

145010

LKK:

IDAC:

50303

Surveyor:

mhpens

DOI:

ASSIGNMENT

21/6/18

Date / Time:

6/6/2018

Registered in Merimen:

Pre-assign / CCU / FTE

SLV5710T



Insured Vehicle No.:

Name of Insured:

AZOUL TAUB MUHAMMAD

Claim No.:

58m 00JMA

Policy No.:

4A316105

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A: 21/6/18

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SKR 5962R



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

13/6

SKR 5962R - X ; SLV5710T - X

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call Ot: 21/6/18

After call ltr to OI: 21/6/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

11/6

Sent By:

Jian

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5 2,200.00

( 3 days)

Reduction:

58.6 %

Email

Call

FINAL SETTLEMENT

Date/Time:

13/6/2018

Confirm with:

Johnson Chua

Email

Call

Final Liability:

% 100

(Agreed / Assessed)

BOLA S/N No.:

Nil

If NO or B 28, Ass. Lin:

Repair Cost:

\$5 2,354.00

Loss of Rental (LOR):

\$5 321.00

( 3 days)

x 4100.00

+ 7% GST

Loss of Use (LOU):

\$5 -

( 5 x days)

Loss of Income (LOI):

\$5 -

( 5 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 7.44

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5 2,682.44

Global Sum \$5: 2,680.00

PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 2,680.00

Name 1:

Tan Lin Motor Pte Ltd

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

CORRECT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$50.00

RCF: ASM(AXA)

## ASSIGNMENT

From: Date: 07062018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKR 5962R

at Workshop n/s

Tan Lim

of

51 Defu Lane 10

Insured

Policy No

SLV5710T

Claims No:

Sum Insured

Excess:

(Client's Record)

Make of Veh

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

68k.

IDAC Accident Rpt:

Consistent? Yes or No

GPR Seen:

Consistent? Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lump Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

L7N 49529

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SKR 5962R

Vt Regn

2 / 15

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Elantra

EX 1591

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp Reading

63397

T/Radio:

Insured / Std / NI / NA

Eng/No:

Ch/No:

KMHDH41CMF443421,

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoper / Jammed / Leaked / Burnt or

Brake: Inoper / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

continental

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

2/6/18

D.O.I:

7/6/18

Survey held at:

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

LH.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

Sumit L/S \$2200 surch.

L/S \$2,200.00 (V.S) \$3,114.20 / 58.6%

Date/Time: File Peak 10:

☐

Prel. Report

11

☐

Final Report

Date/Time: File Return 10:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Add Fee:

☐

Site Insp. i\$

☐

Interview i\$

☐

Tech. Insp. i\$

☐

Weekend i\$

Report Format:

Lump Sum / I.B. i\$

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010381/Ufa3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 07-06-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLV 5710T	Veh. Inspected	SKR 5962R
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00JMA	Excess (\$)	0.00
Assign From		Assign Date	07/06/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	02/06/2018	Inspection Date	07/06/2018
Survey held at	TAN LIM MOTOR PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

TAN LIM MOTOR PTE LTD

AXA Insured's Veh No : SLV5710T

Date of Accident : 02 June 2018

51 Defu Lane 10 Singapore 539216  
Tel : 68585151 ( 24 Hours ) Fax : 68580877  
GST Regn. No. : M2-8922054-2

Mr Soh Chye Seng

Date : 05 June 2018

Estimate To Repair SKR5962R - Hyundai ELANTRA 1.6 AT ABS D/AB 2WD 4D

Chassis No : KMHDH41CMFU434211

S/No	Quantity	Description	Amount
		<u>LIST ITEMS</u>	
01	1 pc	front bumper <i>22/22</i>	\$ 418.00
02	1 pc	front bumper reinforcement <i>1</i>	\$ 515.00
03	1 pc	front bumper absorber foam <i>70.11</i>	\$ 111.00
04	2 pc	front bumper side retainer @ \$19.00 <i>re</i>	\$ 38.00
05	1 pc	front bumper lowe centre air grille <i>11</i>	\$ 147.00
06	8 pc	front bumper clips @ \$3.50 <i>re</i>	\$ 28.00
07	2 pc	head lamp @ \$1756.00 <i>0/5 one</i>	\$ 3,512.00
08	2 pc	head lamp lower bracket @ \$18.00 <i>11</i>	\$ 36.00
09	1 pc	radiator grille assy <i>re</i>	\$ 63.00
10	1 pc	radiator grille emblem bage <i>re</i>	\$ 63.00
		Less 20 %	\$ 4,931.00
			\$ 986.20
			\$ 3,944.80
		<u>LABOUR &amp; MISC. CHARGES</u>	
01		To check electrical lighting concerned.	\$ 60.00
02		To rust-proofing of the affected areas.	\$ 11 50.00
03		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 480.00
04		Putty and spray painting of the affected portion.	\$ 780.00
			\$ 1,370.00
		Total	\$ 5,314.80
			P-2477
			Less 20%
			1981.60
			1470
			2751.60
			Less 20%
			2201.28



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/6/2018

### Survey Details:

Date of loss	2-Jun-18
Date of appointment	6-Jun-18
Date of survey	7-Jun-18
Location of survey	Tan Lim Motor Pte Ltd

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKR 5962R
Make and Model	HYUNDAI ELANTRA 1.6 AT - 1591cc
Date of registration	25-Feb-15
Excess	
Market Value	\$ 68,000.00
Part Rebate	\$ 49,529.00
Nett Loss	\$ 18,471.00

### Repair details:

Initial Estimate	\$ 5,314.80
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,981.60
Check items (estimate)	\$ -
Labour	\$ 770.00
<b>Total</b>	<b>\$ 2,751.60</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 2,200.00</b>

Number of days for repair	<u>3 days</u>
---------------------------	---------------

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8767Z
<b>Vehicle Details</b>	
Vehicle No.:	SKR5962R
Vehicle to be Exported:	No
Intended De-registration Date:	07 Jun 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	ELANTRA 1.6 AT ABS D/AB 2WD 4DR
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	G4FGEU173493
Chassis No.:	KMHDH41CMFU434211
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$14,810.00
Original Registration Date:	25 Feb 2015
First Registration Date:	25 Feb 2015
Transfer Count:	0
Actual ARF Paid:	\$14,810.00 7405
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Feb 2025
PARF Rebate Amount:	\$11,107.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	24 Feb 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,199.00
COE Rebate Amount:	\$38,422.00
<b>Total Rebate Amount:</b>	<b>\$49,529.00</b>

The information contained herein is correct as at 07 Jun 2018


OK

## Service Request Details

Claim

S8M00JMA

Reference

None 

Loss Date

June 2, 2018

Request Date

June 6, 2018

Due Date

June 13, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

06062018 @ 5:48pm  
Caymen Veh not in  
07062018.

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKR5962R

Make

TPVD HYUNDAI

### Service Address

...

### Primary Contact/Insured

ABDUL TALIB MUHAMMAD SHARUL EZAM BIN  
278B COMPASSVALE BOW, #10-561, 542278, Singapore  
667229988  
PL@ANIKA.SG

### Claim Handler

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 June, 2018

**ABDUL TALIB MUHAMMAD SHARUL EZAM BIN**  
278B COMPASSVALE BOW  
#10-561  
SINGAPORE 542278

Dear Sir,

**OUR REF : CC4/ASM18010381/Ufa3 / S8M00JMA**  
**YOUR REF : SLV 5710T**  
**ACCIDENT INVOLVING SLV 5710T & SKR 5962R on 02/06/2018 ALONG/AT**  
**ESSO STATION PUMP NO 15, 211 PUNGGOL RD S(546673)**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely,  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department

## Poh Kin (LKKAUTO)

---

**From:** Johnson Chua <johnson.chua@tlmotor.com.sg>  
**Sent:** Friday, 23 November 2018 5:13 PM  
**To:** Poh Kin (LKKAUTO); KC Chan - AXA  
**Cc:** Patricia Tan - Tan Lim Motor Pte Ltd; 'sam'  
**Subject:** URGENT - TLM Ref: TP009062018; LKK Ref: TBA; Accident involving SKR5962R (TLM) & SLV5710T (AXA) on 02.06.2018  
**Attachments:** Offer fm LKK dated 20.11.2018.pdf  
**Importance:** High

Dear Poh Kin & Kian Chuan,

We refer to the email below and your offer dated 20.11.2018 (see enclosed).

For the sake of quick settlement, we have our client's instruction to accept your offer at a global sum of **\$2,680.00** (all-in). However, please **do not** treat this case as a precedent for all our future cases as it is very unfair for either the client or the repairer to bear the shortfall.

Nevertheless, please let us have the Discharge Voucher as soon as possible.

Regards,



**Johnson Chua**  
johnson.chua@tlmotor.com.sg

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlmotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

---

**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Friday, 23 November 2018 3:37 PM  
**To:** Johnson Chua <johnson.chua@tlmotor.com.sg>  
**Cc:** 'Wei Shong' <wei.shong@tlmotor.com.sg>  
**Subject:** RE: URGENT - TLM Ref: TP009062018; LKK Ref: TBA; Accident involving SKR5962R (TLM) & SLV5710T (AXA) on 02.06.2018  
**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

**Our Ref:** CC4/ASM18010381/Ufa3  
**Your Ref:** TP009062018

Dear Johnson,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLV 5710T AND SKR 5962R ON 02/06/2018**

We refer to the above matter and our tele-conversation.

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Friday, 23 November 2018 3:37 PM  
**To:** Johnson Chua  
**Cc:** 'Wei Shong'  
**Subject:** RE: URGENT - TLM Ref: TP009062018; LKK Ref: TBA; Accident involving SKR5962R (TLM) & SLV5710T (AXA) on 02.06.2018

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

**Our Ref:** CC4/ASM18010381/Ufa3  
**Your Ref:** TP009062018

Dear Johnson,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLV 5710T AND SKR 5962R ON 02/06/2018**

We refer to the above matter and our tele-conversation.

Purely towards an amicable settlement, we are view that our offer at a global sum of **\$2,680.00(all-in)** is already fair and reasonable.

We appreciate if you could kindly reconsider on our offer and kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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---

**From:** Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]  
**Sent:** Friday, 23 November 2018 12:20 PM  
**To:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Subject:** URGENT - TLM Ref: TP009062018; LKK Ref: TBA; Accident involving SKR5962R (TLM) & SLV5710T (AXA) on

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Tuesday, 20 November 2018 4:33 PM  
**To:** 'Johnson Chua'  
**Cc:** 'Caymen'; 'Wei Shong'  
**Subject:** RE: TLM Ref: TP009062018; LKK Ref: TBA; Accident involving SKR5962R (TLM) & SLV5710T (AXA) on 02.06.2018  
**Attachments:** DV SKR 5962R.pdf; TP Estimate-Marked.pdf

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM18010381/Ufa3  
Your Ref: TP009062018

Dear Johnson,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLV 5710T AND SKR 5962R ON 02/06/2018**

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$ 2,680.00** and breakdown as below:

1. Cost of Repair (2,200.00 +7%GST)	S\$ 2,354.00
2. Loss of Rental (\$100.00 x 3days)	S\$ 321.00
3. LTA search fee	<u>S\$ 7.49</u>
	<u>S\$ 2,682.49 = S\$2,680.00</u>

Kindly confirm acceptance.

Please duly sign the DV attached and return for payment processing.

In the meantime, kindly furnish us a copy of your amend tax invoice as per finalize amount should be \$2,200.00 before GST.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108



## REPORTED

Type

🔍 Question

Message

OI REPORT SHARED PLS PROCEED FOR DS NOT EXCEEDING \$2,680.00 ALL IN

Reply

## << Update status of the matter< S8M00JMA >

Type

🔗 Question

Message

Dear Kian Chuan, Apologies for late reply on this matter, please be informed that we only send one Non-reporting Letter to Insured as we managed spoke to OI (Mr Sharul) since June and we confirmed accident details (Insured collided to TP parked vehicle) and we advised him to lodge GIA report ASAP. We call back to OI next following week and check update on reporting, and realize OI still yet to do reporting and OI given reason busy and work travel. After OI come back from work travel, We explain the circumstances to OI, he understand and promise will lodge GIA report within the week. However, still no action from OI. When we call back to follow up the matter, he refuse to pick-up our call (even I use other line, when he realize is our call and straight away cut off the line) and OI intend to proceed private settlement on this matter with TP. However, We have confirmed with TP workshop that private settlement not carry on due to OI financial issue. Spoke to OI(Mr Sharul) again, he confirmed he already lodge GIA report on 16th November 2018 and confirmed he is not carry on private settlement. He agree to let M/s AXA settle the claims and aware NCD will be affected. pohkin-19/11/2018

Reply

**Poh Kin (LKKAUTO)**

---

**From:** CHAN Kian Chuan <kianchuan.chan@axa.com.sg>  
**Sent:** Monday, 19 November 2018 10:03 AM  
**To:** Mei Kwan (LKKAUTO); CS A Team; Olivia Lau (LKKAUTO); Admin A  
**Cc:** KHOR Saw Theng; NG Stacey; CHIONH Hock San Christopher; ANG Richard  
**Subject:** RE: Outstanding Cases from Tan Lim Motor as at 14.11.2018 (LKK)

**Importance:** High

**Categories:** Red

Hi LKK,

May we have an update on the above matter as we need to revert to 'Tan Lim Motors'.  
Any action taken since our last email to you?

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Warmest Regards**

KC Chan | Senior Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: kianchuan.chan@axa.com.sg  
Customer Care No. 1800 8804888



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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Wednesday, November 14, 2018 7:49 PM  
**To:** CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; CS A Team <cs-a@lkkauto.com>  
**Cc:** KHOR Saw Theng <sawtheng.khor@axa.com.sg>; NG Stacey <stacey.ng@axa.com.sg>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; ANG Richard <richard.angbs@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** RE: Outstanding Cases from Tan Lim Motor as at 14.11.2018 (LKK)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.



By copy to CS team,

**FYI and necessary action please.**

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CHAN Kian Chuan <[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)>

**Sent:** Wednesday, 14 November, 2018 3:43 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Cc:** KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>; NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>; CHIONH Hock San Christopher <[chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)>; ANG Richard <[richard.angbs@axa.com.sg](mailto:richard.angbs@axa.com.sg)>

**Subject:** Outstanding Cases from Tan Lim Motor as at 14.11.2018 (LKK)

**Importance:** High

Hi LKK,

The above subject matter refers.

'Tan Lim Motors' had called in and wrote directly to us on their outstanding cases despite numerous reminders sent.

Please follow up closely and update us accordingly.

**S/No. TLM Ref no. Vehicle no. DOA Claim Amt (\$) Remarks**

1 TP023052018 SJK3163S / SKH2987S 18.05.2018 \$ 4,325.49 AXA claimed that witness not independent.

(S8M00HSE/RA, conflicting version, TP witness a passenger in TPV)

2 TP009062018 SKR5962R / SLV5710T 02.06.2018 \$ 2,885.79 Pending offer fm LKK (S8M00JMA/KC, OI non reporting, LKK to upload all reminders sent and to update TP)

3 TP034072018 SFL36M / SKP5050H 24.07.2018 \$ 3,779.10 Pending offer fm LKK (S8M00PUA/KC, mandate given on 13/11/18)

4 TP038072018 SKZ9098S / SHD930A 24.07.2018 \$ 2,379.50 Pending offer fm LKK (C0474151/NPS, mandate given on 14/11/18)

Please refer to our remarks in 'Purple' and follow up accordingly.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Warmest Regards**

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

**Sent:** Wednesday, November 14, 2018 12:35 PM

**To:** CHAN Kian Chuan <[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)>

**Cc:** CHIONH Hock San Christopher <[chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)>; KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>;

Patricia Tan - Tan Lim Motor Pte Ltd <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>

**Subject:** Outstanding Cases from Tan Lim Motor as at 14.11.2018

**Importance:** High

Dear Kian Chuan,

We enclose our outstanding list for your attention.

We have been sending numerous reminders to your appointed surveyors (ie. LKK), but there is no settlement offer from them so far.

As such, please look into the matter and we await for your favourable reply. Thank you.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlmotor.com.sg>

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**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 6 September 2018 9:51 AM  
**To:** motor.doc@axa.com.sg  
**Cc:** kianchuan.chan@axa.com.sg; Admin A  
**Subject:** request OI GIA report; Our Ref: CC4/ASM18010381/Ufa3; Your Ref: S8M00JMA

**Importance:** High

Our Ref: CC4/ASM18010381/Ufa3  
Your Ref: S8M00JMA

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SLV 5710T (OI) AND SKR 5962R (TP) ON 02/06/2018**

We refer to the above matter.

Kindly advise whether insured has reported as we managed spoke to OI and advise him lodge IDAC report. If so, kindly let us have a copy of insured's accident report for our necessary action.

Your prompt action is very much appreciated.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



ISO 9001  
CERTIFIED  
PMS 1001

*Save the Earth. Print only when necessary.*

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陳林摩哆私人有限公司  
TAN LIM MOTOR PTE LTD

Address: 51 Defu Lane 10 Singapore 539216

Tel: 6858 5151 Fax: 6858 0877

Our Ref TP009062018

Date 04/09/18

Your Ref SLV57107

WITHOUT PREJUDICE

Claims Department - Executive in charge \_\_\_\_\_

AXA Insurance (S) Pte Ltd

Dear Sir/Madam,

**ACCIDENT INVOLVING** SKR5962R / SLV57107 on 02/06/18

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

- |   |  |
|---|--|
| <input type="checkbox"/> Original survey report/ _____ copies of photographs _____  |  |
| <input checked="" type="checkbox"/> Original Tax-invoice number <u>TP0818 / 050</u> | <input checked="" type="checkbox"/> Original rental invoice number <u>17181001</u> |
| <input type="checkbox"/> SAS / AS & IS / police report                              | <input type="checkbox"/> police result   |
| <input type="checkbox"/> Certificate Of Insurance _____                             | <input checked="" type="checkbox"/> Vehicle search result                          |
| <input type="checkbox"/> Authorization to act                                       | <input type="checkbox"/> _____   |

\*Survey under insurance instruction / Independent surveyor / No survey.

<u>LKK</u>	
a) Cost of repair (inclusive GST)	\$ <u>2,461.00</u>
b) Survey fees / Photographs as per request	\$ <u>-</u>
c) Vehicle Search fees / <del>GIA</del> fees / Police Report fees / Reporting fees	\$ <u>7.49</u>
d) Loss of <del>hire</del> / <del>use</del> / rental / earnings / rental fees	\$ <u>417.30</u>
e) Scene photographs	\$ <u>-</u>
f) Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>-</u>
g) _____	\$ _____
Total	\$ <u>2,885.79</u>

\* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

**Patricia Tan / Sam Low / Johnson Chua**

Email: [pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg) / [sam@tlmotor.com.sg](mailto:sam@tlmotor.com.sg) / [johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20<sup>th</sup> November 2018

**MUHAMMAD SHARUL EZAM BIN ABUDL TALIB**

Block 278 Compassvale Bow,  
#10-561,  
Singapore 542278.

Dear Sir/Madam,

**OUR REF : CC4/ASM18010381/Ufa3**

**YOUR REF : SLV 5710T**

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SLV 5710T AND SKR 5962R ALONG  
211 PUNGGOL ROAD (ESSO STATION) ON 02.06.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Tan Lim Motor Pte Ltd, acting on behalf of the owner of SKR 5962R against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into Third Party vehicle SKR 5962R. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

**AUTHORIZATION TO ACT**  
**(AXA Third Party Claim)**

I, Coh Chye Seng ("the third party claimant")  
of 3 Rivervale Link #07-20 (S) 545119 (address),  
owner of SKR 5962R (vehicle no.) hereby authorize  
Tan Lim Motor Pte Ltd

("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SKR 5962R that was damaged pursuant to the  
accident which occurred on 02/06/2018 (date) along  
Esso Station Pump No 15, 211 Punggol Road (location)  
involving vehicle no/s SLV 5710T  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 09 day of June (month) 20 18 (year)

Seng

Signed by "the third party claimant"

Tan Lim Motor Pte Ltd  
Signed by "the workshop"  
(with chop)



redefining / insurance

CLAIM REF : S8M00JMA  
INSURED : MUHAMMAD SHARUL EZAM BIN ABDUL TALIB

DISCHARGE VOUCHER

We/I SOH CHYE SENG, NRIC No. S1788767/Z hereby agree to accept the sum of dollars two thousand six hundred eighty only (S\$ 2,680.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLV 5710T as a result of an accident on 2<sup>nd</sup> June 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKR 5962R.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLV 5710T in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLV 5710T.

Dated this 27 day of November 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S1788767Z

Occupation/ Business : Sole Proprietor

Address : 3 Rivervale Link #07-20

Telephone No. : Singapore 545119

Witness's Name : 9127 8571

Witness's Signature : Lam Wei Shong

Witness's NRIC No. : [Signature]

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."







**TAX-INVOICE**  
**NUMBER: TP1118/016**

(Please quote our reference number TP009062018 for payment)

陳林摩沙私人有限公司  
**TAN LIM MOTOR PTE LTD**

Soh Chye Seng

Date: 21/11/2018

Vehicle No: SKR5962B  
Model: HYUNDAI ELANTRA 1.6

Description	Amount
To lump sum repair as recommended by surveyor.	\$2,200.00

Sub Total	\$2,200.00
Add 7% GST	\$154.00
<b>Total</b>	<b>\$2,354.00</b>

Tan Lim Motor Pte Ltd

No. 51 Delu Lane 10 Singapore 539216  
Tel : 6858 5151 (24 hours) Fax : 6858 0677  
email@tlmotor.com.sg www.tlmotor.com.sg  
Co. Reg. No.: 199503965M GST Reg. No.: M2-8922054-2

**GLOBAL ADVANCE LEASING**

Siz Reg: B52935825E  
 GST Reg No: 200409785W  
 C/o 51 Delfu Lane 10 S1539216J  
 Tel: 010000AL

Agreement: 7008

<b>Vehicle No</b>	SKK 9535B	<b>Make &amp; Model</b>	Chev. Cruze	<b>Date</b>	06.06.2018
<b>Hirer</b>	Class 2 / 2A / 2B / 3 / 4 / 5 Name: <u>SON CHYE SENG</u> Address: <u>3 Rivervale Link #07-20</u> <u>S (545119)</u> Contact Person: _____ Tel: <u>91298571</u>			<b>Check Out / Check In</b> Date Out: <u>06.06.2018</u> Time Out: <u>1720 hrs</u> KM Out: <u>51683</u> PETROL: <u>E</u> <u>1/4</u> <u>1/2</u> <u>3/4</u> <u>F</u> Date In: <u>09.06.2018</u> Time In: <u>1800 hrs</u> KM In: <u>51866</u> PETROL: <u>E</u> <u>1/4</u> <u>1/2</u> <u>3/4</u> <u>F</u>	
<b>1st Driver</b>	Class 2 / 2A / 2B / 3 / 4 / 5 Name: _____ Address: <u>AS ABOVE</u> (H/P) _____ (O) _____ (H) _____ Passport/NRIC No: <u>617887672</u> Nationality: <u>Singapore</u> Driving Licence No: _____ Driving Exp: <u>32 yrs</u> Country of Issue: <u>Singapore</u> Expiry Date: <u>Unlimited</u>			<b>Mode of Payment</b> Cash / Cheque / Company Billing / Credit Card / Others: _____ Cheque / Card Details: _____ Expiry Date: _____	
<b>Additional Driver</b>	Class 2 / 2A / 2B / 3 / 4 / 5 Name: _____ Address: _____ (H/P) _____ (O) _____ (H) _____ Passport/NRIC No: _____ Nationality: _____ Driving Licence No: _____ Driving Exp: _____ yrs Country of Issue: _____ Expiry Date: _____			<b>Rental Charges</b> <u>03</u> Day/s @ \$ <u>130.00</u> /day \$ \$ <u>390.00</u> _____ Week/s @ \$ _____ /week \$ \$ _____ _____ Month/s @ \$ _____ /month \$ \$ _____ <b>SUBTOTAL</b> \$ \$ _____ CDW @ \$ _____ \$ \$ _____ PAI @ \$ _____ \$ \$ _____ Petrol Top Up \$ \$ _____ Delivery / Collection fee \$ \$ _____ Misc <u>gst</u> \$ \$ <u>27.30</u> Misc \$ \$ _____ Less _____ Pre-Payment / Deposit (\$ \$ _____) Misc (\$ \$ _____) <b>Total Due</b> \$ \$ <u>417.30</u>	
<b>Non Waiverable Excess</b> The Hirer acknowledges a \$ <u>1,500</u> collision damage excess per accident applies. <u>3000</u>				<b>Charges Subject to Final Audit</b>	
<b>Collision Damage Waiver (CDW)</b> The Hirer may limit his liability for any damage arising from collision to \$ _____ by purchasing CDW and paying the specified sum. X _____				<b>Refundable Deposit</b> Deposit \$ _____ Date of Refund _____ Refund Acknowledgement X _____	
<b>Personal Accident Insurance (PAI)</b> PAI may be purchased at a premium specified herein. The Hirer acknowledges that the insurance is written by an independent insurance company and acknowledges that he has received, read and understood the policy conditions relating to the same. X _____				<b>For Official Use</b> Invoice No: <u>17181001</u> Date _____ Receipt No _____ Date _____	
<b>Special Instructions</b> _____ _____ _____					

**Important Notes**

- Rental Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the owner.
- Only persons authorised by Global Advance Leasing may drive the vehicle.
- All parking and traffic violations are the responsibility of the Hirer. An Administrative charge will be levied on any traffic violations redirected.
- The Hirer shall be liable for excess charges for any late return at the rate shown per hour or per day.
- In the event of accident, the Hirer shall report to the rental office immediately.

We have read and agreed to the terms and conditions as set out on both sides of the agreement and certify that the information given is true and correct. If I/we opt to pay by credit / charge card, I agree that all amounts payable under this agreement may be billed to the same account and my signature here will be deemed to have been made on the applicable credit card charge slip.

X [Signature]  
 (Hirer's signature)

X \_\_\_\_\_  
 (Additional Driver's signature)

X \_\_\_\_\_  
 (Global Advance Leasing)

Bill To: SOH CHYE SENG (C/O TAN LIM MOTOR PTE LTD)  
3 RIVERVALE LINK  
#07-20  
SINGAPORE 545119

Tax Invoice : 17181001  
Date : 09 JUN 2018  
Agreement No. : ST7008

Vehicle No	Description	Total Amount
SKK9535B	Chevrolet Cruze 1.6L AUTO ABS D/AB 2 WD 4DR Rental Charges From 06-06-2018 to 09-06-2018 3.0 days @ \$130.00 per day	SGD 390.00

PAID  
19 JUN 2018  
BY: VVB187464

TP001062018 - SKK 5962R

Sub-Total	390.00
Add: GST (7.00%)	27.30
Amount Payable (SGD)	417.30

SINGAPORE DOLLAR: FOUR HUNDRED SEVENTEEN AND CENTS THIRTY ONLY.

Cheque should be crossed "A/C Payee Only" and made payable to GLOBAL ADVANCE LEASING.

Please write your invoice number on the reverse side of the cheque.

Payment should be made within 7 days from invoice.

Interest at 24% per annum on overdue account.

For bill enquiry, please call 6100 0425 / 9018 0988

## Enquire Vehicle & Owner Information ( Vehicle No. SLV5710T As At 02 Jun 2018 / 18:55:00 )

### Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TLM(CAYMEN)SKR5962R

### Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S8613529I

Owner Name: MUHAMMAD SHARUL EZAM BIN ABDUL TALIB

Registered Address Type: HDB / HUDC

Registered Block/House No.: 278B

Registered Street Name: COMPASSVALE BOW

Registered Unit No.: # 10 - 561

Registered Building Name: -

Registered Postal Code: 542278

### Current Vehicle Details

Vehicle No.: SLV5710T

Make Description/Model: LAND ROVER / RANGE ROVER EVOQUE AT ABS 4WD HID 3DR SR

Insurance Company Name: AXA INSURANCE PTE LTD

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV 5710T (Insd veh)	Model:	HYUNDAI ELANTRA (A)
	SKR 5962R (TP veh)		
Date of Accident:	02/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	5,686.84
Final Repair Cost	:	\$	2,354.00
Loss of Use	:	\$	0.00 days at \$0.00 per day
Rental (if any)	:	\$	321.00 3 days
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,680.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ____100____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	TAN LIM MOTOR PTE LTD	: \$ 2,680.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

13/12/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010381/Ufa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 13-12-2018



ATTN:KIAN CHUAN

Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SLV 5710T	Veh. Inspected	SKR 5962R
Policy No.	GA316105	Coverage (\$)	0.00
Claim No.	S8M00JMA	Excess (\$)	0.00
Assign From		Assign Date	06/06/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI ELANTRA (A)	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHDH41CMFU434211	Colour	GREY
Odometer	63397	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
L/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
R/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm
L/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	02/06/2018	Inspection Date	07/06/2018
Survey held at	TAN LIM MOTOR PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 5962R**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER (CONSISTENT)	DENTED/DEFORMED	418.00	418.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	515.00	-
1	FRONT BUMPER ABSORBER FOAM (CONSISTENT)	TORN	111.00	111.00
2	FRONT BUMPER SIDE RETAINER @\$19.00 (CONSISTENT)	NECESSARY	38.00	38.00
1	FRONT BUMPER LOWER CENTRE AIR GRILLE (CONSISTENT)	NOT NECESSARY	147.00	-
8	FRONT BUMPER CLIPS@\$3.50 (CONSISTENT)	NECESSARY	28.00	28.00
2	HEAD LAMP @\$1756.00 (CONSISTENT)	O/S CRACKED	3,512.00	1,756.00
2	HEAD LAMP LOWER BRACKET @\$18.00 (CONSISTENT)	NOT NECESSARY	36.00	-
1	RADIATOR GRILLE ASSY (CONSISTENT)	CRACKED	63.00	63.00
1	RADIATOR GRILLE EMBLEM BAGE (CONSISTENT)	NECESSARY	63.00	63.00
	LESS 20%DISCOUNT		-986.20	-495.40
			3,944.80	1,981.60
	<b><u>LABOUR</u></b>			
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		60.00	20.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	50.00	-
	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT.		480.00	350.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		780.00	400.00
			1,370.00	770.00
	<b>GRAND TOTAL</b>		<b>5,314.80</b>	<b>2,751.60</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,200.00</b>

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CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

58M100JMA

Reference

CC4/ASM18010381/UA6362

Loss Date

2 June 2018

Request Date

6 June 2018

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (179)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SKR35942R

Make

TPVD HYUNDAI

Model

ELANTRA-1.6 (N)

Service Address

Primary Contact/Insured

AIEDUL TALIB MUHAMMAD SHARILU EZAM BIN

278B COMPASSVALE BOW, #TD-561, 54227B, Singapore

667229988

PL@ANKA.SG

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Next Business

Additional Instructions

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes















Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meimen	



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LCO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKKInspection (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKCAjustmentLa (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 Immediate Advice (with mandate) dated 20.11.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 PRAF and COE rebate form.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 LKK RESURVEY PHOTO-AFTER REPAIR.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 Letter to CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Letter to Insured - reminder non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
 Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
 Ltr to Insured -non reporting.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	7 June 2018
 EMAIL.mg	Letters and Correspondence	Others	KADRI Maateen	5 June 2018
 EMAIL.mg	Letters and Correspondence	Others	KADRI Maateen	5 June 2018