2nd)	
		Non-Reporting ltr (Final)	
		Notification ltr (if non-pickup)	
18-6-18	Basic WSP Liability Done.	Call OI:	
		After call ltr to OI:	
18-11-18	File pass To Typist To PERSONAL REPORT.	Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time: 18-10-18	Confirm with: S/N
Repair Cost:	FF S\$3,399.67	(4 days) Reduction:	33 %
FINAL SETTLEMENT		Date/Time: 18-10-18	Confirm with: S/N
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	25
Repair Cost:	S\$3,399.67	On Request info provided by the TP.	
Loss of Rental (LOR):	S\$ 100.00	(4 days) x 100	
Loss of Use (LOU):	S\$ -	(5 x days)	
Loss of Income (LOI):	S\$ -	(5 x days)	
LOR only <input checked="" type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search:	S\$ -		
Medical:	S\$ -		
Disbursement:	S\$ -	(e.g. Tow/ Independent)	
Legal Cost:	S\$ -		
Total:	S\$3,999.67	Global Sum S\$:	
FINAL PAYMENT		Date/Time: 18-10-18	Confirm with: S/N
Payee 1:	S\$3,999.67	Name 1:	BORING MOTORS (SINGAPORE) PTE LTD
Payee 2: (Strike if N.A.)	S\$ -	Name 2:	
Payee 3: (Strike if N.A.)	S\$ -	Name 3:	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18010432/T1ea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986		Date : 07-06-2018	
		Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLC 7779H	Veh. Inspected	SLL 1396X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/06/2018	Inspection Date	07/06/2018
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingsapore.com.sgToyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1198Co. Reg No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE**

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mr Lee Wee Shong 734 Woodlands Circle #07-351 Singapore 730734 Mobile: 81395199
	Document No 0	
	Document Date 05/06/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	GEXGKZ	S3	2RE171R	15/02/2017	SLL1396X	0	31709 :6TP/SLL1396X/05061:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MR053REH104551176	1ZRY293162	60	Shashitharan	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP VEH NO.:SLC7779H ACC DATE:04/06/18 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				50/ 100.00
2	B	BP-LAB CHECK WIRING AND CONDUCT LEAK TEST				154.00/
3	B	BP-LAB REPL ACC AFF PARTS AND PANEL STRAIGHTEN AND REALIGN ACC AFF AREA				1232/ 1848.00
4	B	BP-RES RESRPAY ACC AFF AREA				1012/ 2024.00
5	1	S53801-02240 FENDER SUB-ASSY, RH	1.00	877.10		877.10/
6	2	S75444-02700 PLATE, LUGGAGE COMPT	1.00	34.40		34.40/
<p>Tan Jun 97495714 -wp- 7/6/18 @ 1515 4 days sur @ Pandan Rony before part</p> <p>Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.</p>						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour: 911.50 Materials: 4,126.00 Lubrication/Fluid: 0.00 Others: 0.00	5,037.50
			GST 7.00% 352.63
			Less 0.00
			Amount Due 5,390.13

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 05/06/2018
TIME 11:22

Authorised by Repairer

Signature

Date:

VEHICLE NO

SLL1396X

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingapore.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 129462
Tel no. : 6631 1188

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mr Lee Wee Shong 734 Woodlands Circle #07-351 Singapore 730734 Mobile: 81395199
	Document No	
	Document Date	
	0	
	13/07/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	GEXGKZ	S3	ZRE171R	15/02/2017	SLL1396X	30887	31709 6TP/SLL1396X/05061:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MR053REH104551176	1ZRY293162	60	Shashitharan	10/07/2018	8.00	13/07/2018	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP VEH NO.: SLC7779H ACC DATE: 04/06/18 DATE-IN: 10/07/18 DATE SURVEY: 07/06/18 NO OF REPAIR DAYS: 4 DAYS BY: TAUFIKH AUTHORIZED ON: 10/07/18				50.00
2	B	BP-LAB CHECK WIRING AND CONDUCT LEAK TEST				154.00
3	B	BP-LAB REPL ACC AFF PARTS AND PANEL				1232.00
		STRAIGHTEN AND REALIGN ACC AFF AREA				
4	B	BP-RES RESRPAY ACC AFF AREA				1012.00
5	1	S53801-02240 FENDER SUB-ASSY, RH	1.00	877.10		877.10
6	2	S75444-02700 PLATE, LUGGAGE	1.00	34.40		34.40
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 911.50	3,359.50
		Labour 2,448.00	GST 7.00%
		Materials 0.00	235.17
		Lubrication/Fluid 0.00	Less 0.00
		Others 0.00	Amount Due 3,594.67

3723380

3723380

13/07/2018
15:59

SLL1396X

WORKSHOP



Borneo Motors

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 10 Jun 2018

Preliminary Advice

Insured Vehicle No	: SLC7779H	Accident Date	: 04/06/2018
TP Vehicle No	: SLL1396X	Assignment Date	: 07/06/2018
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 4 days
Date of Inspection	: 07/06/2018		
Inspection At	: Borneo Motors (singapore) Pte Ltd - (pandan) (HQ) Toyota Bodycare Centre, No. 2 Pandan Crescent Singapore 128462		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...O/S front.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,307.50
Revised Amount	:S\$	3,359.50
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,359.50

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 18 June 2018 9:01 AM
To: Siti.Nabilah@inchcape.com.sg
Cc: Admin A
Subject: RE: Direct Settlement(ST) - Accident Involving SLL1396X and SLC7779H DOA 04/06/2018

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]
Sent: Thursday, 14 June, 2018 12:06 PM
To: Motor Claims SG - SG Common; Claims SG - SG Common
Cc: Siti Nabilah PTCBC
Subject: RE: Direct Settlement(ST) - Accident Involving SLL1396X and SLC7779H DOA 04/06/2018
Importance: High

Hi All,

Refer to our email dated 05.06.2018, we still yet to received any news from you or your good company.

Appreciate if you could revert to us on the liability clearance soonest.

Thank you,
Nabilah

From: Siti Nabilah PTCBC
Sent: Tuesday, 5 June 2018 4:10 PM
To: 'motorclaims.sg@fwd.com' <motorclaims.sg@fwd.com>; claims.sg@fwd.com
Cc: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>
Subject: Direct Settlement(ST) - Accident Involving SLL1396X and SLC7779H DOA 04/06/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Police Report & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SLC7779H thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent – Level 4** for an appointment to inspect our client's vehicle soonest as vehicle is in our premises.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you

Best Regards,
Nabilah

TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



THE ALL-NEW LEXUS LS WITHOUT PRECEDENT

LEXUS



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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Jun 2018 19:10	Cim Veh Model Changed	(205469) TOYOTA COROLLA ALTIS 1.6 CVT (A).	[A] HOW MEI KWAN
2	07 Jun 2018 19:10	Cim Created	Reg No: SLL1396X, Acct Date: 2018/06/04, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Borneo Motors (singapore) Pte Ltd - (pandan) (HQ)	[A] HOW MEI KWAN
3	07 Jun 2018 19:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj. : VICOM Ltd.	[A] HOW MEI KWAN
4	07 Jun 2018 19:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/19	[A] HOW MEI KWAN
5	07 Jun 2018 19:10	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	07 Jun 2018 19:11	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
7	08 Jun 2018 17:27	Cim Registration Modified	Pol No:->PNPV2017-00003588-01.	[I] Josey Loh
8	10 Jun 2018 11:24	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/06/19	[A] HOW MEI KWAN
9	18 Oct 2018 16:56	Label Added	(20005):Direct Settlement .	[A] Asher Sng Rong Yi
10	22 Nov 2018 15:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	22 Nov 2018 15:34	Cim Dtl Modified	JPJ Reg. Date: -> 2017/02/15.	[A] JOANNE LEE KHANG MIN
12	22 Nov 2018 15:34	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	27 Nov 2018 15:19	Adj Mandate Request	Cur.Req:3994.67:LIABILITY: 100% B:23 OI REVERSED INTO PARKING LOT HIT TP QUA NTUM: (a) COR w/GST: \$3,594.67 + (b) LOR: \$400.00 (4days x \$100) Total: a+b = \$3,994.67 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type: None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1828836	10/06/2018 11:24	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL1396X	SLC7779H	10.70

Print Received Message

This mail is associated with :

***SLL1396X (1201800006946)**
[SLC7779H]

TP

LEE WEE SHONG

Jun 4 2018 8:00AM

[Ng Chong Kee]

Borneo Motors (singapore) Pte Ltd - (pandan)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 03/12/2018 19:26 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3994.67) - SLL1396X - Claim Handler: Clara Li Zi Rong

Approved:3994.67.



Borneo Motors

Co Reg No: 1967000852

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/11/PD8936/DS(ST)

Your Ref: FWD-SLC7779H

09 Nov 2018

BY HAND (INS COPY)

M/S. FWD SINGAPORE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Asher Sng

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLL1396X AND SLC7779H ON 04 Jun 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$3,594.67	B. LTA Search -
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$400.00(\$100x4days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$3,994.67

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (✓) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (X) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLL1396X and SLC7779H on 4/6/18
Own vehicle's number Other vehicle's number Date of accident
along Alexandra Techno Park BIK A Airport lot #45
Accident location
BY THE LETTER OF AUTHORITY, I/we, Lee Wee Chong
Name of Policy Holder & (IC/Passport/Company Registration) number
of BIK 754 Woodlands Circle #07-351 5730734
Address of Policy Holder

owner of Vehicle Registration No. SLL1396X hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under insurance Policy number 2100560024 taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 07 of the month 06 Year 20 18.

Signed & Delivered By:



Witness By:



(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

*delete as appropriate

RELEASE

Claim Reference:	1201800006946
Surveyor's Reference:	CC4/FWD18010432/T1ea3
TP Reference:	BMS2018/11/PD8936/DS(ST)

We, **BORNEO MOTORS (S) PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLL 1396X** ("Vehicle") to accept the sum of **\$3,994.67**, being the amount claimed for **\$3,594.67** (repair costs), **\$400.00** (loss of rental/ use), **\$ -** (loss of income), **\$ -** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **04/06/2018** (date of accident) at / along **ALEXANDRA TECHNOPARK BLK A CP LOT #45** (location) involving vehicle no/s. **SLL 1396X** and **SLC 7779H**.

This is pursuant to the inspection conducted on **07/06/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLC 7779H** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 14 day of 12 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MTH

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**TAX INVOICE**Online Service Booking :
www.toyotasingsapore.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 129462
Tel no.: 6631 1188Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mr Lee Wee Shong 734 Woodlands Circle #07-351 Singapore 730734 Mobile: 81395199
	Document No 38029258	
	Document Date 23/10/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	GEXGK2	S3	15/02/2017	SLL1396X	39728	31709	6TP/SLL1396X/05061
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MRO53REH104551176	12RY293162	60	Shashitharan	10/07/2018 10.43	23/10/2018 18.41		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	E	BP-SUNDRY SUNDRIES TP VEH NO.: SLC7779H ACC DATE: 04/06/18 DATE-IN: 10/07/18 DATE SURVEY: 07/06/18 NO OF REPAIR DAYS: 4 DAYS BY: TAUFIKH AUTHORIZED ON: 10/07/18	*			50.00
2	B	BP-LAB CHECK WIRING AND CONDUCT LEAK TEST	*			154.00
3	B	BP-LAB REPL ACC AFF PARTS AND PANEL STRAIGHTEN AND REALIGN ACC AFF AREA	*			1232.00
4	B	BP-RES RESRPAY ACC AFF AREA	*			1012.00
5	1	S53801-02240 FENDER SUB-ASSY, RH	1.00	877.10		877.10
6	2	S75444-02700 PLATE, LUGGAGE	1.00	34.40		34.40
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 911.50 Labour 2,448.00 Materials 0.00 Lubrication/Fluid 0.00 Others 0.00	3,359.50
			GST 7.00% 235.17
			Less: 0.00
			Amount Due 3,594.67

PLEASE MAIL YOUR CHECKUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 129462 3827020
PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

3827020

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 23/10/2018
TIME 18:41

VEHICLE NO SLL1396X

CUSTOMER


SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
LEE WEE SHONG BLK 734 WOODLANDS CIRCLE #07-351 SINGAPORE 730734

DATE	INVOICE NO.
13-Jul-2018	BMS 3478

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	BMS 3478	13-Jul-2018	SLD 754 U
NO. OF DAYS	RATE	AMOUNT	
RENTAL FROM 10 JULY 2018 TO 14 JULY 2018 YOUR REF: SLL 1396 X	4	93.458	373.83
			
GST @ 7%		\$26.17	
TOTAL		\$400.00	

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

VEHICLE HIRING AGREEMENT

Hirer's Car Vehicle No:

HIRER'S PARTICULARS

Name (as in IC): **LEE WEE SHONG.**
NRIC/Passport No: **S747263BJ** Date of Birth: **09.05.1974.**
Address: **BLK 734 WOODLANDS CIRCLE** Age: **44**
#07-351 S: **730734.**
Name & Address of Employer: _____
Occupation: _____ Driving Exp: **12.**
Driving Licence No: **S747263BJ** Passed Date: **07.03.2006**
D/L Type: Local/Int'l/Others: _____
Tel(O): _____ (R) _____ HP **81395199.**
DRIVER'S PARTICULARS

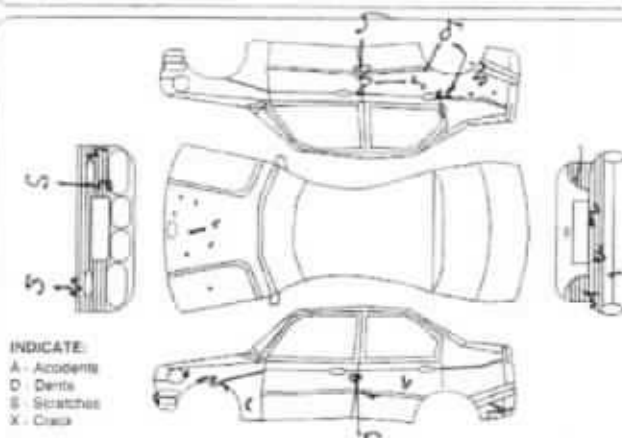
Name (as in IC): _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
S: _____
Occupation: _____ Driving Exp: _____ Yrs
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Others: _____ Contract No: _____

Loan Vehicle No: SLD 754U		Replace Veh No: _____	
Make & Model: TOYOTA ALTIS (Auto/Manual)		VR No: _____	
CHARGES \$ cts			
Daily	4 day @ \$ 93.458	Per day	373 83
Weekly/Monthly	week @ \$ _____	Per week/Monthly	
Others: _____			
CDW/PAI	@ \$ _____	Per day/Monthly	
Delivery/Collection Svc: _____			
GST: _____			
OR No: _____		(A) SUB-TOTAL	
Permit Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
First _____ km FREE per day		GST 770	26 17
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	400 00

Security Deposit : \$ _____ Bank: **SC.**
CASH/NETS/MA/MC/AMEX/CHO No: **4300 9200 2351 3086**
Expiry Date: **12/22** Card ID No: **451**
Name as in Card: **LEE WEE SHONG**

NON WAIVER EXCESS (Subject to GST) \$ **1,500/-**
ACCESSORIES CHECK
☐ IU ☐ STD Tools ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____

SINGAPORE Use Only


I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made in the charge/credit card transaction. All information I have been given from BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- This agreement is a 24-hour hire agreement with no limit on the number of days the vehicle is used, subject to the vehicle being returned to the hirer's car park at the appointed return date.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for early return at the rate of \$100 per day for each day of early return.
- Use of the vehicle for illegal purposes (for instance, in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$2000 in addition to the appropriate insurance fee in the case of non-compliance with this usage.
- The hirer and/or driver shall be responsible for all damages to the vehicle caused, all traffic infringements, fines and penalties imposed on the vehicle or any person in respect of the vehicle while in use or operation.
- The hirer and/or driver shall be responsible for all damage, damage, loss, expense, including reasonable costs of repairs, incurred by the hirer or driver in respect of the vehicle while in use or operation, whether or not the damage is caused by the hirer or driver, whether or not the damage is caused by the hirer or driver, whether or not the damage is caused by the hirer or driver, whether or not the damage is caused by the hirer or driver.
- Smoking or drunk driving and operation of the vehicle are not allowed. Any offence, including cigarette, alcohol or drug use, will result in the hirer being liable for removing the vehicle and/or the hirer being liable for the cost of the offence.
- Any person using the vehicle without the hirer's written consent is liable for the cost of such use as well as the cost of any damage to the vehicle.
- In case of accident, the hirer shall report to the police immediately. An accident report must be made within 24 hours. Failure to comply with this requirement will result in the hirer being liable for the cost of the accident.
- The hirer and/or driver shall be responsible for ensuring that the vehicle is returned to the hirer's car park at the appointed return date and in good condition.

Date Out	Time Out	Mileage	Check By	Remarks
10/7/18	1015	38722	EMMIN	

Return of Vehicle: The Hirer Driver is Required to Sign in the Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc).

Date In	Time In	Mileage	Check By	Remarks
14.07.18	0930	38964	NIK	14/7/18 @ 1120

Hirer's/Driver Signature: _____

Hirer's/Driver Signature: _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jun 2018 Edit Reg		05 Jun 2018 00:00 Edit Adj Rpt	S\$3,359.50 Edit Estimates	S\$3,359.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ng Chong Kee , ID: S7679499E								
Main Claimant:	LEE WEE SHONG , ID: S7472638J								
Vehicle Reg. No.:	SLL1396X	Date of Loss:	04/06/2018 08:00 - :59 [15 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800006946	Policy/Cover Note No.:	PNPV2017-00003588-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLC7779H	Policy No. (Claimant):	2100500024						
		Excess:							
Repairer:	Borneo Motors (singapore) Pte Ltd - (pandan) (HQ) Toyota Bodycare Centre, No. 2 Pandan Crescent, 12B462 West Coast - Tel: 66311188								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 19/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (03/12/2018): Alert - Adj Mandate Approved (S\$3994.67) - SLL1396X - Claim Handler: Clara Li Zi...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL1396X (1201800006946)
[SLC7779H]

TP

LEE WEE SHONG

Jun 4 2018 8:00AM

[Ng Chong Kee]

Borneo Motors (singapore) Pte Ltd - (pandan)

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/06/18 11:24	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/18 16:57	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	18/10/18 16:57	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
4	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
5	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
6	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
7	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
8	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
9	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
10	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
11	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
12	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
13	18/10/18 16:57	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/06/18 19:11	ACKNOWLEDGEMENT EMAIL TO FWD DD 06.06.2018	Load PDF	
2	07/06/18 19:11	TP GIA REPORT	Load PDF	
3	07/06/18 19:11	TP ESTIMATE	Load PDF	
4	11/06/18 13:21	TP ESTIMATE - MARKED	Load PDF	
5	11/06/18 14:55	EMAIL - FWD TO OI DD 08.06.2018	Load PDF	
6	22/11/18 15:38	WORKSHOP INVOICE	Load PDF	
7	22/11/18 15:38	RENTAL RECEIPT	Load PDF	
8	22/11/18 15:38	LOD	Load PDF	
9	19/12/18 09:22	Release Voucher	Load PDF	
10	19/12/18 09:22	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	08/06/18 17:29	Insured GIA Report	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC7779H (Insd veh)	Model:	TOYOTA COROLLA ALTIS 1.6 CVT (A)
	SLL1396X (TP veh)		
Date of Accident:	04/06/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	5,390.13
Final Repair Cost	:	\$	3,594.67
Loss of Use	:	\$	
Rental (if any)	:	\$	400.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,994.67

days at \$0.00 per day

4 days

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Borneo Motors (Singapore) Pte Ltd	\$	3,994.67
2)		\$	

JOANNE LEE KHANG MIN

19 Dec
2018

LKK Auto Consultants Pte Ltd

Date _____

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18010432/T1EA3Q2

Date: 19/12/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00003588-01

Claimant Vehicle No: SLL1396X Insured Vehicle No: SLC7779H

Date of Loss: 04/06/2018 Nature of Claim: TP Claim No: 1201800006946

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLL1396X		
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 CVT (A)	Engine No:	1ZRY293162
Reg. Date:	15/02/2017 (Man. Year: 2016)	Chassis No:	MR053REH104551176
Colour:	Silver	Odometer:	36061 km
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/45 R17	Rear Tyre Size:	215/45 R17
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,011.50	961.50	50.00	4.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,026.00	2,398.00	1,628.00	40.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,037.50	3,359.50	1,678.00	33.31
+ GST 7.00/7.00% (S\$)	352.63	235.17	117.46	33.31
Nett Amount (S\$)	5,390.13	3,594.67	1,795.46	33.31
+ Car Rental (4.0 x S\$100.00/day) (S\$)		400.00		
	Nett Liability (S\$)	3,994.67		

INSPECTION

Date of Assignment: 05/06/2018

Date Inspected: 07/06/2018 Inspected At:

Borneo Motors (singapore) Pte Ltd -
(pandan) (HQ)
Toyota Bodycare Centre, No. 2 Pandan
Crescent
Singapore 128462

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 22 Nov 2018)
Parts: 143	TOYOTA COROLLA ALTIS 1.6 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL1396X)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*FENDER SUB-ASSY ,RH	Bent	877.10 FS	*877.10 FS
3	1		*PLATE,LUGGAGE COMPT	Necessary	34.40 FS	*34.40 FS
Total Parts (S\$)					1,011.50	961.50

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK WIRING AND CONDUCT LEAK TEST	New	154.00	154.00
2	REPL ACC AFF PARTS AND PANEL STRAIGHTEN AND REALIGN ACC AFF AREA	New	1,848.00	1,232.00
3	RESPRAY ACC AFF AREA	New	2,024.00	1,012.00
Gross Labour Cost (\$\$)			4,026.00	2,398.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >