

1557/00

INS. CASE OWNER:

Jas

CC 4 / AXA1801

0408, K216392

LKK:
IDAC:

Surveyor:

DSC

DOI:

ASSIGNMENT

11/6/18

Date / Time:

7/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SBC 7711X

Name of Insured:

HAM MPT LEE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

7/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

YAP WEN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8MOONH (5032)

Policy No.:

P2078365

Make / Model:

TOYOTA

Place of Accident:

SHEPPES AVE / MARINA BLVD.

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SLX 7711U

INSRS:
WSP:
Tel:
Liability:
RMKS:

Esteem

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

07/11/18 - TT

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

P1P

SS 2,225.76

3 days

Reduction:

65 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

4-8-18

Confirm with:

CAR MEN

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

GJT

SS 2,410.45

COID REAR - ENDED TP

Loss of Rental (LOR):

SS

233.85

3 days

77.95

Loss of Use (LOU):

SS

(S x days)

Loss of Income (LOI):

SS

(S x days)

LOR only

☐ LOU only☐ LOR + LOU☐ LOR + LO☐

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS

2,651.75

Global Sum SS: -

Email ☐ Call ☐

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

SS

2,651.75

Name 1:

ESTIM FORPORANDOS PIS UTD

Payee 2: (Strike if N.A.)

SS

Name 2:

-

Payee 3: (Strike if N.A.)

SS

Name 3:

-

REF: ASM (AXA)

U

ASSIGNMENT

From: Date: 11.06.2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLX 72714

at Workshop m/s

Esteem Performance

of Blk 5033 AMK Ind Park 2 #01-259

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

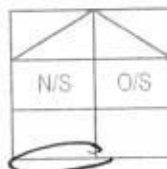
(Client's Record)

Make of Veh:

2pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 884k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLX 72714 Yr Regn: 04 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Shuttle

1486

Colour:

M.P. White

A/C Insured / Std / NI / NA

Sp. Reading:

010887

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GP7 1104082

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 2/6/18

D.O.I. 11/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

12/6 File passed to return

HP 2,225.76

(RWD: 4,158.96/657.)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S+R5 \$

) Photos

) Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18010408/ub3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 07-06-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBC 7711X	Veh. Inspected	SLX 7271U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	07/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/06/2018	Inspection Date		
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLX 7271 U

Parts	(a) Cost / List Price Items	\$	4,130.90
	Plus/Less 20%	\$	826.18
	Total of Cost / List	\$	3,304.72
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	250.00
Total Parts Cost		\$	3,554.72
Labour		\$	2,830.00
Total		\$	6,384.72

The above total will be subjected to 7% G.S.T.

Not Authorised
I.B.I
Return By post

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Name of Surveyor

Company

Survey conducted on

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor

Date: 11/6/18



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Spare Parts

Vehicle No. :	SLX 7271 U	Submit By :	Carmen Lim
Make & Model :	HONDA SHUTTLE	Year Manufacture :	2016
Chassis No. :	GP71104082	Engine No. :	

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding <i>me</i>	1	\$20.00		✓
2	Rear windscreen sealant <i>me</i>	1	\$50.00	S.N	✓
3	Reverse sensor	1	\$200.00	S.N	?
4	Rear bumper	1	\$1,150.60		?
5	Rear bumper clip	10	\$40.00		?
6	Rear bumper side retainer LH <i>sm</i>	1	\$26.50		X
7	Rear bumper side retainer RH <i>sm</i>	1	\$26.50		X
8	Rear bumper sponge <i>sm</i>	1	\$89.50		X
9	Tail door <i>Ry</i>	1	\$1,193.00		✓
10	Tail door lock <i>R</i>	1	\$157.70		X
11	Tail door emblem <i>me</i>	1	\$38.00		✓
12	Wording "HYBRID" <i>me</i>	1	\$66.20		✓
13	Wording "SHUTTLE" <i>me</i>	1	\$55.00		✓
14	Tail door chrome <i>sm</i>	1	\$383.10		X
15	Tail end panel <i>xc</i>	1	\$560.80		X
16	Tail end panel garnish <i>sm</i>	1	\$155.50		X
17	Tail end panel garnish clip <i>rr</i>	8			✓
18	Boot weatherstrip <i>sm</i>	1	\$168.50		X
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLX 7271 U** Submit By : **Carmen Lim**
Make & Model : **HONDA SHUTTLE** Year of Manufacture : **2016**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$1,000.00	400
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$1,000.00	440
3	To check wiring	\$50.00	15
4	To tuff coat	\$150.00	30
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>nn</i>	\$150.00	X
6	To remove & refit rear windscreen.	\$120.00	120
7	To remove & refit reverse sensor	\$120.00	30
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Ky



**ESTEEM
PERFORMANCE**

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	Total of Nett Item		
	(c) Special Nett Items	\$	250.00
	Total Parts Cost	\$	3,554.72
	Labour	\$	2,830.00
	Total	\$	6,384.72

The above total will be subjected to 7% G.S.T.

Finalised -

20
1370.80
343.05
1029.45

Not authorized
I.B.1
Running by palm

5080
1079.45
1115

2194.45

2252.76

Name of Surveyor

Kenneth

Company

CKK

Survey conducted on

11/6/18

at

13:50

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor

Le

Date:

11/6/18



**ESTEEM
PERFORMANCE**

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Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLX 7271 U

HONDA SHUTTLE

GP71104082

Submit By :
Year Manufacture :
Engine No. :

Carmen Lim

2016

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding	1	\$20.00	✓	✓
2	Rear windscreen sealant	1	\$50.00	✓ S.N 405N	✓
3	Reverse sensor	1	\$200.00	S.N	✓
4	Rear bumper	1	\$1,150.60		✓
5	Rear bumper clip	10	\$40.00		✓
6	Rear bumper side retainer LH	1	\$26.50		X
7	Rear bumper side retainer RH	1	\$26.50		X
8	Rear bumper sponge	1	\$89.50		X
9	Tail door	1	\$1,193.00	✓	✓
10	Tail door lock	1	\$157.70		X
11	Tail door emblem	1	\$38.00	✓	✓
12	Wording "HYBRID"	1	\$66.20	✓	✓
13	Wording "SHUTTLE"	1	\$55.00	✓	✓
14	Tail door chrome	1	\$383.10		X
15	Tail end panel	1	\$560.80		X
16	Tail end panel garnish	1	\$155.50		X
17	Tail end panel garnish clip	8			✓
18	Boot weatherstrip	1	\$168.50		X
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

1370-20.
50 (S.N)



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : SLX 7271 U Submit By : Carmen Lim
Make & Model : HONDA SHUTTLE Year of Manufacture : 2016

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$1,000.00	400
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$1,000.00	400
3	To check wiring	\$50.00	15
4	To tuff coat	\$150.00	30
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>na</i>	\$150.00	X
6	To remove & refit rear windscreen.	\$120.00	120
7	To remove & refit reverse sensor	\$120.00	50
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing <i>na</i>	\$120.00	X
		6384.72	

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

1115



Service Request Details

Claim

S8M00JIA

Reference

None 

Loss Date

June 2, 2018

Request Date

June 7, 2018

Due Date

June 14, 2018

07/06/2018 @ 11:58am

Serena veh not in

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLX7271U

Make

TPVD HONDA

Model
SHUTTLE

Service Address

...

Primary Contact/Insured

CHAN MEI LEE
1 JALAN MEMBINA, #07-01, 169479, Singapore
98571388
CHANML_07@YAHOO.COM

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg
Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE



SENT

6/7/18 9:44 AM

FROM

TAN Jas

SUBJECT

DS

BODY

Hi, please proceed DS and seek mandate for settle...



Thin Thin (LKKAUTO)

From: raymond@automotiverepaircentre.com.sg
Sent: Tuesday, 7 August 2018 5:24 PM
To: Rasul (LKKAUTO); Thin Thin (LKKAUTO)
Cc: Vivian Lau (LKKAUTO); Mei Kwan (LKKAUTO); 'Lin Shu Juan'; SUR
Subject: RE: ACCIDENT INVOLVING GBC 2223X AND FBM 2353B ON 27.03.2018 *** LKK REF: CC4/ASM18007143/ua3

Dear Rasul,

*** 2nd Gentle Reminder for finalisation ***

As per our email sent on 21st Apr 2018, we yet to receive your offer to finalise the claim.

We need to prepare and issue our LOD to quickly close this case soonest possible.

Appreciated your help. Thank you.

Dear Thin Thin,

Since your last email to us the liability was clear and shall proceed with direct settlement for the above mentioned case. we updated our client when vehicle repair completed on 25th April 2018 and we required to reimburse our client on their loss of use.

We will appreciate LKK can update us the repair finalisation expecting date for us to issue our LOD.

Thank you very much!

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834
Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>
Sent: Thursday, 5 July 2018 4:06 PM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Cc: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBC 2223X AND FBM 2353B ON 27.03.2018 *** LKK REF: CC4/ASM18007143/ua3

Dear Rasul,

*** 1st Gentle Reminder for finalisation ***

As per our email sent on 28th Apr 2018, we yet to receive your offer to finalise the claim.

We need to prepare and issue our LOD to quickly close this case soonest possible.

Appreciated your help. Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Saturday, 28 April 2018 10:43 AM

To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>

Cc: 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; 'SUR' <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GBC 2223X AND FBM 2353B ON 27.03.2018 *** LKK REF: CC4/ASM18007143/ua3

Dear Rasul,

Please find attached completion photos and supplementary for our finalisation.

Thank you.

Best Regards,

Raymond Tan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel: +65 64688834

Fax: +65 64622278

From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Sent: Wednesday, 25 April 2018 2:19 PM

To: Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; raymond@automotiverepaircentre.com.sg

Subject: RE: ACCIDENT INVOLVING GBC 2223X AND FBM 2353B ON 27.03.2018 *** LKK REF: CC4/ASM18007143/ua3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly take note that case handler in charge is Thin Thin and can be contacted at 6841 2360.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lin Shu Juan [<mailto:shujuan@automotiverepaircentre.com.sg>]

Sent: Monday, 23 April 2018 11:34 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; raymond@automotiverepaircentre.com.sg

Subject: RE: ACCIDENT INVOLVING GBC 2223X AND FBM 2353B ON 27.03.2018 *** LKK REF: CC4/ASM18007143/ua3

Dear Thin Thin,

Understand AXA have appointed LKK to handle the above case.

FYI, vehicle already completed survey on 20/04/2018.

Please let us know the liability / settlement of our client's claim.

Thank you.

Best Regards,

Lin Shu Juan

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: +65 6468 8834

Fax: +65 6462 2278

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 18 April 2018 4:20 PM

To: shujuan@automotiverepaircentre.com.sg

Cc: raymond@automotiverepaircentre.com.sg; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: ACCIDENT INVOLVING GBC 2223X AND FBM 2353B ON 27.03.2018 *** LKK REF: CC4/ASM18007143/ua3

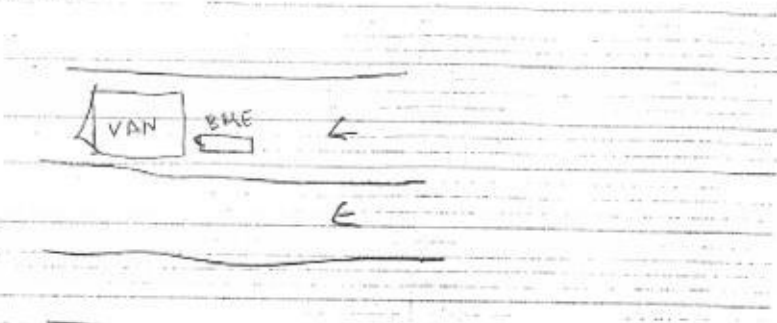
Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS RIDING MY MOTORCYCLE TO WORK. IT WAS DRIZZLING AND THE ROAD WAS WET. A SILVER VAN REGISTRATION NO GBC 2223X STOPPED ABOUT 50M AHEAD OF ME. I APPLIED THE BRAKE OF MY MOTORCYCLE HOWEVER I WAS UNABLE TO STOP AND MY MOTORCYCLE CONTINUED TO MOVE FORWARD AND EVENTUALLY HIT THE BACK OF THE VAN. I FELL FORWARD AND HIT ONTO THE REAR PORTION OF THE VAN.

AS I WAS CONVEYED TO KTH BY AMBULANCE.

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



RE: Re:REQUEST FOR MANDATE APPROVAL S8M00JIA

Type

🔗 Question

Message

Hi Jas, TP countered for LOR at \$77.95 per day. Please attached rental agreement. For your approval to settle at \$2,651.75 all-in. Thank you. - Joy

Reply



Re:RE: Re:REQUEST FOR MANDATE APPROVAL S8M00JIA

Type

🔗 Question

Message

please proceed.

Reply



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

7/11/2018

Survey Details:

Date of loss	2-Jun-18
Date of appointment	7-Jun-18
Date of survey	11-Jun-18
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLX 7271U
Make and Model	HONDA SHUTTLE HYBRID 1.5 AUTO
Date of registration	9/4/2018
Excess	-
Market Value	\$84,000
Parf Rebate	\$45,324
Nett Loss	\$38,676

Repair details:

Initial Estimate	\$6,384.72
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Proposed/Revised repair cost:

Parts	\$1,137.76
Check items (estimate)	\$0.00
Labour	\$1,115.00
Total	\$ 2,252.76
Lump Sum(if applicable)	\$0.00

Number of days for repair	3 DAYS
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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Liability: OI rear-ended to TP.

Mandate:

Liability(TP)	100%	
Proposed Nett Value	\$ 2,410.45	w/gst
Loss of use	\$ 180.00	3 days x \$ 60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA / GIAsearch fees	\$ 7.45	
Others	\$ -	
Proposed Total	\$ 2,597.90	



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempdf.com.sg

Your Ref : SBC 7711 X

Our Ref : SLX 7271 U

Date : 01-08-2018

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLX 7271 U & SBC 7711 X
ACCIDENT DATE 02-06-2018
ACCIDENT ALONG MARINA BOULEVARD

We are the workshop for the owner of motor vehicle no : SLX 7271 U which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SBC 7711 X we are submitting these claims for your consideration.

1	Cost of repair	S \$	2,410.45
2	Loss of use <u>3</u> days @ \$ 160 / day	S \$	420.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>2,837.90</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteempdf.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

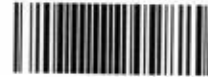
Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010408/Khb3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811
ATTN: JAS TAN

Date : 18-07-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBC 7711X	Veh. Inspected	SLX 7271U
Policy No.	P2078365	Coverage (\$)	0.00
Claim No.	S8M00JIA	Excess (\$)	0.00
Assign From	JAS TAN	Assign Date	07/06/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA SHUTTLE (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	GP71104082	Colour	METALLIC PEARL WHITE
Odometer	010887	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60R15	YOKOHAMA	6 mm
L/H Front Tyre	185/60R15	YOKOHAMA	6 mm
R/H Rear Tyre	185/60R15	YOKOHAMA	6 mm
L/H Rear Tyre	185/60R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date 02/06/2018 Inspection Date 11/06/2018

Survey held at ESTEEM PERFORMANCE PTE LTD
BLK 5033
ANG MO KIO INDUSTRIAL PARK 2
#01-259
SINGAPORE 569536

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLX 7271U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	20.00	20.00
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	1,150.60	-
10	REAR BUMPER CLIP (CONSISTENT)	NOT NECESSARY	40.00	-
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	26.50	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	26.50	-
1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	89.50	-
1	TAIL DOOR (CONSISTENT)	BENT	1,193.00	1,193.00
1	TAIL DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	157.70	-
1	TAIL DOOR EMBLEM (CONSISTENT)	NECESSARY	38.00	38.00
1	WORDING "HYBRID" (CONSISTENT)	NECESSARY	66.20	66.20
1	WORDING "SHUTTLE" (CONSISTENT)	NECESSARY	55.00	55.00
1	TAIL DOOR CHROME (CONSISTENT)	SERVICEABLE	383.10	-
1	TAIL END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	560.80	-
1	TAIL END PANEL GARNISH (CONSISTENT) }	SERVICEABLE	155.50	-
8	TAIL END PANEL GARNISH CLIP (CONSISTENT) }	NOT NECESSARY	-	-
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	168.50	-
	LESS 20% DISCOUNT		-826.18	-274.44
			3,304.72	1,097.76
SPECIAL NETT ITEMS				
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
1	REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	200.00	-
			250.00	40.00
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL) INCLUSIVE OF THE REPAIR OF REAR BUMPER, TAIL DOOR LOCK AND TAIL END PANEL.		1,000.00	400.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)		1,000.00	440.00

Report Ref No. CC4/ASM18010408/Khb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK WIRING.		50.00	15.00
	TO TUFF COAT.		150.00	30.00
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	TO REMOVE & REFIT REVERSE SENSOR.		120.00	50.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	60.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	120.00	-
			2,830.00	1,115.00
	GRAND TOTAL		6,384.72	2,252.76
RECOMMENDED COST OF REPAIRS				2,225.76

Report Ref No. CC4/ASM18010408/Khb3s2

KONG SENG CHEONG

Licensed Appraiser

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