## **Hsiao Tong (LKKAuto)**

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: To:

Monday, 28 January 2019 3:43 PM

Cc:

Hsiao Tong (LKKAuto); Admin A Catherine Thia; Alfred Toh; KKLau

Subject:

SEEK MANDATE> Your ref: SNM18D02830C02/2 \*Our ref:

CC3/CTI18010405/K1pa3q2 [ACCIDENT INVOLVING SLD 6202G(OI) & SHA

8704A(TP) ON 02/06/2018]

Attachments:

LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey

Photos.pdf; TP LOD\_SHA8704A.pdf

LKK ref: CC3/CTI18010405/K1pa3q2 CTI ref: SNM18D02830C02/2 (SLD6202G)

Dear Hsiao Tong

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$9,745.58.

We await your payment advice to enable Catherine to act accordingly.

Aside to Catherine, please assist to adjust the reserves.

### **Best Regards**

Alfred Toh **Senior Executive Claims Department** 

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel

(65) 6389 6183

(65) 6224 7478 Fax

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

### Website: www.sg.cntaiping.com

#### Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 28 January, 2019 10:45 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: <SEEK MANDATE> Your ref: SNM18D02830/C01/2 \*Our ref: CC3/CTI18010405/K1pa3q2 [ACCIDENT

INVOLVING SLD 6202G(OI) & SHA 8704A(TP) ON 02/06/2018]

Dear Sirs/Mdm,

We refer to our mandate request dated 01/12/2018.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email:  $\underline{\text{chewht@lkkauto.com}}$  | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 2 January 2019 11:01 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@Ikkauto.com>; 'catherine.thia@sg.cntaiping.com' <catherine.thia@sg.cntaiping.com> Subject: RE: <SEEK MANDATE> Your ref: SNM18D02830/C01/2 \*Our ref: CC3/CTI18010405/K1pa3q2 [ACCIDENT

INVOLVING SLD 6202G(OI) & SHA 8704A(TP) ON 02/06/2018]

Dear Sirs/Mdm,

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Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email:  $\frac{\text{chewht@lkkauto.com}}{\text{email: chewht@lkkauto.com}} \mid \text{fax: 6741-4108}$  Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 1 December 2018 12:21 PM

To: 'Claims Dept of CTI' < claimsdept@sg.cntaiping.com>

Cc: 'catherine.thia@sg.cntaiping.com' < <a href="mailto:catherine.thia@sg.cntaiping.com">catherine.thia@sg.cntaiping.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a> Subject: <SEEK MANDATE> Your ref: SNM18D02830/C01/2 \*Our ref: CC3/CTI18010405/K1pa3q2 [ACCIDENT INVOLVING SLD 6202G(OI) & SHA 8704A(TP) ON 02/06/2018]

Your ref: **SNM18D02830/C01/2** Our ref: CC3/CTI18010405/K1pa3q2

Dear Sirs/Madam,

### ACCIDENT INVOLVING SLD 6202G(OI) & SHA 8704A(TP) ON 02/06/2018

We refer to the above matter.

The accident occurred when our insured made a right turn and accidentally hit onto third party stationary taxi. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "ComfortDelgro Engineering Pte Ltd" at \$9,745.58(all-in).

The summary is as follows: -

		Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)		\$13,578.58	\$ 8,159.49
2. Loss of Rental (11days x \$125.40)		\$ 1,379.40	\$ 1,128.60 (9days x \$125.40)
3. Loss of Income (11days x \$80.00)		\$ 880.00	\$ 450.00 (9days x \$50.00)
4. LTA/ GIA Search Fee		\$ 7.49	\$ 7.49
	Total	\$15,845.47	\$ 9,745.58

<sup>\*\*06</sup> days recommendation for repair + 2Sunday + 1 inspection = 9days

Enclosed here with all the relevant documents for your perusal.

### For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>

Our Ref : CC18060082 / SHA8704A /WT(st)	_	El (Gli (ELIXII (G
Your Ref:  Date : 01-Aug-18	CDGE Taxi Claims Dept	ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701
CHINA INSURANCE CO LTD	59 Loyang Drive 4th Flr Singapore 508969	Mainline +65 6383 6280 Facsimilie +65 6280 9755
3 ANSON ROAD	Ciligapore 300303	www.cdge.com.sg
#16-00 SPRINGLEAF TOWER		Company Registration No: 199506048W
SINGAPORE 079909		Workshops
Attn : Motor Claims Department WIT	HOUT PREJUDICE	Braddell 205 Braddell Road Singapore 579701
Dear Sir		Loyang 59 Loyang Drive
ACCIDENT INVOLVING OUR TAXI SHA8704	_	<b>6202G</b> Singapore 508969
AND OTHER	ON 02	.06.18 Sin Ming 383 Sin Ming Drive
We are the authorised repair workshop for Citycab P	te Ltd, the owner of motor	Vehicle No : Singapore 575717
SHA8704A which was involved in the captioned ac		
The vehicle owner and the taxi driver concerned have	•	
them in presenting their claims against the party resp from the damage to the vehicle.	onsible for all applicable m	natters arising 320 Ubi Road 3 Singapore 408649
As the accident was caused by the negligent act of you	our insured driving : SLD	6202G Senoko 24 Senoko Loop
we are submitting these claims for your consideration		
TAXI OWNER'S CLAIM		Sungei Kadut 7 Sungei Kadut Way
1 Cost of Repair	\$	8,159.49 Singapore 728791
211 days Loss of Rental @ _ \$ 125.40		1,379.40 Yishun Industrial Park A
3 Survey Report Fees (Surveyed by M/s LKK)	\$	- Singapore 768732
4 LTA Search Fees	\$ \$	7.49
<ul><li>5 GIA / Police Report Fees</li><li>6 Towing / Medical / Transporation Fees</li></ul>	\$	<del></del>
o Towning / Wedical / Transporation Tees		9,546.38
HIRER'S CLAIM		
711 days Loss of Income @\$ 80.00	per days \$	880.00
	Total Claims : \$ 1	0,426.38
We enclose herewith the following documents to sup	port the claims: -	
a) Original repair bill and photocopies of photograp	A CONTRACTOR OF THE CONTRACTOR	8 pcs.
b) LTA search slip/s of : SLD6202G		
c) GIA / Police report/s of : SHA8704A		
d) Letter of authority from owner / hirer / operator		
<ul><li>( X ) Photocopies of Accident Scene Photos</li><li>( ) Witness statement/s (x) Downtime/Mileage r</li></ul>	()Certificate of Insuranc ecord (x)Rental R	
Kindly look into the matter and let us hear from you o soon as possible.	n the settlement of the said	d claims as
Please note that it is a condition of any settlement recto any personal injury claim (if any) of the taxi driver.	ached that it shall be witho	ut prejudice
Yours faithfully 'William 'Ian		
Deputy Manager		
CDGE Claims Department Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge	c.com.sg	
This is a computer generated letter. No signature is r	required.	

A member of COMFORIDELGRO









51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18010405/K1ua3

**19 SEPTEMBER 2018** 

NG CHOON ZOON BLK 7 SIN MING INDUSTRIAL EST SECTOR C #01-82 SINGAPORE 575642

Dear Sir/Madam,

## ACCIDENT INVOLVING SLD 6202G AND SHA 8704A ON 02/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler DID: 6841 2360

FAX: 6741 4108

EMAIL: thinthin@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

#### LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

TOYOTA PRIUS SHA8704A , SLD6202G

ON 02-Jun-18 23:20

ALONG

ANG MO KIO AVE 8 TWDS ANG MO KIO AVE 6, JUST AFTER AMK INTERCHA...

I / We

YIM CHING SOON

(Hirer) NRIC No .:

S1563704H

and/or

SIM KIM YONG

(Relief) NRIC No.: **S1212432E** 

Taxi Number

**SHA8704A** 

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

04-Jun-2018

Name of Hirer

YIM CHING SOON

Hirer NRIC

S1563704H

Signature :

Address

114 SERANGOON NORTH AVENUE 1 ...

550114

Contact No.

98211810

Name of Relief

SIM KIM YONG

Relief NRIC

S1212432E

Signature:

Address

105 SERANGOON NORTH AVENUE 1 04-743

550105

Contact No.

97361426

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3096701700

Claim No : SNM18D02830/C01/2

Claimant : CITYCAB PTE LTD

Amount : \$\$9,745.58

SINGAPORE DOLLARS NINE THOUSAND SEVEN HUNDRED FORTY FIVE

AND CENTS FIFTY EIGHT Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA8704A Insured Vehicle No. : SLD6202G

Date of Loss

: 02/06/2018

Place of Accident : ANG MO KIO AVE 8 TWDS ANG MO KIO AVE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: NG CHOON ZOON

Driver Name

: LEE YONG POW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

1)	General Damages		S\$		
2)	Cost of Repair/Excess		S\$	8,159.49	
3)	Loss of <del>Use</del> /Rental/Earning		S\$	1,578.60	
4)	GIA/Police Reports/			•	
	Investigation Results/Search Fees		S\$	7.49	
5)	Medical Reports/Expenses		S\$		
6)	Survey Fees/P.T. Fees		S\$		
7)	Cost including Disbursement	×	S\$		
				=========	
	TOTAL		S\$	9,745.58	
			=====	=========	

CLAIMS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD

Claimant Name:

59 LOYANG DRIVE SINGAPORE 508969 NRIC No :

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded COMFORTDELGRO ENGINEERING PTE LTC from the ambit and application of this document"

Please forward your cheque made payable to.

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

DATE OF REG 05.09.2017

DATE/TIME IN 02.06.2018 23:20

CHASSIS CODE JTDKB3FU903562752

S/No	Part No.		Qty	Unit Price	%Disc				
PĀRT	REQUISITION								
0001	04-01-0302-3909	PRIG4 PANEL SUB-ASSY QUAR	1	817.50	25.00	613.12			
0002	04-01-0302-0810	PRIG4 MLDG ASSY BODY ROCK	1	519.80	25.00				
0003	03-01-0302-2057	PRIG4 CAP WHEEL	1	175.80	, 25.00				
0004	03-01-0302-0115	PRIG4 ARM ASSY RR SUSPENS	1	345,71	25.00				
0005	03-01-0302-2903	PRIG4 ARM ASSY UPPER CONT	1	348.83	25.00				
0006	03-01-0302-0114	PRIG4 ARM ASSY RR SUSPENS	1	497.50	25.00				
0007	03-01-0302-0117	PRIG4 ARM ASSY TRAILING R	1	262.90	25.00				
0008	03-01-0302-0118	PRIG4 ABSORBER ASSY SHOCK	1	116.00	25.00				
0009	04-01-0302-2414	PRIG4 MEMBER SUB-ASSY REA	1	2,156.55	25.00				
0010	04-01-0302-2504	PRIG4 LINER REAR WHEEL HO	1	134.20	25.00				
0011	03-01-0302-2020	PRIG4 WHEEL DISC	1	1,570.57	25.00	1,177.93			

#### ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91386737	8,159.49	
		*	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649 24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

8010012	VEHCLE NO	TNV NO/DATE
CHINA TAIPING INSURANCE CO (S)PTE LTD	SHA8704A	INV. NO/DATE 91386737 30.07.201
SPRINGLEAF TOWER  3 ANSON ROAD #16-00 SINGAPORE SG 079909	MAKE TOYOTA	JOB NO. 305169443
CONTACT NO: 62222366	MODEL PRIUS HYBRID(G4)	ODOMETER READING
	DATE OF REG 05.09.2017	DATE/TIME IN 02.06.2018 23:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	03-01-0302-0108	PRIG4 CARRIER SUB-ASSY RR	1	493.03	25.00	
0013	03-01-0302-0138	PRIG4 LINK ASSY RR STABIL		147.90	25.00	
0014	19-01-0302-2022	PRIVC WL 195/65R15 RP26	1	216.00	0.00	216.00
			SUB-TOTAL		5,90	
JOB N	ATURE					
0001	Т.	PANEL BEATING	60	0.00	600.00	

0001	L	PANEL BEATING	600.00	600.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	800.00	800.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00
0004	20-204	REMOVE/REFIX UPHOLSTERY ASST REPA	AIR 50.00	50.00
0005	20-12	REMOVE/REFIX RR SUSPENSION ASST	REPA 150.00	150.00
0006	23-01	TOWING FEE	100.00	100:00

ACCOUNT No.

## ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

**AMOUNT** 

BANK/CHQ No.

INVOICE No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY** 

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649 24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

MAKE TOYOTA

DATE OF REG 05.09.2017

DATE/TIME IN 02.06.2018 23:20

#### ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. BANK/CHQ No. **AMOUNT** 

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC

CC18060082

Date: 30 July 2018



### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

02/06/2018 @ 23:20 hrs

ALONG

ANG MO KIO AVE 8 TWDS ANG MO KIO AVE 6, JUST

AFTER AMK INTERCHANGE

INVOLVING

SLD6202G

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA8704A (the "Taxi"). The Taxi was hired to YIM CHING SOON IC NO S1563704H a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

< U A 8 1 CAA	NAME OF DRIVER	•	KAY Wed	Die wed	Day Thur	Them them	Sm.	RAY Fri	3.	94	NAY SAI	1.00 m.C	Revolut 2	Repair			
	DATE		30-05	30-05	2000	100	3(~05	90-60		0 -06	90-20	90-20	02/6/18	13/6/18			
	TED (TIME)	TO	2) -	5636			1010	~ PF. 2.		0629	2817	57.23	1701	0,429	1000	-	
	HOURS OPERATED (TIME)	FROM	W.C.C.	87.8	0 0	2006	40).		)	116)	0636	1810	0823		101		
		TRAVELLED	(NIM)	700	200	516	000	i I		225	205	710	2)00	3 0	207		

												-
ATED (TIME)	10	1836	0638	.835	1890 5781	6635 1830	8020 L+81	0161			1730	
HOURS OPERATED (TIME)	FROM	0635	8481	0640 1835	1845	6 635	1847	5120	9161	2320		
	TRAVELLED (KM)	228	305	2/1	295	831	362	232	¥	Byang	2	
	MILEAGE READING	10077001	1026	2 2	6 9	2 5 9 1	205	1822	>		Kim Yough	
	MILEA	0 )	0 /	0 1	0 /	0 '	0 /	0 1			MIS	
187044	NAME OF DRIVER	Wed	wed	fres	then	75	Jr.	1-48	347	A	(2)	
SHAS	NAME OI	G	Till the state of	S. P. A.		G	1	242		A COLON	Repar	
	DATE	20 - 02 - 02 - 02 - 02 - 03 - 03 - 03 -		31.05	20 7	200000		90-20	20.00	81970	13/6/18	

**Enquire Vehicle Insurer** 

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SLD6202G 02 Jun 2018 / 23:20:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SHA 8704 A