

(5/52/01)

INS. CASE OWNER:

CC 3 UR / AIG1801 0427, Vwb3

LKK:

IDAC:

Surveyor:

Sathya

DOI:

ASSIGNMENT

6/6/18

Date / Time:

6/6/18

Registered in Merimen:

7/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLC 5883C

Name of Insured:

UPP

Insured Tel No.:

HP:

5/6/18

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ASBULAKI BIN BRIMAD

Driver Tel No.:

(V/LA YES / NO)

Claim No.:

872741796256

Policy No.:

99999574

Make / Model:

Toyota

Place of Accident:

LEMENTI WUE 6 ENTER TO WUE

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

SHB 5363P



INSRS:

WSP:

Tel:

Liability:

RMKS:

SHET



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/6/18
vivan
12/6/18

SHB 5363P X

SLC 5883C X

Email letter to 02-

RECEIVED 13 JUL 2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

12/6/18 email.
vivan

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Lee GeK

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

SS

1586.03

Loss of Rental (LOR):

SS

234.34

(

3 days) X

157.17

Loss of Use (LOU):

SS

150.00

(

50 x

days)

Loss of Income (LOI):

SS

(

5 x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

1927.37

Global Sum SS:

1920.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1920.00

Name 1:

SMRT Taxis Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No

Claims No

Sum Insured

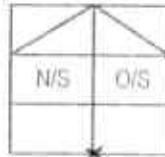
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res:

Yes or No

Lum Sum:

28.7

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SHB 5363P

Yr Regn: DEC / 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius 4

cc: 1798

Colour: Maroon

A/C: Insured / Std / NI / NA

Sp Reading: 60318

T/Radio: Insured / Std / NI / NA

Eng/No: 2ZR8260380

C/No: JTDKB3FU603576687

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

5/6/2018

D.O.L:

6/6/2018

Survey held at

SMRT

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

11/7/18

Confirm 2.8% \$1586.03 with 2 Working days

TAX / 06/18/2018

AIG

-SLC5823C

(Red = \$2075.66
57.1)

OverTime, File Pass to?

☐

Prel. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

OverTime, File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Insp (\$

Report Format :

Survey Fee:

Transportation

1) S + PLS - 34

2) Photos

3) Others

FORM 01/01/18 (1.0)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18010427/Vwb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 07-06-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 5883C	Veh. Inspected	SHB 5363P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/06/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	05/06/2018	Inspection Date	06/06/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

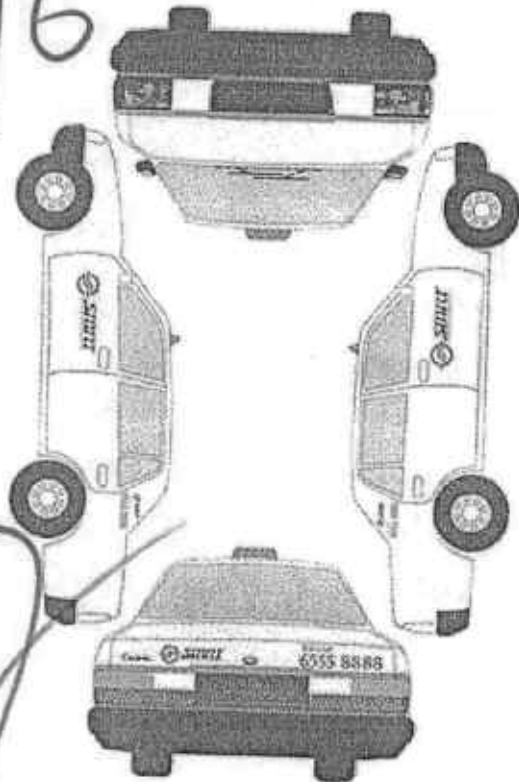
5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5363P
Ref. No : TAX/06/18/2018
Reg. Date : 14/12/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : NG KOK HOONG
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 05/06/2018 09:30:00 PM
Accident Reported Date / Time : 06/06/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024096455
Special Instruction to ARC, if any :
SLC5883C - AIG - LKK P/P
BEFORE PAINT PHOTO FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)
& Email : sebastianyeang@lkkauto.com HP: 90036121
Prepared Date : 06/06/2018 10:50:48 AM



15:35

8.6.18

cover, rear floor under, RM (no replace)
60383

Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

1/4
2nd witness

Date 6-6-18

Date 8-6-18

60319 km

1-1-1

18:30

8.6.18

pass Supplementary

to return to the supplier only part 11st

LEE CHONG AUTO PTE LTD

Vehicle Return Date:

8/6/18

Vehicle Return Time:

1425

Signature of Driver:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU603576687

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 738.00	200.00
Total Material Charges	: 1,702.11	1,096.03
Other Charges	: 260.00	90.00
TOTAL	: 3,038.11	1,586.03
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	2.00 ✓
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 06/06/2018 01:42:39 PM	06/06/2018 02:51:05 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 06/06/2018 01:41:28 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1806-0511

Invoice No :

Quotation Date : 23/6

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	200.00 ✓
Total Labour	338.00	200.00 ✓

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 ✓
TO RESPRAY FILLER RR BUMPER RH	180.00	0.00
TO RESPRAY BUMPER BEAM	180.00	0.00
Total Spray Painting & Panel Beating	738.00	200.00 ✓

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	50.00 ✓
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	260.00	90.00 ✓

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No	✓
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace	No	✓
5256547900			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace	No	✓
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Check	No	X
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Check	No	X
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Check	No	X
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Check	No	X
8159147010			LENS & BODY ASSY, RR BUMPER, LH	0	486.80	10.00	0.00	Replace	Not given	No	X
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Check	No	X
5259147050			SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Check	No	X
5257647040			RETAINER, RR BUMPER, LH	0	111.50	25.00	0.00	Replace	Not given	No	X
5257547040			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.53	Replace	Check	No	X
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No	✓
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No	✓
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Check	No	X
5839847050			COVER, REAR FLOOR UNDER, RH	1	169.50	25.00	127.12	Replace	Replace	No	✓
6563747060			LINER, REAR FENDER, RH	0	135.80	25.00	0.00	Replace	Not given	No	X
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No	X
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No	✓
TOTAL MATERIALS							1,702.13	1,096.04			
TOTAL MATERIALS(Discounted)							1,702.11	1,096.04			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1096.03 ✓
+ 200.00 ✓
+ 290.00 ✓

1586.03 ✓ @ 2 days
confirmed

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5363P
 Ref. No : TAX/06/18/2018
 Reg. Date : 14/12/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : NG KOK HOONG
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 05/06/2018 09:30:00 PM
 Accident Reported Date / Time : 06/06/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096455
 Special Instruction to ARC, if any :
 SLC5883C - AIG - LKK
 Prepared Date : 06/06/2018 10:50:48 AM



Sathya Sai

6/6/2018

sebastranyang@lkkauto.com

- Part by Part repair
- Question mark item photo
- Photo before paint.

2 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKB3FU603576687

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 738.00	0.00
Total Material Charges	: 2,325.69	2,325.69
Other Charges	: 260.00	0.00
TOTAL	: 3,661.69	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	0.00 2 days
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 06/06/2018 01:42:39 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 06/06/2018 01:41:28 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 200
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY FILLER RR BUMPER RH	180.00	0.00 ?
TO RESPRAY BUMPER BEAM	180.00	0.00 ?
Total Spray Painting & Panel Beating	738.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 50
TO WASH AND VACUUM	60.00	0.00 x
Total Other Costs	260.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY ✓ _{SCR}	1	423.90	25.00	317.92	Replace	Replace	No
5216116010			CLIPS PIECE, FRT & RR BUMPER ✓ _{NEC}	10	1.50	25.00	11.25	Replace	Replace	No
5256547900			FILLER, RR BUMPER ? , RH	1	119.90	25.00	89.92	Replace	Replace	No
5246247030			PAD, RR BUMPER, ? RH & LH , 1	2	3.80	25.00	5.70	Replace	Replace	No
5246247020			PAD, RR BUMPER, ? RH & LH , 2	2	3.80	25.00	5.70	Replace	Replace	No
5246247010			PAD, RR BUMPER, ? RH & LH , 3	2	3.80	25.00	5.70	Replace	Replace	No
5219147030			SEAL, RR BUMPER ? ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace	No
8159147010			LENS & BODY ASSY RR BUMPER , LH X _{NN}	1	486.80	10.00	438.12	Replace	Replace	No
5202347030			REAR BUMPER REINFORCEMENT ?	1	318.80	25.00	239.10	Replace	Replace	No
5259147050			SEAL, RR BUMPER , ? RH	1	85.20	25.00	63.90	Replace	Replace	No
5257647040			RETAINER, RR BUMPER, LH X _{NN}	1	111.50	25.00	83.62	Replace	Replace	No
5257547040			RETAINER, RR BUMPER, RH ?	1	112.70	25.00	84.52	Replace	Replace	No
5245347010			GUARD, RR BUMPER, LOWER ? W/BRACKET	1	558.30	25.00	418.72	Replace	Replace	No
5216947020			COVER, GUARD RR BUMPER LOWER ✓ _{CUT}	1	14.80	25.00	11.10	Replace	Replace	No
5246147010			PAD, RR BUMPER, ? CTR	3	2.20	25.00	4.95	Replace	Replace	No
5839847050			COVER, REAR FLOOR UNDER , RH ✓ _{Deform}	1	169.50	25.00	127.12	Replace	Replace	No
6563747060			LINER, REAR FENDER , RH X _{NN}	1	135.80	25.00	101.85	Replace	Replace	No
			SENSOR REVERSE ?	1	180.00	0.00	180.00	Replace	Replace	No
			PIXEL STICKER ✓ _{NEC}	2	60.00	0.00	120.00	Replace	Replace	No
TOTAL MATERIALS								2,325.72	2,325.69	
TOTAL MATERIALS(Discounted)								2,325.69	2,325.69	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 11 July, 2018 4:07 PM
To: CS A Team; Admin A
Subject: Re: Accident on 5/6/2018 involving SHB 5363P & SLC 5883C (AIG's insured) Our
Ref: TAX/06/18/2018/lg
Attachments: 06 18 2018.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,586.03
Loss of Rental	\$322.22 (2.75 days x \$117.17)
Loss of Income	\$165.00 (2.75 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,080.25

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 12 June, 2018 10:27 AM
To: 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLC 5883C AND SHB 5636P ON 05/06/2018

Our Ref: CC3/LCR18010427/Vwb3

12 June 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 5883C AND SHB 5636P ON 05/06/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 5363P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 5363P that was damaged pursuant to the accident which occurred on 05/06/2018 (date) along CLEMENTI AVE 6 TWDS AYE (location) involving vehicle no/s SLC 5883C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of July (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 1,920.00 (Global Sum) for vehicle no. SHB 5363P that was damaged pursuant to the accident which occurred on 05/06/2018 (date) along CLEMENTI AVE 6 TWDS AYE (location) involving vehicle no/s SLC 5883C.

This is pursuant to the inspection conducted on 06/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5363P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5363P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of July (month) 2018 (year)

Sai 

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180600564
Date : 27.06.2018
Vehicle No. : SHB5363P
Your Ref No. : TAX/06/18/2018
Our Ref No. : 24096455
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.92
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.92
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	0.00	\$ 486.80	(10.00)	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	(25.00)	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	(25.00)	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.72
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10
PAD, RR BUMPER, CTR	0.00	\$ 2.20	(25.00)	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	1.00	\$ 169.50	(25.00)	\$ 42.37	\$ 127.12
LINER, REAR FENDER , RH	0.00	\$ 135.80	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
Sub-Total					\$ 1096.03
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180600564
Date : 27.06.2018
Vehicle No. : SHB5363P
Your Ref No. : TAX/06/18/2018
Our Ref No. : 24096455
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,586.03

Remark :

Make/Model : PRIUS4
Accident Date : 05.06.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/18/2018

From: SMRT Taxis Pte Ltd

Date: 11/06/2018

**ACCIDENT ON 05/06/2018 INVOLVING SHB 5363P & SLC 5883C
ALONG SLIP ROAD FROM CLEMENTI AVE 2 TOWARDS AYE**

This is to confirm that the daily rental rate for SHB 5363P is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. :	SHE5363P	Accident Case No. :	TAX/06/18/2018
Make / Model :	TOYOTA PRIUS GEN4	Ref. No. :	24096455
Date and Time Vehicle off-road for Accident Repair : 06.06.2018 10:10:00			
Date and Time Repair Completed : 09.06.2018 08:31:19			

Remarks :

Generated by : POHSUAN

Printed on : 10.06.2018



Enquire Transaction History

Transaction History Details

Log Date/Time:	06 Jun 2018 / 10:49:04		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLC5883C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180606104904189905
Search Date / Time:	05 Jun 2018 21:30:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		
Information displayed is correct as at the log date and time.			

[Enquire Related Logs](#) [Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jun 2018 Edit Reg		06 Jun 2018 00:00 Edit Adj Rpt	S\$1,586.03 Edit Estimates	S\$1,586.03 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: -		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5363P	Date of Loss:	05/06/2018 22:00 - :59 [5 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8737417962SG	Policy/Cover Note No.:	0999994758 (Comprehensive)
Vehicle Reg. No. (Insured):	SLC5883C	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angie-GL] Angiegeokling.Gan@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sathya Sai Kathirrasen] ... [Final Rpt due 19/06/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.



ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB5363P (8737417962SG)**
[SLC5883C]
TP
SMRT TAXIS PTE LTD
Jun 5 2018 10:00PM
[LCRF PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
2	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
3	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
4	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
5	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
6	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
7	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
8	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
9	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
10	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
11	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
12	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
13	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
14	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
15	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
16	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
17	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
18	08/06/18 09:26	General View	Load JPG	<input checked="" type="checkbox"/>
19	08/06/18 09:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
20	08/06/18 09:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	08/06/18 09:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	08/06/18 09:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
23	08/06/18 09:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
24	08/06/18 09:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
25	08/06/18 09:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/06/18 19:00	TP ESTIMATE- MARKED	Load PDF	
2	07/06/18 19:00	TP GIA REPORT	Load PDF	
3	12/06/18 10:27	Email letter to OI ACCIDENT INVOLVING SLC 5883C AND SHB 5636P ON 05.06.2018	Load PDF	
4	16/07/18 09:21	WORKSHOP INVOICE	Load PDF	
5	16/07/18 09:21	AUTHORISATION TO ACT FORM	Load PDF	
6	16/07/18 09:21	Release Voucher	Load PDF	
7	16/07/18 09:21	RENTAL RECEIPT	Load PDF	

Letters/Correspondences			1 per page	<input type="checkbox"/>
No	Finalized On		Thumbnail	Print
8	16/07/18 09:21	LKK Auto Consultants Pte Ltd (HQ) LTA SEARCH	 Load PDF	
No	Finalized On		Thumbnail	Print
1	08/06/18 12:23	AIG Asia Pacific Insurance Pte. Ltd. (SG) OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC5883C (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB5363P (TP veh)		
Date of Accident:	05/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,239.60
Final Repair Cost	:	\$	1,920.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,920.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,920.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

12 Jul
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18010427/VWB3Q2

Date: 16/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994758
Claimant Vehicle No : SHB5363P **Insured Vehicle No :** SLC5883C
 Date of Loss: 05/06/2018 Nature of Claim: TP Claim No: 8737417962SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB5363P**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR8260380
 Reg. Date: 14/12/2017 (Man. Year: 2017) Chassis No: JTDKB3FU603576687
 Colour: Maroon Odometer: 60318 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,903.60	1,096.03	1,807.57	62.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,336.00	490.00	846.00	63.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	4,239.60	1,586.03	2,653.57	62.59
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$117.17/day) (S\$)		234.34		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,927.37		
Global Sum Settlement (S\$)		1,920.00		

INSPECTION

Date of Assignment: 06/06/2018
 Date Inspected: 06/06/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 2.0 days

Adjuster: Sathya Sai Kathirrasen**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER,RR BUMPER ASSY (DISC 25%)	Scratched	423.90 F	*317.92 F
2	1		*CLIPS PIECE ,FRT & RR BUMPER (DISC 25%) (10 PCS)	Necessary	15.00 F	*11.25 F
3	1		*FILLER ,RR BUMPER ,RH (DISC 25%)	Cracked	119.90 F	*89.92 F
4	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%)	Cut	558.30 F	*418.72 F
5	1		*COVER ,GUARD RR BUMPER LOWER (DISC 25%)	Cut	14.80 F	*11.10 F
6	1		*COVER,REAR FLOOR UNDER ,RH (DISC 25%)	Deformed	169.50 F	*127.12 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	2		*PAD ,RR BUMPER ,RH & LH ,1	Not Necessary	7.60 F	*- F
9	2		*PAD ,RR BUMPER ,RH & LH ,2	Not Necessary	7.60 F	*- F
10	2		*PAD ,RR BUMPER ,RH & LH ,3	Not Necessary	7.60 F	*- F
11	2		*SEAL ,RR BUMPER ARM ,RH & LH	Not Necessary	22.00 F	*- F
12	1		*LENS & BODY ASSY ,RR BUMPER ,LH	Not Necessary	486.80 F	*- F
13	1		*REAR BUMPER REINFORCEMENT	Not Necessary	318.80 F	*- F
14	1		*SEAL ,RR BUMPER RH	Not Necessary	85.20 F	*- F
15	1		*RETAINER ,RR BUMPER ,LH	Not Necessary	111.50 F	*- F
16	1		*RETAINER ,RR BUMPER ,RH	Not Necessary	112.70 F	*- F
17	3		*PAD ,RR BUMPER CTR	Not Necessary	6.60 F	*- F
18	1		*LINER ,REAR FENDER ,RH	Not Necessary	135.80 F	*- F
19	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F

F=Franchise part.

Total Parts (S\$) **2,903.60** **1,096.03**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	738.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	40.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	50.00
5	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			1,336.00	490.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >