## Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

**Sent:** Monday, 6 August, 2018 12:39 PM

To: 'Olea, Maricel'

**Cc:** Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

**Subject:** RE: #7030614186SG003#023# Our Ref: CC4/LCR18010396/Dwa3,Accident involving

Vehicle SLP 371C & SH 8046Z on 02/06/2018

Your Ref: 7030614186SG003 Our Ref: CC4/LCR18010396/Dwa3

Dear Maricel

#### Accident involving Vehicle SLP 371C & SH 8046Z on 02/06/2018

We refer to the above matter

This accident happened OID beat red light and collided onto TP.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer Chunni Motor Work Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 13,352.53	S\$ 6,420.00
2. Loss of RENTAL (\$106.81 x 17days)	S\$ 2,136.20	S\$ 1,815.77 ( Surveyor recommend 10 days)
3. Loss Of INCOME (\$50.00 x 17 days)	S\$ 1,000.00	S\$ 850.00
3. GIA SEARCH	S\$ 7.45	S\$ 7.45
	S\$ 16,496.18	S\$ 9,093.22

### Amount of claim at liability 100% S\$ 9,093.22

### For your approval in merimen please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olea, Maricel [mailto:Maricel.Olea@aig.com]

Sent: Monday, 6 August, 2018 12:31 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <Joylrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: #7030614186SG003#023# Our Ref: CC4/LCR18010396/Dwa3,Accident involving Vehicle SLP 371C & SH 8046Z on 02/06/2018

Dear Vivian,

Refer to the above matter.

What is holding us back from resolving this case? Can I have your update please, latest by tomorrow.

Thank you.

# CLAIM SUBFOLDER (TP)...Pending Adjuster Survey



# Best Regards,

## **Maricel Olea**

#### **AIG**

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1826 | Fax +(65) 6835 7416 maricel.olea@aig.com | www.aig.com.sg

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From: Olea, Maricel

**Sent:** Friday, July 13, 2018 10:47 AM

**To:** Vivian Lau (LKKAuto)

**Cc:** Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: #7030614186SG003#023# Our Ref: CC4/LCR18010396/Dwa3,Accident involving Vehicle SLP 371C & SH

8046Z on 02/06/2018

Hi Vivian,

Please find attached our insured video footage for your perusal.

Our client beat the red traffic light, kindly proceed to settle the TP claim.

Best Regards, Maricel Olea AIG

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

**Sent:** Tuesday, June 26, 2018 12:40 PM

To: Olea, Maricel

**Cc:** Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: Your ref: 7030614186SG,Our Ref: CC4/LCR18010396/Dwa3,Accident involving Vehicle SLP 371C & SH

8046Z on 02/06/2018

Your ref: 7030614186SG

Our Ref: CC4/LCR18010396/Dwa3

Dear Maricel.

### Accident involving Vehicle SLP 371C & SH 8046Z on 02/06/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions.

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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