

INS. CASE OWNER:

CC 4/QBE1801 0400, A eby

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

5/6/18

Date / Time:

6/6/18

Registered in Marimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBB 6488C

Claim No.:

VL011557

Name of Insured:

TIAN SHAN ELECTRICAL &amp; TECHNOLOGY PH

Policy No.:

8-V0004396-mua-Ross

Insured Tel No.:

HP:

Make / Model:

NISSAN

Excess Sec II :SS

D.O.A.:

5/6/18

Place of Accident:

PIONEER RD WETH

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

TAN HUI CHANG

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SKN 62473

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Supercolors

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

5/7/18  
Asher

12-7-18 12-8

SKN 62473 - NO

GBB 6488C - P

CALLED OLD COMPANY CONFIRMED ACCIDENT. DID TURN LEFT INTO THE MAIN ROAD AND HIT TP. (FROM TP CLAIM) AGREED TO SETTLE AND ASKED ABOUT HOW TO SETTLE.

EMAIL WSP LIABILITY CLAIM.

1-8-18

THE PASS TO TYPING TO PREPARE REPORT.

RECEIVED 8 OCT 2018

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI	EMM 1.8.18
After call Itr to OI	
Documentation Check List: Handler Typist	
Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
After call Itr to OI	<input checked="" type="checkbox"/>
Authorisation To Act	<input checked="" type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>
Car Rental Invoice	<input checked="" type="checkbox"/>
Towing Invoice	<input checked="" type="checkbox"/>
LTA / GIA	<input checked="" type="checkbox"/>
Medical Bill	<input checked="" type="checkbox"/>
PBR	<input checked="" type="checkbox"/>
Mandate/Refer Instruction	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form	<input checked="" type="checkbox"/>
Post-Repair Photos	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>

<b>PRELIMINARY ADVICE</b> Date/Time: 1-8-18		Sent By: AMER	
<b>FINALIZATION</b> Date/Time: 4/8/18		Confirm with: Confirm by: JWP	
Repair Cost:	SS 6,600	( 9 days) Reduction:	5% %
<b>FINAL SETTLEMENT</b> Date/Time: 4-10-18		Confirm with: GOM	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	31
Repair Cost:	SS 6,600.00	DID TURN LEFT INTO THE MAIN ROAD.	
Loss of Rental (LOR):	SS 800.00	( 8 days) x 100	
Loss of Use (LOU):	SS -	(5 x days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS 29.00		
Medical:	SS -		
Disbursement:	SS 120.00	(e.g. Tow/ Independent)	
Legal Cost	SS -		
<b>Total:</b>	SS 7,549.00	<b>Global Sum SS:</b>	
<b>FINAL PAYMENT</b> Date/Time: 01-10-18		Confirm with: GOM	
Payee 1:	SS 7,549.00	Name 1:	SUPERCOLORS PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

REF QBE

## ASSIGNMENT

Mones

From

Date

07/06/18

Estimated Cost:

OD ☒ TP AWS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKN 6297S

at Workshop m/s

Supercolors

at

8 kaki Bkt Ave 4 # 03-14

Insured

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs

₹

days

Res:

Yes or No

Lump Sum:

₹

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Imp

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SKN6297S.

Yr Regn:

2014 Jne

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mazda 3

cc 1496

Colour:

Red

A/C

Insured / Std / NI / NA

Sp Reading:

71690

Ti/Radio:

Insured / Std / NI / NA

Eng/No:

Cr/No:

JM68M42A8E0128016

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / Si/Rim / ☒ STD A/Rim or

Tyre Size:

F:

205/60R16

R:

205/60R16

☒ BS / DUN / EXNOVA / GY / F5 / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

06

mm

R/Bal:

06

mm

L/Bal:

06

mm

L/Bal:

06

mm

D.O.A.

D.O.I.

07/06/18

Survey held at

Supercolors

Des. of Damages: Frt / Rear / O/S ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

TP QBE

45: +6.60 (RS: +9.96.96 55%)

MV: 57K  
PV: 45K  
Nett: 12K

Date/Time: File Pass to:

☐

Preli. Report

R:

☐

Final Report

Date/Time: File Return to:

R:

Add Fee:

☐

Site Insp. \$

☐

Interview \$

☐

Tech. Insp. \$

☐

Workshop \$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1 - 3 - RS - \$

1 - Price:

1 - Value:

Report Format:

Lump Sum / I.B. / I.S.

TOTAL:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE18010400/Aeb3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 07-06-2018	
			Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBB 6488C		Veh. Inspected	SKN 6297S
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	07/06/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	05/06/2018		Inspection Date	07/06/2018
Survey held at	SUPERCOLORS PTE LTD 8 KAKI BUKIT AVENUE 4 #03-14 PREMIER @ KAKI BUKIT SINGAPORE 415875			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



# SUPERCOLORS PTE LTD

8 Kaki Bukit Avenue 4 #03-14

Premier@ Kaki Bukit Singapore 415875

Co Reg No: 201707578M

✉ supercolors88@gmail.com

Vehicle No.: SKN 6297 S

Date: 06 June 2018

Make/ Model: MAZDA 3

TPQBE

Asdr.

Dear Sirs,

## ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION:	AMOUNT(S\$)
	<u>List Items</u>	
1	Front door -L/H <i>Repair</i>	\$ 1,061.50 <i>+</i>
1	Front door glass outer moulding <i>new</i>	\$ 71.00 <i>+</i>
1	Front door lock <i>new</i>	\$ 313.00 <i>+</i>
1	Front door rubber <i>new</i>	\$ 89.00 <i>+</i>
1	Rocker panel -L/H <i>Revised</i>	\$ 685.00 <i>✓</i>
1	Rear door -L/H <i>Revised</i>	\$ 928.00 <i>✓</i>
1	Rear door checker <i>Best</i>	\$ 46.90 <i>✓</i>
1	Rear door glass outer moulding <i>Revised</i>	\$ 130.00 <i>✓</i>
2	Rear door hinges <i>Best</i>	\$ 133.00 <i>✓</i>
1	Rear door inner board <i>Revised</i>	\$ 990.50 <i>2</i>
1	Rear door lock <i>new</i>	\$ 272.90 <i>✓</i>
1	Rear door outer handle <i>Revised</i>	\$ 112.20 <i>✓</i>
1	Rear door outer handle inner pad <i>new</i>	\$ 89.50 <i>+</i>
1	Rear door quarter glass rubber <i>new</i>	\$ 108.50 <i>✓</i>
1	Rear door regulator <i>new</i>	\$ 419.00 <i>2</i>
1	Rear door regulator motor <i>new</i>	\$ 236.20 <i>+</i>
1	Rear door regulator support <i>Best</i>	\$ 207.60 <i>2</i>
1	Rear door rubber <i>new</i>	\$ 112.00 <i>✓</i>
1	Rear door module carrier <i>new</i>	\$ 239.80 <i>+</i>
1	Rear door step garnish <i>new</i>	\$ 40.60 <i>✓</i>
1	Rear bumper <i>Repair</i>	\$ 998.00 <i>+</i>
1	Rear bumper clip (1 set) <i>new</i>	\$ 45.00 <i>30</i>
1	Rear bumper side retainer <i>new</i>	\$ 38.60 <i>+</i>
1	Rear fender -L/H <i>Distorted</i>	\$ 1,091.00 <i>✓</i>
1	Rear fender inner shield <i>new</i>	\$ 73.50 <i>+</i>
1	Rear fender inner shield clip (1 set) <i>new</i>	\$ 50.00 <i>+</i>
1	Rear fender inner trim <i>new</i>	\$ 234.40 <i>+</i>
1	Rear wheel rim <i>cut</i>	\$ 1,076.20 <i>Too (20)</i>
1	Rear wheel hub with bearing <i>Best new</i>	\$ 385.00 <i>+</i>
1	Rear shock absorber <i>new</i>	\$ 326.30 <i>+</i>
1	Rear upper arm <i>new</i>	\$ 156.80 <i>+</i>
1	Rear lower arm <i>new</i>	\$ 233.00 <i>+</i>
1	Rear <i>crackle</i> arm <i>new</i>	\$ 117.60 <i>2</i>
1	Rear lateral link <i>new</i>	\$ 117.60 <i>+</i>
1	Rear trailing arm <i>new</i>	\$ 494.50 <i>+</i>
1	Rear tie rod <i>new</i>	\$ 135.00 <i>+</i>
		\$ 11,858.70
	Discount 20%	\$ 2,371.74
		\$ 9,486.96

52672

421376

SN-703

Special Nett Items

1	Front door black tape (1 set) <i>Ad -</i>	\$	120.00 <sup>+</sup>
1	Rear door black tape (1 set) <i>Nuc</i>	\$	420.00 <sup>60</sup>
1	Rear tyre -L/H <i>int</i>	\$	350.00 <sup>180</sup>
		\$	590.00

Total cost of parts : \$ 10,076.96

S/N Labour Charges

1	To remove, replaced damaged lamps and check up rear wiring.	\$	80.00 <sup>30</sup>
2	To remove and refit inner garnishes.	\$	180.00 <sup>60</sup>
3	To remove and refit rear reverse sensor.	\$	120.00 <sup>+</sup>
4	To remove and refit fuel tank assembly.	\$	150.00 <sup>80</sup>
5	To remove and refit rear undercarriage.	\$	450.00 <sup>220</sup>
6	To conduct wheel alignment.	\$	180.00 <sup>80</sup>
7	To remove and refit rear windscreen glass.	\$	180.00 <sup>120</sup>
8	To remove, replace door damaged parts and transfer all fittings.	\$	350.00 <sup>80</sup>
9	To apply undercoating.	\$	250.00 <sup>60</sup>
10	Panel beating.	\$	1,800.00 <sup>1000</sup>
11	To re-spray painting on the affected areas.	\$	1,800.00 <sup>1400</sup>
		\$	5,540.00

total 8283.76  
2/3 66K

h/s Adrian Ling  
07/06/18  
09 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- To display damaged part(s) during resurvey.
- Parts prices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer:

Signature:

Date:

Grand Total : \$ 15,616.96

**Nivitha (LKK Auto)**

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 6 June 2018 3:52 PM  
**To:** 'assignments'  
**Cc:** Jenny Toh  
**Subject:** TP SURVEY  
**Attachments:** image001.png

Our ref: V0004396

Dear Sir

Kindly survey the TP Claim:-

Insured: GBB6488C  
TP Vehicle : SKN6297S  
Date of accident : 05/06/2018  
Contact: as below

Kindly acknowledge receipt.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

4.18pm @ 06/06/2018  
Person @ Gweh  
vehicle in  
arrange on 07/06/2018

---

**From:** Supercolors [mailto:[supercolors88@gmail.com](mailto:supercolors88@gmail.com)]  
**Sent:** Wednesday, 6 June, 2018 3:45 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE: PRI

Dear Jenny,

We shall assign LKK for the PRI.

Kindly arrange for tomorrow.

Thank you.

Warm Regards,  
GWEN  
Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

---

**From:** Jenny Toh  
**Sent:** Wednesday, 6 June 2018 3:25 PM  
**To:** supercolors88@gmail.com  
**Cc:** Jenny Toh  
**Subject:** PRI

Our ref: V0004396

Dear Gwen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

  
**From:** Supercolors [mailto:supercolors88@gmail.com]  
**Sent:** Wednesday, 6 June, 2018 3:13 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** FW: PRI

Warm Regards,

Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

**From:** Supercolors  
**Sent:** Wednesday, 6 June 2018 11:41 AM  
**To:** [janice.toh@qbe.com](mailto:janice.toh@qbe.com)  
**Subject:** PRI

Dear Janice,

Attached PRI for SKN6297S for your kind attention.

Kindly send us a list of your surveyor for us to assign.

Thank you.

Warm Regards,  
GWEN  
Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

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this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

## Shu Pei (LKKAuto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 4 July 2018 2:58 PM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Jenny Toh  
**Subject:** TP SURVEY \*\*\*LKK REF:CC4/QBE18010400/Aeb3  
**Attachments:** GBB6488C.pdf

Our ref: VC011557

Hi Shu Pei

Please find attached as per requested.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Shu Pei (LKKAuto) [mailto:[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)]  
**Sent:** Tuesday, 3 July, 2018 10:30 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE: TP SURVEY \*\*\*LKK REF:CC4/QBE18010400/Aeb3

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 8 June 2018 3:20 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TP SURVEY \*\*\*LKK REF:CC4/QBE18010400/Aeb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We have inspected TP vehicle SKN 6297S at M/s Supercolors Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 7 June 2018 8:25 AM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP SURVEY

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Wednesday, 6 June 2018 3:52 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** TP SURVEY

Our ref: V0004396

Dear Sir

Kindly survey the TP Claim:-

Insured: GBB6488C  
TP Vehicle : SKN6297S  
Date of accident : 05/06/2018  
Contact: as below

Kindly acknowledge receipt.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Supercolors [<mailto:supercolors88@gmail.com>]  
**Sent:** Wednesday, 6 June, 2018 3:45 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: PRI

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We shall assign LKK for the PRI.

Kindly arrange for tomorrow.

Thank you.

Warm Regards,  
GWEN  
Supercolors Pte Ltd  
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Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

---

**From:** Jenny Toh  
**Sent:** Wednesday, 6 June 2018 3:25 PM  
**To:** [supercolors88@gmail.com](mailto:supercolors88@gmail.com)  
**Cc:** Jenny Toh  
**Subject:** PRI

Our ref: V0004396

Dear Gwen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore  
  
QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225

Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Supercolors [<mailto:supercolors88@gmail.com>]  
**Sent:** Wednesday, 6 June, 2018 3:13 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: PRI

Warm Regards,

Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

---

**From:** [Supercolors](#)  
**Sent:** Wednesday, 6 June 2018 11:41 AM  
**To:** [janice.toh@qbe.com](mailto:janice.toh@qbe.com)  
**Subject:** PRI

Dear Janice,

Attached PRI for SKN62975 for your kind attention.

Kindly send us a list of your surveyor for us to assign.

Thank you.

Warm Regards,  
GWEN  
Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

---

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is

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## **SUPERCOLORS PTE LTD**

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit,  
#03-14 Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767  
✉ [supercolors88@gmail.com](mailto:supercolors88@gmail.com)

Our Ref: SKN6297S

Your Ref: CC4/QBE18010400/Aeb3

25 July 2018

QBE INSURANCE (INTERNATIONAL) LTD  
60 Anson Road  
#11-01 MAPLETREE ANSON  
Singapore 079914

### **WITHOUT PREJUDICE**

#### **Attn: Motor Claims Department**

Dear Sir/Madam,

Claimant: CHUA KAI XI JAZREEL

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 5 June 2018 at 1825hrs along Pioneer Road North Industrial Estate involving our client's vehicle registration number SKN 6297S and vehicle registration number GBB 6488 C driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$6,600.00
2) Rental (SGD150.00 x 8 Days)	\$1,200.00
3) Purchase of GIA Report	\$ 29.00
4) Towing Fee	\$ 120.00
<b>Total :</b>	<b><u>\$7,949.00</u></b>

A copy each of the following supporting documents is enclosed:

- GIA Report
- Purchase of GIA Report Invoice
- Rental Invoice
- Towing Receipt
- LOA

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Gwen Tay

Supercolors Pte Ltd  
Encs



**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 1 August 2018 2:05 PM  
**To:** 'TIANSHAN2006@YAHOO.COM.SG'  
**Subject:** ACCIDENT INVOLVING GBB 6488C AND SKN 6297S ON 05/06/2018

**Our Ref: CC4/QBE18010400/Acb3**

01 AUG 2018

**TIAN SHAN ELECTRICAL & TECHNOLOGY PTE. LTD.**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 6488C AND SKN 6297S ON 05/06/2018**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. QBE Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)



## SUPERCOLORS PTE LTD

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit,  
#03-14 Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767  
✉ supercolors88@gmail.com

### LETTER OF AUTHORIZATION

Accident on 5-6-2018 at 1805hrs along Pioneer Road North Industrial Estate  
Involving vehicles GBB6488C

In consideration of Supercolors Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #03-14 Singapore 415875, repairing my/our motor vehicle no SKN6297S at my request, I/We, Chua Kai Xi Jazreel ("the claimant") of 62 Yunnan Walk Suite 638186 (address) bearing NRIC No S8806521A the owner of motor vehicle no SKN6297S, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Supercolors Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Supercolors Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Supercolors Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Supercolors Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Supercolors Pte Ltd shall amount to a good discharge of Supercolors Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 6 day of June (month) 20 18 (year)

  
Signed by "the claimant"

Name: Chua Kai Xi Jazreel

  
Signed by Supercolors Pte Ltd

Name: Gwan

My execution of this Discharge Voucher  
is only for my claim for property  
damage and not prejudicial to any other  
claims arising from the same accident.

## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : SKN 6297S  
Our Reference : VC011557

I/We, **CHUA KAI XI JAZREEL** do hereby acknowledge the sum of Singapore Dollars: **SEVEN THOUSAND FIVE HUNDRED AND FORTY NINE ONLY (S\$7,549.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**TIAN SHAN ELECTRICAL & TECHNOLOGY PTE LTD**', over damage to my/our vehicle **SKN 6297S** from an accident involving **GBB 6488C** at/along **PIONEER RD NORTH INDUSTRIAL ESTATE**, which occurred on **05 JUNE 2018** at about **18:25hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**TIAN SHAN ELECTRICAL & TECHNOLOGY PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 5<sup>th</sup> of (month) OCTOBER (year) 2018

Signature

Chua Kai Xi Jazreel

Claimant's Name

58806501B

FIN/NRIC No.

62 Yunnan Walk 3

Spore 638186

Address



Company stamp if applicable

Witness's Signature

NG KIAN HAN JEFFREY

Witness's Name

58624423C

FIN/NRIC No.

8 MARIAM CLOSE

5(508656)

Address



Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

**SUPERCOLORS PTE LTD**

No.8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #03-14 (S) 415875

Tel: +65 6702 2737 | Fax: 6702 2767

email: supercolors88@gmail.com | Co. Reg No.: 201707578M

**INVOICE**

To: QBE INSURANCE (SINGAPORE) PTE LTD  
1 RAFFLES QUAY  
#29-10 SOUTH Tower  
SINGAPORE 048583

ATTN: MOTOR CLAIMS DEPT  
YR REF: GBB6448C (VC011557)

Invoice No. : SC0000752  
Date : 10/10/2018  
VRN : SKN 6297 S  
Make & Model : MAZDA 3 1.5A  
Acc. Date : 5/6/2018  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Cost of Repair			\$ 6,600.00

**TOTAL :** \$ **6,600.00**

It is hereby agreed and understood that all non-OEM modifications to your vehicle are done at your request and SUPERCOLORS PTE LTD shall not accept any responsibility and or liability whatsoever and howsoever arising there from.

Parts sold are not refundable & returnable.

Replaced parts that are removed from cars are to be collected within 5 days failing which SUPERCOLORS PTE LTD reserved the rights to dispose off these items without further notice.

Supercolors Pte Ltd



Authorized Signature

Payment : CASH / NETS / CHEQUE

Received by:

I agree to the price as listed above & confirm that  
goods are received in good condition.

(Customer's Signature )



LEASING LLP

# AZ LEASING LLP

NO. 1 KAKI BUKIT AVENUE 6 # 02-22 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL : 8132 1313 FAX : 6753 5346

EMAIL : azleasing.sg@gmail.com

Co. Reg. No. T17L0515G

## VEHICLE RENTAL AGREEMENT No. 1118

<b>HIRER'S PARTICULARS</b>		Vehicle No: <u>82146351</u> Replace Veh No:																																																																									
Name: <u>Chua Kai Xi Jazree</u>		Mileage Out: Mileage Out:																																																																									
Address: <u>62 Yunnan Walk 3</u> <u>3pore 638186</u>		Make & Model: <u>T. Axio</u> Make & Model: Auto / Manual Auto / Manual																																																																									
Contact Person: <u>97933053</u> Tel:		OUT: Date <u>06/06/18</u> OUT: Time <u>12:40hrs</u>																																																																									
<b>DRIVER'S PARTICULARS</b>		HIRE EXPIRY TIME EXPIRY																																																																									
Name: <u>As above</u>		<table border="1"> <thead> <tr> <th colspan="2">RENTAL CHARGES</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>8 @ \$ 150.00</td> <td>\$1200</td> <td>00</td> </tr> <tr> <td>Weekly</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>Others</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td colspan="2">Delivery Service</td> <td></td> <td></td> </tr> <tr> <td colspan="2">SUB-TOTAL \$</td> <td></td> <td></td> </tr> <tr> <td colspan="2"> <div style="display: flex; justify-content: space-around;"> <div>OUT E F</div> <div>IN E F</div> </div> </td> <td></td> <td></td> </tr> <tr> <td colspan="2">EXTENSION</td> <td></td> <td></td> </tr> <tr> <td colspan="2">Deposit Received</td> <td></td> <td></td> </tr> <tr> <td colspan="2">Misc.</td> <td></td> <td></td> </tr> <tr> <td colspan="2">ESTIMATED TOTAL RENTAL \$</td> <td>1200</td> <td>00</td> </tr> <tr> <td colspan="2">Sales Person Code:</td> <td></td> <td></td> </tr> <tr> <td colspan="2">           (A) ACCIDENTS (D) - DENTS (S) - SCRATCHES  <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  FRONT             </div> <div style="text-align: center;">  LEFT             </div> <div style="text-align: center;">  RIGHT             </div> <div style="text-align: center;">  REAR             </div> </div> </td> <td colspan="2">           Hirer is responsible for the first \$ <u>3000</u> excess for collision / damage to first party. (i.e) AZ LEASING Vehicles (including windscreen) and also first \$ <u>3000</u> excess for collision/damage to third party's vehicles for each and every accident / damage  </td> </tr> <tr> <td colspan="2"> <b>ACCESSORIES CHECK</b>  <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre  <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps  <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD / Cartridges <input type="checkbox"/> S / Rim         </td> <td colspan="2">           HIRER's Signature <u>[Signature]</u>            Additional Driver's Signature _____         </td> </tr> </tbody></table>		RENTAL CHARGES				Daily	8 @ \$ 150.00	\$1200	00	Weekly	@ \$			Monthly	@ \$			Hours	@ \$			Others	@ \$			CDW	@ \$			PAI	@ \$			Delivery Service				SUB-TOTAL \$				<div style="display: flex; justify-content: space-around;"> <div>OUT E F</div> <div>IN E F</div> </div>				EXTENSION				Deposit Received				Misc.				ESTIMATED TOTAL RENTAL \$		1200	00	Sales Person Code:				(A) ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  FRONT             </div> <div style="text-align: center;">  LEFT             </div> <div style="text-align: center;">  RIGHT             </div> <div style="text-align: center;">  REAR             </div> </div>		Hirer is responsible for the first \$ <u>3000</u> excess for collision / damage to first party. (i.e) AZ LEASING Vehicles (including windscreen) and also first \$ <u>3000</u> excess for collision/damage to third party's vehicles for each and every accident / damage 		<b>ACCESSORIES CHECK</b> <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD / Cartridges <input type="checkbox"/> S / Rim		HIRER's Signature <u>[Signature]</u> Additional Driver's Signature _____	
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I/We agree to the terms and conditions above, overleaf and that all information given is true and correct in all respect. My/Our Driving licence(s) is/are current and not disqualified from driving.

### IMPORTANT

#### 1. IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:

- shall report all accidents involving the said vehicle to the Owner immediately
- shall take immediate steps to complete and sign Form Mar 1 (Motor Accident Report form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is reported to the owner)
- shall report to the police within 24 hours from the occurrence, the following types of accidents:
  - injury case;
  - non-injury case involving a Government vehicles or damage to Government property;
  - non-injury case involving a foreign vehicle (to obtain their motor insurance, policy, passport No/Name of the driver, Vehicle number, Log card and Vehicle road tax information);
  - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO AZ LEASING LLP AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
<u>11/11/18</u>	<u>12:40</u>	<u>8</u>	<u>[Signature]</u>		<u>[Signature]</u>



LEASING LLP

# AZ LEASING LLP

No. 1 Kaki Bukit Avenue 6 # 02-22 Autobay@kaki Bukit  
Singapore 417883  
Tel : 8132 1313 Fax : 6753 5346  
Company Reg. No. T17L0515G

No: 10091

## OFFICIAL RECEIPT

Date: 14/06/18

Received with thanks from CHUA KAI XI JAZZEEL

the sum of Dollars ONE THOUSAND TWO HUNDRED ONLY

being in payment S\$ 46354

06/06/18 - 14/06/18

\$ 1,200.00

AZ LEASING LLP

Cash/Cheque No.

Authorised Signature



24 HOUR RECOVERY SERVICES  
24 HRS HOTLINE: 8455 5669

Call Ring No: 533319790

No. 9368

Date: 05/06/18



Supercolors (Soon)

M/S :  
Vehicle No : SKN 6297S  
From : Pioneer Rd North  
To : Industrial Estate  
Remarks : Tow to 03-11 Parkway  
97933053 (A)

Model : Mazda 3

Time Start : 1835

Time End : 1900

1940

☐ Loaded

☐ Use Car Carrier

☐ Change Tyres / Jump Start ☒ Accident

☐ Basement / Multi Carpark ☐ Low Body Kit / Low Spoiler ☐ Open Door

☒ Using King Dolly ☐ Dismantle Brake / Shaft ☐ Crane Up / Winch Out

AMOUNT S\$

1201-

Received By

for 24 hour Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misadventure to your vehicle whilst being transported.

Address: 11 Kaki Bukit Ave 4 #01-019 Premier @ Kaki Bukit Singapore 415875 Tel: 6452 4457 Fax: 6452 4584

**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-086881

Date of Request: 07/06/2018

Your Ref No: AJ.SUPERCOLOR (SKN6297S)

CROSSBORDERS LLC  
133 New Bridge Road #23-03/04/05  
Chinatown Point  
Singapore 059413

Dear Sir/Madam,

Date of Accident: 05/06/2018

Vehicle No: SKN6297S

Place of Accident: ALONG PIONEER RD NORTH INDUSTRIAL ESTATE

Involving Vehicle No: GBB6488C



With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBB6488C	ALONG PIONEER RD NORTH INDUSTRIAL ESTATE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-086774

Date of Request: 06/06/2018

Your Ref No: AJ.SUPERCOLOR (SKN6297S)

CROSSBORDERS LLC  
133 New Bridge Road #23-03/04/05  
Chinatown Point  
Singapore 059413

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 05/06/2018

Place of Accident: PIONEER ROAD NORTH IND ESTATE

Client Vehicle No: SKN6297S

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

## Asher Sng (LKKAuto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Monday, 17 September 2018 9:21 AM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Jenny Toh  
**Subject:** [MANDATE REQUEST] RE: TP SURVEY \*\*\*LKK REF:CC4/QBE18010400/Aeb3  
**Attachments:** LKK Adjustment.pdf; LKK Survey Photo.pdf; TP LOD.pdf; LKK Inspection.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Our ref: VC011557

Hi Asher

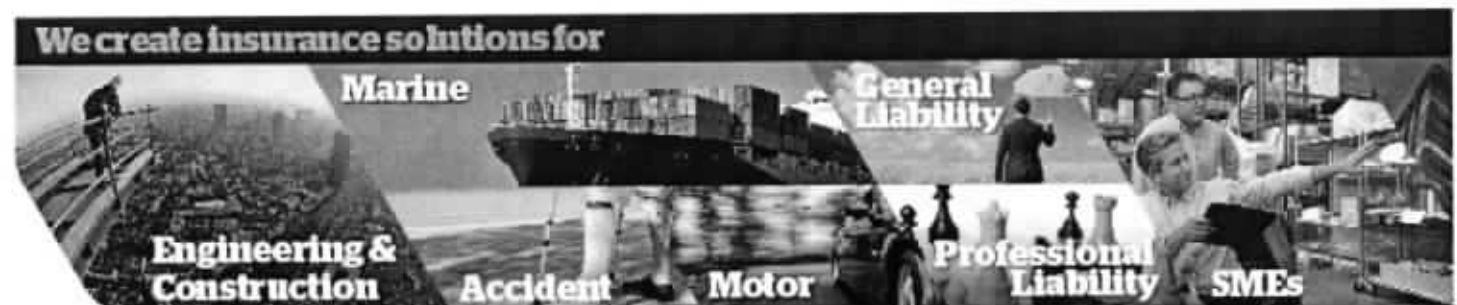
Please proceed with the settlement.

Thank you.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Asher Sng (LKKAuto) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Saturday, 15 September, 2018 3:14 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: TP SURVEY \*\*\*LKK REF:CC4/QBE18010400/Aeb3

Your ref : VC011557  
Our ref : CC4/QBE18010400/Aeb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a left into the main road and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SUPERCOLORS PTE LTD**" at **\$7,549.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 15,616.96	\$ 6,600.00
2. Loss of Rental (8days x \$150)	\$ 1,200.00	\$ 800.00 (8days x \$100)
3. LTA Search Fee	\$ 29.00	\$ 29.00
4. Towing Fee	\$ 120.00	\$ 120.00
Total	\$ 16,965.96	\$ 7,549.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 1 August 2018 3:30 PM

**To:** 'Jenny Toh' <jenny.toh@qbe.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: TP SURVEY \*\*\*LKK REF:CC4/QBE18010400/Aeb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP MARKED ESTIMATE
- PRELIMINARY ADVISE

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blok 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 8 June 2018 3:20 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TP SURVEY \*\*\*LKK REF:CC4/QBE18010400/Aeb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We have inspected TP vehicle SKN 6297S at M/s Supercolors Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blok 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 7 June 2018 8:25 AM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP SURVEY

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Wednesday, 6 June 2018 3:52 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** TP SURVEY

Our ref: V0004396

Dear Sir

Kindly survey the TP Claim:-

Insured: GBB6488C  
TP Vehicle : SKN6297S  
Date of accident : 05/06/2018  
Contact: as below

Kindly acknowledge receipt.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore  
  
QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Supercolors [<mailto:supercolors88@gmail.com>]  
**Sent:** Wednesday, 6 June, 2018 3:45 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: PRI

Dear Jenny,

We shall assign LKK for the PRI.

Kindly arrange for tomorrow.

Thank you.

Warm Regards,  
GWEN  
Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

**From:** Jenny Toh  
**Sent:** Wednesday, 6 June 2018 3:25 PM  
**To:** supercolors88@gmail.com  
**Cc:** Jenny Toh  
**Subject:** PRI

Our ref: V0004396

Dear Gwen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore  
  
QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: jenny.toh@qbe.com  
Visit us on the web at www.qbe.com.sg



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**From:** Supercolors [<mailto:supercolors88@gmail.com>]  
**Sent:** Wednesday, 6 June, 2018 3:13 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: PRI

Warm Regards,

Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

---

**From:** Supercolors  
**Sent:** Wednesday, 6 June 2018 11:41 AM  
**To:** [janice.toh@qbe.com](mailto:janice.toh@qbe.com)  
**Subject:** PRI

Dear Janice,

Attached PRI for SKN6297S for your kind attention.

Kindly send us a list of your surveyor for us to assign.

Thank you.

Warm Regards,  
GWEN  
Supercolors Pte Ltd  
8 Kaki Bukit Avenue 4, #03-14  
Premier @ Kaki Bukit, Singapore 415875  
Tel: 6702 2737 | Fax: 6702 2767

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18010400/Aeb3q2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 07-06-2018



Code : QBE

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 6488C	Veh. Inspected	SKN 6297S
Policy No.	8-V0004396-MVA-R006	Coverage (\$)	0.00
Claim No.	VC011557	Excess (\$)	0.00
Assign From	JENNY	Assign Date	06/06/2018

## 2. Vehicle Particulars & Condition

Make & Model	MAZDA 3	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JM6BM42A8E0128016	Colour	RED
Odometer	71690	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	BRIDGESTONE	6 mm
L/H Front Tyre	205/60 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	205/60 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	205/60 R16	BRIDGESTONE	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	05/06/2018	Inspection Date	07/06/2018
Survey held at	SUPERCOLORS PTE LTD 8 KAKI BUKIT AVENUE 4 #03-14 PREMIER @ KAKI BUKIT SINGAPORE 415875		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR.	9 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18010400/Aeb3q2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 10-10-2018



Code : QBE

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 6488C	Veh. Inspected	SKN 6297S
Policy No.	8-V0004396-MVA-R006	Coverage (\$)	0.00
Claim No.	VC011557	Excess (\$)	0.00
Assign From	JENNY	Assign Date	06/06/2018

## 2. Vehicle Particulars & Condition

Make & Model	MAZDA 3	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JM6BM42A8E0128016	Colour	RED
Odometer	71690	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	BRIDGESTONE	6 mm
L/H Front Tyre	205/60 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	205/60 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	205/60 R16	BRIDGESTONE	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	05/06/2018	Inspection Date	07/06/2018
Survey held at	SUPERCOLORS PTE LTD 8 KAKI BUKIT AVENUE 4 #03-14 PREMIER @ KAKI BUKIT SINGAPORE 415875		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	9 Working Days
-------------------------------------	----------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKN 6297S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR DOOR OUTER HANDLE INNE PAD	NOT NECESSARY	89.50	-
1	FRONT DOOR -L/H	TO REPAIR SEE LABOUR	1,061.50	-
1	FRONT DOOR GLASS OUTER MOULDING	NOT NECESSARY	71.00	-
1	FRONT DOOR LOCK	NOT NECESSARY	313.00	-
1	FRONT DOOR RUBBER	NOT NECESSARY	89.00	-
1	ROCKER PANEL -L/H	DENTED	685.00	685.00
1	REAR DOOR CHECKER	BENT	46.90	46.90
1	REAR DOOR -L/H	DISTORTED	928.00	928.00
1	REAR DOOR GLASS OUTER MOULDING	DEFORMED	130.00	130.00
2	REAR DOOR HINGES	BENT	133.00	133.00
1	REAR DOOR INNER BOARD	DEFORMED	990.50	990.50
1	REAR DOOR LOCK	DAMAGED	272.90	272.90
1	REAR DOOR OUTER HANDLE	DAMAGED	112.20	112.20
1	REAR DOOR QUARTER GLASS RUBBER	NECESSARY	108.50	108.50
1	REAR DOOR REGULATOR	DAMAGED	419.00	419.00
1	REAR DOOR REGULATOR MOTOR	NOT NECESSARY	236.20	-
1	REAR DOOR REGULATOR SUPPORT	BENT	207.60	207.60
1	REAR DOOR RUBBER	CUT	112.00	112.00
1	REAR DOOR MODULE CARRIER	NOT NECESSARY	239.80	-
1	REAR DOOR STEP GARNISH	NOT NECESSARY	40.60	-
1	REAR BUMPER	TO REPAIR SEE LABOUR	998.00	-
1	SET REAR BUMPER CLIP	NECESSARY	45.00	30.00
1	REAR BUMPER SIDE RETAINER	NOT NECESSARY	38.60	-
1	REAR FENDER -L/H	DISTORTED	1,091.00	1,091.00
1	REAR FENDER INNER SHIELD	NOT NECESSARY	73.50	-
1	SET REAR FENDER INNER SHIELD CLIP	NOT NECESSARY	50.00	-
1	REAR FENDER INNER TRIM	NOT NECESSARY	234.40	-
1	REAR WHEEL HUB WITH BEARING	NOT NECESSARY	385.00	-
1	REAR SHOCK ABSORBER	NOT NECESSARY	326.30	-

Report Ref No. CC4/QBE18010400/Aeb3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR UPPER ARM	NOT NECESSARY	156.80	-
1	REAR LOWER ARM	NOT NECESSARY	233.00	-
1	REAR KNUCKLE ARM	NOT NECESSARY	117.60	-
1	REAR LATERAL LINK	NOT NECESSARY	117.60	-
1	REAR TRAILING ARM	NOT NECESSARY	494.50	-
1	REAR TIE ROD	NOT NECESSARY	135.00	-
	LESS 20% DISCOUNT		-2,156.50	-1,053.32
			8,626.00	4,213.28
1	REAR WHEEL RIM (SN)	CUT	1,076.20	700.00
	LESS 20% DISCOUNT		-215.24	-
			860.96	700.00
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SET FRONT DOOR BLACK TAPE (SN)	NOT NECESSARY	120.00	-
1	SET REAR DOOR BLACK TAPE (SN)	NECESSARY	120.00	60.00
1	REAR TYRE -L/H (SN)	CUT	350.00	180.00
			590.00	240.00
	<b><u>LABOUR</u></b>			
	TO REMOVE ,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING.		80.00	30.00
	TO REMOVE AND REFIT INNER GARNISHES .		180.00	60.00
	TO REMOVE AND REFIT REAR REVERSE SENSOR .	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT FUEL TANK ASSEMBLY.		150.00	80.00
	TO REMOVE AND REFIT REAR UNDERCARRIAGE.		450.00	220.00
	TO CONDUCT WHEEL ALIGNMENT .		180.00	80.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS .		180.00	120.00
	TO REMOVE, REPLACE DOOR DAMAGED PARTS AND TRANSFER ALL FITTINGS.		350.00	80.00
	TO APPLY UNDERCOATING.		250.00	60.00
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT DOOR -L/H AND REAR BUMPER .		1,800.00	1,000.00
	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS.		1,800.00	1,400.00
			5,540.00	3,130.00

Report Ref No. CC4/QBE18010400/Aeb3q2



GRAND TOTAL		15,616.96	8,283.28
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			6,600.00

Report Ref No. CC4/QBE18010400/Aeb3q2

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ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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