Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Wednesday, 13 June 2018 11:15 AM

To: 'ASM - Jaclyn'
Cc: sur@lkkauto.com
Subject: RE: GT2543Z OD (AXA)

Dear Jaclyn,

As instructed by our client, please proceed at repair cost not more than \$6,000.00 to repair the insured vehicle **GT 2543Z** (Excess \$ 700/-) on lump sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ASM - Jaclyn [mailto:jaclynlai@asmauto.com.sg]

Sent: Tuesday, 12 June 2018 1:33 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: sur@lkkauto.com

Subject: RE: GT2543Z OD (AXA)

Dear Shirley,

We agreed to repair the vehicle not exceed \$6000 (before deduct excess).

Thanks

Best Regards,

Jaclyn Lai

Customer Service & Motor Claims Executive

ASM Automotive Services Pte Ltd

No. 2 Kwong Min Road, Singapore 628705

Hp: 9236 8218 | Tel: 6265 0980 | Fax: 6265 6068

Web: www.asmauto.com.sg







From: ASM - Jaclyn [mailto:jaclynlai@asmauto.com.sg]

Sent: Monday, 11 June 2018 4:09 PM

To: 'Shirley Hiew (LKK Auto)' **Cc:** 'sur@lkkauto.com'

Subject: RE: GT2543Z OD (AXA)

Dear Shirley,

Kindly refer attached documents for your submission.

Thank you

Best Regards,

Jaclyn Lai

Customer Service & Motor Claims Executive

ASM Automotive Services Pte Ltd

No. 2 Kwong Min Road, Singapore 628705

Hp: 9236 8218 | Tel: 6265 0980 | Fax: 6265 6068

Web: www.asmauto.com.sg







From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 11 June 2018 1:39 PM

To: jaclynlai@asmauto.com.sg

Cc: sur@lkkauto.com

Subject: GT 2543Z OD (AXA)

Hi Jaclyn,

As spoken, Kindly check the repair cost whether you are able to repair the vehicle not over \$6,000.00.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)