

Shu Pei (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 8 June 2018 3:31 PM
To: 'Francis Ng'
Cc: Admin A; Poh Kin (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3111K & SLC4985Z ON 03.06.18 ***LKK REF:CC4/EQ18010392/T1fb3
Attachments: TP ESTIMATE- MARKED.PDF; Preliminary_Advice.pdf

WITHOUT PREJUDICE

Dear Francis,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKJ 3111K at M/s Volkswagen Group Singapore Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 6 June 2018 4:04 PM
To: 'Francis Ng' <francis.ng@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3111K & SLC4985Z ON 03.06.18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 07/06/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]
Sent: Wednesday, 6 June 2018 3:40 PM
To: assignments <assignments@lkkauto.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3111K & SLC4985Z ON 03.06.18

Dear Sirs,

Please conduct PRS as requested by the workshop below.

Regards,
Francis Ng
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



A handwritten signature in dark blue ink, appearing to be 'Francis Ng', located on the right side of the page.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Goh, Edmund (VWG Singapore) [<mailto:edmund.goh@vw.com.sg>]
Sent: Wednesday, June 6, 2018 2:54 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3111K & SLC4985Z ON 03.06.18

Dear Francis,

please assign to LKK.

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299

Main Fax: +65 6474 3643
edmund.goh@vw.com.sg
<http://www.vw.com.sg>



From: Francis Ng [<mailto:francis.ng@eginsurance.com.sg>]
Sent: Wednesday, 6 June, 2018 2:17 PM
To: Goh, Edmund (VWG Singapore)
Cc: Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3111K & SLC4985Z ON 03.06.18

To: VOLKSWAGEN GROUP SINGAPORE PTE LTD

Dear Edmund,

Without Prejudice

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd	4) Priority Services Tel: 62934822

<p>Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace</p>	<p>Fax: 62963283 Contact Person: Hui Lian</p>
<p>5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng</p>	<p>6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108</p>
<p>7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin</p>	<p>8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee</p>
<p>9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Francis Ng
 Executive | Claims

EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Goh, Edmund (VWG Singapore) [<mailto:edmund.goh@vw.com.sg>]

Sent: Tuesday, June 5, 2018 11:30 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKJ3111K & SLC4985Z ON 03.06.18

Dear Claims,

For your approval please.

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299
Main Fax: +65 6474 3643

edmund.goh@vw.com.sg

<http://www.vw.com.sg>



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To: bazlin.ahmad@eqinsurance.com.sg [Remove](#) this sender from my allow list

From: edmund.goh@vw.com.sg

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