

INS CASE OWNER:

JANE

CC3/LCR 180

10295, R1p3C

LKK:
IDAC:

ASSIGNMENT

Surveyor:

MPB

DOI:

11/6/18

Date / Time:

11/6/18

Registered in Merimen:

6/6/18

Pre-assign / CCU / FTE

SLH 4499J



Insured Vehicle No.:

Name of Insured:

UCPP plc

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

31/05/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Um Joseph

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

99994926

Honda Civic

Collyer Quay

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJ6637J

SLH 4499J

SHB574E



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

7P

JMP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

13/6

cut

SHB574E - X

SLH 4499J - X

14/6/18

3 veh cc. old 2nd car.
sent letter to OI via email.

13/11/18

IN cut

22/10/18

File pass to me, then to close

RECEIVED 22 OCT 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

JMP / 14/6/18 (by email)

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

Loss of Use (LOU):

S\$

Loss of Income (LOI):

S\$

LOR only ☒ LOU only ☐

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Payee 2: (Strike if N.A.)

S\$

Payee 3: (Strike if N.A.)

S\$

Name 1:

Name 2:

Name 3:

SMRT TAXIS Pte Ltd

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320 + \$20

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No _____

Claims No. _____

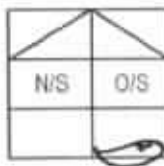
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20. % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHB 574E

Yr Regn: 2014 / 09

Type: M.Car / M.Cycle / Bus / Van / Lorry Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRUIS

C.C.

1798

Colour: MAROON

A/C: Insured / Std / NI / NA

Sp Reading: 301962

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKN 36UX05748358

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: .

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal: 5 mm

R/Bal: 5 mm

L/Bal: 5 mm

L/Bal: 5 mm

D.O.A: 3/05/18

D.O.I: 01/06/18

Survey held at: SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

45 \$950 (Reel \$ 1250) 57.1

05/18/2142
A16

SLH 44493

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS. \$1

) Photos

) Others

)

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18010295/R1pa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 06-06-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLH 4499J	Veh. Inspected	SHB 574E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	31/05/2018	Inspection Date	01/06/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SMRT Accident Vehicle Repair Estimates

Section A To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB574E
Ref. No : TAX/05/18/2142
Reg. Date : 12/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : LOW SIEW KIONG
Type of Accident : CHAIN COLLISION
Date / Time of Accident : 31/05/2018 01:45:00 PM
Accident Reported Date / Time : 31/05/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Rasul
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024096363
Special Instruction to ARC, if any :
SLH4499J - AIG - LKK
Before paint photo, After repair photo FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL
/ HP : 9001 0068, email: rasul@lkkauto.com
LUMPSUM REPAIR
Prepared Date : 31/05/2018 03:56:56 PM



11:55 4.6.18 waiting Surveyor for approve arm Sub-assy, RR bumper Art.

Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date 1-6-18

2nd witness

Date 4-6-18

E 11/2 F
KM 501962

Vehicle sent to SMRT Date In: 4-6-2018
Time In: 10-45
Driver: 787
Received by (SMRT):

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36UX05748358

Mileage

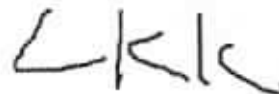
0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 558.00	200.00
Total Material Charges	: 1,005.84	511.80
Other Charges	: 280.00	60.00
TOTAL	: 2,181.84	971.80
Lump Sum Total	: 2,200.00	950.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	RASUL (LKK)
Arc / Surveyor Sign Off Date	: 31/05/2018 04:22:52 PM	01/06/2018 02:51:37 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/05/2018 04:22:52 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1806-0358

Invoice No :

Quotation Date : 14/6

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	338.00	200.00
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY BUMPER BEAM	180.00	0.00 X
Total Spray Painting & Panel Beating	558.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	280.00	60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>✓TN</i>
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No <i>✓REC</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>✓REC</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <i>X</i>
52582-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.03	Replace	Check	No <i>X</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.28	Replace	Check	No <i>X</i>
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>S</i>	No <i>✓</i>
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.58	Replace	Check	No <i>X</i>
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.68	Replace	Check	No <i>X</i>
TOTAL MATERIALS							1,257.30	639.75		
TOTAL MATERIALS(Discounted)							1,005.84	511.80		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

639.75
 - 202
 511.80
 + 200.00
 + 260.00

 971.80

 LIS \$950/-
 2 days

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB574E
Ref. No : TAX/05/18/2142
Reg. Date : 12/09/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : LOW SIEW KIONG
Type of Accident : CHAIN COLLISION
Date / Time of Accident : 31/05/2018 01:45:00 PM
Accident Reported Date / Time : 31/05/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle Issued? : No
Accident Repair Job Card No : 000024096363
Special Instruction to ARC, if any :
SLH4499J - AIG - LKK / *Resume after repair*
Prepared Date : 31/05/2018 03:56:56 PM



Chassis No : JTDKN36UX05748358

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 1,005.82	1,005.82
Other Charges	: 280.00	0.00
TOTAL	: 2,181.82	0.00
Lum Sum Total	: 2,200.00	0.00
No. of Repair Days	: 3.00	<i>2 days - 4/8</i>
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 31/05/2018 04:22:52 PM	01/01/1900 12:00:00 AM

M

Ref

01/06/18 @ 1435

Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/05/2018 04:22:52 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	338.00	0.00 338 200
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 X
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	280.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace <i>Tom</i>	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>an</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>an</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>?</i>	No
52562-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.02	Replace	Replace <i>?</i>	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace <i>?</i>	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace <i>?</i>	No
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace <i>?</i>	No
TOTAL MATERIALS								1,257.30	1,257.28	
TOTAL MATERIALS(Discounted)								1,005.82	1,005.82	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 4 October 2018 1:35 PM
To: CS A Team; Admin A
Subject: Re: Accident on 31/5/2018 involving SHB 574E & SLH 4499J (AIG's insured) Our
Ref: TAX/05/18/2142/lg
Attachments: TAX 05 18 2142.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$950.00
Loss of Rental	\$535.00 (4 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$1492.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Date: 31/5/2018

Our Ref. No.:

Letter of Authorisation

I, LOW^{Name} SIEW KIONG (NRIC No.: S1693256F) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB574E hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and (B) SLH 4499J (C) SJG 6371J happened on 31/5/2018 1345 along collingwood

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: LOW SIEW KIONG Signature: [Signature] 31/5/18
NRIC No.: S1693256F
Tel No.: 94482162
Address: Blk 5 #03-03 Delta Ave (160005)

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 11 October 2018 9:02 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Accident on 31/5/2018 involving SHB 574E & SLH 4499J (AIG's insured) Our Ref: TAX/05/18/2142/lg

Dear Hsiao Tong,

We accept your global offer of \$1,350.00 for our own losses. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 08/10/2018 13:58
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 31/5/2018 involving SHB 574E & SLH 4499J (AIG's insured) Our Ref: TAX/05/18/2142/lg

Without Prejudice

Hi Lee Gek,

We refer to your below email.

We propose settlement at a global sum of \$1,350.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Thursday, 4 October 2018 1:35 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 31/5/2018 involving SHB 574E & SLH 4499J (AIG's insured) Our Ref: TAX/05/18/2142/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$950.00
Loss of Rental	\$535.00 (4 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$1492.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 14 June 2018 8:45 AM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLH 4499J(AIG)/ SHB 574E/ OTHERS ALONG COLLYER QUAY TOWARDS BATTERY ROAD ON 31/05/2018

Your Ref: **SLH 4499J**
Our Ref: CC3/LCR18010295/R1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLH 4499J(AIG)/ SHB 574E/ OTHERS ALONG COLLYER QUAY TOWARDS BATTERY ROAD ON 31/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 574E against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 574E (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 574E that was damaged pursuant to the accident which occurred on 31/05/2018 (date) along COLLYER QUAY (INFRONT OF HITACHI TOWER) (location) involving vehicle no/s SLH 4499J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of Oct (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,350.00 (Global Sum) for vehicle no. SHB 574E that was damaged pursuant to the accident which occurred on 31/05/2018 (date) along COLLYER QUAY (INFRONT OF HITACHI TOWER) (location) involving vehicle no/s SLH 4499J.

This is pursuant to the inspection conducted on 01/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 574E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 574E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

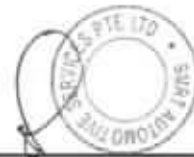
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Oct (month) 2018 (year)



MPB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180900303
Date : 20.09.2018
Vehicle No. : SHB574E
Your Ref No. : TAX/05/18/2142
Our Ref No. : 24096363
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	950.00
GRAND TOTAL				\$ 950.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 31.05.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/18/2142

From: SMRT Taxis Pte Ltd

Date: 05/06/2018

**ACCIDENT ON 31/05/2018 INVOLVING SHB 574E & SLH 4499J
ALONG COLLYER QUAY (INFRONT OF HITACHI TOWER)**

This is to confirm that the daily rental rate for SHB 574E is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD

for Manager

A circular stamp with the text "SMRT TAXIS PTE LTD" around the perimeter. Inside the stamp, there is a handwritten signature in black ink.



Accident Vehicle Laid-Up Report

Registration No. : SHB574E Accident Case No. : TAX/05/18/2142
Make / Model : TOYOTA PRIUS Ref. No. : 24096363

Date and Time Vehicle off-road for Accident Repair : 31.05.2018 15:03:00
Date and Time Repair Completed : 04.06.2018 14:41:46

Remarks :

Enquire Transaction History

Transaction Details

Log Date/Time:	31 May 2018 / 15:55:02	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLH4499J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180531155502317453

Search Date / Time: 31 May 2018 13:45:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jun 2018 Edit Reg		01 Jun 2018 00:00 Edit Adj Rpt	S\$950.00 Edit Estimates	S\$950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF PTE LTD , Co. Reg. No.: 201624597K									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB574E		Date of Loss: 31/05/2018 13:00 - :59 [44 Months and 19 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 5302505009SG		Policy/Cover Note No.: 0999994823							
Vehicle Reg. No. (Insured): SLH4499J		Policy No. (Claimant): D-18090213MFSH							
Excess:									
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Boyogan, Joane] Joane.Boyogan@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/06/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (08/06/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB574E (5302505009SG)
[SLH4499J]
TP
SMRT TAXIS PTE LTD
May 31 2018 1:00PM
[LCRF PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	14/06/18 08:42	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
2	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
3	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
4	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
5	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
6	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
7	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
8	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
9	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
10	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
11	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
12	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
13	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
14	14/06/18 08:42	General View							Load JPG	<input checked="" type="checkbox"/>	
15	14/06/18 08:42	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	09/06/18 14:54	TP ESTIMATE-MARKED							Load PDF		
2	09/06/18 14:54	TP GIA REPORT							Load PDF		
3	25/10/18 13:51	WORKSHOP INVOICE							Load PDF		
4	25/10/18 13:51	AUTHORISATION TO ACT FORM							Load PDF		
5	25/10/18 13:51	Release Voucher							Load PDF		
6	25/10/18 13:51	RENTAL RECEIPT							Load PDF		
7	25/10/18 13:51	RENTAL MILEAGE							Load PDF		
8	25/10/18 13:51	LTA SEARCH							Load PDF		
9	25/10/18 13:51	LETTER TO OI							Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	07/06/18 12:27	OI GIA REPORT							Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH4499J (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB574E (TP veh)		
Date of Accident:	31/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,752.40
Final Repair Cost	:	\$	1,350.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	_____
Others:	:	\$	_____
	:	\$	_____
Final Settlement Sum (Global Sum)	:	\$	1,350.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,350.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

25 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18010295/R1PA3Q2

Date: 25/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994823
Claimant Vehicle No : SHB574E **Insured Vehicle No :** SLH4499J
Date of Loss: 31/05/2018 **Nature of Claim:** TP **Claim No:** 5302505009SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB574E**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6122991
 Reg. Date: 12/09/2014 (Man. Year: 2014) Chassis No: JTDKN36UX05748358
 Colour: Maroon Odometer: 301962 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 5 mm Rear Left Side: Falken 5 mm
 Front Right Side: Falken 5 mm Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,576.40	639.75	936.65	59.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,176.00	460.00	716.00	60.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,752.40	1,099.75	1,652.65	60.04
Approved Total (Overridden) (S\$)		950.00		
Nett Amount (S\$)	2,752.40	950.00	1,802.40	65.48
+ Car Rental (3.0 x S\$133.75/day) (S\$)		401.25		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,358.25		
Global Sum Settlement (S\$)		1,350.00		

INSPECTION

Date of Assignment: 01/06/2018
 Date Inspected: 01/06/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Torn	458.60 F	*343.95 F
2	1		*BUMPER SIDE RETAINER RR/RH (DISC 25%)	Necessary	94.80 F	*71.10 F
3	1		*ARM SUB-ASSY ,RR BUMPER RH (DISC 25%)	Bent	139.60 F	*104.70 F
4	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
5	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
6	1		*TAIL LAMP BRACKET ,RH	Serviceable	30.70 F	*- F
7	1		*BUMPER REINFORCEMENT REAR	Serviceable	205.70 F	*- F
8	1		*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
9	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F

F=Franchise part.

Total Parts (\$\$) **1,576.40** **639.75**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	60.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
5	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,176.00	460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >