

INSURANCE

INS. CASE OWNER

CC 3/QBE1801 0397, K2 july

LKK:

HSAC:

Surveyor:

Kallin

DOI:

ASSIGNMENT

6/6/18

Date / Time:

6/6/18

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCW 7880

Claim No.:

16011556

Name of Insured:

Chia Yoon Wei

Policy No.:

8-0009-00-MW-2002

Insured Tel No.:

HP: 98600988

Make / Model:

Bmw

Excess Sec II :SS

D.O.A: 4/6/18

Place of Accident:

Home 120

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability:

Final? Yes / No

SHC Firm



INSRS:
WSP:
Tel:
Liability:
RMKS:

wbe
w



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
5/7/18	SHC Firm -> SCW 7880-X	
7/24	- CONFLECTING	
14-8-18 1046 AM	- PEND TP VIDEO CALLED OI - NO ANSWER.	14-8-18 Juy
14-8-18 @ 3PM	w/OI. AGREED 2 WAIVE NCD ISSUE. - JENNY HAS OI VIDEO.	
31-8-18	LOD IN - FOR MANDATE	

PRELIMINARY ADVICE	Date/Time: 7/6/18	Sent By: Bll	Documentation Check List:	Handler	Typist
FINALIZATION	Date/Time:	Confirm with:	Notification ltr (if non-pickup)		
Repair Cost: \$5	(days) Reduction:		After call ltr to OI	<input checked="" type="checkbox"/>	<input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 10-10-18	Confirm with: CATHARINE	Authorization To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Liability: % 50 (Agreed / Assessed) BOLA S/N No.:			Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Repair Cost: \$2,728.50	\$5 1,364.25		Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Loss of Rental (LOR): \$460	\$5 230 (4 days) 115		Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Loss of Use (LOU): \$200	\$5 100 (5 days)		Towing Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Loss of Income (LOI): \$200	\$5 100 (50 x 4 days)		LTA / GIA	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOU <input type="checkbox"/> [Tick only one]			Medical BDE	<input type="checkbox"/>	<input type="checkbox"/>
GIA/LTA Search \$7.49	\$5 7.49		PIR	<input type="checkbox"/>	<input type="checkbox"/>
Medical: \$5			Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Disbursement: \$5			LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Legal Cost: \$5			Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Total:	\$5 1,701.74	Global Sum \$5:	Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
FINAL PAYMENT	Date/Time:	Confirm with:	Others:	<input type="checkbox"/>	<input type="checkbox"/>
Payee 1: \$5 1,701.74	Name 1: COMFORT ELERO ENGINEERING PTE LTD				
Payee 2: (Strike if N.A.) \$5 X	Name 2: X				
Payee 3: (Strike if N.A.) \$5 X	Name 3: X				

SCA 1976

COPY SENT TO HANDLING CASE 17/6/18

VIDEOD: 50/56



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18010397/K1jb3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 07-06-2018	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SCW 788D	Veh. Inspected	SHC 731M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/06/2018	Inspection Date	06/06/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Member of COMFORTDELGRO

Date/Time: 05.06.2018 15:44 Page : 1

Job: ARC Repair TP(CF80)1

JOB CARD Sales Order:

JC NO:05169931

TOMER MS CITYCAB PTE LTD TOMER NO 7010070 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 (R) 65551188 (O) (P)	REGN NO. SHC 731M	MILEAGE
	MAKE HYUNDAI	FUEL E.....1/2.....F
	MODEL I-40	DATE/TIME IN 05.06.2018 12:50
	YR OF MANU 10.07.2014	TARGET DATE
	CHASSIS CODE KMHLB41UMEU057938	COMPLETION DATE/TIME

QBE

JOB DESCRIPTION

Accident Date: 04.06.2018
 Nature: 3P 04.06.2018

/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Wedgement Slip Vehicle No.: SHC 731M LKE		Exit Pass Vehicle No.: SHC 731M	
_____ of Service Advisor	_____ Signature/Date	_____ Name of Service Advisor	_____ Date
returned to Service Reception upon collection		To be kept by Security Guard	



IUV
Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE, L 002-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE18010397/K1jb3

Date: 07.06.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC731M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.06.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,025.76
Revised Estimate Amount	: S\$	3,213.01
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

CITYCAB PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 731M
 MAKE :
 MODEL : HYUNDAI i40

DATE 6/5/2018 15:31

Mr/Kerwin *H/Sam*
Like *QBE*

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (RH) <i>X Repair</i>			\$ 1,351.10
	Front Door (RH) <i>—</i>			\$ 1,403.05
	Rocker Panel Outer Garnish (RH) <i>—</i>			\$ 483.60
	Rear Wheel Hub-Cap (RH) <i>—</i>			\$ 150.70
	SUB TOTAL			\$ 3,388.45
	LESS 20% <i>25%</i>			\$ 677.69
	DISCOUNTED TOTAL			\$ 2,710.76
	Rear Bumper Advertisement Logo <i>—</i>			\$ 50.00 Nett
	Rear Bumper Rubber Mat <i>X</i>			\$ 50.00 Nett
	Rear Fender Advertisement Logo (RH) <i>—</i>			\$ 100.00 Nett
	Rear Door Advertisement Logo (RH) <i>—</i>			\$ 100.00 Nett
	Rear Door Tel No. Sticker (RH) <i>—</i>			\$ 10.00 Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>—</i>			\$ 80.00 Nett
	Front Door Coloured Comfort Logo (RH) <i>—</i>			\$ 75.00 Nett
	Front Door Advertisement Logo (RH) <i>—</i>			\$ 100.00 Nett
				\$ 565.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>300</i>
	Spray Painting Charge			\$ 1,000.00 <i>800</i>
	Wiring Charge			\$ 30.00 <i>X</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>X</i>
	Transfer of Door			\$ 120.00 <i>50</i>
	Rear Wheel Alignment			\$ 80.00 <i>X</i>
	TOTAL LABOUR			\$ 1,750.00
	ESTIMATE TOTAL			\$ 5,025.76

Kahua 16/6/18
6/6/18 1050hrs
30hrs
43
After Repairing

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To resurvey before/after play damage (parts) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modifications is allowed
 • Any necessary works must be surveyed and subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

COMFORTDELGRO ENGINEERING

Our Job Ref No 305169931
Date : 11/06/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax : _____
Attn : Mr KALVIN ANG
Vehicle Reg No. SHC731M CCPL 04.06.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE --- SCW788D
2. The finalized amount shall be:

(a) Spare Parts after List discount		
(b) Labour Charges		
Total for Part-By-Part Repair Cost		
(c.) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less:	<u>20%</u>	<u>\$2,550.00</u>
Final Lumpsum Repair cost		<u>\$2,550.00</u>

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Kalvin
Date : 12/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CITYCAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 731M

MAKE :

MODEL : HYUNDAI i40

DATE 6/5/2018 15:31

Like/Katun *H/Sun*
Like *QBE*

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (RH) <i>X repair</i>			\$ 1,351.10
	Front Door (RH) <i>— part</i>			\$ 1,403.05
	Rocker Panel Outer Garnish (RH) <i>— on</i>			\$ 483.60
	Rear Wheel Hup-Cap (RH) <i>— repair</i>			\$ 150.70
	SUB TOTAL			\$ 3,388.45
	LESS 20% <i>25%</i>			\$ 677.69
	DISCOUNTED TOTAL			\$ 2,710.76
	Rear Bumper Advertisement Logo <i>— on</i>			\$ 50.00 Nett
	Rear Bumper Rubber Mat <i>X</i>			\$ 50.00 Nett
	Rear Fender Advertisement Logo (RH) <i>— net</i>			\$ 100.00 Nett
	Rear Door Advertisement Logo (RH) <i>— net</i>			\$ 100.00 Nett
	Rear Door Tel No. Sticker (RH) <i>— net</i>			\$ 10.00 Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>— net</i>			\$ 80.00 Nett
	Front Door Coloured Comfort Logo (RH) <i>— net</i>			\$ 75.00 Nett
	Front Door Advertisement Logo (RH) <i>— net</i>			\$ 100.00 Nett
				\$ 565.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>300</i>
	Spray Painting Charge			\$ 1000.00 <i>800</i>
	Wiring Charge			\$ 30.00 <i>X 11</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>X 11</i>
	Transfer of Door			\$ 120.00 <i>50</i>
	Rear Wheel Alignment			\$ 80.00 <i>X 11</i>
	TOTAL LABOUR			\$ 1,750.00
	ESTIMATE TOTAL			\$ 5,025.76

Katun 11/1/14
6/6/18 1050hrs
30hrs
45
After Repair Lab

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To resurvey before/after damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey report on a "Without Prejudice" basis
 • No illegal modifications is allowed
 • Any additional work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 4 July 2018 3:00 PM
To: Shu Pei (LKKAuto)
Cc: Jenny Toh
Subject: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018
Attachments: SCW788D-040618.pdf

Our ref: VC011556

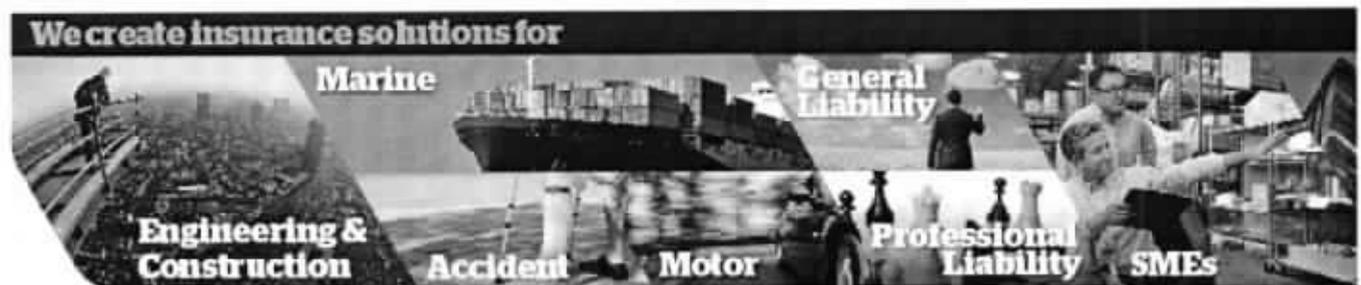
Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 3 July, 2018 10:30 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 7 June 2018 7:43 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving 5CW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 731M at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : CC18060143/ SHC 731M /WT(st)

Date : 04-Jul-18

CDGE Tax Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 8280
Facsimile +65 6280 9735

www.cdge.com.sg

Company Registration No: 199604001

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609285

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 725791

Yishun
501 Yishun Industrial Park A
Singapore 768732

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 731M YOUR INSURED
SCW 788D AND OTHER ON 04.06.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC 731M which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SCW 788D we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,728.50
2	<u>4.5</u> days Loss of Rental @ <u>\$115.00</u> per day	\$ 517.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
	Sub Total :	\$ 3,253.49

HIRER'S CLAIM

7	<u>4.5</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 360.00
	Total Claims :	\$ 3,613.49

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopied of photographs 7 pcs.
- b) LTA search slip/s of : SCW 788D
- c) GIA / Police report/s of : SHC 731M
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photocopy/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1841 Email : williamtan@cdge.com.sg

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 14 August 2018 3:53 PM
To: 'marcus788@gmail.com'
Cc: Admin A
Subject: SCW 788D ON 04.06.2018 / SHC 731M
Attachments: SHC731M doa 4.6.18.mov

Our ref: CC3/QBE18010397/K1jb3

Dear Sir,

We refer to the above accident where we are acting for QBE Insurance (International) Limited to resolve the claim against you under the Auto Insurance policy taken up with them.

As spoken, video attached for your reference. Based on video, our opinion is that liability is 50:50. Taxi is not within lane (travelling in between lanes) and also maneuvered to the right to change lane.

Based on the accident report and accident scenario, we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you have evidence to provide, please send us a copy for our review.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SHC731M , SCW788D
CHANGI ROAD TWDS GEYLANG RD****ON 04-Jun-18 19:25**

I / We

SNG TIAM TECK(Hirer) NRIC No.: **S1173109J**

and/or

(Relief) NRIC No.:

Taxi Number

SHC731M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

05-Jun-2018

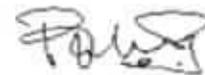
Name of Hirer

SNG TIAM TECK

Hirer NRIC

S1173109J

Signature :



Address

**101B PUNGGOL FIELD #03-474
822101**

Contact No.

94551100

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : CC1806143/ SHC 731 /WT(st)
Our Reference : VC011556

I/We, CITYCAB PTE LTD do hereby acknowledge the sum of Singapore Dollars: One Thousand Seven Hundred One and Cents Seventy Four Only (S\$1,701.74) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, CHIA YOON VIEE, over damage to my/our vehicle SHC 731M from an accident involving SCW 788D at/along CHANGI ROAD TOWARDS GEYLANG ROAD, which occurred on 04 JUNE 2018 at about 1925 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured, CHIA YOON VIEE, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 11th of (month) October (year) 2018

Signature _____
[Handwritten Signature]

Claimant's Name _____
GENERAL CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508943

FIN/NRIC No. _____

Address _____

Witness's Signature _____

Witness's Name _____
GENERAL CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508943

FIN/NRIC No. _____

Address _____

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270

TAX INVOICE

8010056
 QBE INSURANCE (INT'L) LTD
 29-10 1 RAFFLES QUAY SOUTH TOWER
 SINGAPORE 048583
 CONTACT NO: 62246633

VEHICLE NO
 SHC 731M
 INV. NO/DATE
 91381208 30.06.2018
 MAKE
 HYUNDAI
 JOB NO.
 305169931
 MODEL
 I-40
 ODOMETER READING

 DATE OF HIRE
 10.07.2014
 CHASSIS CODE
 KMHLR41UMRU057938
 JOB TYPE

Description : 3P 04.06.2018

Invoice for Lump Sum Repair

Total lump sum repair amt		2,550.00
Add GST @ 7.000 %		178.50
Total invoice amount		2,728.50

Issued by : KATHERINE TAN 30.06.2018 12:57:35
 Repair Type : CPSO/57/57
 Payment Type/Term : /Credit 30 days

I/WE (BY TAKING ALL REASONABLE PRECAUTIONS) ADMIT THE THEFT OR ACCIDENTAL DAMAGE, THE CONSEQUENT INCIDENTS & RESPONSIBILITY FOR CARE AND OTHER CONSEQUENCES MAY OCCUR TO CUSTOMERS AND VEHICLES ARE DRIVEN, THAT INVOLVE A OWNER'S RISK.
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND MAKE ANY REPAIRS WITHIN 7 DAYS FROM THE DELIVERY DAY. NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 INTEREST OF 1% PER MONTH SHALL BE CHARGED (BY A DAY TO A DAY BASIS) IN RESPECT OF ANY PAYMENT TIME NOT COMING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (AS STATED IN DATE FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
 PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY, DISCREPANCIES WITHIN 24 HOURS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.

Our Ref: CC18060143



Date: 12 June 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/06/2018 @ 19:25 hrs
ALONG CHANGI ROAD TWDS GEYLANG RD
INVOLVING SCW788D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0731M** (the "Taxi"). The Taxi was hired to **SNG TIAM TECK IC NO S1173109J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			FROM	TO		FROM	TO
1	260	1648	0229	02/06/12	SHC 731M LUNA	561	005	370	0930	0122
2	263	0330	1130	03/06/12	STEVEN	561	466	458	0500	1940
3	289	1520	2341	04/06/12	DENNIS	561	710	244	0720	1705
4	253	0700	1655	04/06/12	YANG	561	758	48	1741	2044
5	133	1749	2229	04/6/18	Accident?	561	758	Layang	2020	—
6	127	0900	1436	08/6/18	Repair	561	758	86714117211	—	1630
7	236	1715	0205							
8	224	0700	1645							
9	204	1715	0150							
10	360	0800	2157							
11	060	0700	2335							

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SCW788D	04 Jun 2018 / 19:25:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SHC 733 m

Joy Irene (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 10 October 2018 11:40 AM
To: Joy Irene (LKKAuto)
Cc: Jenny Toh
Subject: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

Attachments: SURVEY REPORT.pdf; RENTAL AND LTA.pdf; RE-SURVEY PHOTOS.pdf; SURVEY PHOTOS.pdf

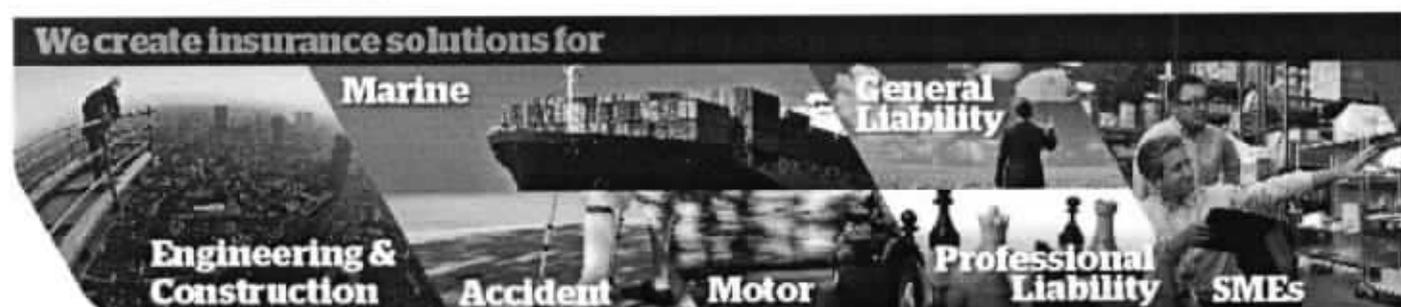
Hi Joy

Please proceed .

Thank you

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, 9 October, 2018 5:13 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

Our ref: VC011556

Dear Jenny,

We refer to our e-mail correspondence below.

Summary to offer to repairer "COMFORTDELGRO ENGINEERING PTE LTD " is as follows:

	Claimed Amount	Revised Amount
--	----------------	----------------

Cost of Repair	\$5,025.76 (per estimate)	\$ 2,728.50 (w/GST)
Loss of Rental	\$ 517.50 (\$115 x 4.5 days)	\$ 517.50 (\$115 x 4.5 days)
Loss of Income	\$ 360.00 (\$80 x 4.5 days)	\$ 225.00 (\$50 x 4.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,910.75	\$ 3,478.49 AT 50 % = \$1,742.99

For your approval.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, 21 August 2018 3:01 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

Our ref: VC011556

Dear Joy

Yes, u may proceed to settle at 50%. And do the necessary action.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, 14 August, 2018 10:46 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

Hi Jenny,

Based on video from TP, our opinion is that liability is 50:50.

TP is not within lane (travelling in between lanes) and also maneuvered to the right to change lane.

We are to follow-up our insured on the outcome of his third-party claim.

Kindly advise if you have any instruction.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Tuesday, 14 August 2018 9:25 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/QBE18010397/K1jb3	Joy

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Friday, 10 August 2018 2:43 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

Our ref: VC011556

Hi Shu Pei

We refer to the below email.

May I know what is the outcome?

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Jenny Toh

Sent: Wednesday, 4 July, 2018 3:00 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

Our ref: VC011556

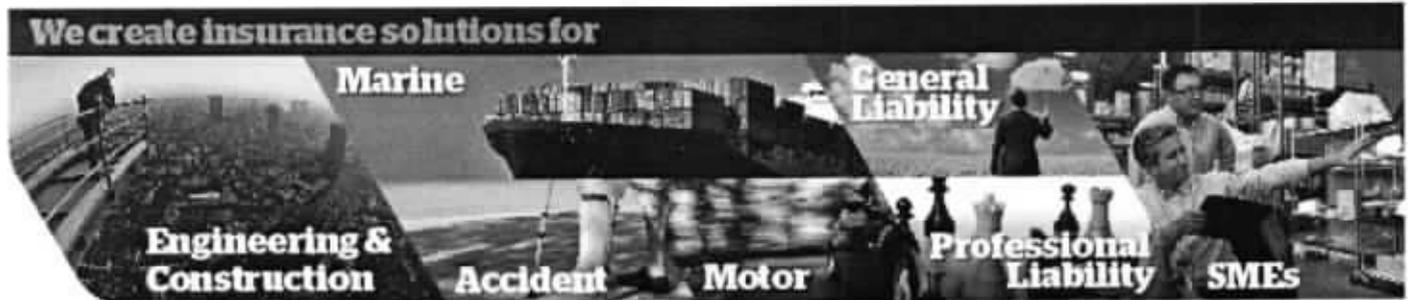
Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 3 July, 2018 10:30 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Thursday, 7 June 2018 7:43 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3) on 04.06.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 731M at M/s ComfortDelGro Engineering

Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18010397/K1jb3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 23-10-2018	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SCW 788D	Veh. Inspected	SHC 731M
Policy No.	8-V0009200-MVA-R003	Coverage (\$)	0.00
Claim No.	VC011556	Excess (\$)	0.00
Assign From		Assign Date	06/06/2018
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU057938	Colour	YELLOW
Odometer	561758	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	04/06/2018	Inspection Date	06/06/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 731M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR DOOR (RH)	TO REPAIR SEE LABOUR	1,351.10	-
1	FRONT DOOR (RH)	DENTED	1,403.05	1,403.05
1	ROCKER PANEL OUTER GARNISH (RH)	CRACKED	483.60	483.60
1	REAR WHEEL HUP-CAP (RH)	GRAZED	150.70	150.70
	LESS 20% DISCOUNT		-677.69	-
	LESS 25% DISCOUNT		-	-509.34
			2,710.76	1,528.01
SPECIAL NETT ITEMS				
1	REAR BUMPER ADVERTISEMENT LOGO (SN)	NECESSARY	50.00	50.00
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	-
1	REAR FENDER ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR TEL NO. STICKER (RH) (SN)	NECESSARY	10.00	10.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (SN)	NECESSARY	80.00	80.00
1	FRONT DOOR COLOURED COMFORT LOGO (RH) (SN)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
			565.00	515.00
LABOUR				
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR DOOR (RH).		350.00	300.00
	SPRAY PAINTING CHARGE.		1,000.00	800.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
	TRANSFER OF DOOR.		120.00	50.00
	REAR WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,750.00	1,170.00
GRAND TOTAL			5,025.76	3,213.01

Report Ref No. CC3/QBE18010397/K1jb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,550.00
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Report Ref No. CC3/QBE18010397/K1jb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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