

22/03/2002

ASS. REC. BY:

REF

C83/CTI18010329/KZ4d3/kz

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Alfred Toh

of

CTI

Date/Time:

6/6/18 @ 4.43pm

Estimated Cost:

Bill to:

OD

(TH) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGP 4248J

Insured:

GBE 8732T

at Workshop m/s

Service @ Riverview

Tel:

64 81 9810

of

10 AMK Ind. Park 2A # 04-11

Policy No:

Claim No:

SNM18D02833C02/2

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

05/06/2018

CA / REV / REP. / REV 24 HRS

lup

Moming @ 8/6/18

H.O.D. Endorsement:

Date/Time:

5.14pm @ 6/6/18

Person Contacted:

Kavin

Vehicle:

IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGP 4248J - X
	GBE 8732T - X

REF: CTI

ASSIGNMENT

From: Date: 8/6/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS lwp

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

16 File pass to Catherine, no estimate

Estimation range of repair: \$1k - \$2k

28/8/18 Submitting report.

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

150

150

Nivitha (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 June 2018 4:43 PM
To: Huiling; 'assignments'
Cc: Sharon Han; Hwang Shiang Yi; Chee So Chow; Alfred Toh
Subject: RE: PRS - SGP4248J - INSURED: GBE8732T (SNM18D02833C02/2)
Attachments: 06062018160538.pdf

*Without Prejudice
Save As To Costs*

Your Ref: SGP4248J(V) SERVICE RIVER
Our Ref: SNM18D02833C02/2 (GBE8732T)

Attn: RIAZ QAYYUM/HUI LING

Dear Sir/Mdm

We disagree to your appointed surveyor and shall appoint M/s LKK Auto Consultants Pte Ltd to conduct survey.

Please ensure your client's vehicle is available for survey.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for survey.

Merimen shall be created shortly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Huiling [mailto:riaz@justice.com.sg]
Sent: Wednesday, June 06, 2018 4:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: PRS - SGP4248J - INSURED: GBE8732T (SNM18D02833C02/2)

WITHOUT PREJUDICE

Dear sirs,

We refer to your below email.

We disagree with your list of surveyor and shall proceed with appoint independent surveyor SK AUTO CONSULTANT.

Thanks and Best Regards,

HUILING
RIAZ LLC
133 NEW BRIDGE ROAD
09-09 CHINATOWN POINT
SINGAPORE 059413
TEL : 6534-0110
FAX : 6534-0220

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Wednesday, 6 June, 2018 4:14 PM
To: riaz@justice.com.sg
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: PRS - SGP4248J - INSURED: GBE8732T (SNM18D02833C02/2)
Importance: High

Without Prejudice
Save As To Costs

Your Ref: SGP4248J(V) SERVICE RIVER
Our Ref: SNM18D02833C02/9 (GBE8732T)

Attn: RIAZ QAYYUM

Dear Sirs

We refer to your pre-repair survey request via fax dated 05 June 2018.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

1	AUTOPROBE CONSULTANTS
2	L.B.S. AUTO CONSULTANTS PTE LTD
3	LKK AUTO CONSULTANTS PTE LTD
4	STA INSPECTION PTE LTD

Please let us know within two(2) working days whether you agree to the appointment of any of these motor

surveyors as a single joint expert. You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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RIA Z
L.L.C
ADVOCATES AND SOLICITORS
COMMISSIONER FOR OATHS

ANR 12.
SNM 18/2833602/2

ACRA NUMBER : 200911678H

GST REGISTRATION NUMBER : 200911678H

05/06/2018
Our Ref: SGP 4248J (V) SERVICE RIVER
Your Ref: GBE 8732T

RIAZ QAYYUM (LLB HONS) NUS
(DIRECTOR)

ABDUL HALIM BIN ROSALAN (LLB HONS) UTAS
(ASSOCIATE)

MUHD RIDHWAN ABDUL RAHIM (LLB HONS) LEEDS
(ASSOCIATE)

TO: China Taiping Insurance Co. (Singapore) Pte Ltd
3 Anson Road #16-00,
Springleaf Tower,
Singapore 079909
Attn: Motor Claims Department

BY FAX 6224-7175 ONLY

NOTICE OF ACCIDENT

Dear Sir

We are instructed by our client to *notify* you of a road traffic accident on 05 June 2018 at about 1050 hours along Boon Keng Road involving our client's vehicle registration number SGP 4248J and vehicle registration number GBE 8732T driven by you or your authorized driver at the material time. A copy of Singapore accident statement / traffic police report filed is enclosed.

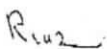
As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : SERVICE @ RIVERVIEW PTE LTD
Address : 10 Ang Mo Kio Industrial Park 2A
Ang Mo Kio Autopoint
#04-11 Singapore 568047
Telephone no. : 6481 9810 (Kelvin) Fax No. 6481 6256

Please let us hear from you by the stipulated time.

Yours faithfully


enc

cc Client

FOR SURVEYOR

Please Initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor
(Name & signature)

Date & time of inspection

- 6 JUN 2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jun 2018		07 Jun 2018 10:43 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	LEE SENG CONSTRUCTION PTE LTD , Co. Reg. No.: 201536354E		
Main Claimant:	TE YEOW MENG , ID: S1822743F		
Vehicle Reg. No.:	SGP4248J	Date of Loss:	05/06/2018 10:00 - :59 [137 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / SNM18D02833C02/2	Policy/Cover Note No.:	DMCVSN1725871801 Coverage: 13/04/2018 - 12/06/2019
Vehicle Reg. No. (Insured):	GBE8732T	Policy No. (Claimant):	Z17VP05016558
		Excess:	S\$500.00
Repairer:	Ming Hua Auto Service (HQ) 14 Sin Ming Industrial Est Sector B, #01-03 Sin Ming Industrial Estate, 575677 Sin Ming - Tel: 9695 138		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Sharon Han - 63896]		
Claimant's Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 19/06/2018]		
Adj Asg. Remarks:	PLEASE SURVEY & LET US HAVE YOUR REPORT & BILL IN DUE COURSE		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGP4248J (SNM18D02833C02/2)**
[GBE8732T]
TP
TE YEOW MENG
Jun 5 2018 10:00AM
[LEE SENG CONSTRUCTION PTE LTD]
Ming Hua Auto Service

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Documentation

1 per page

No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	07/06/18 10:38	PRS		Load PDF	
2	07/06/18 10:40	REPORT OF SGP4248J		Load PDF	
3	07/06/18 10:40	EMAIL EXCHANGE		Load PDF	
4	07/06/18 10:41	Singapore Accident Statement		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/08/18 09:41	LKKPhotosIn6-1		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI18010329/KZ4D3E2

Date: 28/08/2018

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMCVSN1725871801

Claimant Vehicle
No: SGP4248JInsured Vehicle
No: GBE8732T

Date of Loss: 05/06/2018

Nature of Claim: TP

Claim
No: SNM18D02833C02/2

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGP4248J**

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: HIDDEN

Reg. Date: 15/12/2006 (Man. Year: 2006)

Chassis No: MR053ZE0107135883

Colour: Metallic Grey

Odometer: 227842 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/65 R14	Rear Tyre Size:	185/65 R14
Front Left Side:	CST 8 mm	Rear Left Side:	CST 3 mm
Front Right Side:	CST 8 mm	Rear Right Side:	CST 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 07/06/2018

Date Inspected: 08/06/2018 Inspected At:

SERVICE @ RIVERVIEW PTE LTD
BLK 10 AMK AUTOPOINT
ANG MO KIO INDUSTRIAL PARK 2A
#04-11 SINGAPORE 568047

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Ho Zhao Tian

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$1,000.00 -\$2,000.00

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Aug 2018)

Parts: 143 TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SGP4248J)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >