

22/03/2002

ASS. REC. BY:

REF: CS3 / FWD18010359 / G24d3102

Special Instruction:

Surveyor:

Quo Orancy

ASSIGNMENT (Office)

From (Person):

Jocy Koh

of

FWD

Date/Time:

7/6/2018 @ 11:02am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 5161C

Insured:

SGJ 1532P

at Workshop m/s

Apex Motoring

Tel:

9169 0825

of

25 Kaki Bukit Road 4 #01-55

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

06/06/2018

CA / REV / REP. / REV 24 HRS

1up)

H.O.D. Endorsement:

Date/Time:

11:14am @ 7/6/18

Person Contacted:

Ms. Lim

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SLV 5161C - X
	SGJ 1532P - X
11/6/18	Dismantled

PRS
XPR

REF: FWD

ASSIGNMENT

From: _____ Date: 07/06/18
Estimated Cost: _____
OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SLV5161C
at Workshop n/s Apex Motoring (365 Automotive)
of 25 Kaki Blk Rd 4 #01-55 synergy
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record) Ms. Lim @ 9169 0825
Make of Veh: _____

N/S	O/S

(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{1up}

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLV5161C Yr Regn: -
Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Honda Shuttle C.C. 1496
Colour: Black A/C: Insured / Std / NI / NA
Sp. Reading: 39552 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: 6P71121411
Gen. Cond: ☒ Good / Fair / Poor / Burnt
Steering: ☒ In order / Jammed / Leaked / Burnt or
Brake: ☒ In order / Jammed / Leaked / Burnt or
Modi: Nil / ☒ S/Rim / STD A/Rim or
Tyre Size: F: 185/60 R15 15
R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front: _____ Rear: _____
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. _____ D.O.I. 07-06-18
Survey held at w/s 4:20pm
Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

* Repair Estimate = S\$ 8000 - 9000

* 4 days

13/6/18 Submit PRS report.

RECEIVED 13 JUN 2018.

Date/Time: File Pass to?

☐ : Prelim. Report
☐ : Final Report

1) _____
Date/Time: File Return to?

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:

Transportation

1) \$ + RS \$

2) Photos

3) Others

TOTAL

80
50
130

Report Format :

Lump Sum / I.B.I. (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CS3/FWD18010359/Gz4d3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 07-06-2018



Code : FWD

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SGJ 1532P	Veh. Inspected	SLV 5161C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JOSEY LOH	Assign Date	07/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	06/06/2018	Inspection Date	07/06/2018
Survey held at	APEX MOTORING 25 KAKI BUKIT ROAD 4 #01-55 SYNERGY @ KB SINGAPORE 417800.		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

Nivitha (LKK Auto)

From: josey.loh@fwd.com
Sent: Thursday, 7 June 2018 11:02 AM
To: sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: Accident between SLV 5161 C & SGJ 1532 P on 06/06/2018 @ 0950hrs
Attachments: 4875_001.pdf

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.

Kind Regards
Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg

-----Original Message-----

From: Josey Loh Kah Wai - SGUser
Sent: Thursday, 7 June, 2018 11:01 AM
To: 'peijie@expresscar.com.sg'
Cc: Motor Claims SG - SG Common
Subject: RE: Accident between SLV 5161 C & SGJ 1532 P on 06/06/2018 @ 0950hrs

WITHOUT PREJUDICE

Dear Peijie,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK Auto Consultants Pte Ltd, to conduct the pre-repair survey (PRS) on your client's vehicle, SLV5161C. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.

Kind Regards
Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg

-----Original Message-----

From: peijie@expresscar.com.sg [mailto:peijie@expresscar.com.sg]
Sent: Thursday, 7 June, 2018 10:15 AM
To: Josey Loh Kah Wai - SGUser
Cc: Motor Claims SG - SG Common
Subject: Re: Accident between SLV 5161 C & SGJ 1532 P on 06/06/2018 @ 0950hrs

To the person in-charge,

Sorry to inform you that we do not agreed with the list of surveyor provided.
Kindly refer to our list of surveyor,

- 1) Teo Hoon Tong – Kelvin Automotive Appraising Services
- 2) Chang Fuh Keong, Dave – Sincere Appraisal Services
- 3) Ho Joo Loong, Danny – HJL Auto Appraiser Services
- 4) Lee Kok Weng – Lee Automobile Appraisers Services
- 5) Hong Shiyuan – Kelvin Automotive Appraising Services
- 6) Lim Yong Tian, Sebastian – Constant Appraiser Services
- 7) Ong Ah Keng, Kent – KTO Automobile Assessors
- 8) Ong Poh Meng – Aeon Auto Consultants LLP
- 9) Philip Foo – Presicion Appraisal Services
- 10) Thor Teck Soon, David – JAS Appraisal Services

Please get back within two working days.
Thanks.

On 2018-06-07 09:23, josey.loh@fwd.com wrote:

> WITHOUT PREJUDICE

>

> Dear Peijie,

>

> We refer to your letter dated 06 June 2018 of the PRI Notice of your
> client's vehicle SLV5161C.

>

> Please find our panel surveyors as follows: -

>

- > * LKK AUTO CONSULTANTS PTE LTD
- > * INFINITI APPRAISAL SERVICE
- > * AJAX INSPECTION SERVICES PTE LTD
- > * Appraisals Associates Pte Ltd
- > * VICOM Ltd

>

> If you are not agreeable to any of the above, we reserve our rights to
> request for pre-repair inspection of your client's vehicle.
>
> We look forward to receiving your reply.
>
> Thank you.
>
> _*PLEASE NOTE THAT WE DO NOT ACCEPT FAX. HENCE, PLEASE SEND IN ANY
> CORRESPONDENCES RELATED TO MOTOR CLAIMS VIA E-MAIL TO
> MOTORCLAIMS.SG@FWD.COM. THANK YOU.____
>
> Kind Regards
>
> JOSEY LOH
>
> Executive, Claims
>
> FWD Singapore Pte. Ltd.
>
> 6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
>
> T (65) 6727 5872
>
> E josey.loh@fwd.com
>
> W fwd.com.sg
>
> [1]
>
> -----Original Message-----
> From: peijie@expresscar.com.sg [mailto:peijie@expresscar.com.sg]
> Sent: Wednesday, 6 June, 2018 5:52 PM
> To: Motor Claims SG - SG Common
> Subject: Accident between SLV 5161 C & SGJ 1532 P on 06/06/2018 @
> 0950hrs
>
> To Whom it may concern,
>
> Kindly refer to attach.
>
> Email us your 10 surveyors list.
>
> Thanks.
>
> Regards,
>
> Peijie
>
> ATTENTION:
> The email and any attachments transmitted with it are private and
> confidential and intended solely for the use of the individual or
> entity to whom they are addressed. If you have received this email in
> error, please notify the sender immediately and delete this email and
> any attachments from your system. You should not use, disclose, copy
> or store this email and any attachments.
> Messages and attachments are scanned for all viruses known. However,

> you are advised that you open any attachments at your own risk. If
> this message contains password-protected attachments, the files have
> NOT been scanned for viruses by our mail domain. Please always scan
> for viruses before opening any attachments.
>
>
> Links:
> -----
> [1]
> https://www.fwd.com.sg/savings-and-investments/endowment-insurance/?utm_source=Internal&utm_medium=SignatureBanner&utm_campaign=Endowment
> wment

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



06/06/2018

FWD Singapore Pte Ltd
6 Temasek Boulevard #18-01
Suntec Tower Four
Singapore 038986
Email : motorclaims.sg@fwd.com

Dear Sirs

**ACCIDENT BETWEEN VEHICLE NO. SLV 5161 C AND VEHICEL NO. SGJ 1532 P
ON 06/06/2018 @ 0950 HRS**

We are the appointed repair workshop of vehicle no. **SLV 5161 C**

We understand that you are the insurer of vehicle no. **SGJ 1532 P**

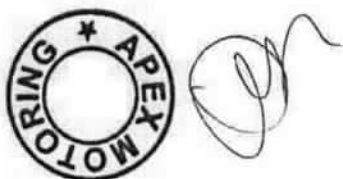
The owner of vehicle number **SLV 5161 C** has authorised us to carry out the repairs to his vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and/or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damaged to the vehicle prior to the commencement of the repairs.

The vehicle is now at our workshop awaiting for your inspection at the following address: 25 Kaki Bukit Road 4 #01-55 Synergy@KB Singapore 417800

Mobile No. 9169 0825 Email: Peijie@expresscar.com.sg Ms Lim. **Kindly email 10 surveyors list to us.** Thanks.

Yours faithfully



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jun 2018 Edit Reg		07 Jun 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:

Zhou Tian'Al Sarah, ID: S8517188G

Main Claimant:

-

Vehicle Reg. No.:

SLV5161C

Claim Type:

TP / 1201800007073

Vehicle Reg. No. (Insured):

SGJ1532P

Repairer:

Apex Motoring () 25 Kaki Bukit Road 4, #01-55 Synergy @ KB, 417800 Kaki Bukit - Tel:

Handling Insurer:

FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 03/07/2018]

Date of Loss:

06/06/2018 09:00 - :59

Policy/Cover Note No.:

PNPV2017-00000449 (TP, Fire & Theft)

Policy No. (Claimant):

Excess:

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

































Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLV5161C (1201800007073)**
[SGJ1532P]

TP

-
Jun 6 2018 9:00AM
[Zhou Tian'Ai Sarah]
Apex Motoring

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
2	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
3	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
4	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
5	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
6	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
7	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
8	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
9	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
10	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
11	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
12	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
13	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
14	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
15	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
16	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
17	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
18	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
19	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
20	22/06/18 14:51	General View		Load JPG	<input checked="" type="checkbox"/>					
21	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
22	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
23	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
24	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
25	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
26	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
27	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
28	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
29	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
30	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
31	22/06/18 14:52	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
Documentation							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print					
1	22/06/18 15:49	Insured GIA Report		Load PDF						

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18010359/GZ4D3E2

Date: 25/06/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00000449

Claimant Vehicle No : SLV5161C Insured Vehicle No : SGJ1532P

Date of Loss: 06/06/2018 Nature of Claim: TP Claim No: 1201800007073

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLV5161C**
 Make & Model: HONDA SHUTTLE, 1.5 (A) Engine No: HIDDEN
 Reg. Date: (Man. Year:) Chassis No: GP71121411
 Colour: Black Odometer: 39552 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 07/06/2018

Date Inspected: 07/06/2018 Inspected At:

Apex Motoring
 25 Kaki Bukit Road 4, #01-55 Synergy @
 KB
 Singapore 417800

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: Ho Zhao Tian

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$8,000.00 -\$9,000.00

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 25 Jun 2018)	
Parts:	N/A	HONDA SHUTTLE 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLV5161C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >