

## Joy Irene (LKKAuto)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 10 October 2018 11:40 AM  
**To:** Joy Irene (LKKAuto)  
**Cc:** Jenny Toh  
**Subject:** Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018  
**Attachments:** SURVEY REPORT.pdf; RENTAL AND LTA.pdf; RE-SURVEY PHOTOS.pdf; SURVEY PHOTOS.pdf

Hi Joy

Please proceed .

Thank you

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Tuesday, 9 October, 2018 5:13 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

Our ref: VC011556

Dear Jenny,

We refer to our e-mail correspondence below.

Summary to offer to repairer "COMFORTDELGRO ENGINEERING PTE LTD " is as follows:

	Claimed Amount	Revised Amount
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Cost of Repair	\$5,025.76 (per estimate)	\$ 2,728.50 (w/GST)
Loss of Rental	\$ 517.50 (\$115 x 4.5 days)	\$ 517.50 (\$115 x 4.5 days)
Loss of Income	\$ 360.00 (\$80 x 4.5 days)	\$ 225.00 (\$50 x 4.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 5,910.75</b>	<b>\$ 3,478.49 AT 50 % = \$1,742.99</b>

For your approval.

Thank you.

Best Regards,  
 Joy Irene | Case Handler  
 LKK Auto Consultants Pte Ltd  
 DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [mailto:[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)]  
**Sent:** Tuesday, 21 August 2018 3:01 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

Our ref: VC011556

Dear Joy

Yes, u may proceed to settle at 50%. And do the necessary action.

regards

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Jenny Toh  
 Senior Assistant, Claims  
 QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
 Phone: +65 6477 1225  
 Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
 Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]  
**Sent:** Tuesday, 14 August, 2018 10:46 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

Hi Jenny,

Based on video from TP, our opinion is that liability is 50:50.

TP is not within lane (travelling in between lanes) and also maneuvered to the right to change lane.

We are to follow-up our insured on the outcome of his third-party claim.

Kindly advise if you have any instruction.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 14 August 2018 9:25 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M SHC731M SHC731M SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/QBE18010397/K1jb3	Joy

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Friday, 10 August 2018 2:43 PM

**To:** Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

Our ref: VC011556

Hi Shu Pei

We refer to the below email.

May I know what is the outcome?

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Jenny Toh

**Sent:** Wednesday, 4 July, 2018 3:00 PM

**To:** Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

Our ref: VC011556

Hi Shu Pei

Please find attached as per requested.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 3 July, 2018 10:30 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 7 June 2018 7:43 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SCW788D (OI : QBE - TBA) AND SHC731M (TP : LKK REF - CC3/QBE18010397/K1jb3 ) on 04.06.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 731M at M/s ComfortDelGro Engineering

Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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