

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 13 November 2018 12:15 PM  
**To:** 'Loh, Chee-Heng'  
**Subject:** RE: 4020638187SG-003, URGENT

Hi Chee Heng,

We refer to your below email.

Third party repairer had passed the matter to lawyer for further handling as per client instruction. They are unable to withdraw from lawyer.

In view of this, we will proceed to close file and submit survey report to your good office.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Monday, 12 November 2018 9:23 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** 4020638187SG-003, URGENT

Dear Hsiao Tong,

We have received PD LOD from Teo Keng Siang LLC.

Kindly advise if TP withdrew from direct settlement.

Thank you.

We are instructed by **Chow Fook Heng** to claim damages against you in connection with a accident on **3/6/18 ALONG BENCOOLEN STREET (THE BENCOOLEN CARPARK)** involving our client's motor vehicle registration number **CLIENT'S SJW 6938 R** and motor vehicle registration number **DEFENDANT'S SLS 5620 K** driven by you or your authorised driver at the material time.

We are instructed that your negligent driving and/or management of your vehicle caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expenses particulars of which are as follows:

• Cost of Repair	\$ 1,444.50
• Pre-repair fee (\$120 x 2 days)	\$ 240.00
• Rental fees (\$200 x 5 days)	\$ 1,000.00
• LTA / GIA search fee	\$ 43.94
• Costs incl. GST	\$ 749.00
<b>Total</b>	<b>\$ 3,477.44</b>

**PDX Intercompany Exchange Pte**



010808575882

FROM **TEO KENG SIANG LLC**

PDX Box No. **8902**

Best regards,

**Loh Chee Heng**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Boyogan, Joane

**Sent:** Tuesday, September 25, 2018 2:20 PM

**To:** Loh, Chee-Heng; Hsiao Tong (LKKAUTO)

**Subject:** RE: AIG ref: 4020638187SG-003, accident involving SLS5620K and SJW6938R on 3 Jun 2018

Dear Chee Heng and Hsiao Tong,

Just an update on the liability dispute of our Insured.

I've spoken to Ms Ho who mentioned her father has stopped the car upon seeing the other party moving up the slope. However, 3P vehicle which was travelling fast did not stop & collided onto their vehicle.

Informed Ms Ho that 3P provided us with scene photo showing our vehicle encroaching onto 3P's lane. Unless we have video footage to prove otherwise, unlikely that we can reject the 3P's claim.

In light of the scene photo and to mitigate our losses, advised that we proceed to negotiate for amicable settlement but we will still seek contributory negligence from 3P.

Ms Ho acknowledged our explanation and agree to let us handle the matter as we deem fit. I've also explained to her the injury portion and our reasoning on why it is better to offer nominal settlement rather than litigate the matter.

FYNA please. Thank you

Regards,

Joane Boyogan

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191898 | Fax +68357416

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**From:** Loh, Chee-Heng

**Sent:** Thursday, July 26, 2018 4:21 PM

**To:** Boyogan, Joane; Hsiao Tong (LKKAUTO)

**Subject:** FW: AIG ref: 4020638187SG-003, accident involving SLS5620K and SJW6938R on 3 Jun 2018

Hi Joane/Hsiao Tong,

Fyi, OI called call centre and disputed liability, request for claims to call OI before any settlement.

BI LOD received.

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**From:** Loh, Chee-Heng

**Sent:** Thursday, July 26, 2018 4:16 PM

**To:** 'loft.ho@gmail.com'

**Cc:** Boyogan, Joane; Hsiao Tong (LKKAUTO)

**Subject:** AIG ref: 4020638187SG-003, accident involving SLS5620K and SJW6938R on 3 Jun 2018

Dear Ms Ho,

As spoken over the telephone earlier, our appointed adjuster, LKK Auto Consultants Pte Ltd, will be handling the third party property damage claim against us.

The case handler is Ms Hsiao Tong. Kindly forward the scene photos and video footage to her for assessment.

Thank you.

Best regards,

**Loh Chee Heng**

AIG

Complex Claims Examiner

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